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**Sent:** Tuesday, June 7, 2016 3:10 PM  
**To:** Haley, Nikki  
**Subject:** RS&A National Forensic Quality Manager Training Academy - MARCH 20 - 31, 2017 in Pearl, MS

**Ron Smith & Associates, Inc.**

**NATIONAL FORENSIC QUALITY MANAGER**

**TRAINING ACADEMY**

**MARCH 20-31, 2017**



**KNOWLEDGE IS A SHIELD...IGNORANCE IS A RISK!**

**Accredited forensic laboratories already know that having someone designated as the quality manager is a requirement. The word is now spreading to those agencies that will be seeking this accreditation in the near future. What is truly amazing is the fact that there has never been a training program specifically designed for quality managers.**

Most agencies fall into one of these categories:

- Your quality manager is doing a great job, but you would love to train others to help because the workload has become too large for one person to manage.
- You assigned a valuable member of your staff to the position of quality manager, but you don't know how to provide them with the proper training needed to do the job.

- The training received by your quality manager came from a variety of sources, but was disjointed.
- You and your newly appointed quality manager have no idea what the position entails.

**Don't make the mistake of thinking that the Quality Manager can hit the ground running without the benefit of training. With all of the scrutiny that forensic laboratories are under these days, you don't have the luxury of allowing your quality manager to learn on the job.**

Ron Smith and Associates has developed a two week quality manager academy that will provide the training needed for seasoned quality managers who never got formal training; as well as prospective quality managers who don't know where to start. Come spend two weeks with us in a classroom setting that will give you a better understanding of the basic principles of quality management, and expose you to practical applications geared toward real world forensic quality management from an experienced staff.



**CLICK TO VISIT THE QUALITY MANAGER ACADEMY WEBPAGE**

The RS&A quality management staff are available to discuss details of the National Forensic Quality Manager Training Academy.

Contact Carmen McIntire or Monica Artis at 1-866-832-6772 or email: [quality@ronsmithandassociates.com](mailto:quality@ronsmithandassociates.com) to discuss your agency's needs.

Visit our website at: [www.RonSmithandAssociates.com/QMAcademy](http://www.RonSmithandAssociates.com/QMAcademy) for more information and to register on-line.



**WE ARE FULLY ACCREDITED!**  
**ISO/IEC 17025 & 17020**

**RS&A offers two fully accredited forensic laboratories.**

**COLLINSVILLE, MS**

**ANAB & ASCLD/LAB ISO/IEC 17025 & 17020**

**DUNEDIN, FL**

**ANAB & ASCLD/LAB ISO/IEC 17025 & 17020**

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Focused Interest Group

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