

From: Haltiwanger, Katherine

To: 'LaughlCR@sctax.org' LaughlCR@sctax.org

CC: 'CheekS@sctax.org' CheekS@sctax.org

Thomas, Katherine KThomas@oepp.sc.gov

Jones, Sheila SheilaJones@gov.sc.gov

Veldran, Katherine KatherineVeldran@gov.sc.gov

Card, Rachel RachelCard@gov.sc.gov

Date: 10/24/2013 4:48:48 PM

Subject: Re: Calls to Governor's Office Regarding CSID

Will do.

From: Chrystal R. Laughlin [mailto:LaughlCR@sctax.org]

Sent: Thursday, October 24, 2013 04:45 PM

To: Haltiwanger, Katherine

Cc: Samantha Cheek <CheekS@sctax.org>

Subject: Calls to Governor's Office Regarding CSID

Hi Katherine,

I hope the Governor's Office is not receiving many calls regarding CSID enrollment. If you need to transfer a call to DOR, can you transfer to our contact center at 803.898.5000? Our contact center is fielding the majority of the calls, however, if they cannot assist, they will escalate the call to the special data breach team.

Please let me know if one particular issue keeps coming up in the calls to your office. I can ask CSID to address the issue.

Thanks!

Chrystal

Chrystal Laughlin

SC Department of Revenue

Phone: 803.898.5951

Email: laughlcr@sctax.org