

Account: South Carolina State Parks

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South Carolina State Parks

at 14:09:08 on 11/23/2018 UTC · 🌐

We are experiencing some technical issues with our reservation system applying the Black Friday discount to reservations made via our online reservation system. We apologize profusely for this inconvenience, and we are working to resolve this issue. You may make reservations today by calling the parks directly. If you made reservations at full price during the Black Friday sale, you may call our toll free call center on Monday and they will be able to apply the discount for you retroactively, and issue any refunds.

Also, due to this inconvenience we will be extending the Black Friday discount through Monday, November 26. Thank you for your patience.



Chris Litteer Monroe Thank you for this information and resolving the problem. We appreciate you and hope this hasn't ruined your holiday. And THANK you for the Black Friday discount.

at 14:20:07 on 11/23/2018 UTC



Ben Galland this is why i love fb. was experiencing this issue and came here to find out what was going on. thank you so much for staying on top of the situation. i just booked my trip at full price and will call on monday for discount. thank you and happy thanksgiving!

at 14:27:33 on 11/23/2018 UTC



Tara Elizabeth Thanks for the update!

at 14:34:05 on 11/23/2018 UTC



South Carolina State Parks Thank you for your patience & understanding Ben! Have a great day!

at 14:39:14 on 11/23/2018 UTC



Jim Montgomery Well done SCSP

at 14:39:27 on 11/23/2018 UTC



Jennifer McNiell Byrd Reservations booked and will call Monday. Anytime you deal with technology there is room for uncertainty. Thanks for your attention to the issue and doing everything in your power to "fix" it. We ♥ SCSP!

at 14:43:12 on 11/23/2018 UTC



Erin Baird Went ahead and booked - wasn't able to get through to park - will call Monday for discount. Thank you for letting us know! Looking forward to our first cabin stay!

at 14:45:00 on 11/23/2018 UTC



Tara Morgan I've tried to get a reservation at each park and everyone of them says no availability except for Dec 25-27 2018. I tried at 6am and just now again.

at 14:45:48 on 11/23/2018 UTC



Alan Herrin Did you see this Alana West and Lisa Lisa Dunaway Neal?

at 14:53:07 on 11/23/2018 UTC



Lisa Dunaway Neal Alan Herrin thank goodness! I am tired of trying!

at 14:54:51 on 11/23/2018 UTC



Jonnie Britton I appreciate this update, was thinking it was some kind of weird issue on MY end. I certainly THANK YOU for this wonderful discount on reservations!

at 15:02:43 on 11/23/2018 UTC



Christine Cunningham LaRue Can't get it to book even at full price... And of course the number at the park is constantly busy. So frustrated right now!

at 15:05:56 on 11/23/2018 UTC



Christine Cunningham LaRue Had to go to a different window and start from scratch and pay the full amount (not even just a deposit). But finally got the cabin reserved, at least. Will call Monday to adjust the price.
at 15:09:52 on 11/23/2018 UTC



Monty Osborne Thank you, and thank you for black Friday deals. .. now looking ahead to 12 days of Christmas. State park's here we come.
at 15:18:40 on 11/23/2018 UTC



JB Collins All you've had is problems since the change from reserve America!! You people are idiots!
at 15:23:54 on 11/23/2018 UTC



Jan Cunnings Good to know. I gave up but will try again.
at 15:24:49 on 11/23/2018 UTC



Leslie Phillips Ballard Worked for me. Just made 2 reservations and was able to use the discount. Thank you!
at 15:27:34 on 11/23/2018 UTC



Margaret Brown Reservations are going through now with the discount! Just made mine. Thanks for offering these Black Friday deals. SC State Parks are the BEST!!❤
at 15:29:00 on 11/23/2018 UTC



Jonnie Britton But I just tried again and it went through.....YAAAAAYY!
at 15:31:53 on 11/23/2018 UTC



Mark Buchanan It is working fine now. Thanks for your hard work and for the Black Friday Discounts. The wife and I have 20 trips booked! We really like the new system now that it is working properly.
at 15:35:38 on 11/23/2018 UTC



Marilyn Davey Buchanan Thank you South Carolina State Parks! The site is working perfect now! Made all my reservations for 2019! Thank you for the awesome Black Friday Deals!
😊😊👍👍
at 16:21:39 on 11/23/2018 UTC



Britta Drahola Robert Wegiel and Iwona Wegiel
at 16:23:33 on 11/23/2018 UTC



Linda Stone Reynolds What is the park number?
at 16:59:49 on 11/23/2018 UTC



South Carolina State Parks Yes! The issue has been corrected. Thanks for your patience!
at 17:18:51 on 11/23/2018 UTC



South Carolina State Parks Park numbers can be found at www.SouthCarolinaParks.com



at 17:19:35 on 11/23/2018 UTC



South Carolina State Parks Yes! The issue has been resolved.

at 17:19:58 on 11/23/2018 UTC



South Carolina State Parks It is working properly now. The issue has been resolved.

at 17:20:31 on 11/23/2018 UTC



South Carolina State Parks Thanks so much for your patience & understanding!

at 19:59:12 on 11/23/2018 UTC



Karen James Wilson Raymond L. James, call on Monday to get your discount applied.

at 22:03:00 on 11/23/2018 UTC



Raymond L. James Thanks for this info.what number do I call.

at 22:16:39 on 11/23/2018 UTC



Karen James Wilson Try 866-345-7275

at 22:57:09 on 11/23/2018 UTC



Raymond L. James Thanks I will call Monday.

at 22:58:56 on 11/23/2018 UTC



South Carolina State Parks Yes, that number is correct.

at 0:26:59 on 11/24/2018 UTC



Sandy Swarts I tried to book at several parks today and only 1 or 2 went through.

at 2:18:50 on 11/24/2018 UTC



South Carolina State Parks This should not be the case at all. If you are still having issues, please call the park you are interested in directly, or you may call our toll free reservation number at 1-866-345-7275 on Monday.

at 3:24:09 on 11/24/2018 UTC



South Carolina State Parks Sandy, not sure what your issue might be, everything seems to be working. You can either contact the park you are interested in booking at directly, or call 1-866-345-7275 from 9am to 5pm on Monday and our reservation specialists can help you. Thanks for your patience.

at 3:25:22 on 11/24/2018 UTC