

Stirling, Bryan

From: Judy Hackett <jhackett@dandb.com>
Sent: Saturday, December 22, 2012 9:58 AM
To: Stirling, Bryan
Subject: RE: following up

Bryan,

We'd be happy to extend our offer until Dec. 2013. We would however like this to be announced both in the release and in the letter. Thanks

Judy Hackett
Chief Marketing Officer
Dun & Bradstreet Credibility Corp
22761 Pacific Coast Highway
Malibu, CA 90265
O: 310-919-2233
C: 770-337-4869
F: 310-919-2948
www.DandB.com

Dun & Bradstreet
CREDIBILITY CORP



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From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Friday, December 21, 2012 11:03 AM
To: Judy Hackett
Subject: RE: following up

How late would DandB be willing to extend this date?

From: Judy Hackett [<mailto:jhackett@dandb.com>]
Sent: Friday, December 21, 2012 1:59 PM
To: Stirling, Bryan
Subject: following up

Bryan,

Happy Holidays. Hope all is getting back to normal for the team there. We are so sorry about the loss you all experienced. Thank you too for getting the press release approved.

Bryan, we're seeing a significant slowing of sign-ups for South Carolina businesses interested in the CreditAlert product. I believe January 31st is the cutoff for sign-up to the program. That was the state's date I believe. You had said that your office was going to draft a letter to businesses and that you would let me know when that was taking place. I hadn't heard so I'm following up. Can we help you with that? Happy to contribute in any way we can.

Best,

Judy Hackett

Chief Marketing Officer

Office: 310-919-2233

Mobile: 770-337-4869

Email: jhackett@DandB.com

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Stirling, Bryan

From: Judy Hackett <jhackett@dandb.com>
Sent: Friday, December 21, 2012 4:09 PM
To: Stirling, Bryan
Subject: Re: following up

Great. All good.

Sent from my iPhone

On Dec 21, 2012, at 4:02 PM, "Stirling, Bryan" <BryanStirling@gov.sc.gov> wrote:

Press just asked about your extension. We told them until December 31, 2013. Experian Business is extending until March 31, 2012(FYI).

From: Judy Hackett [mailto:jhackett@dandb.com]
Sent: Friday, December 21, 2012 3:44 PM
To: Stirling, Bryan
Subject: Re: following up

Great. Thank you Bryan.

Sent from my iPhone

On Dec 21, 2012, at 3:40 PM, "Stirling, Bryan" <BryanStirling@gov.sc.gov> wrote:

Great, thank you. We are going to have a separate release and letter for the businesses.

From: Judy Hackett [mailto:jhackett@dandb.com]
Sent: Friday, December 21, 2012 3:39 PM
To: Stirling, Bryan
Subject: RE: following up

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Judy Hackett
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Best,

Judy Hackett
Chief Marketing Officer
Office: 310-919-2233
Mobile: 770-337-4869
Email: jhackett@DandB.com

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Connect with us!

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Stirling, Bryan

From: Fingersh, Adam <adam.fingersh@experian.com>
Sent: Friday, December 21, 2012 3:50 PM
To: Stirling, Bryan
Cc: Young, Greg
Subject: Experian Business Credit Advantage

Bryan-

Per our quick conversation, we will extend the enrollment period for Experian Business Credit Advantage to March 31st 2013.

Please let me know if you have any questions.

Regards,
Adam

Adam D. Fingersh

Senior Vice President, Products and Marketing
Experian Business Information Services
Tel: 714.830.7707 | adam.fingersh@experian.com

Executive Assistant: Tina De La Cuadra

Tel: 714.830.5433 | tina.delacuadra@experian.com



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<image001.png>

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<image002.jpg>

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Stirling, Bryan

From: Charlie Speight <csp8@cablespeed.com>
Sent: Wednesday, January 02, 2013 7:14 PM
To: Haley, Nikki
Cc: Stirling, Bryan
Subject: SC Cyber Initiative: Cyber Corps program trains spies for the digital age

Governor,

Happy New Year.

Appreciate Bryan's time for a brief conversation about the cyber security initiative. I will be working up a more detailed paper on the idea in the near future. I've made contact with some of my former agency colleagues to have access to their counsel as well.

Following is a link to an article about a program by the University of Tulsa that includes some of what I've envisioned for SC and USC. Although the "dumpster diving" part is extreme for what I have in mind, the basics are relevant. Further, what is described is only PART of what I see for SC.

Per Bryan's suggestion, I've tried to contact Speaker Harrell, but, as yet, have had no response. I'm not sure the contact mechanism I have for him (his online web site) is the best, so if there is a better way, please advise.

<http://articles.latimes.com/print/2012/nov/22/nation/la-na-cyber-school-20121123>

Respectfully,

CS

Charlie Speight

410.969.2326 (H)

443.848.1485 (C)

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Wednesday, January 02, 2013 4:01 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats for 1.2.13

Hello,

Current numbers are:

Activations: 1,002,995
Family Secure: 20,638
Calls: 912,622
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Friday, January 04, 2013 12:36 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Hello,

Current numbers are:

Activations: 1,018,574
Family Secure: 23,261
Calls: 921,771
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

From: White, Walter William <walter.w.white@verizon.com>
Sent: Friday, January 04, 2013 10:39 AM
Subject: National Security/Public Safety Weekly Round Up

NATIONAL SECURITY/PUBLIC SAFETY WEEKLY ROUND-UP

January 4, 2013

Noteworthy Articles & Blog Posts:

Cybersecurity

Four Cybersecurity Items that Need Less Talk and More Action

Computer World by Jaikumar Vijayan

January 4, 2013

<http://blogs.computerworld.com/cybercrime-and-hacking/21580/five-cybersecurity-items-need-less-talk-and-more-action>

For all the effort that is being put by enterprises, government and vendors into combating cyber threats, there are still a few areas where progress has been slow at best and non-existent at worst.

- Federal cybersecurity legislation
- SCADA security
- Data encryption
- Strong authentication

14 Global Cybersecurity Challenges for 2013

ZDNet by David Gewirtz

January 3, 2013

<http://www.zdnet.com/14-global-cybersecurity-challenges-for-2013-7000009352/>

Cybercrime, cyberespionage, and straight out cyberattacks will increase in both frequency and ferocity over the next 12 months.

The bottom line is 2013 will hurt. When it comes to cyber-preparedness, we are not in the best position. Getting our senior executives, politicians, friends, and family to pay attention and pay for security is perhaps our biggest challenge.

6 Big Cybersecurity Predictions for 2013

VentureBeat by Chiranjeev Bordoloi

January 2, 2012

<http://venturebeat.com/2013/01/02/6-big-cyber-security-predictions-for-2013/>

If there is any weakness in security, you can guarantee the criminals will try to exploit it. And if a cyber criminal discovers a weakness in one community, it won't be long before that isolated crime turns into a trend. The commercialization of malware is rapidly becoming a well-organized and highly lucrative business.

The White House is Finalizing an Executive Order on Cybersecurity

JD Supra by Dennis Olle et al.

January 2, 2013

<http://www.jdsupra.com/legalnews/the-white-house-is-finalizing-an-executi-41409/>

With Capitol Hill and the media both focusing on the "fiscal cliff," the White House has quietly moved one step closer to issuing an executive order ("EO") on cybersecurity.

In a recently leaked version of the draft order, the White House has added several provisions that are the direct result of meetings with private sector leaders. The draft EO calls for cooperation and information sharing between the private sector and government. However, it is already catching criticism for what some experts say are incentives that may force some companies to participate.

Meehan was in Washington working with his staff to prepare to become chairman of the panel. In his first term in Congress, the former U.S. Attorney led the Subcommittee on Counterterrorism and Intelligence.

Mobile Malware a Major Cybersecurity Threat for 2013

PhysBizTech by Frank Irving

December 28, 2012

<http://www.physbiztech.com/news/mobile-malware-major-cybersecurity-threat-2013>

McAfee released its annual 2013 Threat Predictions report on Dec. 27, based on the cybersecurity firm's analysis of data on malware, vulnerabilities and online threats in 2012. In the coming year, McAfee Labs expects that threats to mobile devices will become even more of a focus of cybercriminals, the influence of a major "hacktivist" group will decline, and large-scale attacks that attempt to destroy infrastructure will increase.

"Cybercriminals and hacktivists will strengthen and evolve the techniques and tools they use to assault our privacy, bank accounts, mobile devices, businesses, organizations and homes," said Vincent Weafer, senior vice president of McAfee Labs in a statement accompanying the report.

Meehan to Chair Cybersecurity Panel

The Philadelphia Inquirer by Jonathan Tamari

December 27, 2012

<http://www.philly.com/philly/blogs/capitolinq/Meehan-to-chair-cybersecurity-subcommittee.html>

U.S. Rep. Pat Meehan (R., Pa.) will take over as chairman of the House's Subcommittee on Cybersecurity, Infrastructure Protection and Security Technologies when the new session of Congress begins in January, he said in an interview Thursday.

FirstNet

First Responders' Experience, Creativity Critical to Building Relevant, Widely Used FirstNet

Government Technology by Don Hariston

December 27, 2012

<http://www.govtech.com/public-safety/Opinion-First-Responders-Experience-Creativity-Critical-to-Building-Relevant-Widely-Used-FirstNet.html>

Hurricane Sandy again demonstrated the true heroics of first responders and the countless situations they encounter in dire times, such as rescuing people from rising floodwaters and burning homes and securing fuel supplies for critical services like hospital generators and water treatment facilities. As the tidal surges inundated Lower Manhattan, we remind ourselves that what had previously been once-in-a-lifetime weather emergencies now seem to happen every 18 months. The need to connect first responders via a truly interoperable public safety broadband network (PSBN) is clearer than ever.

Despite the fact that the Obama administration fully supports the need for an interoperable infrastructure for our first responders and Congress responded by authorizing the creation of the PSBN last spring, the success of the network is dependent upon wide adoption and financial support by first responders across the country. Indeed, nothing in the law mandates they participate. With tightening local budgets, this user community is voicing increasing concern and skepticism about the costs and benefits of such a network. The head of one law enforcement association noted bluntly that law enforcement "cannot be viewed as a captive source of funds to be maximized as the PSBN builds out."

Cybersecurity Legislation:

Senate			
Bill	Sponsor	Title	Status
S. 3342	Sens. McCain, Hutchinson, Grassley, Chambliss, Murkowski, Coats, Johnson and Burr	REVISED SECURE IT Act	6/28/2012 Reintroduced under Senate Rule 14, permitting the bill to go directly to the Senate floor.
S. 3333	Sens. Toomey, Blunt, DeMint, Heller and Snowe	A bill to require certain entities that collect and maintain personal information of individuals to secure such information and to provide notice to such individuals in the case of a breach of security involving such information, and for other purposes.	6/21/2012 Referred to Senate Committee on Commerce, Science, and Transportation.
S. 2151	Sens. McCain, Hutchinson, Grassley, Chambliss, Murkowski, Coats, Johnson and Burr	Strengthening and Enhancing Cybersecurity by Using Research, Education, Information, and Technology (SECURE IT) Act	3/1/2012 Introduced
S. 3414	Sen. Joe Lieberman	The Cybersecurity Act of 2012	11/14/2012 Voted down 51-47
S. 2102	Sen. Dianne Feinstein	Information Sharing Act of 2012	2/13/2012 Referred to Senate Committee on Homeland Security and Governmental Affairs.
S. 1535	Sen. Blumenthal	Personal Data Protection and Breach Accountability Act of 2011	9/22/2011 Approved by the Senate Judiciary Committee
S. 1151	Sen. Leahy	Personal Data Privacy and Security Act of 2011	9/22/2011 Approved by the Senate Judiciary Committee
S. 1408	Sen. Feinstein	Data Breach Notification Act of 2011	9/22/2011 Approved by the Senate Judiciary Committee
S. 1469	Sen. Gillibrand and Sen. Hatch	A bill to require reporting on the capacity of foreign countries to combat cybercrime, to develop action plans to improve the capacity of certain countries to combat cybercrime, and for other purposes.	8/2/2011 Read twice and referred to the Committee on Foreign Relations.
S. 13434	Sen. Carper and Sen. Blunt	Data Security Act of 2011	7/28/2011 Referred to the Committee on Banking, Housing, and Urban Affairs
S. 1342	Sen. Bingaman	An original bill to amend the Federal Power Act to protect the bulk-power system and electric infrastructure critical to the defense of the United States against cybersecurity and other threats and vulnerabilities.	7/11/2011 Placed on Senate Legislative Calendar under General Orders. Calendar No. 101.

S. 1159	Sen. Gillibrand	Cyberspace Warriors Act of 2011	6/8/2011 Read twice and referred to the Committee on Armed Services
S. 1152	Sen. Menendez	Cybersecurity Enhancement Act of 2011	6/7/2011 Read twice and referred to the Committee on Commerce, Science, and Transportation.
S. 413	Sen. Lieberman and Sen. Collins	Cybersecurity and Internet Freedom Act of 2011	5/23/2011 Committee on Homeland Security and Governmental Affairs. Hearings held.
S. 1011	Sen. Leahy	Electronic Communications Privacy Act Amendments Act of 2011	5/17/2011 Read twice and referred to the Committee on the Judiciary.
S. 372	Sen. Cardin and Sen. Whitehouse	Cybersecurity and Internet Safety Standards Act	2/16/2011 Referred to Senate committee.

House

Bill	Sponsor	Title	Status
H.R. 3523	Rep. Mike Rogers	Cyber Intelligence Sharing and Protection Act of 2011	4/26/2012 Passed in House (248-168, 206 Republicans & 42 Democrats)
H.R. 2096	Rep. McCaul	Cybersecurity Enhancement Act of 2011	4/26/2012 Scheduled for a House vote
H.R. 4257	Rep. Darrell Issa and Rep. Elijah Cummings	Federal Information Security Amendments Act of 2012	4/26/2012 Scheduled for a House vote
H.R. 3674	Rep. Dan Lungren	The Promoting and Enhancing Cybersecurity and Information Sharing Effectiveness Act of 2011 (The PRECISE Act)	4/18/2012 The House Committee on Homeland Security held a markup of the bill
H.R. 4263	Rep. Mary Bono Mack and Rep. Marsha Blackburn	The SECURE IT Act	3/27/12 Introduced in House (originally introduced in Senate as S. 2151 by Sen. John McCain)
H.R. 1540	Rep. Howard McKeon	National Defense Authorization Act for Fiscal Year 2012	12/14/11 Conference report agreed to in House
H.R. 2577	Sen. Bono Mack	Secure and Fortify Electronic Data Act	7/29/2011 Referred to House Subcommittee on Commerce, Manufacturing, and Trade
H.R. 1136	Rep. Langevin	Executive Cyberspace Coordination Act of 2011	3/25/2011 Referred to House Subcommittee on Cybersecurity, Infrastructure Protection, and Security Technologies.
H.R. 76	Rep. Sheila Jackson Lee	Cybersecurity Education Enhancement Act of 2011	2/25/2011 Referred to the Subcommittee on Higher Education and Workforce Training.
H.R. 174	Rep. Thompson	Homeland Security Cyber and Physical Infrastructure Protection Act of 2011	2/8/2011 Referred to House Subcommittee on Technology, Information Policy, Intergovernmental Relations and Procurement Reform.

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Thursday, January 03, 2013 9:17 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Hello,

Current numbers are:

Activations: 1,010,407
Family Secure: 23,233
Calls: 921,122
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Neil Rashley <nrashley@scbankers.org>
Sent: Monday, January 07, 2013 5:28 PM
To: Stirling, Bryan
Subject: RE: ID Theft

Thanks.

Neil

From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Monday, January 07, 2013 11:44 AM
To: Neil Rashley
Subject: ID Theft

http://www.scetv.org/index.php/connections/show/protecting_your_id/

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Monday, January 07, 2013 2:09 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Hello,

Current numbers are:

Activations: 1,038,761
Family Secure: 23,789
Calls: 935,652
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Ozzie Fonseca <ofonseca@experianinteractive.com>
Sent: Tuesday, January 08, 2013 6:46 PM
To: Stirling, Bryan
Cc: Milton Kimpson (kimpsom@sctax.org)
Subject: Extension of South Carolina DOR
Attachments: SCDOR Amendment Jan 10 2012.doc

Bryan/Milton:

Attached please find the form to extend the activation window for the multi-use PMID code.

Thanks

Ozzie Fonseca, CIPP/US
Senior Director, Data Breach Resolution



Experian Consumer Direct
535 Anton, Suite 100. Costa Mesa, CA 92626
(949) 567-3851 - Desk
(949) 302-2299 - Cell
(949) 242-2938 - Fax
ozzie.fonseca@experian.com

Blog: www.Experian.com/blogs/data-breach
Follow us on Twitter: www.Twitter.com/Experian_DBR
Visit us at <http://www.experian.com/databreach>

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**AMENDMENT DATED January 10th, 2013
To The Credit Monitoring Products Agreement**

This Amendment to the **Credit Monitoring Products Agreement** ("Amendment") is made as of January 10th, 2013 ("Amendment Effective Date"), by and between **ConsumerInfo.com, Inc.** (a.k.a. Experian Consumer Direct), a California corporation ("ECD") and **South Carolina Department of Revenue** ("Client"). Capitalized terms not otherwise defined in this Amendment shall have the meaning as set forth in the Agreement.

WHEREAS, ECD and Client entered into that certain **Credit Monitoring Products Agreement** dated as of **October 25th, 2012** ("Agreement"), as previously amended via an Amendment dated **November 9th, 2012** and an Amendment dated **December 13th, 2012**; and

WHEREAS, ECD and Client desire to again amend and supplement the Agreement as delineated below.

NOW, THEREFORE, in consideration of the foregoing and the mutual promises and covenants contained in this Amendment, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties hereto agree as follows:

Enrollment Period Extension: Client has requested that ECD provide an Enrollment Period extension for the following Consumer Product: *ProtectMyID*. The Enrollment Period for the foregoing product is currently set to expire on January 31st, 2013. The Enrollment Period is extended so that it now expires on March 31st, 2013. This Enrollment Period extension shall be provided by ECD to Client gratis, free of charge. For clarification, the Enrollment Period for Family Secure is set to May 31st, 2013.

To the extent the terms of the Agreement conflict with the terms of this Amendment, the terms of this Amendment shall control in connection with the subject matter hereof. All terms of the Agreement not modified herein shall remain unmodified and in full force and effect.

IN WITNESS WHEREOF, the parties have executed this Amendment by duly authorized representatives and acknowledge that they understand and agree to be bound by this Amendment's terms and conditions as of the Amendment Effective Date.

South Carolina Department of Revenue

ConsumerInfo.com, Inc. (a.k.a. ECD)

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Tuesday, January 08, 2013 7:57 PM
To: Stirling, Bryan
Cc: Ozzie Fonseca
Subject: SCDOR Amendment
Attachments: SCDOR Amendment Jan 10 2012.doc

Hello Bryan,

Attached please find the agreement to extend the enrollment period for the ProtectMyID codes. If everything appears to be in order, please print, sign and fax back to (949) 242-2938. As an alternative to faxing, you may email the signed version to my attention and I will route through legal for you. Please email or call with any questions.

Thank you,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



535 Anton, Suite 100
Costa Mesa, CA 92626
T: 949.567.7629
C: 949.294.2183
F: 949.242.2938
Anel.Nevarez@experianinteractive.com

Blog: www.Experian.com/blogs/data-breach
Follow us on Twitter: www.Twitter.com/Experian_DBR
Visit us at <http://www.experian.com/databreach>

**AMENDMENT DATED January 10th, 2013
To The Credit Monitoring Products Agreement**

This Amendment to the **Credit Monitoring Products Agreement** ("Amendment") is made as of January 10th, 2013 ("Amendment Effective Date"), by and between **ConsumerInfo.com, Inc.** (a.k.a. Experian Consumer Direct), a California corporation ("ECD") and **South Carolina Department of Revenue** ("Client"). Capitalized terms not otherwise defined in this Amendment shall have the meaning as set forth in the Agreement.

WHEREAS, ECD and Client entered into that certain **Credit Monitoring Products Agreement** dated as of **October 25th, 2012** ("Agreement"), as previously amended via an Amendment dated **November 9th, 2012** and an Amendment dated **December 13th, 2012**; and

WHEREAS, ECD and Client desire to again amend and supplement the Agreement as delineated below.

NOW, THEREFORE, in consideration of the foregoing and the mutual promises and covenants contained in this Amendment, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties hereto agree as follows:

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To the extent the terms of the Agreement conflict with the terms of this Amendment, the terms of this Amendment shall control in connection with the subject matter hereof. All terms of the Agreement not modified herein shall remain unmodified and in full force and effect.

IN WITNESS WHEREOF, the parties have executed this Amendment by duly authorized representatives and acknowledge that they understand and agree to be bound by this Amendment's terms and conditions as of the Amendment Effective Date.

South Carolina Department of Revenue

ConsumerInfo.com, Inc. (a.k.a. ECD)

By: _____

By: _____

Name: _____

Name: _____

Title:

Title:

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Wednesday, January 09, 2013 4:44 PM
To: Stirling, Bryan
Subject: RE: SCDOR Stats

You bet.

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Wednesday, January 09, 2013 1:42 PM
To: Anel Nevarez
Subject: RE: SCDOR Stats

Thank you.

From: Anel Nevarez [<mailto:Anel.Nevarez@experianinteractive.com>]
Sent: Wednesday, January 09, 2013 4:36 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,057,060
Family Secure: 24,297
Calls: 950,161
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Wednesday, January 09, 2013 4:36 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,057,060
Family Secure: 24,297
Calls: 950,161
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Wednesday, January 09, 2013 4:19 PM
To: Stirling, Bryan
Subject: RE: SCDOR Stats

I'll get them to you within the next 15 mins.

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Wednesday, January 09, 2013 1:17 PM
To: Anel Nevarez
Subject: RE: SCDOR Stats

Do you have today's numbers? We have a reporter asking for them, on deadline.
Thank you!

From: Anel Nevarez [<mailto:Anel.Nevarez@experianinteractive.com>]
Sent: Tuesday, January 08, 2013 10:03 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

My apologies for the delay, below find the current numbers:

Activations: 1,048,504
Family Secure: 24,026
Calls: 947,056
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Tuesday, January 08, 2013 10:03 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

My apologies for the delay, below find the current numbers:

Activations: 1,048,504
Family Secure: 24,026
Calls: 947,056
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Tuesday, January 08, 2013 8:01 PM
To: Stirling, Bryan
Subject: RE: SCDOR Amendment

Understood & have a good evening.

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

From: Stirling, Bryan [mailto:BryanStirling@gov.sc.gov]
Sent: Tuesday, January 08, 2013 4:59 PM
To: Anel Nevarez
Cc: Ozzie Fonseca
Subject: Re: SCDOR Amendment

That is if their are no changes, if changes are needed we will call you. Thank you.

From: Anel Nevarez [mailto:Anel.Nevarez@experianinteractive.com]
Sent: Tuesday, January 08, 2013 07:56 PM
To: Stirling, Bryan
Cc: Ozzie Fonseca <ofonseca@experianinteractive.com>
Subject: SCDOR Amendment

Hello Bryan,

Attached please find the agreement to extend the enrollment period for the ProtectMyID codes. If everything appears to be in order, please print, sign and fax back to (949) 242-2938. As an alternative to faxing, you may email the signed version to my attention and I will route through legal for you. Please email or call with any questions.

Thank you,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



535 Anton, Suite 100
Costa Mesa, CA 92626
T: 949.567.7629
C: 949.294.2183
F: 949.242.2938
Anel.Nevarez@experianinteractive.com

Blog: www.Experian.com/blogs/data-breach
Follow us on Twitter: www.Twitter.com/Experian_DBR
Visit us at <http://www.experian.com/databreach>

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Tuesday, January 08, 2013 7:59 PM
To: Stirling, Bryan
Cc: Ozzie Fonseca
Subject: RE: SCDOR Amendment

I appreciate it Byran.

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

From: Stirling, Bryan [mailto:BryanStirling@gov.sc.gov]
Sent: Tuesday, January 08, 2013 4:58 PM
To: Anel Nevarez
Cc: Ozzie Fonseca
Subject: Re: SCDOR Amendment

We will look at it, DOR will execute and get it back to you.

From: Anel Nevarez [mailto:Anel.Nevarez@experianinteractive.com]
Sent: Tuesday, January 08, 2013 07:56 PM
To: Stirling, Bryan
Cc: Ozzie Fonseca <ofonseca@experianinteractive.com>
Subject: SCDOR Amendment

Hello Bryan,

Attached please find the agreement to extend the enrollment period for the ProtectMyID codes. If everything appears to be in order, please print, sign and fax back to (949) 242-2938. As an alternative to faxing, you may email the signed version to my attention and I will route through legal for you. Please email or call with any questions.

Thank you,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



535 Anton, Suite 100
Costa Mesa, CA 92626
T: 949.567.7629
C: 949.294.2183
F: 949.242.2938
Anel.Nevarez@experianinteractive.com

Blog: www.Experian.com/blogs/data-breach
Follow us on Twitter: www.Twitter.com/Experian_DBR
Visit us at <http://www.experian.com/databreach>

Stirling, Bryan

From: Greg Young <Greg.Young@experianinteractive.com>
Sent: Friday, January 11, 2013 2:55 PM
To: Stirling, Bryan
Subject: Re: Question from the Media About Coverage

Have not heard back. Will follow up.

Greg Young, APR
Experian Consumer Direct
Director, Public Relations /Consumer Engagement
949-294-5701

Sent by my iPhone

On Jan 11, 2013, at 11:35 AM, "Stirling, Bryan" <BryanStirling@gov.sc.gov<<mailto:BryanStirling@gov.sc.gov>>> wrote:

Any luck?

From: Greg Young [<mailto:Greg.Young@experianinteractive.com>]
Sent: Friday, January 11, 2013 12:04 PM
To: Stirling, Bryan
Subject: RE: Question from the Media About Coverage

Checking with folks to see what's up.

Greg Young, APR
Director
Public Relations

Experian Consumer Services
535 Anton, suite 100
Costa Mesa, CA 92626
Direct: 949-567-3791
Mobile: 949-294-5701
greg.young@experianinteractive.com<<mailto:greg.young@experianinteractive.com>>

freecreditreport.com<<http://freecreditreport.com>>
freecreditscore.com<<http://freecreditscore.com>>
creditreport.com<<http://creditreport.com>>
protectmyid.com<<http://protectmyid.com>>
safetyweb.com<<http://safetyweb.com>>

From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Friday, January 11, 2013 9:02 AM
To: Greg Young

Cc: Patel, Swati

Subject: Question from the Media About Coverage

Also we're hearing that after people have signed up for the protection, the company is asking for an almost \$10 fee for someone to look at their credit report. This apparently comes after one previous view and happens even if someone has received an alert about activity. Some assumed this would be part of the coverage. Is there any work going on to clear the fee for SC taxpayers, or is this something they would have to pay if they want to see a report?

This have a deadline of the next few hours.

Also, if I was to get an alert, what steps do I need to take?

Thank you.

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Friday, January 11, 2013 2:53 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,069,439
Family Secure: 25,220
Calls: 959,348
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Greg Young <Greg.Young@experianinteractive.com>
Sent: Friday, January 11, 2013 12:04 PM
To: Stirling, Bryan
Subject: RE: Question from the Media About Coverage

Checking with folks to see what's up.

Greg Young, APR

Director
Public Relations

Experian Consumer Services
535 Anton, suite 100
Costa Mesa, CA 92626
Direct: 949-567-3791
Mobile: 949-294-5701
greg.young@experianinteractive.com

freecreditreport.com
freecreditscore.com
creditreport.com
protectmyid.com
safetyweb.com

From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Friday, January 11, 2013 9:02 AM
To: Greg Young
Cc: Patel, Swati
Subject: Question from the Media About Coverage

Also we're hearing that after people have signed up for the protection, the company is asking for an almost \$10 fee for someone to look at their credit report. This apparently comes after one previous view and happens even if someone has received an alert about activity. Some assumed this would be part of the coverage. Is there any work going on to clear the fee for SC taxpayers, or is this something they would have to pay if they want to see a report?

This have a deadline of the next few hours.

Also, if I was to get an alert, what steps do I need to take?

Thank you.

From: White, Walter William <walter.w.white@verizon.com>
Sent: Friday, January 11, 2013 10:19 AM

Blunting the Cyber Threat to Business

By Bernard R. Horovitz
The Wall Street Journal
Thu, 10 Jan 2013

(Copyright (c) 2013, Dow Jones & Company, Inc.)

In September, the customer websites of Bank of America, Wells Fargo, US Bank, J.P. Morgan Chase and PNC were rendered inaccessible for more than a day by the biggest cyberattack in history, now attributed to Iranian government hackers. Weeks before, online vandals breached security at LinkedIn, stealing the passwords of six million people who frequent the popular business-networking site.

Whether companies are the victims of state-sponsored invasions or criminal attacks, one of the scariest threats facing businesses today is hacking -- and the possible wholesale theft of proprietary data and personal information about customers and employees.

Businesses have been on notice about cyber threats for years, after episodes like the one in 2007 when a hacker stole personal information on 45 million customers from the TJX Companies. This cost the firm nearly \$200 million, according to a memo in the criminal case that followed. But it is hard to appreciate how quickly the speed and sophistication of such attacks are outpacing the development of countermeasures to neutralize the potential harm. No doubt the Hong Kong Stock Exchange thought it was well-protected in 2011, but a denial-of-service attack forced the exchange to suspend trading for such major equities as HSBC and Cathay Pacific.

No matter how impregnable a company believes its defenses are against such an assault, all are vulnerable. And when the cyberattack comes, lawsuits from customers and shareholders, plus expenses from damages to employees, are sure to follow. Hacking, digital espionage, data theft, denial-of-service attacks and other electronic sabotage trigger major business disruptions and liabilities.

The digital world is still new and rapidly evolving, with employees increasingly using their own laptops and smartphones, or working remotely from home computers -- all of which create more potential entry points into supposedly secure systems. Customers and vendors are linking their systems, meanwhile, enhancing efficiency but also opening the door to more potential intrusions.

Hacker groups range from criminal enterprises to politically motivated organizations and malicious vandals. Outfits such as Anonymous can, with a few mouse clicks, cause billions in damage. Among America's world rivals, Iran and China have already caused havoc by hacking into both government and business computer systems.

With cyber breaches one of the most complicated and challenging issues a company can face, top management must do more to address them. In October 2011, the Securities and Exchange Commission issued new guidelines making it clear that publicly traded companies must report not only significant instances of cyber theft or attack but even the material risk of such an event.

Crisis planning should now consider the cyber realm, and employees must be equipped to alert information-technology staff immediately to any unusual email or other online activity, with the tech staff prepared to quickly evaluate that

activity. If it is an attempt to attack or hack into the company's data system, the alert should go straight to the executive suite so that appropriate action can be taken. In a worst case, that will involve notifying customers or others who are affected by the attack and making a public announcement to seize control of the communications process and explain what corrective action is being taken.

It is crucial to know that, with this threat emerging only in recent years, most cyber risk isn't likely covered under a company's general-liability policy. But insurers (including my firm) are now offering a growing number of specialty products that help businesses offload and manage such liability.

Underwriting can be complex, with due diligence required on company networks, the IT security and risk-management practices that are in place, vendor agreements, customer disclosures, product guarantees, past threats and incidents, relevant statute and the most recent case law. An audit by an insurer cannot only reveal weaknesses and necessary coverage areas but often help an enterprise manage its risk and exposure. Some insurers even offer front-line professional help with preventing and mitigating cybercrime through audits of security guidelines, analysis of password-protection strategies and other means.

When corporate managements fail to plan ahead for cybersecurity, they are making a bad bet. When they do, they are taking an essential step to protect the interests of the company, its customers and its shareholders.

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Tuesday, January 22, 2013 11:56 AM
To: Stirling, Bryan
Cc: Godfrey, Rob; Patel, Swati
Subject: RE: SCDOR Stats

Will do

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Tuesday, January 22, 2013 6:48 AM
To: Anel Nevarez
Cc: Godfrey, Rob; Patel, Swati
Subject: RE: SCDOR Stats

Please add Rob Godfrey and Swati Patel, from my office, to this email in the future. I have copied them on this email.
Thank you!

From: Anel Nevarez [<mailto:Anel.Nevarez@experianinteractive.com>]
Sent: Monday, January 21, 2013 1:25 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,145,000
Family Secure: 27,497
Calls: 995,895
Average speed of answer: 3.7min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Monday, January 21, 2013 1:25 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,145,000
Family Secure: 27,497
Calls: 995,895
Average speed of answer: 3.7min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Friday, January 18, 2013 3:46 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,122,648
Family Secure: 27,096
Calls: 989,975
Average speed of answer: 3.8min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Thursday, January 17, 2013 8:59 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,117,023
Family Secure: 26,899
Calls: 989,193
Average speed of answer: 3.8min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Charlie Speight <csp8@cablespeed.com>
Sent: Wednesday, January 16, 2013 4:35 PM
To: Stirling, Bryan
Subject: Bona Fides

Bryan,

I said I was going to forward the credentials of a couple of my former colleagues:

One of them was NSA Signals Intelligence Director (the “operational” side of NSA), Senior Operations Officer in the National Security Operations Center; Executive Assistant to the Director and Assistant Deputy Director of Technology. This person has received two Presidential Rank Awards, two Director of Central Intelligence National Achievement Medals, the Director of Military Intelligence’s Leadership Award, and NSA’s Exceptional Civilian Service Award (Agency’s highest).

This individual is now CEO of a company comprised of industry experienced software, database, and system engineers as well as program managers who are all well known in the signals intelligence (SIGINT) community. When I explained the idea for a cyber security concept in South Carolina, the response was “*You can count on me for whatever help you need...this is a GREAT initiative!*”

Another colleague who is interested in helping is former director of education and training in the office of the Director of National Intelligence, Chancellor of the National Intelligence University and Chief of Legislative Affairs at NSA.

I read the RFP, but that only addresses part of the concept I envision. Essentially, it’s repair and maintain whereas I want to include research, development and education – in partnership with industry and academia. This is where I believe the Governor can make points; politically, legislatively and through leadership.

C

Charlie Speight
410.969.2326 (H)
443.848.1485 (C)

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Wednesday, January 16, 2013 1:26 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,106,156
Family Secure: 26,693
Calls: 980,708
Average speed of answer: 3.8min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Charlie Speight <csp8@cablespeed.com>
Sent: Wednesday, January 16, 2013 9:39 AM
To: Stirling, Bryan
Subject: Cyber?

Bryan,

Re our conversation on a cyber security/management/education initiative in SC, should I continue to pursue? I read several articles a week about the legislature's concerns about it. I wanted to give the Governor a plan that would help put her ahead on this.

C

Charlie Speight
410.969.2326 (H)
443.848.1485 (C)

Stirling, Bryan

From: Judy Hackett <jhackett@dandb.com>
Sent: Tuesday, January 15, 2013 9:32 PM
To: Stirling, Bryan
Subject: RE: following up

Sure. We were at 11, 580 through 1-14-2013. I can't help but ask again. Are we going to send a letter to all the business owners and let them know of the extension we have provided and encourage sign ups?

Judy Hackett
Chief Marketing Officer
Dun & Bradstreet Credibility Corp
22761 Pacific Coast Highway
Malibu, CA 90265
O: 310-919-2233
C: 770-337-4869
F: 310-919-2948
www.DandB.com

Dun & Bradstreet
CREDIBILITY CORP



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From: Stirling, Bryan [mailto:BryanStirling@gov.sc.gov]
Sent: Tuesday, January 15, 2013 8:16 AM
To: Judy Hackett
Subject: RE: following up

Can you get me the number of sign ups, today?
Thank you.

From: Judy Hackett [mailto:jhackett@dandb.com]
Sent: Saturday, December 22, 2012 9:58 AM
To: Stirling, Bryan
Subject: RE: following up

Bryan,

We'd be happy to extend our offer until Dec. 2013. We would however like this to be announced both in the release and in the letter. Thanks

Judy Hackett
Chief Marketing Officer
Dun & Bradstreet Credibility Corp
22761 Pacific Coast Highway
Malibu, CA 90265
O: 310-919-2233
C: 770-337-4869
F: 310-919-2948
www.DandB.com

Dun & Bradstreet
CREDIBILITY CORP



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From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Friday, December 21, 2012 11:03 AM
To: Judy Hackett
Subject: RE: following up

How late would DandB be willing to extend this date?

From: Judy Hackett [<mailto:jhackett@dandb.com>]
Sent: Friday, December 21, 2012 1:59 PM
To: Stirling, Bryan
Subject: following up

Bryan,

Happy Holidays. Hope all is getting back to normal for the team there. We are so sorry about the loss you all experienced. Thank you too for getting the press release approved.

Bryan, we're seeing a significant slowing of sign-ups for South Carolina businesses interested in the CreditAlert product. I believe January 31st is the cutoff for sign-up to the program. That was the state's date I believe. You had said that your office was going to draft a letter to businesses and that you would let me know when that was taking place. I hadn't heard so I'm following up. Can we help you with that? Happy to contribute in any way we can.

Best,

Judy Hackett
Chief Marketing Officer
Office: 310-919-2233
Mobile: 770-337-4869
Email: jhackett@DandB.com

Dun & Bradstreet
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Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Tuesday, January 15, 2013 6:28 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,102,240
Family Secure: 26,426
Calls: 976,429
Average speed of answer: 3.8min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Fingersh, Adam <adam.fingersh@experian.com>
Sent: Tuesday, January 15, 2013 3:20 PM
To: Stirling, Bryan
Subject: RE: Experian Business Credit Advantage

Bryan-

We have seen 8,119 enrollments requests so far.

-Adam

Adam D. Fingersh

Senior Vice President, Products and Marketing
Experian Business Information Services
Tel: 714.830.7707 | adam.fingersh@experian.com

Executive Assistant: Tina De La Cuadra

Tel: 714.830.5433 | tina.delacuadra@experian.com



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From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Tuesday, January 15, 2013 12:18 PM
To: Fingersh, Adam
Subject: RE: Experian Business Credit Advantage

Can you please send me the updated numbers for how many SC businesses signed up to date.
Thank you.

From: Fingersh, Adam [<mailto:adam.fingersh@experian.com>]
Sent: Friday, December 21, 2012 3:50 PM
To: Stirling, Bryan
Cc: Young, Greg
Subject: Experian Business Credit Advantage

Bryan-

Per our quick conversation, we will extend the enrollment period for Experian Business Credit Advantage to March 31st 2013.

Please let me know if you have any questions.

Regards,
Adam

Adam D. Fingersh

Senior Vice President, Products and Marketing
Experian Business Information Services
Tel: 714.830.7707 | adam.fingersh@experian.com

Executive Assistant: Tina De La Cuadra

Tel: 714.830.5433 | tina.delacuadra@experian.com



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Stirling, Bryan

From: Strout, Mary Ann <maryann.strout@experian.com>
Sent: Tuesday, January 15, 2013 3:01 PM
To: Stirling, Bryan
Subject: FW: SCDOR - Business product

Hi Bryan,

There have been 8,119 enrollment requests to the business product.

Best regards,

Mary Ann Strout
Sr. Product Manager
Experian Business Information Services

From: Anel Nevarez [mailto:Anel.Nevarez@experianinteractive.com]
Sent: Tuesday, January 15, 2013 9:03 AM
To: Strout, Mary Ann
Subject: SCDOR

Good Morning Mary Ann,

Hope all is well. SCDOR is asking for enrollment numbers in the business product. Can you please reach out to Bryan and provide him with the numbers? Bryan's info is below.

Bryan Stirling
BryanStirling@gov.sc.gov

Thank you,
Anel Nevarez Linsenhardt
Account Manager - Data Breach Resolution
Experian Consumer Services



535 Anton, Suite 100
Costa Mesa, CA 92626
Anel.Nevarez@experianinteractive.com

Blog: www.Experian.com/blogs/data-breach
Follow us on Twitter: www.Twitter.com/Experian_DBR
Visit us at <http://www.experian.com/databreach>

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Tuesday, January 15, 2013 11:53 AM
To: Stirling, Bryan
Subject: RE: SCDOR Stats

Bryan,

I do not have access to the business numbers, but I will get you the name of the individual that will be able to assist you with those. I will send the daily numbers shortly.

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

From: Stirling, Bryan [mailto:BryanStirling@gov.sc.gov]
Sent: Tuesday, January 15, 2013 8:15 AM
To: Anel Nevarez
Subject: RE: SCDOR Stats

Can you get me both the business numbers and the individual numbers(as usual) today.

From: Anel Nevarez [mailto:Anel.Nevarez@experianinteractive.com]
Sent: Monday, January 14, 2013 1:36 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,086,572
Family Secure: 26,232
Calls: 966,811
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
Sent: Monday, January 14, 2013 1:36 PM
To: Stirling, Bryan
Cc: Michael Bruemmer; Ozzie Fonseca; 'Jon.Neiditz@nelsonmullins.com'; Ken Bixler; 'thad.westbrook@nelsonmullins.com'; Greg Young; 'Milton Kimpson'
Subject: SCDOR Stats

Current numbers:

Activations: 1,086,572
Family Secure: 26,232
Calls: 966,811
Average speed of answer: 3.9min

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

Stirling, Bryan

From: Ozzie Fonseca <ofonseca@experianinteractive.com>
Sent: Friday, January 11, 2013 4:13 PM
To: Stirling, Bryan
Subject: FW: Question from the Media About Coverage

Bryan:

Please see below regarding your question:

From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Friday, January 11, 2013 9:02 AM
To: Greg Young
Cc: Patel, Swati
Subject: Question from the Media About Coverage

Also we're hearing that after people have signed up for the protection, the company is asking for an almost \$10 fee for someone to look at their credit report. This apparently comes after one previous view and happens even if someone has received an alert about activity. Some assumed this would be part of the coverage. Is there any work going on to clear the fee for SC taxpayers, or is this something they would have to pay if they want to see a report?

This have a deadline of the next few hours.

Also, if I was to get an alert, what steps do I need to take?

Thank you.

Answer:

Members receive alerts that provide enough actionable information so that there is no need to order a credit report to see the same thing. If individual wish to request additional reports at their own cost, that's the only time a fee is applicable. There is no fee to view the alert. There has been no discussion to have the fee for additional reports waived.

Once an alert is received the individual should review it and if the information is unfamiliar or suspicious the member can simply call us for assistance.

Please let me know if you need additional details.

Thanks

Ozzie Fonseca, CIPP/US
Senior Director, Data Breach Resolution



Experian Consumer Direct
535 Anton, Suite 100. Costa Mesa, CA 92626
(949) 567-3851 - Desk

(949) 302-2299 - Cell
(949) 242-2938 - Fax
ozzie.fonseca@experian.com

Blog: www.Experian.com/blogs/data-breach

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Stirling, Bryan

From: Milton Kimpson <KimpsoM@sctax.org>
Sent: Wednesday, January 23, 2013 8:58 AM
To: Veldran, Katherine; Patel, Swati
Cc: Stirling, Bryan
Subject: RE: Security breach letters - update

Good morning. The substance is correct. As of 1/22, a total of 2,924,600 letters have been mailed. A rough estimate of the number resident letters sent as of 1/22 is 1.1 million. The projected end date for letters to be mailed is 1/24. A rough estimate of the number of letters sent from SourceLink this afternoon.

Bryan

Milton

For production

From: Veldran, Katherine [mailto:KatherineVeldran@sctax.org]
Sent: Wednesday, January 23, 2013 8:37 AM
To: Patel, Swati; Milton Kimpson
Cc: Stirling, Bryan
Subject: RE: Security breach letters - update
Importance: High

SP reviewed

Below is the update we would like to send
Thank you,
Katherine

As of January 2, 2013, 607,620 resident letters have been mailed. About 100,000 letters are being sent every day. Approximately 3.8 million letters will be sent (includes both in-state and out-of-state affected taxpayers) by late January. Some letters are being sent by email if a taxpayer has already enrolled in identity theft protection services (ProtectMyID) and provided an email address to Experian. The deadline to enroll in ProtectMyID was extended to March 31, 2013. The deadline to enroll minor dependents, whose social security numbers may have been compromised, in Experian's Family Secure plan is May 31, 2013.

From: Patel, Swati
Sent: Tuesday, January 22, 2013 2:53 PM
To: Milton Kimpson
Cc: Stirling, Bryan; Veldran, Katherine
Subject: Security breach letters - update

Milton,

I will need to put together an update for the General Assembly on the latest number of letters sent, completion of mailing, status of when the emails will go out, and when all emails will be sent. We will probably send it out on Thursday afternoon. Can you please make sure I have the latest information on these dates and numbers on Thursday morning?

Katherine – any other information we will need for the update?

Thanks!

Swati

Stirling, Bryan

From: Veldran, Katherine
Sent: Wednesday, January 23, 2013 8:37 AM
To: Patel, Swati; Milton Kimpson
Cc: Stirling, Bryan
Subject: RE: Security breach letters - update

Importance: High

Below is the update we would like to send out to the General Assembly asap.

Thank you,
Katherine

As of January 2, 2013, 607,620 resident letters have been mailed. About 100,000 letters are being sent every day. Approximately 3.8 million letters will be sent (includes both in-state and out-of-state affected taxpayers) by late January. Some letters are being sent by email if a taxpayer has already enrolled in identity theft protection services (ProtectMyID) and provided an email address to Experian. The deadline to enroll in ProtectMyID was extended to March 31, 2013. The deadline to enroll minor dependents, whose social security numbers may have been compromised, in Experian's Family Secure plan is May 31, 2013.

From: Patel, Swati
Sent: Tuesday, January 22, 2013 2:53 PM
To: Milton Kimpson
Cc: Stirling, Bryan; Veldran, Katherine
Subject: Security breach letters - update

Milton,

I will need to put together an update for the General Assembly on the latest number of letters sent, completion of mailing, status of when the emails will go out, and when all emails will be sent. We will probably send it out on Thursday afternoon. Can you please make sure I have the latest information on these dates and numbers on Thursday morning?

Katherine – any other information we will need for the update?

Thanks!

Swati

Stirling, Bryan

From: Patel, Swati
Sent: Tuesday, January 22, 2013 2:53 PM
To: Milton Kimpson
Cc: Stirling, Bryan; Veldran, Katherine
Subject: Security breach letters - update

Milton,

I will need to put together an update for the General Assembly on the latest number of letters sent, completion of mailing, status of when the emails will go out, and when all emails will be sent. We will probably send it out on Thursday afternoon. Can you please make sure I have the latest information on these dates and numbers on Thursday morning?

Katherine – any other information we will need for the update?

Thanks!

Swati

Stirling, Bryan

From: Patel, Swati
Sent: Wednesday, January 23, 2013 9:25 AM
To: Milton Kimpson; Veldran, Katherine
Cc: Stirling, Bryan
Subject: RE: Security breach letters - update

Katherine -
Let's use updated numbers as of 1/22.

Swati

From: Milton Kimpson [<mailto:KimpsoM@sctax.org>]
Sent: Wednesday, January 23, 2013 8:58 AM
To: Veldran, Katherine; Patel, Swati
Cc: Stirling, Bryan
Subject: RE: Security breach letters - update

Good morning. The substance is correct. As of 1/22, a total of 2,924,600 letters have been mailed. A rough estimate of the number resident letters sent as of 1/22 is 1.1 million – I get will get an updated spreadsheet from SourceLink this afternoon. The projected end date for letters to be mailed is 2/1/13.

Milton

From: Veldran, Katherine [<mailto:KatherineVeldran@gov.sc.gov>]
Sent: Wednesday, January 23, 2013 8:37 AM
To: Patel, Swati; Milton Kimpson
Cc: Stirling, Bryan
Subject: RE: Security breach letters - update
Importance: High

Below is the update we would like to send out to the General Assembly asap.
Thank you,
Katherine

As of January 2, 2013, 607,620 resident letters have been mailed. About 100,000 letters are being sent every day. Approximately 3.8 million letters will be sent (includes both in-state and out-of-state affected taxpayers) by late January. Some letters are being sent by email if a taxpayer has already enrolled in identity theft protection services (ProtectMyID) and provided an email address to Experian. The deadline to enroll in ProtectMyID was extended to March 31, 2013. The deadline to enroll minor dependents, whose social security numbers may have been compromised, in Experian's Family Secure plan is May 31, 2013.

From: Patel, Swati
Sent: Tuesday, January 22, 2013 2:53 PM
To: Milton Kimpson
Cc: Stirling, Bryan; Veldran, Katherine
Subject: Security breach letters - update

Milton,

I will need to put together an update for the General Assembly on the latest number of letters sent, completion of mailing, status of when the emails will go out, and when all emails will be sent. We will probably send it out on Thursday afternoon. Can you please make sure I have the latest information on these dates and numbers on Thursday morning?

Katherine – any other information we will need for the update?

Thanks!

Swati

Stirling, Bryan

From: Patel, Swati
Sent: Friday, January 11, 2013 2:45 PM
To: Godfrey, Rob; Stirling, Bryan
Subject: RE: Data Breach Questions -- WLTX Request

Total letters sent as of 1/10/13 is 2,124,107.

From: Godfrey, Rob
Sent: Friday, January 11, 2013 11:52 AM
To: Patel, Swati; Stirling, Bryan
Subject: FW: Data Breach Questions -- WLTX Request

Guidance here?

From: Bellamy, Jennifer [<mailto:jbellamy@wltx.gannett.com>]
Sent: Friday, January 11, 2013 11:45 AM
To: Godfrey, Rob
Subject: Data Breach Questions -- WLTX Request

Hey Rob,

Working on putting together some information about the data breach to tonight's show and was wondering if you might be able to help out with some information.

I know the notifications have been going out but we're hearing from some viewers that in cases where some have filed joint tax returns, only one person has received a notice. Just wondering if there might be any reason for that?

Also we're hearing that after people have signed up for the protection, the company is asking for an almost \$10 fee for someone to look at their credit report. This apparently comes after one previous view and happens even if someone has received an alert about activity. Some assumed this would be part of the coverage. Is there any work going on to clear the fee for SC taxpayers, or is this something they would have to pay if they want to see a report?

Thanks,

Jennifer Bellamy
WLTX
Multimedia Journalist
(C) 803-309-9489
(O) 803-647-0247
Twitter: [JBellamyWLTX](#)
Facebook: [Jennifer Bellamy WLTX](#)

Stirling, Bryan

From: Milton Kimpson <KimpsoM@sctax.org>
Sent: Friday, January 11, 2013 3:05 PM
To: Stirling, Bryan
Subject: FW: Extension of South Carolina DOR
Attachments: SCDOR Amendment Jan 10 2012.doc

Bryan:

Mr. Blume signed this for me today and I was going to send it to Ozzie. Any reason that I should hold on to it? Thanks

Milton

From: Ozzie Fonseca [<mailto:ofonseca@experianinteractive.com>]
Sent: Tuesday, January 08, 2013 6:46 PM
To: Bryan Stirling (bryanstirling@gov.sc.gov)
Cc: Milton Kimpson
Subject: Extension of South Carolina DOR

Bryan/Milton:

Attached please find the form to extend the activation window for the multi-use PMID code.

Thanks

Ozzie Fonseca, CIPP/US
Senior Director, Data Breach Resolution



Experian Consumer Direct
535 Anton, Suite 100. Costa Mesa, CA 92626
(949) 567-3851 - Desk
(949) 302-2299 - Cell
(949) 242-2938 - Fax
ozzie.fonseca@experian.com

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Stirling, Bryan

From: Milton Kimpson <KimpsoM@sctax.org>
Sent: Wednesday, January 09, 2013 4:58 PM
To: Stirling, Bryan
Subject: FW: Letters

Sorry I did not send this to you as well. I have asked SourceLink to give me a better estimate for the completion date. We are just using the end of the month until we get a better estimate.

Milton

From: Milton Kimpson
Sent: Wednesday, January 09, 2013 4:45 PM
To: Patel, Swati (SwatiPatel@gov.sc.gov)
Subject: Letters

This is what I got earlier today:

Good Morning Milton!

After today's drop, below are the quantities that have been mailed to-date:

Resident – 1,232,915
Non-Resident – 791,192

Thanks!
Julianne Martin
Direct Mail Client Services Manager

Total: 2,024,107

Milton G. Kimpson
General Counsel for Litigation
South Carolina Department of Revenue
P.O. Box 12265
Columbia, SC 29211
803-898-5131
803-898-5147 (fax)

Stirling, Bryan

From: Milton Kimpson <KimpsoM@sctax.org>
Sent: Friday, January 04, 2013 8:45 AM
To: Stirling, Bryan
Subject: Letters

As of close of business 1/3/13, a total of 1,498,812 letters have been sent. The total out-of-state letters is 791,192; total in-state – 707,620.

This is based on the postage records DOR keeps as of 1/3/13 and SourceLink's numbers from 1/2/13. I will not get SourceLink's breakdown as of 1/3/13 until later today.

Call if you need more info.

Milton
803-898-5131
803-898-5147 (fax)

Stirling, Bryan

From: Milton Kimpson <KimpsoM@sctax.org>
Sent: Wednesday, January 02, 2013 1:53 PM
To: Stirling, Bryan
Subject: RE: Letters

Experian has not sent any of the emails yet. Because of the concern about call volume, they asked that we hold on emails until the letters were mailed. I can revisit with them about that, however.

Milton

From: Stirling, Bryan [<mailto:BryanStirling@gov.sc.gov>]
Sent: Wednesday, January 02, 2013 1:50 PM
To: Milton Kimpson
Subject: Re: Letters

Thank you. Do we know how many emails have been sent from Experian?

From: Milton Kimpson [<mailto:KimpsoM@sctax.org>]
Sent: Wednesday, January 02, 2013 01:48 PM
To: Stirling, Bryan
Subject: Letters

After today's drop of 100,000, the letters mailed will be:

Residents – 607,620
Non-Residents – 760,437

Total: 1,368,057

Milton

Stirling, Bryan

From: Milton Kimpson <KimpsoM@sctax.org>
Sent: Wednesday, January 02, 2013 1:49 PM
To: Stirling, Bryan
Subject: Letters

After today's drop of 100,000, the letters mailed will be:

Residents – 607,620
Non-Residents – 760,437

Total: 1,368,057

Milton

Stirling, Bryan

From: Patel, Swati
Sent: Monday, December 31, 2012 3:55 PM
To: 'KimpsoM@sctax.org'
Cc: Pitts, Ted; Stirling, Bryan
Subject: Re: Family Secure

Thanks.

FYI - I got my Family Secure email notification within 9 days of enrolling in Protectmyid.

From: Milton Kimpson [<mailto:KimpsoM@sctax.org>]
Sent: Monday, December 31, 2012 03:34 PM
To: Patel, Swati
Cc: Pitts, Ted; Stirling, Bryan
Subject: RE: Family Secure

I spoke with Ozzie on the way back to the office. He asked me to submit the questions to him so he could ask someone in his office to give us more exact information. Ozzie said that Family Secure notifications should go out within 2 weeks of ProtectMyID enrollment. Everyone who enrolls in ProtectMyID will get the Family Secure information to decide whether he/she needs to enroll dependents. Ozzie said that on an individual basis, a caller would not be able to contact Experian and find out if he/she had already been sent an email. He also said, however, that Experian has some way to keep a record of who had signed up.

The fact that I have access to more credit reports under Family Secure than ProtectMyID is because these are two different products that were developed with different "perks."

Ozzie stressed that he would like to actually get the questions and consult with others so these answers could change. I'll send them up to him. Experian is closed today and tomorrow.

Milton

From: Patel, Swati [<mailto:SwatiPatel@gov.sc.gov>]
Sent: Monday, December 31, 2012 2:25 PM
To: Milton Kimpson
Cc: Pitts, Ted; Stirling, Bryan
Subject: Family Secure

Milton,
Can you please let us know what Ozzie or Greg say about Question 18 about when and how notifications about Family Secure are going out. Experian began sending notifications out on Nov. 29. How soon after you enroll in protectmyid will you receive the Family Secure notification? How are they keeping up with verifying whether notifications are going out?

Thanks.

Swati S. Patel
Chief Legal Counsel
Office of the Governor.South Carolina
1205 Pendleton Street
Columbia, SC 29201
DD 803.734.5095

Stirling, Bryan

From: Milton Kimpson <KimpsoM@sctax.org>
Sent: Monday, December 31, 2012 3:35 PM
To: Patel, Swati
Cc: Pitts, Ted; Stirling, Bryan
Subject: RE: Family Secure

I spoke with Ozzie on the way back to the office. He asked me to submit the questions to him so he could ask someone in his office to give us more exact information. Ozzie said that Family Secure notifications should go out within 2 weeks of ProtectMyID enrollment. Everyone who enrolls in ProtectMyID will get the Family Secure information to decide whether he/she needs to enroll dependents. Ozzie said that on an individual basis, a caller would not be able to contact Experian and find out if he/she had already been sent an email. He also said, however, that Experian has some way to keep a record of who had signed up.

The fact that I have access to more credit reports under Family Secure than ProtectMyID is because these are two different products that were developed with different "perks."

Ozzie stressed that he would like to actually get the questions and consult with others so these answers could change. I'll send them up to him. Experian is closed today and tomorrow.

Milton

From: Patel, Swati [<mailto:SwatiPatel@gov.sc.gov>]
Sent: Monday, December 31, 2012 2:25 PM
To: Milton Kimpson
Cc: Pitts, Ted; Stirling, Bryan
Subject: Family Secure

Milton,

Can you please let us know what Ozzie or Greg say about Question 18 about when and how notifications about Family Secure are going out. Experian began sending notifications out on Nov. 29. How soon after you enroll in protectmyid will you receive the Family Secure notification? How are they keeping up with verifying whether notifications are going out?

Thanks.

Swati S. Patel
Chief Legal Counsel
Office of the Governor.South Carolina
1205 Pendleton Street
Columbia, SC 29201
DD 803.734.5095

Stirling, Bryan

From: Patel, Swati
Sent: Monday, December 31, 2012 2:25 PM
To: kimpsom@sctax.org
Cc: Pitts, Ted; Stirling, Bryan
Subject: Family Secure

Milton,

Can you please let us know what Ozzie or Greg say about Question 18 about when and how notifications about Family Secure are going out. Experian began sending notifications out on Nov. 29. How soon after you enroll in protectmyid will you receive the Family Secure notification? How are they keeping up with verifying whether notifications are going out?

Thanks.

Swati S. Patel
Chief Legal Counsel
Office of the Governor.South Carolina
1205 Pendleton Street
Columbia, SC 29201
DD 803.734.5095

Stirling, Bryan

From: Patel, Swati
Sent: Monday, December 31, 2012 2:15 PM
To: Stirling, Bryan
Subject: Outreach

Outreach to businesses affected by the breach: I found out that we have ALREADY done a lot of business outreach (see below). Since November we have asked groups/companies to reach out to their members/customers about the breach and about the free services the state has provided to protect against identity theft (specifically, Dun and Bradstreet and Experian Business Advantage). Please let me know we think this is enough, or if more outreach is needed.

LIST OF BUSINESS POPULATIONS REACHED:

Electric customers	Electric Cooperatives of SC, SCE&G (SCANA), Duke Energy, Lockhart Power, and Santee Cooper	3,172,200 households and/or businesses	Messages included on bills or inserts and mailed starting in November and continuing through December.
Businesses/ Employees	SC Chamber of Commerce	Estimated at nearly 20,000 businesses and over 1,000,000 employees	e-alert
Businesses/ Employees	NFIB	4,100 business members	e-blast
Businesses/ Employees	SC Manufacturers Alliance	400 facilities (approx. 80,000 people)	e-blast
Engineers and Contractors	Associated General Contractors (AGC) and the American Council of Engineering Companies (ACEC)		Mass e-mail
State Licensees	LLR	170,000 licensees	e-blast; information also included with license renewal materials.

Swati S. Patel
Chief Legal Counsel
Office of the Governor.South Carolina
1205 Pendleton Street
Columbia, SC 29201
DD 803.734.5095

Stirling, Bryan

From: Milton Kimpson <KimpsoM@sctax.org>
Sent: Monday, December 31, 2012 2:23 PM
To: Pitts, Ted
Cc: Patel, Swati; Stirling, Bryan
Subject: FW: Chernoff Newman-NMRS Agreements
Attachments: Chernoff Newman Invoice 19561.pdf; Chernoff Newman Invoice 019559-00.pdf; Chernoff Newman Invoice 019560-00.pdf; Chernoff Newman Non-Disclosure Agreement.pdf; Agency Service Agreement.pdf

Copies of the Chernoff contract and billing statements

Milton

From: Jessica Trautman [<mailto:jessica.trautman@nelsonmullins.com>]
Sent: Monday, November 19, 2012 3:12 PM
To: Milton Kimpson
Cc: Rush Smith
Subject: Chernoff Newman-NMRS Agreements

Mr. Kimpson,

Please find attached the following documents that Rush asked me to forward to you:

- Independent Contractor Unilateral Confidentiality and Non-Disclosure Agreement
- Agency Service Agreement
- Chernoff Newman Invoice# 19561
- Chernoff Newman Invoice # 019559-00
- Chernoff Newman Invoice # 019560-00

Thank you.

Nelson Mullins

Jessica Trautman
Administrative Assistant
jessica.trautman@nelsonmullins.com

Nelson Mullins Riley & Scarborough LLP

Meridian, 17th Floor
1320 Main Street, Columbia, SC 29201
Tel: 803.255.5535
www.nelsonmullins.com

Confidentiality Notice

This message is intended exclusively for the individual or entity to which it is addressed. This communication may contain information that is proprietary, privileged, confidential or otherwise legally exempt from disclosure.

If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately either by phone (800-237-2000) or reply to this e-mail and delete all copies of this message.

To ensure compliance with the requirements imposed by the IRS, we inform you that any U.S. federal tax advice contained in this communication (including the attachments) is not intended or written to be used, for the purpose of (a) avoiding penalties under the Internal Revenue Code or (b) promoting, marketing or recommending to another party any transaction or tax-related matter[s]. To provide you with a communication that could be used to avoid penalties under the Internal Revenue Code will necessarily entail additional investigations, analysis and conclusions on our part.

Stirling, Bryan

From: Milton Kimpson <KimpsoM@sctax.org>
Sent: Friday, December 21, 2012 3:34 PM
To: Stirling, Bryan
Subject: FW: Scan from a Xerox WorkCentre
Attachments: DOC001.PDF

The first letter is the SC Resident letter, the second is the generic non- resident letter and the third letter is the Mass. Letter. Sorry for the cursive writing.

-----Original Message-----

From: legal@sctax.org [<mailto:legal@sctax.org>]
Sent: Friday, December 21, 2012 4:39 PM
To: Milton Kimpson
Subject: Scan from a Xerox WorkCentre

Please open the attached document. It was scanned and sent to you using a Xerox WorkCentre.

Attachment File Type: PDF

WorkCentre Location: machine location not set
Device Name: XRX0000AACFB778

State of South Carolina
Department of Revenue



S1 P1 **AUTO3-DIGIT 296 PLT1



Any Town South Carolina

RE: SCDOR Data Breach

Dear South Carolina Taxpayer:

As you may know, tax data at the South Carolina Department of Revenue (SCDOR) was compromised due to a recent security breach. Immediately upon discovering the data breach, new technology and policy protections were implemented at SCDOR to prevent further information exposure. **We are writing you today, first, to confirm that – as an electronic tax filer – your tax information was compromised and, second, to encourage you to take immediate steps to protect yourself against identity theft.** A forensic analysis of the SCDOR's database revealed that information compromised in this breach included any South Carolina state tax returns filed electronically by businesses or individuals since 1998. The tax information that was compromised includes social security numbers of you and your dependents, if you claimed dependents on a tax return, and your bank account number **only if you provided a bank account number on your electronic return(s).** If your bank account number was compromised, you should regularly review your monthly bank account statement and your account online, and contact your bank immediately if you see any unexplained charges.

We encourage you to take advantage of the free one year identity theft protection service provided by the State of South Carolina. This service is offered by Experian's ProtectMyID® Alert program and includes identity theft resolution services that do not expire, a free credit report, daily credit monitoring across three credit bureaus to detect any suspicious activity, and an identity theft insurance policy, including coverage of electronic fund transfers from your bank account, worth up to a million dollars. SCDOR is also providing protection services for your minor dependents under Experian's Family Secure® program.

Please register for these services by visiting www.protectmyid.com/scdor, and enter the following enrollment code: SCDOR123. If you do not have an Internet connection, call 1-866-578-5422 to begin the enrollment process. **The enrollment period ends March 31, 2013.** After you enroll in the ProtectMyID® Alert program, you will be notified about how to enroll your dependents in Experian's Family Secure® program.

Also, please be aware that you can protect yourself against fraud and identity theft by placing a security freeze on your financial information. You can place, lift, or permanently remove the security freeze free of charge in South Carolina. When you place a freeze, someone who acquires your personal information will not be able to open new accounts or borrow money in your name. You will need to contact all three credit bureaus to place the freeze. Keep in mind that you will not be able to borrow money or get instant credit, new credit cards, insurance, cell phone service or other utilities until you temporarily lift or permanently remove the freeze, and that a freeze cannot be placed for children unless a credit file has been opened on them (which is usually a sign of fraud). Contact information is:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
1-800-685-1111
www.freeze.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com/freeze

TransUnion LLC
P.O. Box 6790
Fullerton, CA 92834-6790
1-888-909-8872
<http://freeze.transunion.com>

We have been giving you information about the incident and how to protect yourself and your families in press conferences and newspapers, on TV and on the internet starting the moment law enforcement gave us permission to do so, and be assured that we will continue to do so. For more information on protecting yourself against identity theft, please contact the Department of Consumer Affairs at 1-800-922-1594 or visit www.consumer.sc.gov. For more information on the incident, visit www.sctax.org/security.

[illegible]

Re: Data Breach Notification

Tax returns and other data at the South Carolina Department of Revenue were exposed due to a security breach that took place in September 2012 and was discovered in October 2012. The information exposed in this breach included any South Carolina state taxes filed electronically by businesses or individuals since 1998, and could include social security numbers, tax identification numbers, and payment information including bank accounts and credit cards. We are writing you as an electronic filer of state taxes during the exposure period to notify you that your tax information may have been exposed in this incident.

While the Department of Revenue has not seen evidence that any of the exposed data was used for identity theft or other crime, we took immediate steps to protect the taxpayers of South Carolina, including providing one year of credit monitoring and fraud resolution services through Experian®'s ProtectMyID® Alert program to those who may be affected. This service includes identity theft resolution services that do not expire, a free credit report, daily credit monitoring across three credit bureaus to detect any suspicious activity, and an identity theft insurance policy, including coverage of electronic fund transfers from your bank account, worth up to a million dollars*. The Department of Revenue is also providing protection for your minor dependents under Experian's Family Secure® program.

For tips for avoiding identity theft, you may visit www.consumer.sc.gov and click the "Identity Theft Resources" button. **We urge you to be aware of scams.** The state of South Carolina will never call or otherwise contact those affected to ask for personal information. Never give out your social security number or other identifying information to people you do not know or who contact you.

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In addition to protection from www.protectmyid.com/scdor, here are other ways to protect your families:

1. Review Your Credit Reports and Bank Statements. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. You can receive free credit reports by placing fraud alerts and through your credit monitoring. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement.

2. Contact Credit/Debit Card Issuer. When credit/debit card information is compromised, the best protection is reissue of the card. So to protect yourself from the possibility of unauthorized charges, we recommend that you check your bank account statements regularly. If you detect any unauthorized charges, we strongly suggest that you *contact your credit/debit card issuer immediately by calling the toll-free number located on the back of your card or on your monthly statement, tell them what you have seen, and ask them to cancel and reissue the card.* You should tell your credit/debit card issuer that your account may have been compromised and review all charges on your account for potentially fraudulent activity. We also recommend that you change your credit/debit card web account password immediately when you discover unauthorized charges.

3. Place Fraud Alerts with the three credit bureaus. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Equifax Fraud Reporting
1-800-525-6285
P.O. Box 740241
Atlanta, GA 30374-0241

www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9532
Allen, TX 75013

www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790

www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review.

4. Security Freeze: By placing a freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit bureaus listed above in writing to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. The laws of your state govern and may limit the cost of a freeze. In any event, the cost of placing, lifting or removing the freeze is no more than \$10 for each credit bureau. Contact information is as follows:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

www.freeze.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

www.experian.com/freeze

TransUnion Fraud Reporting
1-800-680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790

<http://freeze.transunion.com>

5. You Can Obtain Additional Information about the steps you can take to avoid identity theft from the following:

For Maryland Residents:

Office of the Attorney General of
Maryland
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
www.oag.state.md.us/Consumer
Telephone: 1-888-743-0023

For North Carolina Residents:

Office of the Attorney General of
North Carolina
9001 Mail Service Center
Raleigh, NC 27699-9001
www.ncdoj.com/
Telephone: 1-919-716-6400

For all U.S. Residents:

Identity Theft Clearinghouse
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.consumer.gov/idtheft
1-877-IDTHEFT (438-4338)
TDD: 1-202-326-2502

State of South Carolina
Department of Revenue



T1 P1 **AUTOMIXED AADC 296 PLT1



Any Town, Massachusetts

Re: Data Breach Notification

Dear SC Taxpayer,

Tax returns and other data at the South Carolina Department of Revenue were exposed due to a security breach that took place in September 2012 and was discovered in October 2012. The information exposed in this breach included any South Carolina state taxes filed electronically by businesses or individuals since 1998, and could include social security numbers, tax identification numbers, and payment information including bank accounts and credit cards. We are writing you as an electronic filer of state taxes during the exposure period to notify you that your tax information may have been exposed in this incident.

South Carolina immediately involved state and federal law enforcement agencies to assist us in determining how to proceed, and has acted upon their advice. The Department also hired outside forensic and other experts to protect the data on its networked systems. The Department continues to monitor this situation carefully and has increased its internal review procedures to watch for any unusual activity. The breach was stopped and new technology and policy protections have been introduced to the Department to prevent further information exposure.

While the Department of Revenue has not seen evidence that any of the exposed data was used for identity theft or other crime, we took immediate steps to protect the taxpayers of South Carolina, including providing one year of credit monitoring and fraud resolution services through Experian®'s ProtectMyID® Alert program to those who may be affected. This service includes identity theft resolution services that do not expire, a free credit report, daily credit monitoring across three credit bureaus to detect any suspicious activity, and an identity theft insurance policy, including coverage of electronic fund transfers from your bank account, worth up to a million dollars*. The Department of Revenue is also providing protection for your minor dependents under Experian's Family Secure® program.

You can register for these services by visiting www.protectmyid.com/scdor, and entering the following enrollment code: **SCDOR123**. If you do not have an Internet connection, call 1-866-578-5422 to begin the enrollment process.

For tips for avoiding identity theft, you may visit www.consumer.sc.gov and click the "Identity Theft Resources" button. **We urge you to be aware of scams.** The state of South Carolina *will never call or otherwise contact those affected to ask for personal information.* Never give out your social security number or other identifying information to people you do not know or who contact you.

*Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of Chartis Inc. Please refer to the actual policies for complete terms, conditions, and exclusions of coverage.

In addition to protection from www.protectmyid.com/scdor, here are other ways to protect your families:

1. Review Your Credit Reports and Bank Statements. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. You can receive free credit reports by placing fraud alerts and through your credit monitoring. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement.

2. Contact Credit/Debit Card Issuer. When credit/debit card information is compromised, the best protection is reissue of the card. So to protect yourself from the possibility of unauthorized charges, we recommend that you check your bank account statements regularly. If you detect any unauthorized charges, we strongly suggest that you *contact your credit/debit card issuer immediately by calling the toll-free number located on the back of your card or on your monthly statement, tell them what you have seen, and ask them to cancel and reissue the card.* You should tell your credit/debit card issuer that your account may have been compromised and review all charges on your account for potentially fraudulent activity. We also recommend that you change your credit/debit card web account password immediately when you discover unauthorized charges.

3. Place Fraud Alerts with the three credit bureaus. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Equifax Fraud Reporting
1-800-525-6285
P.O. Box 740241
Atlanta, GA 30374-0241

www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9532
Allen, TX 75013

www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790

www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review.

4. Security Freeze: By placing a freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit bureaus in writing to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. In Massachusetts, the cost of placing, lifting or removing the freeze is no more than \$5 for each credit bureau.

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
 2. Social Security Number;
 3. Date of birth;
 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
 5. Proof of current address such as a current utility bill or telephone bill;
 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;
 8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only).
- Do not send cash through the mail. The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and social security number) **and** the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and social security number) **and** the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

Contact information is as follows:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

www.freeze.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

www.experian.com/freeze

TransUnion Fraud Reporting
1-800-680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790

<http://freeze.transunion.com>

5. You Can Obtain Additional Information about the steps you can take to avoid identity theft from the following:

For Maryland Residents:

Office of the Attorney General of
Maryland
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
www.oag.state.md.us/Consumer
Telephone: 1-888-743-0023

For North Carolina Residents:

Office of the Attorney General of
North Carolina
9001 Mail Service Center
Raleigh, NC 27699-9001
www.ncdoj.com/
Telephone: 1-919-716-6400

For all U.S. Residents:

Identity Theft Clearinghouse
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.consumer.gov/idtheft
1-877-IDTHEFT (438-4338)
TDD: 1-202-326-2502

Stirling, Bryan

From: Milton Kimpson <KimpsoM@sctax.org>
Sent: Friday, December 21, 2012 3:21 PM
To: Stirling, Bryan
Subject: FW: Scan from a Xerox WorkCentre
Attachments: DOC.PDF

-----Original Message-----

From: PropertyXerox@sctax.org [mailto:PropertyXerox@sctax.org]
Sent: Friday, December 21, 2012 3:13 PM
To: Milton Kimpson
Subject: Scan from a Xerox WorkCentre

Please open the attached document. It was scanned and sent to you using a Xerox WorkCentre.

Attachment File Type: PDF, Multi-Page

WorkCentre Location: machine location not set
Device Name: XRX0000AAF3BAA0

State of South Carolina
Department of Revenue



51 P1 **AUTOR-DIGIT 296 PLT1



RE: SCDOR Data Breach

Dear South Carolina Taxpayer:

As you may know, tax data at the South Carolina Department of Revenue (SCDOR) was compromised due to a recent security breach. Immediately upon discovering the data breach, new technology and policy protections were implemented at SCDOR to prevent further information exposure. **We are writing you today, first, to confirm that – as an electronic tax filer – your tax information was compromised and, second, to encourage you to take immediate steps to protect yourself against identity theft.** A forensic analysis of the SCDOR's database revealed that information compromised in this breach included any South Carolina state tax returns filed electronically by businesses or individuals since 1998. The tax information that was compromised includes social security numbers of you and your dependents, if you claimed dependents on a tax return, and your bank account number only if you provided a bank account number on your electronic return(s). If your bank account number was compromised, you should regularly review your monthly bank account statement and your account online, and contact your bank immediately if you see any unexplained charges.

We encourage you to take advantage of the free one year identity theft protection service provided by the State of South Carolina. This service is offered by Experian's ProtectMyID® Alert program and includes identity theft resolution services that do not expire, a free credit report, daily credit monitoring across three credit bureaus to detect any suspicious activity, and an identity theft insurance policy, including coverage of electronic fund transfers from your bank account, worth up to a million dollars. SCDOR is also providing protection services for your minor dependents under Experian's Family Secure® program.

Please register for these services by visiting www.protectmyid.com/scdor, and enter the following enrollment code: SCDOR123. If you do not have an Internet connection, call 1-866-578-5422 to begin the enrollment process. **The enrollment period ends March 31, 2013.** After you enroll in the ProtectMyID® Alert program, you will be notified about how to enroll your dependents in Experian's Family Secure® program.

Also, please be aware that you can protect yourself against fraud and identity theft by placing a security freeze on your financial information. You can place, lift, or permanently remove the security freeze free of charge in South Carolina. When you place a freeze, someone who acquires your personal information will not be able to open new accounts or borrow money in your name. You will need to contact all three credit bureaus to place the freeze. Keep in mind that you will not be able to borrow money or get instant credit, new credit cards, insurance, cell phone service or other utilities until you temporarily lift or permanently remove the freeze, and that a freeze cannot be placed for children unless a credit file has been opened on them (which is usually a sign of fraud). Contact information is:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
1-800-685-1111
www.freeze.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com/freeze

TransUnion LLC
P.O. Box 6790
Fullerton, CA 92834-6790
1-888-909-8872
<http://freeze.transunion.com>

We have been giving you information about the incident and how to protect yourself and your families in press conferences and newspapers, on TV and on the internet starting the moment law enforcement gave us permission to do so, and be assured that we will continue to do so. For more information on protecting yourself against identity theft, please contact the Department of Consumer Affairs at 1-800-922-1594 or visit www.consumer.sc.gov. For more information on the incident, visit www.sctax.org/security.

State of South Carolina
Department of Revenue



72 71 AUTOMIXED AADC 296 PLT1



Re: Data Breach Notification

Dear SC Taxpayer,

Tax returns and other data at the South Carolina Department of Revenue were exposed due to a security breach that took place in September 2012 and was discovered in October 2012. The information exposed in this breach included any South Carolina state taxes filed electronically by businesses or individuals since 1998, and could include social security numbers, tax identification numbers, and payment information including bank accounts and credit cards. We are writing you as an electronic filer of state taxes during the exposure period to notify you that your tax information may have been exposed in this incident.

South Carolina immediately involved state and federal law enforcement agencies to assist us in determining how to proceed, and has acted upon their advice. The Department also hired outside forensic and other experts to protect the data on its networked systems. The Department continues to monitor this situation carefully and has increased its internal review procedures to watch for any unusual activity. The breach was stopped and new technology and policy protections have been introduced to the Department to prevent further information exposure.

While the Department of Revenue has not seen evidence that any of the exposed data was used for identity theft or other crime, we took immediate steps to protect the taxpayers of South Carolina, including providing one year of credit monitoring and fraud resolution services through Experian®'s ProtectMyID® Alert program to those who may be affected. This service includes identity theft resolution services that do not expire, a free credit report, daily credit monitoring across three credit bureaus to detect any suspicious activity, and an identity theft insurance policy, including coverage of electronic fund transfers from your bank account, worth up to a million dollars*. The Department of Revenue is also providing protection for your minor dependents under Experian's Family Secure® program.

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For tips for avoiding identity theft, you may visit www.consumer.sc.gov and click the "Identity Theft Resources" button. **We urge you to be aware of scams. The state of South Carolina will never call or otherwise contact those affected to ask for personal information. Never give out your social security number or other identifying information to people you do not know or who contact you.**

*Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of Chartist Inc. Please refer to the actual policies for complete terms, conditions, and exclusions of coverage.

In addition to protection from www.protectmyid.com/scdor, here are other ways to protect your families:

1. Review Your Credit Reports and Bank Statements. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. You can receive free credit reports by placing fraud alerts and through your credit monitoring. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

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2. Contact Credit/Debit Card Issuer. When credit/debit card information is compromised, the best protection is reissue of the card. So to protect yourself from the possibility of unauthorized charges, we recommend that you check your bank account statements regularly. If you detect any unauthorized charges, we strongly suggest that you *contact your credit/debit card issuer immediately by calling the toll-free number located on the back of your card or on your monthly statement, tell them what you have seen, and ask them to cancel and reissue the card.* You should tell your credit/debit card issuer that your account may have been compromised and review all charges on your account for potentially fraudulent activity. We also recommend that you change your credit/debit card web account password immediately when you discover unauthorized charges.

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Equifax Fraud Reporting
1-800-525-6285
P.O. Box 740241
Atlanta, GA 30374-0241

www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9532
Allen, TX 75013

www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790

www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review.

4. Security Freeze: By placing a freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit bureaus listed above in writing to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. The laws of your state govern and may limit the cost of a freeze. In any event, the cost of placing, lifting or removing the freeze is no more than \$10 for each credit bureau. Contact information is as follows:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

www.freeze.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

www.experian.com/freeze

TransUnion Fraud Reporting
1-800-680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790

<http://freeze.transunion.com>

5. You Can Obtain Additional Information about the steps you can take to avoid identity theft from the following:

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Office of the Attorney General of
Maryland
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
www.oag.state.md.us/Consumer
Telephone: 1-888-743-0023

For North Carolina Residents:

Office of the Attorney General of
North Carolina
9001 Mail Service Center
Raleigh, NC 27699-9001
www.ncdoj.com/
Telephone: 1-919-716-6400

For all U.S. Residents:

Identity Theft Clearinghouse
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.consumer.gov/idtheft
1-877-IDTHEFT (438-4338)
TDD: 1-202-326-2502

Stirling, Bryan

From: Jon Neiditz <Jon.Neiditz@nelsonmullins.com>
Sent: Friday, December 21, 2012 3:05 PM
To: Stirling, Bryan
Subject: RE: Massachusetts Letter (Proofs, so they repeat)

Getting those.

From: Stirling, Bryan [mailto:BryanStirling@gov.sc.gov]
Sent: Friday, December 21, 2012 2:59 PM
To: Jon Neiditz
Subject: RE: Massachusetts Letter (Proofs, so they repeat)

We need letters without the taxpayer's name of them.

From: Jon Neiditz [mailto:Jon.Neiditz@nelsonmullins.com]
Sent: Friday, December 21, 2012 2:58 PM
To: Stirling, Bryan
Subject: Massachusetts Letter (Proofs, so they repeat)

Confidentiality Notice

This message is intended exclusively for the individual or entity to which it is addressed. This communication may contain information that is proprietary, privileged, confidential or otherwise legally exempt from disclosure.

If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately either by phone (800-237-2000) or reply to this e-mail and delete all copies of this message.

To ensure compliance with the requirements imposed by the IRS, we inform you that any U.S. federal tax advice contained in this communication (including the attachments) is not intended or written to be used, for the purpose of (a) avoiding penalties under the Internal Revenue Code or (b) promoting, marketing or recommending to another party any transaction or tax-related matter[s]. To provide you with a communication that could be used to avoid penalties under the Internal Revenue Code will necessarily entail additional investigations, analysis and conclusions on our part.

Stirling, Bryan

From: Jon Neiditz <Jon.Neiditz@nelsonmullins.com>
Sent: Friday, December 21, 2012 3:11 PM
To: Stirling, Bryan
Subject: FW: South Carolina Department of Revenue Data Breach
Attachments: Massachusetts Attorney General Martha Coakley.pdf; Massachusetts Resident SC DoR Notice.pdf

The second attachment is the Massachusetts letter text (not on DOR letterhead; I don't have that except for the proof).

From: Jon Neiditz
Sent: Friday, November 30, 2012 6:03 PM
To: 'ago@state.ma.us'
Cc: 'shannon.choy-seymour@state.ma.us'
Subject: FW: South Carolina Department of Revenue Data Breach

Dear Sir/Madam,

On Monday I sent you the below email and the letter that is the first attachment above. I am now able to include, as the second attachment, the final text of the notice that is now being prepared for mailing to Massachusetts residents. Please let me know if you have any questions or concerns.

Thanks and regards,

Jon Neiditz

Nelson Mullins

Jon A. Neiditz
Partner
jon.neiditz@nelsonmullins.com

Nelson Mullins Riley & Scarborough LLP

Atlantic Station
201 17th Street NW, Suite 1700
Atlanta, GA 30363
Tel: 404.322.6139 Fax: 404.322.6033
www.nelsonmullins.com
([View Bio](#))

From: Jon Neiditz
Sent: Monday, November 26, 2012 4:17 PM
To: 'ago@state.ma.us'
Subject: South Carolina Department of Revenue Data Breach

Dear Sir/Madam,

Attached please find a notice in connection with the breach of taxpayer information recently suffered by the State of South Carolina. Please let me know if you would like additional information at this time; more information will be forthcoming later this week.

Thanks and regards,

Jon Neiditz

Nelson Mullins

Jon A. Neiditz

Partner

jon.neiditz@nelsonmullins.com

Nelson Mullins Riley & Scarborough LLP

Atlantic Station

201 17th Street NW, Suite 1700

Atlanta, GA 30363

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(View Bio)

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Stirling, Bryan

From: Jon Neiditz <Jon.Neiditz@nelsonmullins.com>
Sent: Friday, December 21, 2012 2:58 PM
To: Stirling, Bryan
Subject: Massachusetts Letter (Proofs, so they repeat)
Attachments: Live Proofs_Massachusetts Resident SC DoR Notice.pdf

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State of South Carolina
Department of Revenue



T1 P1 **AUTOMIXED AADC 296 PLT1

Dahari Brooks
151 Winifred Ave.
Worcester, MA 01602-1552



Re: Data Breach Notification

Dear SC Taxpayer,

Tax returns and other data at the South Carolina Department of Revenue were exposed due to a security breach that took place in September 2012 and was discovered in October 2012. The information exposed in this breach included any South Carolina state taxes filed electronically by businesses or individuals since 1998, and could include social security numbers, tax identification numbers, and payment information including bank accounts and credit cards. We are writing you as an electronic filer of state taxes during the exposure period to notify you that your tax information may have been exposed in this incident.

South Carolina immediately involved state and federal law enforcement agencies to assist us in determining how to proceed, and has acted upon their advice. The Department also hired outside forensic and other experts to protect the data on its networked systems. The Department continues to monitor this situation carefully and has increased its internal review procedures to watch for any unusual activity. The breach was stopped and new technology and policy protections have been introduced to the Department to prevent further information exposure.

While the Department of Revenue has not seen evidence that any of the exposed data was used for identity theft or other crime, we took immediate steps to protect the taxpayers of South Carolina, including providing one year of credit monitoring and fraud resolution services through Experian®'s ProtectMyID® Alert program to those who may be affected. This service includes identity theft resolution services that do not expire, a free credit report, daily credit monitoring across three credit bureaus to detect any suspicious activity, and an identity theft insurance policy, including coverage of electronic fund transfers from your bank account, worth up to a million dollars*. The Department of Revenue is also providing protection for your minor dependents under Experian's Family Secure® program.

You can register for these services by visiting www.protectmyid.com/scdor, and entering the following enrollment code: **SCDOR123**. If you do not have an Internet connection, call 1-866-578-5422 to begin the enrollment process.

For tips for avoiding identity theft, you may visit www.consumer.sc.gov and click the "Identity Theft Resources" button. **We urge you to be aware of scams.** The state of South Carolina *will never call or otherwise contact those affected to ask for personal information.* Never give out your social security number or other identifying information to people you do not know or who contact you.

*Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of Chartis Inc. Please refer to the actual policies for complete terms, conditions, and exclusions of coverage.

In addition to protection from www.protectmyid.com/scdor, here are other ways to protect your families:

1. Review Your Credit Reports and Bank Statements. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. You can receive free credit reports by placing fraud alerts and through your credit monitoring. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement.

2. Contact Credit/Debit Card Issuer. When credit/debit card information is compromised, the best protection is reissue of the card. So to protect yourself from the possibility of unauthorized charges, we recommend that you check your bank account statements regularly. If you detect any unauthorized charges, we strongly suggest that ***you contact your credit/debit card issuer immediately by calling the toll-free number located on the back of your card or on your monthly statement, tell them what you have seen, and ask them to cancel and reissue the card.*** You should tell your credit/debit card issuer that your account may have been compromised and review all charges on your account for potentially fraudulent activity. We also recommend that you change your credit/debit card web account password immediately when you discover unauthorized charges.

3. Place Fraud Alerts with the three credit bureaus. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Equifax Fraud Reporting
1-800-525-6285
P.O. Box 740241
Atlanta, GA 30374-0241

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9532
Allen, TX 75013

TransUnion Fraud Reporting
1-800-680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790

www.equifax.com

www.experian.com

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It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review.

4. Security Freeze: By placing a freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit bureaus in writing to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. In Massachusetts, the cost of placing, lifting or removing the freeze is no more than \$5 for each credit bureau.

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
 2. Social Security Number;
 3. Date of birth;
 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
 5. Proof of current address such as a current utility bill or telephone bill;
 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;
 8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only).
- Do not send cash through the mail. The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and social security number) **and** the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and social security number) **and** the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

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1-877-IDTHEFT (438-4338)
TDD: 1-202-326-2502

State of South Carolina
Department of Revenue



T2 P1 **AUTO3-DIGIT 010 PLT2

Joseph Nelen
218 Westwood Ave.
E Longmeadow, MA 01028-2109



Re: Data Breach Notification

Dear SC Taxpayer,

Tax returns and other data at the South Carolina Department of Revenue were exposed due to a security breach that took place in September 2012 and was discovered in October 2012. The information exposed in this breach included any South Carolina state taxes filed electronically by businesses or individuals since 1998, and could include social security numbers, tax identification numbers, and payment information including bank accounts and credit cards. We are writing you as an electronic filer of state taxes during the exposure period to notify you that your tax information may have been exposed in this incident.

South Carolina immediately involved state and federal law enforcement agencies to assist us in determining how to proceed, and has acted upon their advice. The Department also hired outside forensic and other experts to protect the data on its networked systems. The Department continues to monitor this situation carefully and has increased its internal review procedures to watch for any unusual activity. The breach was stopped and new technology and policy protections have been introduced to the Department to prevent further information exposure.

While the Department of Revenue has not seen evidence that any of the exposed data was used for identity theft or other crime, we took immediate steps to protect the taxpayers of South Carolina, including providing one year of credit monitoring and fraud resolution services through Experian®'s ProtectMyID® Alert program to those who may be affected. This service includes identity theft resolution services that do not expire, a free credit report, daily credit monitoring across three credit bureaus to detect any suspicious activity, and an identity theft insurance policy, including coverage of electronic fund transfers from your bank account, worth up to a million dollars*. The Department of Revenue is also providing protection for your minor dependents under Experian's Family Secure® program.

You can register for these services by visiting www.protectmyid.com/scdor, and entering the following enrollment code: **SCDOR123**. If you do not have an Internet connection, call 1-866-578-5422 to begin the enrollment process.

For tips for avoiding identity theft, you may visit www.consumer.sc.gov and click the "Identity Theft Resources" button. **We urge you to be aware of scams.** The state of South Carolina *will never call or otherwise contact those affected to ask for personal information.* Never give out your social security number or other identifying information to people you do not know or who contact you.

*Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of Chartis Inc. Please refer to the actual policies for complete terms, conditions, and exclusions of coverage.

In addition to protection from www.protectmyid.com/scdor, here are other ways to protect your families:

1. Review Your Credit Reports and Bank Statements. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. You can receive free credit reports by placing fraud alerts and through your credit monitoring. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement.

2. Contact Credit/Debit Card Issuer. When credit/debit card information is compromised, the best protection is reissue of the card. So to protect yourself from the possibility of unauthorized charges, we recommend that you check your bank account statements regularly. If you detect any unauthorized charges, we strongly suggest that ***you contact your credit/debit card issuer immediately by calling the toll-free number located on the back of your card or on your monthly statement, tell them what you have seen, and ask them to cancel and reissue the card.*** You should tell your credit/debit card issuer that your account may have been compromised and review all charges on your account for potentially fraudulent activity. We also recommend that you change your credit/debit card web account password immediately when you discover unauthorized charges.

3. Place Fraud Alerts with the three credit bureaus. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

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 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
 5. Proof of current address such as a current utility bill or telephone bill;
 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;
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Federal Trade Commission
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Washington, DC 20580
www.consumer.gov/idtheft
1-877-IDTHEFT (438-4338)
TDD: 1-202-326-2502

State of South Carolina
Department of Revenue



T6 P1 **AUTO3-DIGIT 018 PLT2

Richard Goodenough
5 Riverhurst Rd. Apt. 724
Billerica, MA 01821-6614



Re: Data Breach Notification

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www.transunion.com

It is necessary to contact **only ONE** of these bureaus and use **only ONE** of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review.

4. Security Freeze: By placing a freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit bureaus in writing to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. In Massachusetts, the cost of placing, lifting or removing the freeze is no more than \$5 for each credit bureau.

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
 2. Social Security Number;
 3. Date of birth;
 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
 5. Proof of current address such as a current utility bill or telephone bill;
 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;
 8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only).
- Do not send cash through the mail. The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and social security number) **and** the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and social security number) **and** the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

Contact information is as follows:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

www.freeze.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

www.experian.com/freeze

TransUnion Fraud Reporting
1-800-680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790

<http://freeze.transunion.com>

5. You Can Obtain Additional Information about the steps you can take to avoid identity theft from the following:

For Maryland Residents:

Office of the Attorney General of
Maryland
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
www.oag.state.md.us/Consumer
Telephone: 1-888-743-0023

For North Carolina Residents:

Office of the Attorney General of
North Carolina
9001 Mail Service Center
Raleigh, NC 27699-9001
www.ncdoj.com/
Telephone: 1-919-716-6400

For all U.S. Residents:

Identity Theft Clearinghouse
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.consumer.gov/idtheft
1-877-IDTHEFT (438-4338)
TDD: 1-202-326-2502

State of South Carolina
Department of Revenue



T16 PI **AUTOALL FOR AADC 060 PLT2

Anayeli Mercado
21 Forest Pl.
Pittsfield, MA 01201-4316



Re: Data Breach Notification

Dear SC Taxpayer,

Tax returns and other data at the South Carolina Department of Revenue were exposed due to a security breach that took place in September 2012 and was discovered in October 2012. The information exposed in this breach included any South Carolina state taxes filed electronically by businesses or individuals since 1998, and could include social security numbers, tax identification numbers, and payment information including bank accounts and credit cards. We are writing you as an electronic filer of state taxes during the exposure period to notify you that your tax information may have been exposed in this incident.

South Carolina immediately involved state and federal law enforcement agencies to assist us in determining how to proceed, and has acted upon their advice. The Department also hired outside forensic and other experts to protect the data on its networked systems. The Department continues to monitor this situation carefully and has increased its internal review procedures to watch for any unusual activity. The breach was stopped and new technology and policy protections have been introduced to the Department to prevent further information exposure.

While the Department of Revenue has not seen evidence that any of the exposed data was used for identity theft or other crime, we took immediate steps to protect the taxpayers of South Carolina, including providing one year of credit monitoring and fraud resolution services through Experian®'s ProtectMyID® Alert program to those who may be affected. This service includes identity theft resolution services that do not expire, a free credit report, daily credit monitoring across three credit bureaus to detect any suspicious activity, and an identity theft insurance policy, including coverage of electronic fund transfers from your bank account, worth up to a million dollars*. The Department of Revenue is also providing protection for your minor dependents under Experian's Family Secure® program.

You can register for these services by visiting www.protectmyid.com/scdor, and entering the following enrollment code: **SCDOR123**. If you do not have an Internet connection, call 1-866-578-5422 to begin the enrollment process.

For tips for avoiding identity theft, you may visit www.consumer.sc.gov and click the "Identity Theft Resources" button. **We urge you to be aware of scams.** The state of South Carolina *will never call or otherwise contact those affected to ask for personal information*. Never give out your social security number or other identifying information to people you do not know or who contact you.

*Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of Chartis Inc. Please refer to the actual policies for complete terms, conditions, and exclusions of coverage.

In addition to protection from www.protectmyid.com/scdor, here are other ways to protect your families:

1. Review Your Credit Reports and Bank Statements. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. You can receive free credit reports by placing fraud alerts and through your credit monitoring. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement.

2. Contact Credit/Debit Card Issuer. When credit/debit card information is compromised, the best protection is reissue of the card. So to protect yourself from the possibility of unauthorized charges, we recommend that you check your bank account statements regularly. If you detect any unauthorized charges, we strongly suggest that *you contact your credit/debit card issuer immediately by calling the toll-free number located on the back of your card or on your monthly statement, tell them what you have seen, and ask them to cancel and reissue the card.* You should tell your credit/debit card issuer that your account may have been compromised and review all charges on your account for potentially fraudulent activity. We also recommend that you change your credit/debit card web account password immediately when you discover unauthorized charges.

3. Place Fraud Alerts with the three credit bureaus. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Equifax Fraud Reporting
1-800-525-6285
P.O. Box 740241
Atlanta, GA 30374-0241

www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9532
Allen, TX 75013

www.experian.com

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1-800-680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790

www.transunion.com

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 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;
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www.freeze.equifax.com

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Allen, TX 75013

www.experian.com/freeze

TransUnion Fraud Reporting
1-800-680-7289
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Telephone: 1-888-743-0023

For North Carolina Residents:

Office of the Attorney General of
North Carolina
9001 Mail Service Center
Raleigh, NC 27699-9001
www.ncdoj.com/
Telephone: 1-919-716-6400

For all U.S. Residents:

Identity Theft Clearinghouse
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.consumer.gov/idtheft
1-877-IDTHEFT (438-4338)
TDD: 1-202-326-2502

State of South Carolina
Department of Revenue



T16 P1 **AUTOALL FOR AADC 060 PLT2

Carla Meehan
1030 Simonds Rd.
Williamstown, MA 01267-2102



Re: Data Breach Notification

Dear SC Taxpayer,

Tax returns and other data at the South Carolina Department of Revenue were exposed due to a security breach that took place in September 2012 and was discovered in October 2012. The information exposed in this breach included any South Carolina state taxes filed electronically by businesses or individuals since 1998, and could include social security numbers, tax identification numbers, and payment information including bank accounts and credit cards. We are writing you as an electronic filer of state taxes during the exposure period to notify you that your tax information may have been exposed in this incident.

South Carolina immediately involved state and federal law enforcement agencies to assist us in determining how to proceed, and has acted upon their advice. The Department also hired outside forensic and other experts to protect the data on its networked systems. The Department continues to monitor this situation carefully and has increased its internal review procedures to watch for any unusual activity. The breach was stopped and new technology and policy protections have been introduced to the Department to prevent further information exposure.

While the Department of Revenue has not seen evidence that any of the exposed data was used for identity theft or other crime, we took immediate steps to protect the taxpayers of South Carolina, including providing one year of credit monitoring and fraud resolution services through Experian®'s ProtectMyID® Alert program to those who may be affected. This service includes identity theft resolution services that do not expire, a free credit report, daily credit monitoring across three credit bureaus to detect any suspicious activity, and an identity theft insurance policy, including coverage of electronic fund transfers from your bank account, worth up to a million dollars*. The Department of Revenue is also providing protection for your minor dependents under Experian's Family Secure® program.

You can register for these services by visiting www.protectmyid.com/scdor, and entering the following enrollment code: **SCDOR123**. If you do not have an Internet connection, call 1-866-578-5422 to begin the enrollment process.

For tips for avoiding identity theft, you may visit www.consumer.sc.gov and click the "Identity Theft Resources" button. **We urge you to be aware of scams.** The state of South Carolina *will never call or otherwise contact those affected to ask for personal information*. Never give out your social security number or other identifying information to people you do not know or who contact you.

*Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of Chartis Inc. Please refer to the actual policies for complete terms, conditions, and exclusions of coverage.

In addition to protection from www.protectmyid.com/scdor, here are other ways to protect your families:

1. Review Your Credit Reports and Bank Statements. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. You can receive free credit reports by placing fraud alerts and through your credit monitoring. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement.

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Allen, TX 75013

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 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
 5. Proof of current address such as a current utility bill or telephone bill;
 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;
 8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only).
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P.O. Box 105788
Atlanta, GA 30348

www.freeze.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

www.experian.com/freeze

TransUnion Fraud Reporting
1-800-680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790

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Baltimore, MD 21202
www.oag.state.md.us/Consumer
Telephone: 1-888-743-0023

For North Carolina Residents:

Office of the Attorney General of
North Carolina
9001 Mail Service Center
Raleigh, NC 27699-9001
www.ncdoj.com/
Telephone: 1-919-716-6400

For all U.S. Residents:

Identity Theft Clearinghouse
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.consumer.gov/idtheft
1-877-IDTHEFT (438-4338)
TDD: 1-202-326-2502

Stirling, Bryan

From: Jon Neiditz <Jon.Neiditz@nelsonmullins.com>
Sent: Friday, December 21, 2012 11:45 AM
To: Stirling, Bryan; Greg Young (Greg.Young@experianinteractive.com)
Subject: RE: Draft release - goes out in 1 hour

None from me; thanks.

From: Stirling, Bryan [mailto:BryanStirling@gov.sc.gov]
Sent: Friday, December 21, 2012 11:27 AM
To: Jon Neiditz; Greg Young (Greg.Young@experianinteractive.com)
Subject: FW: Draft release - goes out in 1 hour
Importance: High

Please let me know shorty if ya'll see any problems with this.

Thank you.

From: Godfrey, Rob
Sent: Friday, December 21, 2012 11:25 AM
To: Stirling, Bryan; Patel, Swati
Subject: Draft release - goes out in 1 hour
Importance: High

Experian credit monitoring enrollment deadline extended

Taxpayers now have until March 31, 2013 to sign up for protection and lifetime fraud resolution

COLUMBIA, S.C. – South Carolina taxpayers affected by the information security data breach at the South Carolina Department of Revenue now have until March 31, 2013, to sign up for a year of free credit monitoring and lifetime fraud resolution provided by Experian thanks to an extension negotiated by Governor Nikki Haley. The deadline to sign up for monitoring and fraud resolution had been January 31, 2013.

Gov. Haley reiterated that anyone who has filed a South Carolina tax return since 1998 should take the following steps:

- For any South Carolina taxpayer who wishes to bypass the telephone option, there currently is an online service available at <http://www.protectmyid.com/scdor>. Enter the code SCDOR123 when prompted. South Carolina taxpayers have until the end of January, 2013 to sign up.
- Call 1-866-578-5422 to enroll in a consumer protection service. (The call center is open 9:00 AM – 9:00 PM EST on Monday through Friday and 11:00 AM – 8:00 PM EST on Saturday and Sunday.)

Experian's ProtectMyID™ Alert is designed to detect, protect and resolve potential identity theft, and includes daily monitoring of all three credit bureaus. The alerts and daily monitoring services are provided for one year, and consumers will continue to have access to fraud resolution agents and services beyond the first year. Complimentary 12-month ProtectMyID memberships available to South Carolina taxpayers affected by the DOR information security breach include:

- Credit Report: A free copy of your Experian credit report.

- **Daily 3 Bureau Credit Monitoring:** Alerts you of suspicious activity including new inquiries, newly opened accounts, delinquencies, or medical collections found on your Experian, Equifax® and TransUnion® credit reports.
- **Identity Theft Resolution:** If you have been a victim of identity theft, you will be assigned a dedicated, U.S.-based Experian Identity Theft Resolution Agent who will walk you through the fraud resolution process, from start to finish.
- **ExtendCARE:** Full access to the same personalized assistance from a highly-trained Fraud Resolution Agent even after your initial ProtectMyID membership expires.
- **\$1 Million Identity Theft Insurance:** As a ProtectMyID member, you are immediately covered by a \$1 Million insurance policy that can help you cover certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

As of Thursday, there had been 957,575 signups for Experian's ProtectMyID program. Access to unlimited fraud resolution beyond the one year enrollment period is included in Experian's ProtectMyID membership and available to any taxpayer affected by DOR's information security breach. Taxpayers who sign up for protection will also be notified – by email or letter – about how to sign up for a "Family Secure Plan" if they claim minors as dependents.

Dun & Bradstreet Credibility Corp offers South Carolina businesses that have filed a tax return since 1998 a CreditAlert product that will alert customers to changes taking place in their business credit file. Even something as simple as a change to a business address or a company officer change would set off an alert to the business owner. The cost will be waived for business filing tax returns since 1998. Business owners can visit <http://www.dandb.com/sc/> or they can call customer service toll free at this dedicated phone number 1-800-279-9881.

Experian is offering those impacted South Carolina businesses Business Credit AdvantageSM - a self-monitoring service that allows access to a company's business credit report and score. South Carolina businesses can sign up for Business Credit AdvantageSM at <http://www.smartbusinessreports.com/SouthCarolina>.

-###-

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Confidentiality Notice

This message is intended exclusively for the individual or entity to which it is addressed. This communication may contain information that is proprietary, privileged, confidential or otherwise legally exempt from disclosure.

If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately either by phone (800-237-2000) or reply to this e-mail and delete all copies of this message.

To ensure compliance with the requirements imposed by the IRS, we inform you that any U.S. federal tax advice contained in this communication (including the attachments) is not intended or written to be used, for the purpose of (a) avoiding penalties under the Internal Revenue Code or (b) promoting, marketing or recommending to another party any transaction or tax-related matter[s]. To provide you with a communication that could be used to avoid penalties under the Internal Revenue Code will necessarily entail additional investigations, analysis and conclusions on our part.

Stirling, Bryan

From: Schimsa, Rebecca
Sent: Thursday, December 20, 2012 2:41 PM
To: Meredith Cleland
Cc: Stirling, Bryan
Subject: RE: Please review - letter to sheriffs/police chiefs

Yes, please!

-----Original Message-----

From: Meredith Cleland [mailto:CLELANM@sctax.org]
Sent: Thursday, December 20, 2012 2:14 PM
To: Schimsa, Rebecca
Subject: Re: Please review - letter to sheriffs/police chiefs

Hey Rebecca! So...just to make sure, you want us to go ahead and send the information?

Sent from my iPhone

On Dec 20, 2012, at 1:55 PM, "Schimsa, Rebecca" <RebeccaSchimsa@gov.sc.gov> wrote:

> Meredith,

>

> Thank you for the final approval. Please send from your email address the message in email format to the Chiefs of Police (email addresses attached) and to the Sheriffs (email addresses attached).

>

> Attachments: Chiefs of Police Address Book; Sheriffs Address Book; Letter re ID theft.

>

> If you have any questions, please let me know.

>

> Thank you and Happy Holidays,

>

> Rebecca

>

>

> From: Meredith Cleland [mailto:CLELANM@sctax.org]

> Sent: Saturday, December 15, 2012 7:24 PM

> To: Schimsa, Rebecca

> Subject: Re: Please review - letter to sheriffs/police chiefs

>

> Hey Rebecca! This letter looks fine. Hopefully, through letters like this one we'll be able to provide the assistance that those individuals who are actually victims need.

>

> Thanks

>

> Sent from my iPhone

>

> On Dec 14, 2012, at 2:39 PM, "Schimsa, Rebecca"

<RebeccaSchimsa@gov.sc.govmailto:RebeccaSchimsa@gov.sc.gov>> wrote:

> Meredith,
>
> Please review the attached draft letter regarding law enforcement directing individuals claiming identity theft to call both SCDOR and the Secret Service. This letter will be emailed to all sheriffs and police chiefs in the state. We will need to have your office's approval this afternoon. Once, it's approved, we will have your office disseminate the email – our office has already collected the appropriate contact information for you.
>
> If you have any questions, please let me know.
>
> Thank you,
>
> Rebecca
>
>
>
> Rebecca S. Schimsa
> Office of Governor Nikki R. Haley
> Staff Attorney & Commerce Liaison
> O: (803) 734-6068 | C: (803) 429-4561
>
> <Ltr to Sheriffs re ID theft 12.14.2012.docx> <Chiefs of Police
> Address Book.xlsx> <Sheriffs Address Book.xls> <Ltr to Sheriffs re ID
> theft 12 14 2012.docx>

Stirling, Bryan

From: Schimsa, Rebecca
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To: Meredith Cleland
Cc: Stirling, Bryan
Subject: RE: Please review - letter to sheriffs/police chiefs
Attachments: Chiefs of Police Address Book.xlsx; Sheriffs Address Book.xls; Ltr to Sheriffs re ID theft 12 14 2012.docx

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Attachments: Chiefs of Police Address Book; Sheriffs Address Book; Letter re ID theft.

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Rebecca

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To: Schimsa, Rebecca
Subject: Re: Please review - letter to sheriffs/police chiefs

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On Dec 14, 2012, at 2:39 PM, "Schimsa, Rebecca" <RebeccaSchimsa@gov.sc.gov> wrote:

Meredith,

Please review the attached draft letter regarding law enforcement directing individuals claiming identity theft to call both SCDOR and the Secret Service. This letter will be emailed to all sheriffs and police chiefs in the state. **We will need to have your office's approval this afternoon.** Once, it's approved, we will have your office disseminate the email – our office has already collected the appropriate contact information for you.

If you have any questions, please let me know.

Thank you,

Rebecca

Rebecca S. Schimsa
Office of Governor Nikki R. Haley
Staff Attorney & Commerce Liaison
O: (803) 734-6068 | C: (803) 429-4561

<Ltr to Sheriffs re ID theft 12.14.2012.docx>

Chief	Neil		Henderson	Abbeville Police Department	102 S
Director	Charles	D.	Barranco	Aiken Public Safety	251 L
Chief	Martin	D.	Brown	Anderson Police Department	401 S
Chief	Leonard		McCrackin	Aynor Police Department	P.O. E
Chief	George		Morris	Bamberg Police Department	P.O. E
Chief	Michael	T.	Gantt	Barnwell Police Department	P.O. E
Chief	Wallace		Oswald	Batesburg Leesville Police Department	660 W
Chief	David	M.	Dockins	Belton Police Department	306 A
Chief	Larry		McNeil	Bennettsville Police Department	P.O. E
Chief				Bethune Police Department	101 E
Chief	John	E.	Ewing	Bishopville Police Department	112 E
Chief	Jamie		Ham	Blacksburg Police Department	101 S
Chief	Franco	F.	Fuda	Bonneau Police Department	P.O. E
Chief	Kyle		Lamparter	Briarcliff Acres Police Department	P.O. E
Chief	Luther		Bellinger	Brunson Police Department	P.O. E
Chief	David	P.	Smith	Burnettown Police Department	3144 /
Chief	James	M.	Alewine	Calhoun Falls Police Department	P.O. E
Chief	Joseph	M.	Floyd	Camden Police Department	816 W
Director	Charley		McNair	Cayce Department of Public Safety	2 Lav
Chief	Kerry	S.	Avery	Central Police Department	1067 V
Chief	Troy	T.	Crump	Chapin Police Department	P.O. E
Chief	Albert	P.	Britnell	Charleston Aviation Authority	5500 I
Chief	Gregory	G.	Mullen	Charleston Police Department	180 L
Chief	Jay		Brooks	Cheraw Police Department	258 S
Chief	Danny	R.	Swofford	Chesnee Police Department	201 W
Chief	Andri	T.	Williams	Chester Police Department	100 W
Chief	Eric	R.	Hewett	Chesterfield Police Department	110 M
Chief	Jimmy		Dixon	Clemson Police Department	1198 T
Chief	Johnson		Link	Clemson University Police Department	34401
Director				Clinton Police Department	404 N
Chief	Pearlie	H.	Thomas Sr.	Clio Police Department	P.O. E
Chief	Randy	C.	Grice	Clover Police Department	112 B
Chief	Paul	V.	Verrecchia	College of Charleston DPS	81-B S
Chief	Howard		Cook	Columbia College Police Department	1301 I
Chief	Randy		Blackmon	Columbia Metropolitan Airport	3030 /
Captain	Kimberly	W.	Smith	Columbia Metropolitan Airport	3030 /
Chief	Randy		Scott	Columbia Police Department	1 Just
Chief	Reginald	E.	Gosnell	Conway City Police Department	P.O. E
Chief	Dearis	D.	Roper	Costal Carolina Department of Public Safety	P.O. E
Chief	John		Craddock	Cottageville Police Department	P.O. E
Chief	Kevin	J.	Miller	Coward Police Department	P.O. E
Chief	Ric		Makupson	Cowpens Police Department	P.O. E
Chief	Daniel	L.	Watson	Darlington Police Department	400 P
Chief	Joel		Rogers	Dillion Police Department	P.O. E
Chief	James		Smith	Due West Police Department	103 M
Chief	Ryan		Cothran	Duncan Police Department	P.O. E
Chief	Ronald		Carter	Edgefield Police Department	400 M
Chief	Bill		Coffey	Edisto Beach Police Department	2414 I
Chief	Harold		Brown	Elgin Police Department	P.O. E
Chief	Randy		Estep	Erskine College Police Department	P.O. E
Chief	Jerome		White	Estill Police Department	P.O. E
Chief	Wesley	K.	Cook	Eutawville Police Department	220 P
Chief	Marvin	J.	Williams	Fairfax Police Department	P.O. E
Chief	Anson		Shells	Florence City Police Department	180 N
Chief	M. E.		Sealy	Forest Acres Police Department	5205 I

Chief	Richard	D.	Hayes	Fort Lawn Police Department	P.O. E
Chief	Jeff	S.	Helms	Fort Mill Police Department	P.O. E
Chief	Anthony	K.	Morton	Fountain Inn Police Department	300 N
Chief	Richard	J.	Austin	Francis Marion University Police Department	P.O. E
Director	Robert	M.	Miller	Furman University Police	3300 I
Chief	Richard		Turner	Gaffney Police Department	201 N
Chief	John	P.	Regalis	Gaston Police Department	186 N
Chief	Paul		Gardner	Gerogetown Police Department	2222 I
Chief	Harvey		Becker	Goose Creek Police Department	P.O. E
Chief	Steven	L.	Rice	Great Falls Police Department	P.O. E
Chief	Gregory	L.	Palmer	Greeleyville Police Department	3 Tob
Chief	Terri	A.	Wilfong	Greenville Police Department	4 McC
Chief	Gerald	L.	Brooks	Greenwood Police Department	P.O. E
Chief	Dan		Reynolds	Greer Police Department	102 S
Chief	Bobby		Welborn	GSP Airport Police Department	2000 I
Chief	Perry		McAlhaney	Hampton Police Department	608 I
Chief	Mike		Cochran	Hanahan Police Department	1255 W
Chief	Richard	A.	Nagy	Hardeeville Police Department	P.O. E
Chief	H. Neal		Dye	Harleyville Police Department	P.O. E
Chief	James		Hudson	Hartsville Police Department	P.O. E
Chief	H	B.	Todd	Hemingway Police Department	P.O. E
Chief	Robert	H.	Wunderlich	Holly Hill Police Department	P.O. E
Chief	David	B.	King	Honea Path Police Department	30 No
Chief	Johnny	E.	Morgan	Horry County Police	2560 I
Chief	Keith		Tucker	Inman Police Department	20 So
Chief	Brian		Buck	Irmo Police Department	P.O. E
Chief	Thomas	E.	Buckhannon, III	Isle of Palms Police Department	P.O. E
Chief	Dennis		Rushton	Jackson Police Department	P.O. E
Chief	John	A.	High	Jamestown Police Department	P.O. E
Chief	Ron		Douglas	Johnsonville Police Department	P.O. E
Chief	D. Christopher		Aston	Johnston Police Department	500 M
Chief	James	S.	Kimbrell	Jonesville Police Department	P.O. E
Chief	Lev	W.	Brown	Lake City Police Department	P.O. E
Chief	James	T.	McDaniels	Lake View Police Department	P.O. E
Chief	Harlean		Howard	Lancaster Police Department	405 E
Chief	Bruce		Shelnut	Landrum Police Department	100 N
Chief	Jason	W.	Willoughby	Lane Police Department	P.O. E
Chief	Robin	E.	Morse	Laurens Police Department	201 W
Captain	John	J.	Stankus	Laurens Police Department	201 W
Captain	Chrissie		Cofield	Laurens Police Department	201 W
Director	Joel	B.	Huggins	Lexington Co. Health Services Dist. DPS	2720 I
Chief	Terrence		Green	Lexington Police Department	111 M
Chief	Leland	G.	Miller	Liberty Police Department	P.O. E
Chief	Joseph	W.	Vaught	Loris Police Department	3951 W
Chief	Terry	W.	Richards	Lyman Police Department	81 Gr
Chief	Charles	L.	Lewis	Lynchburg Police Department	81 Ma
Chief	James	W.	Gray Jr.	Marion Police Department	1024 I
Chief	M. Bryan		Turner	Mauldin Police Department	P.O. E
Chief	John		Slaten	Mayesville Police Department	P.O. E
Chief	Darrin	L.	Hayes	Mcbee Police Department	P.O. E
Chief	J. R.		Jones	McCormick Police Department	P.O. E
Chief	Myron	J.	Chambliss	Midlands Tech. College	P.O. E
Chief	Chad		Caldwell	Moncks Corner Police Department	118 C
Chief	Harry		Sewell	Mount Pleasant Police Department	100 A
Chief	Michael	J.	Bethea	Mullins Police Department	151 N
Director	Anthony		Dunbar	ML ISC Department of Public Safety	101 D

Director	Anthony		Dunbar	MSC Department of Public Safety	1010
Chief	Warren	S.	Gall	Myrtle Beach Police Department	1101 I
Chief	Alesia		Parks	New Ellenton Police Department	P.O. E
Chief	Lewis	J.	Swindler, Jr	Newberry Police Department	1507 I
Chief	Robert		Bullard	Nichols Police Department	P.O. E
Chief	Robert	E.	Shingler	Ninty Six Police Department	100 N
Director	John	C.	Thomas	North Augusta Department of Public Safety	P. O. I
Chief	Jon	R.	Zumalt	North Charleston Police Department	PO Br
Director	Jay	A.	Fernandez	North Myrtle Beach Dept. of Public Safety	1015 :
Chief	Mark	P.	Fallow	North Police Department	P.O. E
Chief	Wendell		Davis	Orangeburg Public Safety	1320 I
Chief	Robert	C.	Ivey, Sr.	Pacolet Police Department	P.O. E
Chief	Larry		Brown	Pageland Police Department	316 W
Chief	Guy		Osborne	Pawleys Island Police Department	321 M
Chief	Chris		Garner	Pelion Police Department	1010 I
Chief	Rodney	D.	Gregory	Pickens Police Department	P.O. E
Chief	Terry		Ledford	Piedmont Technical College	P.O. E
Chief				Port Royal Police Department	P.O. E
Chief	Benji		Sease	Prosperity Police Department	P.O. E
Chief	David	A.	Poulson	Salem Police Department	5A Pe
Chief	J. D.		Bledsoe	Sally Police Department	P.O. E
Chief	Michael	J.	Clancey	Saluda Police Department	101 S
Chief	Dennis	C.	Jones	Santee Police Department	P.O. E
Director	Hubert	F.	Harrell	SC Criminal Justice Academy	5400 I
Director	Leroy		Smith	SC Department of Public Safety	P.O. E
Chief	Larry	W.	Rogers	Scranton Police Department	P.O. E
Chief	John	P.	Covington	Seneca Police Department	P.O. E
Chief	Mark		Keel	SLED	4400 I
Chief	Kaynnera	T.	Capers	Society Hill Police Department	P.O. E
Chief	R. Jason		Amodio	South Congaree Police Department	119 W
Chief	Teresa	D.	Ferguson	Spartanburg Methodist College Campus Police	1000 I
Chief	A. Tony		Fisher	Spartanburg Public Safety Department	P.O. E
Chief	Terry		Logan	Springfield Police Department	PO Br
Chief	Anthony	L.	Britt	St. George Police Department	601 S
Chief	Michael		Smalls Jr.	St. Matthews Police Department	P.O. E
Chief	Daniel	J.	Howard	Sullivan's Island Police Department	P.O. E
Chief	Ray		Perdue	Summerton Police Department	P.O. E
Chief	Bruce	E.	Owens	Summerville Police Department	300 W
Chief	Russell	F.	Roark	Sumter Police Department	107 E
Chief	Rick		Evelsizer	Tega Cay Police Department	7705 :
Chief	Lance	G.	Crowe	Travelers Rest Police Department	6711 :
Chief	David		Jones	Turbeville Police Department	P.O. E
Chief	Sam	W.	White	Union Public Safety	215 T
Chief	Kevin	L.	Liles	USC Aiken	471 U
Director	Donald		Garbade	USC Beaufort Police	#1 Un
Director	Chris		Wuchenich	USC Law Enforcement and Safety	1501 :
Chief	Klay	A.	Peterson	USC Upstate Police Department	800 U
Chief	Jeff	C.	Key	Wagener Police Department	P.O. E
Chief	Timothy	H.	Chastain	Walhalla Police Department	P.O. E
Director	Otis	L.	Rhodes	Walterboro Department of Public Safety	242 H
Chief	Calvin	R.	Culbertson	Ware Shoals Police Department	38 E. I
Chief	Jeff		Bowers	Wellford Police Department	P.O. E
Chief	Dennis	K.	Tyndall	West Columbia Police Department	P.O. E
Chief	Scott		Bannister	Westminster Police Department	P.O. E
Chief	James	C.	Grubbs	Williamston Police Department	100 T
Chief	Roger		Kaney	Williston Police Department	13112

Chief	Freddie	J.	Lorick	Winnsboro Public Safety	P.O. E
Chief	Darrell		Dawkins	Woodruff Police Department	231 E
Chief	Robert	E.	Hardt	WSI-SRS Law Enforcement Department	P.O. E
Chief	Willis		Hagy	Yemassee Police Department	P.O. E
Chief	Andy		Robinson	York Police Department	P.O. E
Chief	Michael	T.	Turney	York Tech College	452 S

outh Main Street	Abbeville	SC	29620	C	864 366-5832	864 366-5837
aurens Street, NW	Aiken	SC	29801	C	803 642-7620	803 293-7866
outh Main Street	Anderson	SC	29624	C	864 231-2273	864 260-4615
Box 66	Aynor	SC	29511	C	843 358-3900	843 358-0754
Box 300	Bamberg	SC	29003	C	803 245-2462	803 245-3960
Box 776	Barnwell	SC	29812	C	(803) 259-1838	(803) 259-3309
W. Columbia Ave.	Batesburg Leesville	SC	29006	C	(803) 532-4408	(803) 532-5827
Anderson Street	Belton	SC	29627	C	(864) 338-5167	(864) 338-9251
Box 557	Bennettsville	SC	29512 *	C	843 479-3620	843 479-1588
Im Street	Bethune	SC	29009	C	(843) 334-8277	(843) 334-6114
. Council Street	Bishopville	SC	29010	C	803 484-5309	803 484-5126
outh Shelby Street	Blacksburg	SC	29702	C	864 839-2331	864 839-6324
Box 70	Bonneau	SC	29431	C	843 825-3385	843 825-2577
Box 1250	North Myrtle Beach	SC	29598	C	(843) 997-9500	(843) 272-8863
Box 300	Brunson	SC	29911	C	803 632-3633	803 632-3993
Augusta Road	Warrenville	SC	29851	C	803 593-2100	803 593-5275
Box 246	Calhoun Falls	SC	29628	C	864 418-8502	864 418-9024
W. DeKalb Street	Camden	SC	29020	C	803 425-6025	803 425-1537
ern Jumper Road	Cayce	SC	29171 *	C	(803) 794-0456	(803) 796-0758
W. Main Street	Central	SC	29630	C	(864) 639-4020	(864) 639-2610
Box 221	Chapin	SC	29036	C	803 345-6443	803 345-0427
International Blvd. Suite 101	Charleston	SC	29418	C	843 767-7003	843 767-7046
ockwood Boulevard	Charleston	SC	29403	C	843 720-2401	843 579-7518
econd Street	Cheraw	SC	29520 *	C	(843) 537-7868	(843) 537-8404
W. Cherokee Street	Chesnee	SC	29323	C	864 461-2225	
West End Street	Chester	SC	29706	C	(803) 581-2132	(803) 581-7645
lain Street	Chesterfield	SC	29709	C	(843) 623-2419	(843) 623-3877
Tiger Blvd.	Clemson	SC	29631	C	864 624-2000	864 653-2043
2 Centennial Blvd.	Clemson	SC	29634	C	864 656-7389	864 656-0714
orth Broad Street	Clinton	SC	29325	C	864 833-7512	864 833-7502
Box 487	Clio	SC	29525	C	843 586-2211	843 586-9990
ethel Street	Clover	SC	29710	C	(803) 222-9494	(803) 222-3085
St. Philip Street	Charleston	SC	29424	C	843 953-4980	843 953-2106
Columbia College Drive	Columbia	SC	29203	C	803 786-3343	803 786-3174
Aviation Way	West Columbia	SC	29170	C	(803) 822-5025	(803) 822-5147
Aviation Way	West Columbia	SC	29170	C	(803) 822-5026	(803) 822-5147
lice Square	Columbia	SC	29201	C	803 545-3509	803 545-3670
Drawer 1075	Conway	SC	29528	C	(843) 248-1790	(843) 248-1799
Box 261954	Conway	SC	29526	C	(843) 349-2177	(843) 349-2141
Box 57	Cottageville	SC	29435	C	843 835-2456	843 835-8531
Box 67	Coward	SC	29530	C	(843) 389-2585	(843) 389-1981
Box 1399	Cowpens	SC	29330	C	864 463-3201	864 463-8559
earl Street	Darlington	SC	29532	C	(843) 398-4026	(843) 398-4027
Box 431	Dillion	SC	29536	C	843 774-0051	843 774-0184
lain Street	Due West	SC	29639	C	(864) 379-2150	(864) 379-2160
Box 188	Duncan	SC	29334	C	(864) 949-6600	(864) 439-5300
lain Street	Edgefield	SC	29824	C	803 637-4060	803 637-4100
Murray Street	Edisto Beach	SC	29438	C	843 869-2505	843 869-3855
Box 277	Elgin	SC	29045	C	(803) 438-9917	(803) 408-1155
Box 338	Due West	SC	29639	C	864 379-8869	864 379-2254
Box 37	Estill	SC	29918	C	803 625-3699	803 625-3106
orcher Avenue	Eutawville	SC	29048 *	C	803 492-3374	803 492-9443
Box 810	Fairfax	SC	29827	C	803 632-3222	803 632-2864
l. Irby Street, Box JJ	Florence	SC	29501	C	(843) 676-8800	(843) 679-5677
North Trenholm Road	Forest Acres	SC	29206	C	803 782-9444	803 787-8833

Box 37	Fort Lawn	SC 29714	C 803 872-4995	803 872-4996
Box 274	Fort Mill	SC 29715	C 803 547-2022	803 547-2021
I. Main Street	Fountain Inn	SC 29644	C (864) 862-4461	(864) 862-5637
Box 100547	Florence	SC 29502	C 843 661-1109	843 661-1565
Poinsett Highway	Greenville	SC 29613	C 864 294-2000	864 294-2114
I. Limestone Street	Gaffney	SC 29340 *	C (864) 489-8115	(864) 487-6221
I. Carlisle Street	Gaston	SC 29053	C (803) 796-8503	(803) 796-8553
Highmarket Street	Georgetown	SC 29440	C 843 545-4300	843 520-5848
Drawer 1768	Goose Creek	SC 29445	C 843 863-5200	843 863-5203
Box 177	Great Falls	SC 29055	C 803 482-2144	803 482-2196
oy Place	Greeleyville	SC 29056	C (843) 426-2114	(843) 426-2298
See Street	Greenville	SC 29601	C 864 467-5310	864 467-4317
Box 40	Greenwood	SC 29648 *	C 864 942-8401	864 942-8418
. Main Street	Greer	SC 29650	C (864) 848-2160	(864) 416-0112
GSP Drive Suite 1	Greer	SC 29651	C 864 848-6266	864 848-6211
st Street West	Hampton	SC 29924	C (803) 943-2421	(803) 943-0494
Yeamans Hall Road	Hanahan	SC 29410 *	C (843) 747-5711	
Box 582	Hardeeville	SC 29927	C 843 784-2233	843 784-3422
Box 35	Harleyville	SC 29448	C (843) 462-7676	(843) 462-2485
Box 2497	Hartsville	SC 29551	C (843) 383-3014	(843) 383-3037
BOX 968	Hemingway	SC 29554	C (843) 558-2424	(843) 558-0370
Box 1108	Holly Hill	SC 29059	C 803 496-3811	803 496-5617
orth Main Street	Honea Path	SC 29654	C 864 369-0532	864 369-0580
N. Main Street, Suite 7	Conway	SC 29526	C 843 915-8341	843 248-1886
uth Main Street	Inman	SC 29349	C 864 472-2828	864 473-1440
Box 406	Irmo	SC 29063	C 803 781-8088	803 781-1884
Box 508	Isle of Palms	SC 29451	C 843 886-6522	843 886-8527
Box 369	Jackson	SC 29831	C 803 471-2227	803 471-9563
Box 145	Jamestown	SC 29453	C 843 257-2095	843 257-2233
Box 428	Johnsonville	SC 29555	C 843 386-3500	843 386-2511
lms Avenue	Johnston	SC 29832	C 803 275-2488	803 275-4824
Box 785	Jonesville	SC 29353	C 864 674-5262	
Box 1329	Lake City	SC 29560	C 843 374-5411	843 374-0811
Box 265	Lake View	SC 29563	C 843 759-2119	843 759-0177
ast Arch Street	Lancaster	SC 29720	C 803 283-1173	803 286-4632
I. Shamrock Ave.	Landrum	SC 29356	C 864 457-7281	864 457-2702
Box 39	Lane	SC 29564	C 843 387-5151	843 387-6781
/. Main Street Suite B	Laurens	SC 29360 *	C 864 984-3532	864 984-5054
/. Main Street Suite B	Laurens	SC 29360	C 864 984-3532	864 984-5054
/. Main Street Suite B	Laurens	SC 29360	C 864 984-3532	864 984-5054
Sunset Blvd.	West Columbia	SC 29169	C 803 791-2111	803 791-0816
faiden Lane	Lexington	SC 29072 *	C (803) 359-6260	(803) 951-4643
Box 716	Liberty	SC 29657	C 864 843-3956	864 843-2612
Walnut Street	Loris	SC 29569	C 843 756-4000	843 756-6788
oce Road	Lyman	SC 29365	C 864 439-8445	864 439-9050
agnolia Street	Lynchburg	SC 29080	C 803 437-2933	803 437-2949
South Main Street	Marion	SC 29571	C 843 423-8616	843 423-8604
Box 249	Mauldin	SC 29662	C 864 289-8906	864 289-8912
Box 213	Mayesville	SC 29104	C 803 453-6291	
Box 177	Mcbee	SC 29101	C 843 335-6613	843 335-8393
Box 306	McCormick	SC 29835	C 864 852-2985	864 852-2476
Box 2408	Columbia	SC 29202	C 803 738-7173	803 738-7831
arolina Ave.	Monks Corner	SC 29461	C 843 719-7930	843 719-7936
nn Edwards Lane	Mt. Pleasant	SC 29464	C 843 884-4176	843 849-2765
I.E. Front Street	Mullins	SC 29574	C (843) 464-0707	(843) 464-0722
oughtry Street	Charleston	SC 29425	C 843 792-4196	843 792-6650

oughly Street	Charleston	SC	29723	C	843 732-7130	843 732-8830
N. Oak Street	Myrtle Beach	SC	29577	C	(843) 918-1301	(843) 918-1377
Box 459	New Ellenton	SC	29809	C	803 652-7770	803 652-8532
Nance Street	Newberry	SC	29108 *	C	(803) 321-1010	(803) 321-1004
Box 32	Nichols	SC	29581	C	843 526-2193	843 526-2743
I. Church Street	Ninty Six	SC	29666	C	864 543-3122	843 543-3527
Box 6400	North Augusta	SC	29861	C	803 279-2121	803 441-4252
Box 62558	North Charleston	SC	29419	C	(843) 740-2845	(843) 745-1009
2nd Ave. South	North Myrtle Beach	SC	29582	C	(843) 280-5611	(843) 280-5535
Box 399	North	SC	29112	C	803 247-2101	803 247-3045
Middleton Street	Orangeburg	SC	29115	C	803 533-5922	803 539-2092
Box 700	Pacolet	SC	29372	C	(864) 474-3002	(864) 474-3391
W. McGregor Street	Pageland	SC	29728	C	(843) 672-6437	(843) 672-2525
Myrtle Ave.	Pawleys Island	SC	29585	C	(843) 237-1698	(843) 237-7083
Main Street	Pelion	SC	29123	C	(803) 894-3535	(803) 894-9712
Box 217	Pickens	SC	29671	C	864 878-6366	864 878-8234
Box 1467	Greenwood	SC	29648	C	864 941-8568	864 941-9485
Box 576	Port Royal	SC	29935	C	843 986-2220	843 986-2222
Box 36	Prosperity	SC	29127	C	803 364-2121	803 364-2183
Ark Ave.	Salem	SC	29676	C	864 944-2819	864 944-7795
Box 484	Salley	SC	29137	C	(803) 258-3449	(803) 258-3484
W. Jefferson Street	Saluda	SC	29138	C	864 445-7336	864 445-7065
Box 757	Santee	SC	29142	C	803 854-2438	803 854-4100
Broad River Road	Columbia	SC	29212 *	C	(803) 896-7779	(803) 896-8347
Box 1993	Blythewood	SC	29016	C	(803) 896-7979	(803) 896-7881
Box 279	Scranton	SC	29591	C	843 389-2222	843 389-0636
Box 4773	Seneca	SC	29679	C	(864) 885-2720	(864) 888-0856
Broad River Road	Columbia	SC	29221	C	(803) 896-9223	(803) 896-7588
Box 29	Society Hill	SC	29593	C	843 378-4684	843 378-0083
West Berry Road	West Columbia	SC	29172	C	803 755-3760	803 755-0456
Powell Mill Road	Spartanburg	SC	29301	C	864 587-4003	864 587-4201
Box 1746	Spartanburg	SC	29304 *	C	(864) 596-2376	(864) 596-2152
Box 31	Springfield	SC	29146	C	803 258-3525	803 258-1674
South Parler Ave.	St. George	SC	29477	C	843 563-3643	843 563-5282
Box 172	Matthews	SC	29135	C	803 874-2131	803 874-2406
Box 428	Sullivan's Island	SC	29482	C	843 883-9636	843 883-3239
Box 279	Summerton	SC	29148	C	803 485-4385	803 485-8173
West 2nd North Street	Summerville	SC	29483	C	843 851-4100	843 851-4108
East Hampton Avenue	Sumter	SC	29150	C	(803) 436-2739	(803) 436-2084
Tega Cay Drive	Tega Cay	SC	29708	C	803-548-0344	803 548-2516
State Park Road	Travelers Rest	SC	29690	C	864 834-9029	864 834-4123
Box 70	Turbeville	SC	29162	C	843 659-2000	843 659-2782
Hompson Blvd.	Union	SC	29379	C	864 429-1713	864 429-1728
University Parkway (Box 23)	Akin	SC	29801	C	(803) 641-3319	(803) 641-3650
University Blvd.	Okatie	SC	29909	C	843 208-8910	866 435-5076
Senate Street	Columbia	SC	29208	C	803 777-8400	803 777-6715
University Way	Spartanburg	SC	29303	C	864 503-5254	864 503-5064
Box 400	Wagner	SC	29164	C	(803) 564-5411	(803) 564-3507
Box 1099	Walhalla	SC	29619	C	864 638-5831	864 638-4356
Hampton Street	Walterboro	SC	29488	C	(843) 549-1811	(843) 549-8583
Main Street	Ware Shoals	SC	29692	C	(864) 456-7444	(864) 456-7528
Box 99	Wellford	SC	29385	C	864 439-2436	864 439-2437
Box 4044	West Columbia	SC	29163 *	C	803 794-0721	
Box 399	Westminster	SC	29693	C	864 647-3222	864 647-3223
Down Square Drive	Williamston	SC	29697	C	(864) 847-7425	(864) 847-1088
W. Main Street	Williston	SC	29853	C	803 266-7013	803 266-4644

Box 209	Winnsboro	SC	29180	C	803 635-2484	803 635-1301
. Hayne Street	Woodruff	SC	29388	C	864 476-8131	864 476-6457
Box W	Aiken	SC	29802	C	803 952-7591	803 942-7754
Box 577	Yemassee	SC	29945	C	843 589-6315	843 589-4305
Box 500	York	SC	29745	C	803 684-4141	
3. Anderson Road	Rock Hill	SC	29730	C	(803) 327-8013	

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Stirling, Bryan

From: Schimsa, Rebecca
Sent: Friday, December 14, 2012 2:39 PM
To: clelanm@sctax.org
Cc: Stirling, Bryan
Subject: Please review - letter to sheriffs/police chiefs
Attachments: Ltr to Sheriffs re ID theft 12.14.2012.docx

Meredith,

Please review the attached draft letter regarding law enforcement directing individuals claiming identity theft to call both SCDOR and the Secret Service. This letter will be emailed to all sheriffs and police chiefs in the state. **We will need to have your office's approval this afternoon.** Once, it's approved, we will have your office disseminate the email – our office has already collected the appropriate contact information for you.

If you have any questions, please let me know.

Thank you,

Rebecca

Rebecca S. Schimsa
Office of Governor Nikki R. Haley
Staff Attorney & Commerce Liaison
O: (803) 734-6068 | C: (803) 429-4561

VIA ELECTRONIC DELIVERY

Date

Dear [Sheriffs/Police Chiefs],

After the recent criminal cyber-attack on the South Carolina Department of Revenue (SCDOR), we anticipate that citizens will be reaching out to law enforcement if they believe they are a victim of identity theft. SCDOR is working with the United States Secret Service, which is actively investigating the criminal cyber-attack, to monitor the SCDOR data breach.

Accordingly, after your normal law enforcement procedures, we ask that you direct all individuals to call and report their claim of identity theft to SCDOR, who will be able to provide individuals with assistance they may need. In addition, the U.S. Secret Service has asked that all individuals claiming identity theft contact its Columbia Field Office.

In directing individuals to report their claims, please refer them to call the S.C. Dept. of Revenue at (803)898-5000 and the U.S. Secret Service at (803)772-4015.

Sincerely,

S.C. Department of Revenue