

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

| | |
|--------------------|------------------------|
| TO <i>Supra</i> | DATE <i>10-7-13</i> |
|--------------------|------------------------|

| DIRECTOR'S USE ONLY | ACTION REQUESTED |
|--|---|
| 1. LOG NUMBER <i>000133</i> | <input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____ |
| 2. DATE SIGNED BY DIRECTOR <i>cleared 10/24/13, letter attached</i> | <input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>10-17-13</i> |
| | <input type="checkbox"/> FOIA DATE DUE _____ |
| | <input type="checkbox"/> Necessary Action |

| APPROVALS (Only when prepared for director's signature) | APPROVE | * DISAPPROVE (Note reason for disapproval and return to preparer.) | COMMENT |
|---|---------|--|---------|
| 1. | | | |
| 2. | | | |
| 3. | | | |
| 4. | | | |

Carolina Child Psychiatry

1911 Barnwell Street, Suite A
Columbia, SC 29201
(803) 771-6500 phone
(803) 834-4920 fax
Office Hours:
Monday-Thursday: 8:30am-5:00pm
Friday-Sunday: Closed

October 2, 2013

RECEIVED

OCT 07 2013

Department of Health & Human Services
OFFICE OF THE DIRECTOR

John Supra
Deputy Director and CIO
Health and Human Services
P.O. Box 8206
Columbia, SC 29202

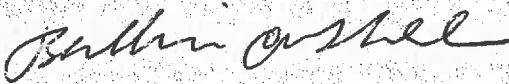
RE: Balbir Coshal, MD
NPI: 1639123821
Medicaid No. 147521

Dear Mr. Supra,

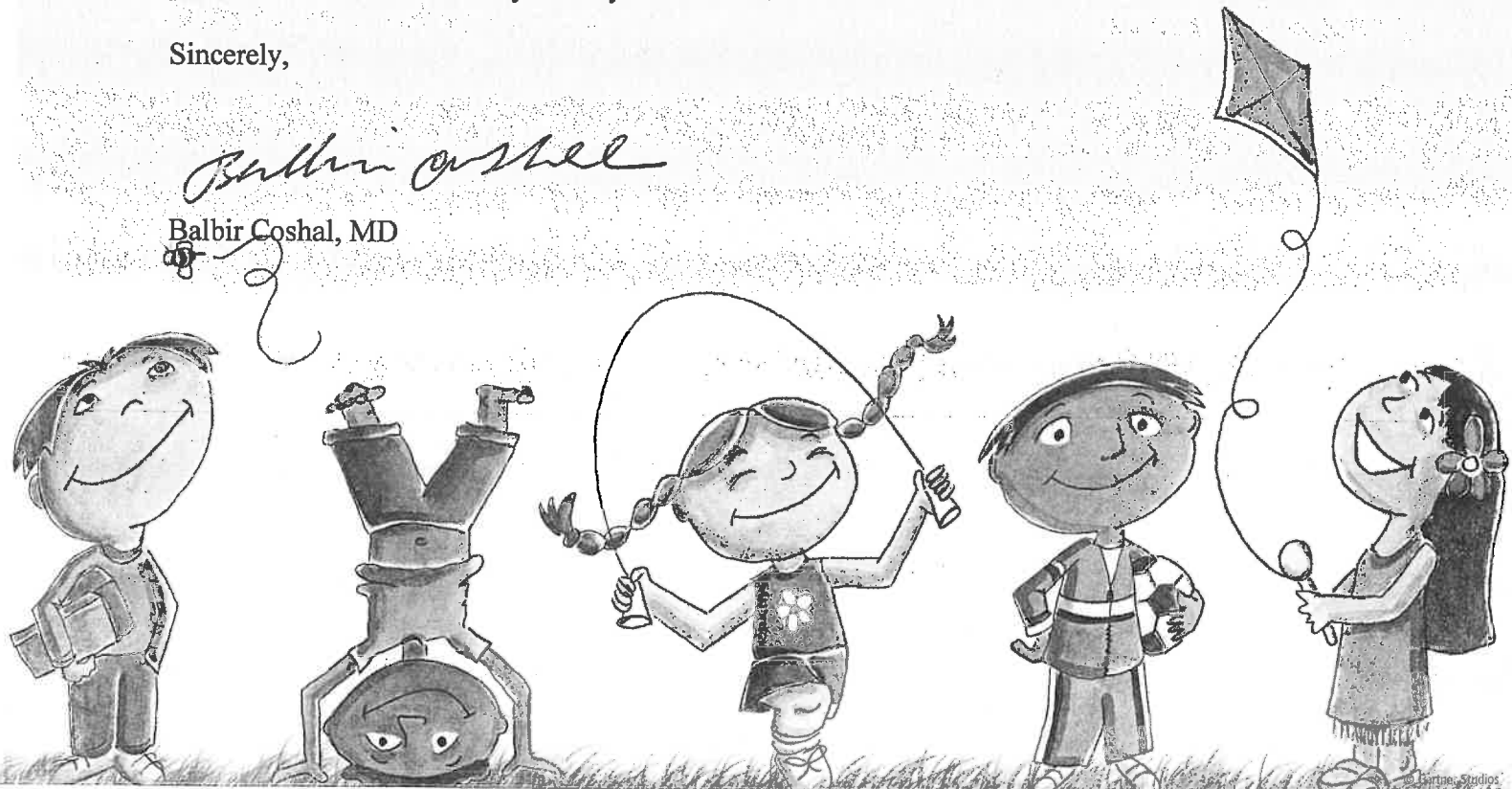
I have been trying to complete SC Medicaid attestation for the EHR incentive for more than two months. Repeated phone calls to provider enrollment 888-289-0709 have not been successful. I have been told by the staff that they were working on it and will call me back when the issue is resolved. I am still waiting for the resolution.

I will appreciate your help in resolving this issue. A copy of the web page delineating the problem is enclosed. Thank you for your attention.

Sincerely,



Balbir Coshal, MD





CMS Registration / SC Medicaid Data (Year 1 Attestation / Program Year 2013)

[Home](#)[Logout](#)

CMS Registration / SC Medicaid Data

[View All Payment Years](#)[Alternate Contact Info](#)[Issues/Concerns](#)[Document Upload](#)[Additional Resources](#)[SLR Provider Guides](#)[Send E-mail to HIT Division](#)**You are currently enrolled in the SC Medicaid EHR Incentive Program****The current status of your application for the first year payment is 'AWAITING PROVIDER ATTESTATION'**

CMS Registration Data

| | | | |
|--|-------------------|--------------------------------|-------------------------|
| Applicant National Provider Identifier (NPI): | 1639123821 | Name: | Balbir Coshai |
| Applicant TIN: | 168409371 | Address 1: | 1911 Barnwell St |
| Payee National Provider Identifier (NPI): | 1639123821 | Address 2: | Suite A |
| Payee TIN: | 651288121 | City/State: | Columbia / SC |
| Program Option: | MEDICAID | Zip Code: | 29201 -2605 |
| Medicaid State: | SC | Phone Number: | 8037716500 |
| Provider Type: | Physician | Email: | bcoshai@aol.com |
| Participation Year: | 1 | Specialty: | PSYCHIATRY |
| Federal Exclusions: | None | State Rejection Reason: | None |
| Rejection Reason State: | None | Rejection Reason Date: | None |

***** If any of the above information is incorrect, please return to the CMS Registration and Attestation System to correct it.**

SC Medicaid Data

***** If the information below is incorrect, please contact S.C. Medicaid Provider Enrollment 888-289-0709.****The Payee NPI and Payee TIN you provide at CMS drives the SLR to pre-populate the Payee Medicaid ID field with all associated active S.C. Medicaid IDs. If there are multiple active Medicaid IDs, they are displayed in the drop-down from which you must select the Medicaid ID to which you are reassigning your incentive.******* If no information is pre-populated in the Payee Medicaid ID field, either 1) the Payee TIN and Payee NPI you have provided does not crosswalk in the Medicaid Management Information System, or 2) there is no active Medicaid ID associated with the Payee TIN and Payee NPI.**

Payee Medicaid ID:

Payee Name:

Mailing Address

Address 1:

Address 2:**City/State:****Zip Code:**[Previous](#)[Next](#)[Save](#)

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Carolina Child Psychiatry, PA
1911 Barnwell St, Suite A
Columbia, SC 29201

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OCT 07 2013

Department of Health & Human Services
OFFICE OF THE DIRECTOR

John Supra
Deputy Director and CIO
Health and Human Services
P.O. Box 8206
Columbia, SC 29202





October 24, 2013

Balbir Coshal, MD
Carolina Child Psychiatry
1911 Barnwell Street, Suite A
Columbia, SC 29202

Dear Dr. Coshal,

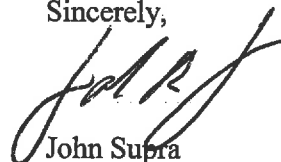
Thank you for notifying me of the communications difficulty you have experienced in contacting the S.C. Medicaid EHR Incentive Program during the attestation process.

Please know that SCDHHS remains committed to ensuring prompt, accurate responses to provider questions. As a result of your letter, the Provider Service Center has been retrained on the process of directing calls for the S.C. Medicaid EHR Incentive Program to that program's administrative area, the SCDHHS Division of HIT, to ensure that future callers do not experience the same difficulty.

The Division of HIT's database shows that your attestation was submitted on 8/13/13 and that HIT Division staff began the review of your attestation on 8/15/13. At my request, the HIT Division reviewer assigned to your case, Joe D'Angelo, contacted you on Wednesday, October 16th 2013, and on Thursday, October 17th, regarding this issue. It is noted that your vendor will be providing you with the CHPL Product Number and CMS Certification ID and that you wish to complete the process at that time. A follow-up email has been sent outlining the specific areas that require correction, as well as the resources that could be used to complete the corrections. A sample statement has been provided within the email to demonstrate an acceptable statement for a financial/legal commitment to CEHRT. Mr. D'Angelo will be available to personally assist you with any further steps required to participate in the S.C. Medicaid EHR Incentive Program and may be reached directly at (803) 734-0139.

We appreciate your participation in the S.C. Medicaid EHR Incentive Program, and thank you for your continued support of the South Carolina Healthy Connections Medicaid Program.

Sincerely,



John Supra
Deputy Director and CIO