

From: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>
To: Danny Varat <DannyVarat@scstatehouse.gov>
Date: 8/10/2017 11:20:37 AM
Subject: FW: Your question from Friday

Below is DHHS's response to the inquiry on Ms. Mary Ross McQuage's behalf. That came to us through Senator Senn. I have attempted to reach Ms. McQuage today, but she is on vacation until Sunday. I am making a note to call her on Monday. Once I provide the information, would you like to follow up with Senator Senn or would you like me to?

Best Regards,
Catherine McNicoll
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From: Jenny L Stirling [mailto:LYNCHJEN@scdhhs.gov]
Sent: Monday, August 07, 2017 2:20 PM
To: Catherine McNicoll
Subject: RE: Your question from Friday

Hi! I tried you earlier but got your voicemail. Below is in response to your question from Friday but please let me know if you need anything else or need to discuss. Thanks!

This is an internal policy requirement that is in the case management scope of services. This is not a new contract requirement but a clarification of language that was existing in prior contracts. As we were drafting waiver renewal documents and moving to agency-only case management providers we identified the need to clarify our qualifying criteria to address some concerning issues we were seeing with provider groups.

The contract clarification was originally shared with case management providers in August of 2016 and has been reiterated several times throughout the year. Case management providers were told they have until November 1, 2017 to comply. As the new contracts are being issued, this clarified language is present and matches the language in the Personal Care and ADHC contracts related to office space.

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From: Jenny L Stirling
Sent: Monday, August 07, 2017 9:31 AM
To: 'CatherineMcNicoll@scstatehouse.gov' <CatherineMcNicoll@scstatehouse.gov>
Subject: Your question from Friday

Hey! I just wanted to let you know that I have not forgotten that I owe you a response. I spoke with the Deputy over this area this morning to let him know of the concern. He is checking into it. Thanks!

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