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Grant Gillespie
Executive Director

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MEMORANDUM

To: State Agency Directors
From: Grant Gillespie, Executive Director
RE: Customer Agency Survey
Date: June 2, 2016

I take this opportunity to thank all agencies who took the time and effort to participate in the recent survey for the Division of Procurement Services (“Procurement Services”). Your feedback will assist us in providing the highest level of services to our sister agencies in both procurement and training. Additionally, the perspectives from executives, day-to-day procurement professionals, and others enable Procurement Services to be more proactive, strategic, and responsive to agencies.

There were 94 completed surveys. The survey was anonymous with an option to self-identify with 21 respondents choosing to provide this information. Those self-identifying represented 17 state agencies and four higher education institutions.

Procurement Services welcomes feedback to improve services, which is critical to our mission.

I remain available for any assistance regarding the services we provide now or in the future, please do not hesitate to contact me at (803) 734-9414. Thank you for the responsiveness to our survey and time out of your busy schedules.