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**CC:** Erin WhiteEWhite@nasuad.org  
Burkhardt, Heatherheather.burkhardt@dhhs.nc.gov  
Sam HawsSam.Haws@aging.idaho.gov  
Kester, Tonykester@aging.sc.gov  
**Date:** 10/24/2014 12:26:00 PM  
**Subject:** RE: AAA Performance Measures - Additional States  
**Attachments:** Section\_3\_Performance\_Projections.pdf  
AAA-TA400.pdf

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Hello Tim,

Attached is a portion of our AAA Operations Manual which provides information about the type, purpose and use of performance measures in Texas. Please note the measures are mandated by the Texas Legislature.

One of the primary incentives to meet performance measures is for an AAA to be included in a “carryover pool” for the following fiscal year if performance measures are met within a variance. For smaller AAAs, this can be a significant amount of extra money – it all depends on how many of the AAAs are included in the pool.

I have also included information on the cyclical components of planning, service delivery and performance review provided to our AAAs in the form of a technical assistance memo.

If you have questions or wish to discuss, please let me know.

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**From:** Catherman, Tim (DARS) [mailto:Tim.Catherman@dars.virginia.gov]  
**Sent:** Friday, October 24, 2014 10:33 AM  
**To:** gwen.mclarty@dhs.arkansas.gov; arbrown@dhr.state.ga.us; Ted.Zimmerman@state.ma.us; kari.benson@state.mn.us; tina.zsenak@aol.com; tbrown@age.ohio.gov; Beth.Batman@okdhs.org; Fielder,Sue (DADS)  
**Cc:** Erin White; Burkhardt, Heather; Sam Haws; Kester, Tony  
**Subject:** RE: AAA Performance Measures - Additional States

Good Morning:

We all recognize going down the road of implementing performance measures in an HHR arena is a daunting task particularly when there is funding formula. I applaud your efforts.

Your agency responded to Erin's NASUAD survey that your state has some form of performance measures in place for AAAs and that you would be willing to share them. If you would kindly send us what ever you may have, whether it is policy, contract or just a process, I am sure we all would be interested.

Thank you for your help!

Tim



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**From:** Erin White [<mailto:EWhite@nasuad.org>]  
**Sent:** Wednesday, October 22, 2014 4:04 PM  
**To:** Burkhardt, Heather; Catherman, Tim (DARS); Sam Haws; Kester, Tony  
**Subject:** AAA Performance Measures - Additional States

Good afternoon,

I received a few additional survey responses and have attached for your reference an updated list of states willing to discuss their AAA performance measures.

Thank you,  
Erin

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