

From: Meares, Donna
To: Phelps, Annie L <Annie.Phelps@scdmv.net>
CC: Adams, Marcia S <Marcia.Adams@SCDMV.net>
Date: 9/25/2009 10:41:55 AM
Subject: FW: User Feedback

FYI

-----Original Message-----

From: IntranetAdmin
Sent: Friday, September 25, 2009 10:11 AM
To: Meares, Donna
Subject: User Feedback

The following comments were received through the Intranet feedback form:

Comment Type:	Suggestion
Name:	Jacqueline Price
Office:	edgefield
Email:	jacqueline.price@scdmv.net
Phone:	803-637-3113
Fax:	803-637-5848

Comments:

FR-4 Suspension: If a customer goes under suspension for FR4 and later clear the suspension by paying the reinstatement fee and per day. They want another driver license issue because there has been turn in or lost. There should but be a stop on the system so a duplicate cannot be issue because they were in voliation of the law and there letter is telling them driver license would also be supending. This is a little conflicting because we are telling the customer there driver license are under suspension and then turn around and issue duplicate of what they had before the suspension was clear.