

**From:** Kester, Tony  
**To:** 'Ann Lewis' <Ann.Lewis@caresouth-carolina.com>  
**Date:** 6/5/2013 7:52:07 AM  
**Subject:** RE: Waiver request

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Ann,

Thanks for your reply. The AIM system did have some issues, but it was actually errors in the input of data. Kevin has sent a notice instructing what had been entered incorrectly and how to enter the data correctly. This should not be a problem in the future. If it is, please let me know.

Thanks.

Tony

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**From:** Ann Lewis [mailto:Ann.Lewis@caresouth-carolina.com]  
**Sent:** Monday, June 03, 2013 3:21 PM  
**To:** Kester, Tony  
**Subject:** Re: Waiver request

Thank you. I sent this waiver request last week at Shelia's request since she had an indication that a short term month waiver would be possible. But after our conversation this morning, I totally understand. I do understand that there have been some IT problems with the AIM data that might result in some data changes that will have an impact on clients whose risk assessment scores are low but the manual risk assessment indicates a different picture. We would appreciate your working with us to resolve this problem. We don't want to inadvertently deny services due to a computer glitch!

Thanks again and I look forward to some exciting opportunities.

Ann Lewis

"Insanity is doing the same thing over and over and expecting different results". Albert Einstein

On Jun 3, 2013, at 3:09 PM, "Kester, Tony" <kester@aging.sc.gov> wrote:

Ann,

I am uncertain of the need for the waiver request. For the last year, we have instructed the PSA's to serve those at the greatest risk. The PI only confirms what has been covered many times. The PI only states this office will not reimburse for clients receiving a -0- nutrition risk. This is the lowest nutrition risk score possible. This score hardly complies with the discussions of the last year.

If we need to discuss this, I will be happy to have that conversation with you.

Thanks.

Tony

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**From:** Ann Lewis [mailto:Ann.Lewis@caresouth-carolina.com]  
**Sent:** Friday, May 31, 2013 1:00 PM  
**To:** Kester, Tony  
**Cc:** Todd Shifflet; Shelia Welch

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**Subject:** Waiver request

Dear Mr. Kester,

I would like to request a three month waiver for the **Program Instructions: PI-001 Nutrition Client Risk Scores Policy**. I am requesting this waiver to be able to review and evaluate the current client list and to verify that the nutrition score is valid with all the changes to the needs assessment document and scoring system. Not just for group dining, but home delivered meals as well. It appears from our initial review that this new will requirement will have a huge impact on the seniors we currently serve and a significant number will be denied services starting as early as Monday. Thank you in advance for your consideration.

Ann M. Lewis, CEO  
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