

From: Pritchett, Deisy <deisy.pritchett@fema.dhs.gov>
To: Pritchett, Deisydeisy.pritchett@fema.dhs.gov
CC: a williamsawilliams@eda.gov
Alexander, Robertrobert.alexander1@fema.dhs.gov
Diaz, Alexis (FEMA CORPS)alexis.diaz@fema.dhs.gov
Moring, AlexisAlexis.Moring@fema.dhs.gov
Cortez, Alfred (FEMA CORPS)alfred.cortez@fema.dhs.gov
allen fountaina.fountain@emd.sc.gov
Allen, Glennglenn.allen@fema.dhs.gov
Arno, JonJon.Arno@fema.dhs.gov
Barker, MelanieMelanie.Barker@fema.dhs.gov
Becker, Derrec (SCEMD PIO)dbecker@emd.sc.gov
Branch, Beverlybeverly.branch@fema.dhs.gov
Blackman, YvetteYvette.Blackman@fema.dhs.gov
Symmes, BrianBrianSymmes@gov.sc.gov
Carlson, SueSue.Carlson@fema.dhs.gov
Coley, Carmalla JCarmalla.Coley@fema.dhs.gov
Cody, Carolcarol.cody@fema.dhs.gov
Garcia, Carolina (FEMA CORPS)carolina.garcia@fema.dhs.gov
Adams, ChaneyChaneyAdams@gov.sc.gov
Worth, CharlesCharles.Worth@fema.dhs.gov
Carr, Christopher (FEMA CORPS)christopher.carr@fema.dhs.gov
colton bowlescolton.b.bowles@usace.army.mil
Courtney Brockingtoncbrockington@emd.sc.gov
Salvucci, Danieldaniel.salvucci@fema.dhs.gov
Pritchett, Deisydeisy.pritchett@fema.dhs.gov
Walker, Diandrediandre.walker@fema.dhs.gov
Elizabeth robertseroberts@emd.sc.gov
elizabeth ryaneryan@emd.sc.gov
Farmer, Joe (SCEMD)jrfarmer@emd.sc.gov
Godfrey, Robrgodfrey@gov.sc.gov
Hardy, Gregorygregory.hardy@fema.dhs.gov
Harper, MarkMark.Harper@fema.dhs.gov
Hevesi, Lauralaura.hevesi@fema.dhs.gov
Heyliger, JacquelineJacqueline.Heyliger@fema.dhs.gov
Holmes, Shellishelli.holmes@fema.dhs.gov
Homstad, JimJim.Homstad@fema.dhs.gov
Smith, JamesJames.Smith2@fema.dhs.gov
Mitchell, JessicaJessica.Mitchell@fema.dhs.gov
Daly, Johnjohn.daly@fema.dhs.gov

Martinez, Josejose.martinez2@fema.dhs.gov
Jowers, MalcolmMalcolm.Jowers@fema.dhs.gov
Seaburg, Julie AJulie.Seaburg@fema.dhs.gov
McKay, KathyKathy.McKay@fema.dhs.gov
katie norrisknorris@emd.sc.gov
Garrard, Kelsie (FEMA CORPS)kelsie.garrard@fema.dhs.gov
ken braddockkbraddock@emd.sc.gov
Holschbach, Kristin (FEMA CORPS)kristin.holschbach@fema.dhs.gov
Langhoff, SusanSusan.Langhoff@fema.dhs.gov
Dennis, LatishaLatisha.Dennis@fema.dhs.gov
Lopez-de-Victoria, MayraMayra.Lopez-de-Victoria@fema.dhs.gov
Toro, Manny JManny.Toro@fema.dhs.gov
mary gipsonmary.gibson@sba.gov
McCoy, LetticeLettice.McCoy@fema.dhs.gov
McNeil, Elizabethelizabeth.mcneil@fema.dhs.gov
melissa pottermpotter@emd.sc.gov
Mills, MichaelMichael.Mills@fema.dhs.gov
Phillips, MichaelMichael.Phillips2@fema.dhs.gov
Moore, Mike (FCO)Mike.Moore@fema.dhs.gov
Heiligman, Molly (FEMA CORPS)molly.heiligman@fema.dhs.gov
morgan mo dennymdenny@emd.sc.gov
Nelson, JasonJason.Nelson2@fema.dhs.gov
Robinson, Philiciaphilicia.robinson@fema.dhs.gov
Stone Jr, PricePrice.StoneJr@fema.dhs.gov
R4-EAR4-EA@fema.dhs.gov
Guerrero, RangelRangel.Guerrero@fema.dhs.gov
Schimsa, RebeccaRebeccaSchimsa@gov.sc.gov
scott brownsbrown@emd.sc.gov
Shafer, MaryMary.Shafer@fema.dhs.gov
Smith, Michael LMichael.Smith@fema.dhs.gov
Stenson, Kim (SCEMD Director)kstenson@emd.sc.gov
steve batsonbatson@emd.sc.gov
Patel, SwatiSwatiPatel@gov.sc.gov
Szczech, GraciaGracia.Szczech@fema.dhs.gov
Loy, TheolynTheolyn.Loy@fema.dhs.gov
Townsend, JamesJames.Townsend@fema.dhs.gov
Knight, WandaWanda.Knight@fema.dhs.gov
Bolton, Warrenwarren.bolton@fema.dhs.gov
Weiner, KeithKeith.Weiner@fema.dhs.gov
Wilson, BettyBetty.Wilson@fema.dhs.gov

Woodard, JamesJames.Woodard@fema.dhs.gov

Smith, Yolanda MYolanda.Smith2@fema.dhs.gov

young, matthew (SBA)matthew.young@sba.gov

Pippin, ZachZachPippin@gov.sc.gov

Zuniga, RicardoRicardo.Zuniga@fema.dhs.gov

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Attachments: FEMA-DR-4241-SC-NR068-Help Remains Available After Columbia DRC closes.docx

FEMA-DR-4241-SC-NR068-Help Remains Available After Columbia DRC closes.pdf

FYSA- FEMA-DR-4241-SC-NR068-Help Remains Available After Columbia DRC closes

Jan. 11, 2016

FEMA-DR-4241-SC NR 068

South Carolina EMD: 803-737-8500

FEMA News Desk: 803-714-5894

NEWS RELEASE

Help Remains Available After Disaster Recovery Center Closes in Columbia

COLUMBIA, S.C. – A disaster recovery center in Richland County will close Wednesday, Jan. 13, at 6 p.m.:

- Richland Main Library, 1431 Assembly St., Columbia

Many services available at disaster recovery centers are also available by calling the FEMA helpline. Survivors of Oct. 1-23 storms and flooding in Richland County can get help by calling 800-621-3362 or TTY 800-462-7585; those who use 711/VRS can call 800-621-3362. Lines are open 7 a.m. to 10 p.m. seven days a week until further notice.

Survivors can use the helpline to:

- Ask questions about FEMA decision letters.
- Learn how to appeal FEMA decision letters. All applicants may appeal.
- Inquire about the status of a registration.
- Provide change of address, telephone and bank account numbers and insurance information to avoid disaster assistance processing delays.
- Receive information about FEMA home inspections.
- Get other questions answered about federal disaster assistance.

Applicants should have their nine-digit FEMA registration number and ZIP code if they want to discuss their application.

Survivors may still visit other recovery centers to ask disaster assistance questions. They can locate the closest center by visiting asd.fema.gov/inter/locator/home.htm.

Representatives from the South Carolina Emergency Management Division, Federal Emergency Management Agency, U.S. Small Business Administration and other agencies are at centers to answer questions about

disaster assistance and low-interest loans.

For the latest information on South Carolina flood recovery operations, visit scemd.org and fema.gov/disaster/4241.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.