

From: Derham Cole <DerhamCole@schouse.gov>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 3/20/2013 3:24:40 PM
Subject: FW: Identity Theft and ProtectMyId ~ Website email from Elizabeth Wolfe

Katherine:

This is the email I briefly mentioned to you earlier today. Can you help me with this? Thanks!

Derham

From: ecwolfe@charter.net [mailto:ecwolfe@charter.net]
Sent: Monday, March 18, 2013 6:15 PM
Subject: Identity Theft and ProtectMyId ~ Website email from Elizabeth Wolfe

Dear Mr. Cole, Our son is a resident of SC but is working in California at an outdoor school. He was informed yesterday that his social security number had been used by someone else to file income taxes. He had registered last October with ProtectMyID, the company that the state contracted with after the security breach at the tax office. On the website for the SC dept. of revenue they claim the company will walk you through the process if your identity is stolen. My son contacted them today and they were no help. I am quite disturbed at the money spent contracting with this company and then they do not help a resident of SC. I wanted you to be aware that we might not be getting our money's worth with this company. They could not even tell my son the agency that he needed to contact in SC. I will appreciate your advice and counsel on this issue that may affect other South Carolinians this year. Beth Wolfe

Elizabeth Wolfe
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