

From: Symmes, Brian <BrianSymmes@gov.sc.gov>

To: Godfrey, Rob <RobGodfrey@gov.sc.gov>

CC: Adams, Chaney <ChaneyAdams@gov.sc.gov>

Date: 8/10/2016 1:49:58 PM

Subject: FW: draft responses

Attachments: Security Talking Points.docx

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From: Ashley Thomas [mailto:Ashley.Thomas@dor.sc.gov]

Sent: Wednesday, August 10, 2016 12:27 PM

To: Adams, Chaney; Symmes, Brian

Cc: Bonnie Swingle; Mike Sayles

Subject: draft responses

Hi Chaney and Brian,

Please find below the questions and draft responses. I've also attached the "SCDOR Security - Director Talking Points" and background information we have on file for your review and reference. Just give me a call whenever to discuss and don't hesitate let us know if you need anything else from us in the meantime.

Thanks,  
Ashley

Question 1: Basically, and to whatever extend you can detail, I would like to know the differences in cybersecurity at DOR now compared to before the breach.

Since 2012, the Department has implemented several measures to strengthen the security and protection of taxpayer information in three main areas: personnel; organizational structure and management; and technology.

- Our improved IT protocols include 24/7 monitoring by the Department of Administration's Division of Information Security and Mandiant, data encryption, and additional firewalls and stronger password requirements.
- The Department now has a Chief Information Security Office, led by a Chief Information Security Officer (CISO), who reports directly to the SCDOR Director and is not subordinate to the CIO.
- All SCDOR staff are required to complete annual comprehensive security training including phishing email training and testing.

Question 2: Have there been any breaches since then ?

No

Question 3: And does the agency feel confident now that a breach like the one four years ago could not occur at again at DOR?

All facets of the Department's security -- including procedures, training, and technology -- are absolutely stronger, more complex, and safer than they were in 2012.

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