

National Agency	World Relief	Affiliate Code	SCWRRS01
Office State	SC	Office City	Spartanburg
Office Name	WR Spartanburg		
Office Address	622 Alamo Street, Spartanburg, SC 29303		
JOINT SITE		SUB-OFFICE	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A
R&P PROGRAM AFFILIATE STAFFING			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2016	1.75	0	62.85714
FY2017	2.25	0.5	65.45454

CASELOAD STATISTICS (number of individuals)	FY2015 Actual Arrivals					49
	FY2016 Acknowledged Capacity					120
	FY2016 Anticipated Arrivals					110
PROPOSED FY2017	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	10	15	55	0	40	130
No U.S. Tie Capacity	40	0	0	0	20	50
Total Capacity	30	15	60	0	75	180

FY 2015 R&P PERIOD REPORT OUTCOMES			
Total R&P Period Reports Submitted for FY 2015		22 Cases/ 49 Individuals	
R&P Period Employment	46%, 14/30	R&P Period Out-Migration	0%, 0/49
R&P Period Basic Needs and Core Services Provided	9%, 2/22	R&P Period Household Income Exceeds Expenses	90%, 20/22

RECENT R&P MONITORING OUTCOMES			
Date of most recent PRM monitoring visit:	May 2016	Compliance Rating	Not available
Date of most recent Resettlement Agency headquarters monitoring visit (R&P):	October 2015	Compliance Rating	Mostly Non-Compliant

RECENT AND PROPOSED CASELOAD	
Nationalities served FY 2015–FY 2016	<i>Afghan, Belarusian, Burmese (Chin/Karen/Rohingya), Burundian, Congolese, Iraqi, Moldovan, and Ukrainian.</i>
Proposed nationalities FY 2017	<i>Belarusian, Bhutanese, Burmese (Chin/Karen/Rohingya), Burundian, Congolese, Iraqi, Moldovan, Rwandese, and Ukrainian.</i>
Languages available on staff to support the proposed caseload	<i>English and Russian</i>
Languages available from within the	<i>Arabic, Bhutanese, Burmese (Chin/Karen), French,</i>

community of resettlement to support the proposed caseload	<i>Kinyarwanda, Kiswahili, Malay, Nepali, Russian, and Ukrainian.</i>
Other language resources used	<i>Telephonic interpretation is available on an as-needed basis at site-based appointments.</i>

SITE RATIONALE	
Number of other affiliates present	0
Local overall unemployment rate	5.4%
Available jobs for refugees	<i>Food service, Grocery, Hotel and housekeeping, Hospitality, Production, Retail, Warehouse.</i>
Average starting wage for refugees	<i>Full-time wages range between \$7.75 and \$14.50/hour, depending on industry; most offer benefits. Part-time wages range between \$7.25 and \$11/hour, and do not offer benefits.</i>
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$525 Available: Sometimes 2-Bedroom: \$625 Available: Frequently 3-Bedroom: \$750 Available: Sometimes

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	Yes
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	Yes

1. Health Care Access and Refugees with Special Needs:

The Spartanburg and Greenville area has a strong network of healthcare providers. However, due to limited availability of long-term transportation to medical facilities, it is challenging to resettle refugees with medical conditions requiring long-term care or multiple, ongoing health appointments. The office is also unable to resettle families larger than 6 people because of the limited availability of 4+ bedroom housing.

2. Community Engagement:

In FY 2016, WR Spartanburg appeared in a newspaper article to discuss its need for Welcome Kits, which include small, basic needs support items other than furniture. The office received an overwhelming number of kits, and the story garnered support and interest from the community. With this support, WR Spartanburg also completed multiple Refugee Engagement 101 sessions with the Greenville and Spartanburg communities. In these sessions, the community learned more about the basics of refugee resettlement, and how they can help refugees through team-based volunteer efforts (Good Neighbor Teams) or financial contributions. The office's goal is to supply every arrival with a welcome kit, and it has achieved 75% of its goal. The goal in FY 2017 will be 100%. In FY 2016, the office has paired 80% of its arrivals with a Good Neighbor Team. In FY 2017, the office will increase speaking engagements and training at churches to ensure 90% of arrivals are paired with a Good Neighbor Team. In FY 2016, the South Carolina's state legislature introduced an anti-refugee resettlement bill. WR Spartanburg engaged in numerous outreach activities,

including media stories, speaking engagements at churches and festivals, and social media platforms, to increase knowledge and support of the refugee resettlement program. This resulted in community members contacting their local representatives to voice their opposition to this bill, positive community feedback to WR Spartanburg, and the bill being opposed in legislative session. The office has also promoted and partnered with #FearIsNotOurPolicy, college grassroots coalition and social media campaign. This effort resulted in increased awareness for refugee resettlement at local college campuses and festivals. The office will continue these outreach activities and community-building efforts for World Refugee Day in June 2016, which it hopes will create a positive community environment and result in increased volunteer and in-kind contributions. In FY 2016, WR Spartanburg also hired an employment coordinator who has held numerous in-person meetings with employers, building relationships in order to increase early employment for refugees. In FY 2017, the office will continue its faith-based outreach, with bimonthly speaking engagements and trainings at congregations in order to increase donations and team-based volunteer involvement. The office will speak at three festivals already scheduled in FY 2017 to increase community knowledge and support for refugee resettlement. WR Spartanburg will hold 12-15 speaking engagements in FY 2017, and it will strategize with Welcome America in events to build a more positive community for refugees. It will expand community and speaking opportunities to reach more community organizations and entrepreneurial activities for refugees. WR Spartanburg will evaluate this strategy through the number of increased partnerships, speaking engagements, and increases in volunteer and Welcome Kit support.

3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2015 Actual Cash	FY2015 Actual In-kind Value	FY2016 Estimated Cash	FY2016 Estimated In-kind Value	FY2017 Projected Cash	FY2017 Projected In-kind Value
Foundations/Corporations	\$0	\$0	\$0	\$0	\$5,000	\$0
Faith-based/Community-based Organizations	\$26,250	\$7,500	\$12,000	\$10,000	\$20,000	\$15,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$1,000	\$5,000	\$1,500	\$10,000	\$2,500	\$15,000
Volunteer Hours/Miles	\$1,000	\$0	\$2,000	\$42,240	\$0	\$65,000
Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$44,000	\$0	\$34,000	\$0	\$34,000	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other:	\$0	\$0	\$0	\$0	\$0	\$0
TOTALS	\$72,250	\$12,500	\$49,500	\$62,240	\$61,500	\$95,000
TOTALS PER CAPITA	\$1,474	\$255	\$495	\$622	\$341	\$527