

Nana's Day Care Summary
4524 Parris Bridge Road
Boiling Springs, South Carolina 29316
License #14808

September 21, 1989 - Original license was issued.

June 28, 2012 – Child care staff made an unannounced supervisory visit. Two deficiencies were cited during the visit. The center was cited for not having ratio charts posted in all classrooms and for not having adequate cushioning on the playground. Center was given information about the new crib standards scheduled to go into effect December 2012.

September 17, 2012 - Staff made an unannounced supervisory visit. Two deficiencies were cited during the visit. The center was cited for not having infant bottles labeled and dated and for not having infant bottles covered. Center was given information about the new crib standards scheduled to go into effect December 2012.

March 4, 2013 – Staff made an unannounced supervisory visit. Eight deficiencies were cited during the visit. The center was cited for air fresheners stored within children's reach, medications not stored properly, infant bottles not labeled with children's names (2nd citation), infant bottles not dated (2nd citation), infant bottles not covered (2nd citation), no staff members on site with current CPR and First Aid certifications, infant room cribs did not meet the new Consumer Product Safety Commission standards, and all infants under 12 months of age did not have a crib.

April 10, 2013 - Staff made a follow-up visit. The center was still using the old cribs that did not meet the Consumer Product Safety Commission standards (2nd citation). All children under the age of 12 months did not have a crib (2nd citation). Infant bottles were not labeled and dated (3rd citation), and infant bottles were not covered (3rd citation). The citations involving the infant bottles were corrected on site.

May 8, 2013 - Staff made a follow-up visit to verify that the center had cribs that meet the new standards. The center had two new cribs. One deficiency was cited during the visit. The mixed-age group was out of ratio 1:20 (with a majority age of four years old). This deficiency was corrected on site when second caregiver (director) arrived.

May 21, 2013 - An anonymous complaint was received. The complainant stated that there is only one staff member on site when the center opens until 8:15 a.m. each morning. This one staff person usually has 14 or 15 children.

May 22, 2013 - Staff made an unannounced visit at 7:05 a.m. to investigate the complaint. There was only one caregiver on site. There were three children present. The center was cited for having only one staff person on site and for not having an attendance/tracking record. Staff explained Resource and Referral and made a referral to this agency.

June 3, 2013 - Staff made an announced relicensing visit. There were five staff members present. Three of these five staff members had no background checks or required pre-employment paperwork. Four deficiencies were cited during this visit. The center was cited for staff members working without required background checks, inadequate supervision (unqualified caregivers), out of ratio in two class rooms- main room 1:28 (majority age 5-10 year olds with two unqualified caregivers) infant room 0:2 (unqualified caregiver), infant room caregiver alone with children did not have six months experience. Specialist recommended the center follow-through with referral to Resource and Referral for training and technical assistance.

June 3, 2013 - A deficiency letter was mailed to center with instructions to come to the Childcare Licensing office for a Corrective Action Plan conference.

June 6, 2013 - Staff made a follow-up visit to the scheduled relicensing visit of June 3, 2013. Four deficiencies were cited during the visit. Two caregivers were working without background checks on file at the center. (Specialist called licensing office for supervisor to check if background checks were clear). Attendance/tracking was inaccurate in mixed age group, corrected on site. A staff member was working without education verification and without TB test results on file.

June 11, 2013 - A Corrective Action Plan Conference was scheduled for this date. The director failed to attend the meeting. The Corrective Action Plan conference was rescheduled for Tuesday, June 18, 2013 at 11:00 a.m.

June 18, 2013 – Email sent to staff from Ms. Slater stating she is unable to attend the Corrective Action Plan meeting due to illness in her family. Staff set an appointment for the next day to hold the Corrective Action Plan meeting

June 19, 2013 - Corrective Action Plan meeting was held at the facility. Director Slater and licensing staff were in attendance.

July 1, 2013 – Child care staff made the first Corrective Action Plan monitoring visit. The center was cited for five deficiencies during the visit. There was only one caregiver in the infant room with three infants. That particular child care worker did not have six months of experience to be alone with children. The center was cited for inadequate supervision in infant room, out of ratio in infant room 0:3 (unqualified caregiver), attendance was inaccurate in mixed-age group, infant was asleep in crib on his stomach, and infant crib was not labeled with child's name. Child care staff asked if relicensing paperwork was completed and director designee did not know.

Violation of Corrective Action Plan.

July 17, 2013 Staff made an unannounced Corrective Action Plan monitoring visit. The center was cited for three deficiencies during the visit. There was only caregiver in the mixed-age room (14 children present, including a 23 month old child). Caregiver does not have six months of experience to be alone with children Center was cited for inadequate supervision in mixed-age room, out of ratio in mixed-age room 0:14 (unqualified caregiver), and child under 24 months of

age was not in fire-rated room. All deficiencies were corrected on site. Specialist asked director designee if director had required paperwork for relicensing completed. She did not know.

Violation of Corrective Action Plan.

July 29, 2013 - Final Warning Letter was mailed to center.

August 7, 2013 - Staff made an unannounced Corrective Action Plan monitoring visit. No deficiencies were noted at time of visit. Staff asked director designee, about relicensing paperwork. She indicated it was not at the center. She stated that if the paperwork was ready, the director had it with her.

August 8, 2013 - Director faxed some of the paperwork required for relicensing.

August 16, 2013 - Staff sent an email to the director listing all items still needed for relicensing. Director did not respond to email.

August 28, 2013 – Child care licensing staff made an unannounced Corrective Action Plan monitoring visit. The center was cited for inaccurate tracking in the mixed age class. This deficiency was corrected on site. Staff took a list of items still needed for relicensing. Staff and director designee checked files. There were still items needed.

September 4, 2013 - Center director faxed more items required for relicensing. There were items still missing.

September 25, 2013 - Staff made an unannounced Corrective Action Plan monitoring visit. No deficiencies were cited during visit. Specialist again took the list of remaining paperwork needed for relicensing. Specialist and director checked files, and two items were resolved. Director was asked to submit all remaining relicensing paperwork to DSS Childcare Licensing office no later than Friday, **September 27, 2013**.

October 17, 2013 – Staff made an unannounced Corrective Action Plan monitoring visit. No deficiencies were cited during the visit.

October 30, 2013 - Staff made an unannounced Supervisory visit and Corrective Action Plan monitoring visit. The center was cited for three deficiencies. A one-year-old child was not in a fire-rated room (corrected on site), prescription medication was not in a locked container (corrected on site), and numerous electrical outlets were uncovered.

November 20, 2013 - Staff made an unannounced Corrective Action Plan monitoring visit. The center was cited for uncovered electrical outlets, 2nd citation. This was corrected on site.

December 4, 2013 - Staff made an unannounced Corrective Action Plan monitoring visit. The center was cited for one deficiency. The mixed-age group was out of ratio at nap time (1:18). The majority age was two years old. Director designee stated her daughter was due to come in before 1:00 p.m. (time of visit was 12:30 p.m.). **Violation of Corrective Action Plan.**

December 18, 2013 - Staff called the director to inform her of the second final warning letter and the extension of the corrective action plan. Director was given the information about

attending a meeting at the DSS office to extend the corrective action plan. Director informed staff that she could not attend the meeting, because she was needed at the center.

January 8, 2014 – Staff made an unannounced visit to the center for the corrective action plan extension meeting. The director was not at the center. The director's designee signed the corrective action plan extension. Staff requested to view the center's employee file because there was a new employee. The employee file could not be located. Staff made a note on the on-site deficiency sheet for the director to fax the new employee's file by the end of the day January 8, 2014. The director did not comply. (There is no record of a central registry check on file for this employee).

January 22, 2014 - Staff made an unannounced Corrective Action Plan monitoring visit. The center was cited for four deficiencies. One caregiver was working without a central registry check on file, the mixed aged group was out of staff to child ratio 1:20 (a second caregiver is an unqualified caregiver), improper supervision in mixed age group (unqualified caregiver), and the lunch served did not meet USDA guidelines. **Violation of Corrective Action Plan.**

January 28, 2014 - Provisional license expired. Director did not submit remaining child immunization record needed for relicensing.

February 3, 2014 - Revocation letter was prepared.

February 3, 2014 - Staff made an unannounced Corrective Action Plan monitoring visit. The center was cited for five deficiencies: caregivers were working without central registry results on file (-3rd citation); no tracking/attendance in front classroom; infant room door propped open; caregiver, changed a child's diaper in the floor; and caregiver disposed of dirty diaper in kitchen trash can. **Violation of Corrective Action Plan.**

February 11, 2014 - Certified Revocation letter sent to Ms. Slater at Nana's Day Care

February 18, 2014 - Return receipt for revocation letter was returned to central office.

February 26, 2014 - Staff made an unannounced Corrective Action Plan monitoring visit. The center was cited for three deficiencies: two infants in the infant room were unattended; the center was cited for inadequate supervision in the infant room; non-compliance with staff-to-child ratio in the infant room 0:2; and fire code violation (infant room door propped open). **Violation of Corrective Action Plan.**

March 18, 2014 - An email was sent to the Appeal's Unit to verify if Ms. Slater requested an appeal. Email was received back from the Appeal's Unit indicating they did not receive a request from Ms. Slater. Region I was informed that no appeal request was received and therefore, a letter should be sent letting her know that she needed to close.

March 21, 2014 - A certified letter was sent to Ms. Slater notifying her that we revoked her license and because she had not appealed and she needed to close. It was indicated that staff would verify closure.

April 1, 2014 – Staff received a message to call Ms. Slater from Nana's Daycare regarding her revocation.

April 2, 2014 - Sent another email to the Appeals Unit to verify if a request for an appeal had been received in that office. The Appeals Unit again indicated they had not received a request to appeal. Staff checked again at close of business - no fax was in the mailbox.

April 3, 2014 - Staff checked again with Administrative staff regarding a fax for Ms. Slater and they indicated no fax was received. Staff called Ms. Slater to ask again for a copy of the letter, she indicated she would fax it. There was no return the call from Ms. Slater.

April 9, 2014 - The Regional Office asked if closure was pending. State Office agreed to closure since no request to appeal had been received.

April 11, 2014 - Unannounced visit was made by staff after receiving green card for certified closure letter delivery. Left DSS 2942 deficiency form informing Ms. Slater she had to cease operation, as she had not closed at the time of the visit. The staff signed form 2942, since Ms. Slater was not present.

April 14, 2014 - Staff made an unannounced visit to center to verify closure. No one was present and no cars were in the lot. Center was closed in system.

April 16, 2014 - Region I (Greenville) received anonymous complaint that Ms. Slater was keeping children in her home illegally. Caller stated Ms. Slater had called them personally to bring their children to her home this week for care and the parent was concerned with that situation.

April 17, 2014 - Staff made an unannounced visit before lunch to Ms. Slater's home. There were 10 children present. Ms. Slater stated it was picture day at center but since her facility was closed she had the children come to her home. Parents dropped off children and indicated they would be there all day. A photographer did come. Ms. Slater did not allow staff in her home; however, the children could be seen in the home. At that time she was told she needed to cease operation after that day. The child care staff left since they had been refused entry into the home.

April 18, 2014 - School officials called from a local elementary school to inform staff that Ms. Slater had been dropping off 4 year olds to school for Kindergarten at 11:30am all week instead of the school bus. The school officials were very concerned, as two children had confessed to them that they were staying at Ms. Slater's house and were not to tell anyone. The children stated they go to Ms. Slater's home in the morning, she brings them to school, and then parents pick them up at the center in late afternoon. This was taken as another complaint of a possible illegal operation.

April 21, 2014 - Staff made an unannounced visit to Ms. Slater's home to investigate a complaint. There was only 1 child present. Ms. Slater let staff in to view the home; no other children were present. Ms. Slater stated she was keeping after school children only. Initially, she indicated she was keeping children at a church. She later indicated she was keeping

Nana's Day Care Summary

children at her previously-revoked facility for 4 hours or less (3:00-5:30). Staff left deficiency form stating she must cease operation.

April 22, 2014 - Staff received call from Director Leigh Bolick, who determined that Ms. Slater could legally keep the one child in her home, and could operate the exempt after school program in her center, since afterschool facilities are exempt from licensing requirements.