

**From:** Kester, Tony  
**To:** Rivers, Denise <riversd@aging.sc.gov>  
**Date:** 1/18/2013 10:41:39 AM  
**Subject:** FW: Options Counseling

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Could you respond please?

Tony

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**From:** Beard, Rene  
**Sent:** Friday, January 18, 2013 7:39 AM  
**To:** Kester, Tony  
**Cc:** Theriot, Susan  
**Subject:** FW: Options Counseling

Hi Tony,

This email was sent through the SC Access general email account, but addressed to you.

It is my understanding, while the Program Services Division continues to transition, Denise is continuing to manage Options Counseling. Christie will be working with Denise within the next few weeks to determine what needs to be outlined in the Aging Network's Policies and Procedures Manual.

Rene

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**From:** Barb Mannino [mailto:ManninoB@tcoa.org]  
**Sent:** Tuesday, January 15, 2013 3:46 PM  
**To:** 'scaccess@aging.sc.gov'  
**Subject:** Options Counseling

To Tony Kester,

I am an options counselor for ADRC-Capital Area in Lansing, Michigan. We are an emerging ADRC. We will are not a call center, but will be utilizing a geo-routed phone number. As we strive to become a fully functioning ADRC we are seeking input from current fully functioning ADRCs to avoid "reinventing the wheel". One of our questions is "Does your ADRC require a face-to-face meeting resulting in a signed person-centered plan occur in order to count as options counseling?" Any feedback you can offer would be greatly appreciated.

Barb Mannino

*Barbara Mannino, LLMSW*  
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