

From: John Bladholm <jbladholm@sadiiegolf.com>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 12/2/2014 1:08:37 PM
Subject: Re: Statement from Golf Tournament In A Box

Katherine,

Happy Holidays. It's been quite a while since we spoke. I appreciate and respect very much that you were upset with the level of service you received from Monica. I remember that you were very fair in your assessment and ok with us taking off the shipping cost all together. I saw in a note from Monica that they might not have held up their end of the bargain when it came to customer service. I want to make sure this all makes sense and that we can move on.

I told you we would work with a different printer this coming year and would offer you a discount if you decided to come back.

We understand that these tournaments are extremely important and need to be treated that way.

On the latest invoice we sent you, we pulled out the cost of shipping (\$350) which means we paid for it from our office in Oregon.

Can you confirm that you received that invoice and that we are on the same page. I am happy to get on the phone with you again to discuss if necessary.

I thank you for your time.

John Bladholm
Sadie Golf

On Aug 19, 2014, at 8:19 AM, Veldran, Katherine <KatherineVeldran@gov.sc.gov> wrote:

> Please email original invoice. I was not aware there was a balance.

> Thank you,

> Katherine

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> -----Original Message-----

> From: jmsamper@easystreet.net [mailto:jmsamper@easystreet.net]

> Sent: Tuesday, August 19, 2014 11:17 AM

> To: Veldran, Katherine

> Cc: athena@golftournamentinabox.com; john@golftournamentinabox.com

> Subject: Statement from Golf Tournament In A Box

>

> Dear Katherine Veldran:

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> Your statement is attached. Please remit payment at your earliest convenience.

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> Thank you for your business - we appreciate it very much.

>

> Sincerely,

> Golf Tournament In A Box

>

> 503-880-3829

> golftournamentinabox.com

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