

From: Ramsey, James <James.Ramsey@admin.sc.gov>
To: Veldran, Katherine <KatherineVeldran@gov.sc.gov>
CC: Cooper, Berkley <Berkley.Cooper@admin.sc.gov>
Date: 7/7/2016 1:24:58 PM
Subject: RE: Replacement iPhone

Will 9 work with you?

James A. Ramsey
Director, Agency Computing Support Services, Division of Technology Operations
Division of Technology

The South Carolina
Department of Administration

1200 Senate St. Columbia, SC 29201
4430 Broad River Rd, Columbia, SC 29210
(803) 734-4511 | (803) 239-8092 mobile

Need Support?

(803) 896-0001 | (800) 922-1367 toll free | servicedesk@admin.sc.gov

From: Veldran, Katherine
Sent: Thursday, July 07, 2016 1:16 PM
To: Ramsey, James
Cc: Cooper, Berkley
Subject: RE: Replacement iPhone

Yes, thank you.

Is there a specific time your available so I can make sure I am available?

From: Ramsey, James
Sent: Thursday, July 07, 2016 1:15 PM
To: Veldran, Katherine
Cc: Cooper, Berkley
Subject: RE: Replacement iPhone

Katherine,

I will be downtown tomorrow and can assist with getting your phone swapped out.

Will that work with you?

Regards,
Jim

James A. Ramsey
Director, Agency Computing Support Services, Division of Technology Operations
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From: Veldran, Katherine
Sent: Thursday, July 07, 2016 1:01 PM
To: Casserly, James
Cc: Ramsey, James
Subject: RE: Replacement iPhone

I apologize. Thank you, KV

From: Casserly, James
Sent: Thursday, July 07, 2016 12:59 PM
To: Veldran, Katherine
Cc: Ramsey, James
Subject: RE: Replacement iPhone

Wrong Jim Katherine. I have cc'd the right one.

Jim Casserly
Director, Ombudsman
Office of Executive Policy and Programs

The South Carolina
Department of Administration
1200 Senate Street, Suite 104, Columbia, SC 29201
(803) 734-7215

Note: Act 121 of 2014 (SC Restructuring Act of 2014) abolished the Budget and Control Board. Effective July 1, 2015, the Office of Executive Policy and Programs has been transferred to the Department of Administration. **Please update your contact information.**

From: Veldran, Katherine
Sent: Thursday, July 07, 2016 11:47 AM
To: Cooper, Berkley
Cc: Casserly, James
Subject: RE: Replacement iPhone

Jim and Berkley,
I believe I have backed up my work phone via itunes. Are you available today to confirm the back-up and replace this phone with a new one?
Thank you,
Katherine

From: Cooper, Berkley
Sent: Thursday, July 07, 2016 9:28 AM
To: Veldran, Katherine
Subject: Replacement iPhone

I'm going to come and get your cell, to bring back to my office, so that I can do what I have to do to make the swap. Can you please make sure to back up whatever (pics,etc.) is on the phone that is important to you?

Thanks,

Berkley L. Cooper I
IT Services Spec III, Agency Computing Support Services, Division of Technology Operations
Division of Technology

The South Carolina
Department of Administration
1200 Senate St. Columbia, SC 29201
(803) 734-0266 | (803) 917-3152 mobile

Need Support?

(803) 896-0001 | (800) 922-1367 toll free | servicedesk@admin.sc.gov

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