

Account: South Carolina State Parks

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ok thank you.

Participants: Bianca Ulug, South Carolina State Parks
at 13:27:38 on 8/02/2020 UTC



Bianca Ulug

at 13:20:17 on 8/02/2020 UTC

Hello! I have a big problem! We have a camping reservation at Hunting Island State Park for today thru Wednesday. Now the Hurricane Isaias is supposed to go right through there. We very very much do not want to change our plans, but really don't want to try tent camping during a hurricane on the beach. We have already made plans for camping at Oconee State Park instead for the same dates. I have called Hunting Island multiple times yesterday, but only get a busy signal. Is it possible to change the dates for this trip. We still want to go, but at a later date.



South Carolina State Parks

at 13:20:18 on 8/02/2020 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.



South Carolina State Parks

at 13:21:37 on 8/02/2020 UTC

When do you arrive at Oconee?



Bianca Ulug

at 13:21:45 on 8/02/2020 UTC

today.



Bianca Ulug

at 13:22:44 on 8/02/2020 UTC

I just made the reservation over the phone with Oconee directly. It is for the same dates as Hunting Island.



Bianca Ulug

at 13:23:11 on 8/02/2020 UTC

The Hunting Island reservation is 20200704-589980



South Carolina State Parks

at 13:23:31 on 8/02/2020 UTC

if you can't get in touch with HI, see if they can help you when you arrive at Oconee. If not, call our reservation number tomorrow morning. They open at 9am. They should be able to assist you. I cannot access reservations.



Bianca Ulug

at 13:24:19 on 8/02/2020 UTC

I just spoke with Megan at Oconee and she said she can't access and make changes to other parks reservations.



South Carolina State Parks

at 13:26:43 on 8/02/2020 UTC

Then call 1-866-345-7275 in the morning if you cannot get in touch with Hunting

Island today.



Bianca Ulug

at 13:27:38 on 8/02/2020 UTC

ok thank you.



South Carolina State Parks

at 15:46:48 on 8/02/2020 UTC

I was able to get in contact with someone that manages our reservation system. If you will just respond with confirmation that you would like the Hunting Island reservation cancelled, he will refund you for the \$216.45. Just respond here. Thanks!



Bianca Ulug

at 16:10:28 on 8/02/2020 UTC

Thanks so much! I appreciate that, but I was actually able to finally contact the park this morning and change dates so we should be all set! Thank you again!



South Carolina State Parks

at 16:12:34 on 8/02/2020 UTC

Ok! Even better! Enjoy your time at Oconee and we're going to hope this tropical storm skirts by SC!



Bianca Ulug

at 16:15:13 on 8/02/2020 UTC

Yeah. It's not looking good for the coast :(but hopefully it won't cause too much damage. I wouldn't mind so much if we had an RV or a cabin, but I don't want to be that close to the shore in a tent with a storm going by (even if it doesn't make landfall)!



South Carolina State Parks

at 16:18:19 on 8/02/2020 UTC

I don't blame you! Take care.