

Coral Resorts Hilton Head Island South Carolina (Complaint)

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Misrepresentation

We are not new to timeshares. However we were grossly mislead (okay I will not sugar-coat it) we were flat-out lied to during the timeshare presentation. The maintenance fee is more than double what we were told it would be. Additionally we were told that they Timeshare Parters was purchas...

Coral Resorts / Island Links Hilton Head Island South Carolina (Complaint)

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fraud

purchased a timeshare from **Coral Resorts** in the summer of 2009. The saleswoman, Vicki, who gave us her bogus name and phone number does not even work there now. She told us we would be able to take three vacations a year plus get a free week every year at a developer's home. This is completely false...

Hilton Head Guest Services Woodstock (Complaint Comment)

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Credit Card Fraud

Unfortunately, we were scammed by **Coral Resorts** as well. We were told things like all you have to pay for a week stay anywhere is \$149 dollars and the most would be \$169 dollars. When we tried to book a stay we told through RCI they informed us that we were mislead. Now we have a maintenance fee that we were told was every year for \$299 dollars...

Waterside Inn, Myrtle Beach Hilton Head Island South Carolina (Complaint Comment)

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fraudulent sales practice

actually let go from **Coral Resorts** for POOR SALES PERFORMANCE and for also LYING and DECEITFUL PRACTICE towards clients/owners of **Coral Resorts**! I found this out because I was a client of "rb4187" and as I tried to contact him multiple times with no reply, I decided to contact **Coral Resorts** and that is when they told me that he was let go for the reasons mentioned above! As for Clarke Tefft, I have never met the man while I was there but I am sure that he is a pretty clever sales executive like all of them are but we need to realize as consumers that it is our responsibility to step up to the plate and do our own homework! If there is anyone one to be angry at, it should be at ourselves and not the sales executives! If anyone has the right to be upset, it would be me for the deceitfulness that "rb4187" displayed, but instead, I will just mark it up as a lesson learned...

Hilton Head Island Guest Services Woodstock (Complaint Comment)

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Credit Card Fraud

We are also a victim of **Coral Resorts** but first I blame myself for not doing a better job of looking out for my families interest. With that said, what happens if we default? For someone that has very good credit what does a time share default do to your credit rating? Will creditors consider what type of default? I have sent several letters out to attorney's in South Carolina.

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3

Poor quality professionalism

4

Claim

5

I request you all out there please do not buy from this website its a fraud

Comment

(Complaint)

Exchanged Coral Reef resort for a membership

to be put toward our **Coral Resorts** property. What a misrepresentation! they turned it over to Time Share Partners and no such luck in selling it. We now have two which we cannot afford to keep up! What a scam! The agent Patrick Budnick felt so bad he offered us a free week stay with golf at Hilton Head.

(Complaint)

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Verbal Misrepresentation and Fraud

I am very frustrated with **coral resorts** and the lies that me and my wife were told and how deceiving their sales people are

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Lies on Selling/Purchasing Timeshare

Jeff Davidson LIED! He said that they would take my timeshare for buying their timeshare. He said that they would offer it for sale for 8 months and if it didn't sell in that timeframe that they would "eat" their losses and just pay it off, but that I had to make payments for six more months.

Comment

(Complaint)



Dr. Richard Sylla

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Time Share

the complaint about **Coral Resorts**? I thought this site was named Complaint Board'

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Timeshare Fraud

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coral resorts Hilton Head Island South Carolina (Complaint Comment)

Time Share

I was scammed by **Coral Resorts**

Coral Resorts Island Links Hilton Head Hilton Head Island South Carolina (Complaint Comment)

Verbal Misrepresentation and Fraud

The steps necessary to bring **Coral Resorts** to justice are several. 1. Plaster the internet with real life stories of the fraud (perceived or actual) committed by **Coral Resorts**, whether it involves Coral Reef, Coral Sands, Island Links, or Port O'Call. Mention all of these by name, as well as Hilton Head Island and words such as fraud...

Coral Resorts Island Links Hilton Head Hilton Head Island South Carolina (Complaint Comment)

Verbal Misrepresentation and Fraud

Re: Dwight Trew - Owner **Coral Resorts** Excerpts from: TimeSharing Today (Mar/Apr 2006) **Coral Resorts** Accused of Fraud As consumer complaints mount, a former salesman for a Hilton Head Island timeshare company claims in court papers that the company engaged in fraudulent practices...

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Coral Resorts - RCI Hilton Head Island South Carolina (Complaint Comment)

Dishonest, Lies, Misrepresenting and did I say Dishonest!

I'm having some problems with **Coral Resorts** too. For now it's not necessary to get into the details. However, I would encourage everyone to NOT default on their payments. It must be part of Coral's business model to expect (or cause) owners to walk away from their commitment. That's a win-win-win proposition for them.

Coral Resorts Timeshare Hilton Head Island South Carolina (Complaint Comment)

Failure to complete trade / sale

people dealing with **Coral Resorts** and Resort Solutions. Register as a guest and send me a message. Go to Resorts Solutions website and check how many timeshares like yours are for sale. They have had mine since Jan '07, no offers. There are hundreds just for Waterside. I want my money back. I never wanted a second timeshare.

coral resorts Hilton Head Island South Carolina (Complaint)

SCAM

Totally screwed us over. Told us that the contract had only what we talked about but it had nothing about what we talked about. Sidney Karp was our Sales guy and Sheldon Stanhope was the verification Officer. These two "Sales Professionals" verbally misrepresented the deal. They presented

Coral Resorts Timeshare Hilton Head Island South Carolina (Complaint)

Timeshare.com 1/11/2011 1:41 PM

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coral resorts Hilton Head Island South Carolina (Complaint)

Timeshare.com 1/11/2011 1:41 PM

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They absolutely lie about what you are buying. Even when questioned about some of the details, they lie about their previous lies. They need to be sued out of existence, their assets sold, and the money divvied up among their victims.

ROI Resort and Time Share Georgia (Complaint)

Timeshare.com 1/11/2011 1:41 PM

Deception

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Coral Resorts Island Links Hilton Head Hilton Head Island South Carolina (Complaint Comment)

Timeshare.com 1/11/2011 1:41 PM

Verbal Misrepresentation and Fraud

scammed by **coral resorts** . any way to file a class action lawsuit? email me at gizzo2@aol.com i am ready to see some heads roll! thanks, William...

coral resorts Hilton Head Island South Carolina (Complaint Comment)

Timeshare.com 1/11/2011 1:41 PM

Exchanged Coral Reef resort for a membership

unhappy Island Links **Coral Resorts** customers. There is nothing they offer for \$4000+ that can't be accessed cheaper elsewhere! Plus, there IS a yearly membership fee.

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[Hilton Head Golf Services Woodstock](#) (Complaint Comment)

[Hilton Head Golf Services Woodstock](#)

Credit Card Fraud

I HOLD WAL-MART, HHI, HHGS, **CORAL RESORTS** ALL RESPONSIBLE FOR THIS UN-NECESSARY MIS-TREATMENT. (note - I retyped this since the quotes messed up the formatting above) .

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[Reba management Coral Resorts Hilton Head South](#)

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"F" rating with the Better Business Bureau

I was stalked by a guest for 48 hours until I could catch the earliest flight out, forgoing my entire week vacation. Reba Management was unwilling to assist me in a way that would ensure my safety at their resort when other room locations were available. I filed a complaint with the Better...

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Comment:

(Complaint)

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Comment:

(Complaint)


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Time Share

the complaint about **Coral Resorts**? I thought this site was named Complaint Board?

Legally cancel timeshare contract. Stop paying maintenance fees

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Beachfront Condo Listings Hilton Head Beach Condos for Sale

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Coral Resorts Timeshare Hilton Head Island South Carolina (Complaint)

Posted 11/11/2011 by [A. L. Green](#)

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Coral resorts Hilton Head Island South Carolina (Complaint)

Posted 11/11/2011 by [HiltonHeadLover](#)

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Posted 11/10/2011 by [HiltonHeadLover](#)

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Posted 11/10/2011 by [MarauderTex](#)

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Posted 11/10/2011 by [Wilson](#)

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Coral resorts Island Links Hilton Head Island South Carolina (Complaint Comment)

Posted 11/10/2011 by [gizzo2](#)

Verbal Misrepresentation and Fraud

scammed by **coral resorts** any way to file a class action lawsuit? email me at gizzo2@aol.com i am ready to see some heads roll! thanks. William..

Be careful, Coral resorts of Hilton Head Island South Carolina (Complaint Comment)

Posted 11/10/2011 by [Island Links](#)

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(Complaint)

Beware!! WIFE and I ARE BEING SUED!! Slander/Libel

My wife and I have recently hired the most high paid defense attorney in our county and he has informed us we will probably LOSE are lawsuit BEWARE of slandering a salespersons name at this resort they have an attorney on staff and unfortunately you and I as the customer DO NOT. Our sale

Sell Timeshare In 4 Steps

3 Quick Steps To Sell A Timeshare In Less Than 24 Hours. Learn How

Hilton Head Golf & Travel

Custom Hilton Head SC Golf Packages Online Trip Quote. Discount Rates

Get Paid To Your Timeshare

NO up-front fees - "Net cost" after Taxes ZERO - Call Now for Details

Search & Access

Advice Info. Access 10 Search Engines At Once

AsChocies

(Complaint)

bad information

I will agree with most people. These guys do their job well. Suckered me in with \$300 maintenance fees that turned out to be over \$900. Tried to find original number. Guess what. This was all oral as well as we were stupid enough to believe they would sell our old timeshare within 6 months.

(Complaint)

Libel/Slander

We just bought with coral resorts last year and had some complaints. Foolishly we posted on here thinking that it would help or get a result. Not only did it not get a result, but we used the salespersons name. Even though the site is based out of Latvia, or something, this does fall under libel and defamation of character in the US and Canada...

(Complaint)

Misrepresentation

During the 3 hour sales sessions, our sales person lied about the process to sell our existing Timeshare, lied about the annual fees (said they would be \$300, they are over \$900) and lied about the ease of which to rent our Timeshare and encouraged us to misrepresent who was in the Timesha.

(Complaint Comment)

Credit Card Fraud

just been scammed by Coral Resorts. We went to HH Island and sat in on a sales pitch by Phil Lucchese who wanted us to give back our developer week that was given to us when we purchased 64,000 points a few years back. He stated that they could rent it out for \$2400 per week or more and that we would get three cheques for that amount which we could put towards the purchase of 15,000 more points and then after that we would receive cheques annually for our developer week.

(Complaint Comment)

Lies on Selling/Purchasing Timeshare

We purchased a timeshare from Coral Resorts and were promised most weeks in the RCI resort directory were 7000 to 9000 points only to find out that is if you book thru the last minute deals where you have to book inside of 30 days which is useless to us due to the fact we have to plan further ahead than that.

(Complaint Comment)

Verbal Misrepresentation and Fraud

Sheldon Stanhope of Coral Resorts sales department. I was told I had two free

developer weeks in addition to the week I have yearly and they would rent out the developer weeks yearly and i could expect \$2500 from each week at the beginning of the year- a lie. I was told I could use the money from the developer weeks to help pay down the loan and I believed them.

[Lies on Selling/Purchasing Timeshare](#) (Complaint Comment)

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Lies on Selling/Purchasing Timeshare

Hilton Head ownership at **Coral Resorts** After being assured that the St. Martin property at Towers at Mullet Bay was virtually guaranteed to sell, we entered into a purchase agreement for the timeshare at Hilton head. We were promised that our St Martin property would sell within a period of 4-6 months at which time we could use the proceeds to pay off the Hilton Head mortgage...

[Developer Week and Developer Weeks](#) (Complaint Comment)

[Developer Week and Developer Weeks](#) (Complaint Comment)

\$200 charge for a renewal that they claimed paid for our membership dues for RCI that my membership for **Coral Resorts** was due. Since I have a time share with **Coral Resorts** (worse move I ever made because they too lied to me about many things) I believed them and gave them \$149. 00 through my credit card. A couple of days later I get a confirmation on my E Mail and it had nothing at all to do with my membership at **Coral Resorts**...

[Developer Week and Developer Weeks](#) (Complaint Comment)

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Exchanged Coral Reef resort for a membership

a presentation with **Coral Resorts**, a disappointed sales rep led us to the close out station where we were offered a Vacation Membership with Resorts Anytime. We were shown a website of luxurious destinations and resorts--no deed and no points, just wholesale rates on resorts and condos. We thought this was a great deal and purchased the membership...

[Bait and Switch](#) (Complaint Comment)

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Bait and Switch

Coral Resorts timeshares are a rip off. No wonder they have an "F" rating with the Better Business Bureau. We were also LIED to regarding the developers week. We were told that each January we would receive a check for about \$1700 for the sale of our developers week. When January came and went and no check was received we called **Coral Resorts** who gave us the number for Resort Solutions Inc...

[Bait and Switch](#) (Complaint Comment)

[Bait and Switch](#) (Complaint Comment)

Misrepresentation

We bought into the **Coral Resorts** points program on 6/21/08 at a price of \$15000. 00. We were verbally misled in regard to the benefits by our sales person Paul Burgess. Let me re phrase "misled" and say we were lied to by Mr. Burgess. This in our opinion constitutes fraud in sales! Mr...

[Misrepresentation](#) (Complaint)

[Misrepresentation](#) (Complaint)

Misrepresentation

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[Misrepresentation](#) (Complaint Comment)

[Misrepresentation](#) (Complaint Comment)

Verbal Misrepresentation and Fraud

My husband and I were also part of **Coral Resorts** fraud. In April of 2011 we bought into this timeshare with the understanding that they would buy our time share for the same price of the Island links purchase. We were also told they were giving us 2 developer weeks. Of course, they didn't buy our timeshare, and when I tried to use a developer week, I was told they were booked up

[Coral Resorts - Hilton Head Island, SC - Verbal Misrepresentation and Fraud](#) (Complaint Comment)

[View Comment](#) [Print](#)

Verbal Misrepresentation and Fraud

the runaround with **Coral Resorts** Customer Service who refer us to so-and-so who refer us to so-and-so and back to Customer Service, etc. We are now stuck with a biannual week we don't want and can't afford. The tale goes on and on. Please notify me if you have any ideas on how to recoup our money, sue these people or something.

[CORAL RESORTS IN HILTON HEAD](#) (Complaint)

[View Complaint](#) [Print](#) [Share](#)

SCAM

STAY AWAY FROM ANY TIME SHARE. WE WERE SOLD A BAG FULL OF LIES FROM HILTON HEAD ISLANDS CORAL RESORT. I AM LOOKING TO JOIN ANYONE WITH A CLASS ACTION LAWSUIT TO STOP THESE THUGS. MY E-MAIL IS AWLRC@MSN.COM

[Coral Resorts - Hilton Head Island, SC - Verbal Misrepresentation and Fraud](#) (Complaint Comment)

[View Comment](#) [Print](#)

[View # 136](#)

Time Share

action suit against **Coral Resorts**. We lost all the money we paid for this piece of paper and never was able to use anything. RCI is a rip off also - you can book trips a lot cheaper thru other outlets..

[Coral Resorts - Hilton Head Island, SC - Verbal Misrepresentation and Fraud](#) (Complaint Comment)

[View Comment](#) [Print](#) [Share](#)

[Coral Resorts - Hilton Head Island, SC - Verbal Misrepresentation and Fraud](#) (Complaint Comment)

[View Comment](#) [Print](#) [Share](#)

Time Share

Get a week at **Coral Resorts**. No. You buy a piece of paper, and nothing else. THIS IS A SCAM!! RUN do not walk. The person who replied has to be an employee. Look at all the complaints. Its time for a Class action law suit to stop this behavior...

[Resorts Anytime Renewal who is it or Georgia](#) (Complaint)

[View Complaint](#) [Print](#) [Share](#)

\$200 charge for a renewal that they claimed paid for our membership dues for RCI number only to get **Coral Resorts** who claim not to be affiliated with Resorts Anytime Renewal. They give me a number to call which has nothing to do with Resorts Anytime Renewal and it just keeps going on. No one claims to know who or what Resorts Anytime Renewal really is or how to actually contact them..

[Previous](#) [1](#) [2](#) [3](#) [4](#) [Next](#)

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[Consumer Complaints Board](#)

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We dealt with the same guy and he totally got us signed up for a worse time to vacation than we had before too - we purchased a floating week thru Coral Reef on Ebay and got a great deal - he told us if we traded that in - paid a little more we could vacation anytime except peak summer which we weren't concerned about. Now we can only use the weeks you mentioned - who wants to be in Hilton Head in January and February when it is cool or the end of the year? He completely misrepresented all of it to us and we are very informed on the timeshare deal - he LIED about all of it and did the same about selling our builder/developer weeks and that is just a scam - you can't get any money from those - let alone to put towards the cost of what we purchased. Now we are stuck with a week that RCI doesn't even say has enough trading power for us to come during our spring break and we may never use it - soooo annoyed!

Coral Resorts timeshares are a rip off. No wonder they have an "F" rating with the Better Business Bureau. We were also LIED to regarding the developers week. We were told that each January we would receive a check for about \$1700 for the sale of our developers week. When January came and went and no check was received we called Coral Resorts who gave us the number for Resort Solutions Inc. who charged us \$240 to list the developers week for sale. Of course, it never sold. I called the salesman Sydney who sold us the timeshare and asked him why he lied and he conveniently told us that the policy changed just after we bought the timeshare and we would no longer receive a check in January as promised. What a LIE!!! This company is ruthless. They lie to honest vacationers. I can't believe the State of SC allows such deceptive practices!

Coral Resorts are full of smiles but they are full of b.s. They lie to you when they sell you the timeshares cause once you buy it you are stuck. Then they smile and polite in your face but talk and gossip behind your back. They are unprofessional and I am surprise that they are a gold crown company with their many mishaps. You would think a company that small would have their staff more in control but they don't. I actually heard the front desk talk about guests when they thought no one was around. It's sad and disrespectful of them to do something like that but they do. The front desk isn't "rude" but they aren't that friendly for them to be the first and last people you see when you check in and out. One girl Anna is so fake with her smile that it is annoying and if they hired her after she was an intern their than they will hire anyone who is fake. Like Susana who you only see at the welcome breakfast with her fake smile and lies also. Asked her about warming up the pool and she said she would get that done and it never happened and when I asked her about it when my week was up she said that she couldn't do anything about it that is was on a timer etc but than I heard her tell someone else that she would get it taking care of but I was told it was on a timer. So this company is full of lies and deceit. Trust no one when you use this company because Reba management is a scam and its being going on for over 20 years. WATCH OUT PEOPLE BE WARNED<

Your attitude towards Complaint: ☐ Agree ☒ Neutral ☐ Disagree

Comment text

Spell Check

Attach photos (optional)

Browse...

Submit

327885

Nac and Dubois, LLC
221 W. Emerald Road, Suite 2
P.O. Box 7228
Hilton Head Island, SC 29928

Governor Nikki Haley
Office of the Governor
1205 Pendleton Street
Columbia, SC 29201



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Naert and DuBois, LLC

22 New Orleans Road, Suite 3
Post Office Box 7228 (29938)
Hilton Head Island, SC 29928

Tel: (843) 686-5500
Fax: (843) 686-5501
www.LowcountryLegal.com

September 19, 2013

VIA E-MAIL AND USPS

Callison Tighe & Robinson, LLC
ATTN: Nekki Shutt
1812 Lincoln Street
Post Office Box 1390
Columbia, SC 29202-1390

Re: Robert L. Squires and Colleen A. Squires v. Hilton Head Island Development Company, LLC et al, Contract Number 64290, dated August 16, 2013

Dear Nekki:

Please note that I have been retained in the above-referenced matter with Hilton Head Island Development Company, LLC d/b/a Coral Resorts ("Coral Resorts"), along with its contractors, agents, and affiliates relating to fraudulent misrepresentations made to them during the above referenced time share sales transaction, such being in direct violation of the South Carolina Timeshare Act.

On August 16, 2013, Mr. and Mrs. Squires attended a timeshare sales presentation by agents of Coral Resorts. During such timeshare sales presentation such agents of Coral Resorts purposefully and intentionally verbally misled my clients with repeated lies and misstatements concerning the timeshare property being presented for sale. Specifically, these fraudulent misrepresentations included that Coral Resorts would purchase my clients' two Florida timeshares at Silver Beach Club Resort for \$18,000.00 as part of the sales transaction (\$9,000.00 for each), with a first payment of \$9,000.00 to be applied directly to the down payment for the Coral Sands timeshare, along with the \$1,100.00 down payment by my clients, and the second payment of \$9,000.00 to be received by my clients from Coral Resorts after six months, which they could then use to pay off the remaining financed portion of the purchase price of \$20,000.00, the payments for which would, most conveniently, be suspended for three months. Of course, none of this was true, and in actuality my clients' purchase price was \$11,000.00, of which 90% was financed at an annual percentage rate 16.3265%, resulting in an effective total sales price of \$17,772.79 for a biennial Coral Sands timeshare week in October. These fraudulent misrepresentations further included that the maintenance fees would be in the amount of \$325.00 every other year, which is absolutely and patently untrue, as the sales representatives either knew or should have known.

Ms. Shutt
September 19, 2013
Page 2 of 2

Contingent on such misrepresentations, which were absolutely false and never intended to be upheld, Mr. and Mrs. Squires agreed to purchase the subject timeshare property. Of course, following the completion of the sales transaction, and the expiration of the five day rescission period, my clients investigated these misrepresentations, only to learn that such were absolutely false. Further, as set forth in the documents attached as Exhibit A, my clients' claim clearly is only one of *many, many such claims* raised against Coral Resorts and its agents and affiliates.

I am writing this letter to you today in an effort to resolve this matter informally. My clients have, to date, paid over \$1,495.00 to Coral Resorts for the down payment and closing costs associated with this transaction. Considering the foregoing, I respectfully assert that a full rescission of the above referenced contract and a full refund in the amount of \$1,495.00 is a reasonable compromised resolution of this claim.

Accordingly, I hereby demand that Coral Resorts agree to this proposal within ten (10) calendar days from the date of this letter. If this matter cannot be so resolved informally, I will advise my client to file suit and complaints with any and all relevant entities.

Sincerely,


Joseph DuBois

Cc: South Carolina Real Estate Commission
South Carolina Attorney General's Office
South Carolina Department of Consumer Affairs
Office of the Governor of the State of South Carolina
Clients

TOWN OF HILTON HEAD ISLAND

One Town Center Court, Hilton Head Island, S.C. 29928

(843) 341-4600 Fax (843) 842-7728

www.hiltonheadislandsc.gov

Drew A. Laughlin
Mayor

Kenneth S. Heltzke
Mayor ProTem

Council Members

Wm. Lee Edwards
Willie (Bill) Ferguson
William D. Harkins
Kimberly W. Likins
George W. Williams, Jr.

Stephen G. Riley
Town Manager

November 27, 2012

South Carolina Department of
Labor, Licensing, and Regulation
Office of Investigations and Enforcement
Attn: Ms. Sharon Wolfe
110 Centerview Drive
Columbia, SC 29210

Re: Complaint Concerning Fraudulent Time Share Sales Activity at the Coral
Resorts Corporation, Inc. in Hilton Head Island, South Carolina

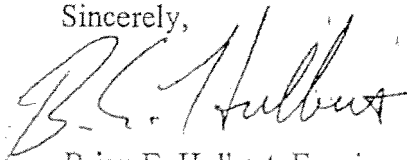
Dear Ms. Wolfe:

The Town is in receipt of another complaint alleging that deceptive sales activity of time shares has occurred at the Coral Resorts. The complainants, Mr. and Mrs. Jan Sosniak, allege that they were taken advantage of by false representations and fraudulent sales practices during their purchase of a timeshare unit here in Hilton Head Island.

In speaking with the Attorney General's Office and with the Department of Consumer Affairs, they indicated that your office would be the appropriate office to investigate such an allegation. Consequently, I am forwarding a copy of the letter from Mr. and Mrs. Sosniak to your office for investigation.

Should you have any questions, or if I can be of assistance, please do not hesitate to contact me. I can be reached at 843 341-4633. With kindest regards, I am,

Sincerely,



Brian E. Hulbert, Esquire
Staff Attorney & Town Prosecutor

Enclosures

Cc: Town Council
Stephen G. Riley, ICMA-CM, Town Manager
Gregory D. DeLoach, Esq., Asst. Town Manager
Mr. & Mrs. Sosniak

Ex. A

Statement of Complaint

Date and Location of Alleged Violation: March 14, 2012

Please provide a statement of facts, allegations and/or, concerns. Attach a copy of each document you possess that can substantiate any facts in your complaint. These documents will not be returned. Please attach additional sheets, if necessary.

See Attached Complaint
Pages 3 -

Have you attempted to contact the licensee concerning your complaint ☒ Yes ☐ No If yes, When? letter 5/29/12
What was the result? no results acceptable - false information given Certified
recd

I attest that the information provided is true, correct, and complete to the best of my knowledge.

[Signature]
Complainant Signature

11/13/12
(Date)

Notary Public

(Expiration Date)

(Date)

For Office Use Only

Date Received 1/1/

Receiving Board: _____

License Number _____

License Type _____

How Received _____

Date Reviewed 1/1/

Acknowledgement letter sent 1/1/

Category _____

original motorized

Certified Number: 7010 2780 0299 7244

SC Department Of Labor, Licensing and Regulation
Office of Investigation and Enforcement
P O Box 11329
Columbia SC 29211-1329

Jan and Linda Sosniak
65 Nunn Lane
Hughesville PA 17737-8603
(570)309-4954

Statement of complaint

To Investigating Manager:

Coral Resorts Contract Number: 78569

My husband and I visited Hilton Head Island on March 12-14, 2012. We visit Hilton Head 3 to 4 times a year. We stayed at the Park Lane Hotel that I booked through information I received on the internet from Vacation Play about seeing a timeshare.

We had an appointment for the timeshare presentation at 0900 a.m. on March 14, 2012. Mr. Phil Lucchese was the vacation Counselor that was assigned to do our presentation.

During the presentations, Mr. Lucchese made numerous statements in his presentations that we are now finding out to be false and fraudulent. Contract (**Attachment 1**).

1. We were told that Coral Resorts was buying our timeshare from Royal Holiday and we were told that we were being given \$10,920 for our timeshare plus we would be given credit for the maintenance fee of \$616 that we had already paid and that we would have closing within six months. He also instructed us not to use this timeshare. When we asked why so long, Mr. Lucchese stated it was because our timeshare was out of Mexico. On April 3, 2012 we received an email from Resort Solutions welcoming us as a member and telling us that our timeshare was listed with them for sale. At no time did Mr. Lucchese ever state that our timeshare was being put up for sale and that we would have to deal with an offer that (might) come in less than we were told or not be sold at all. After receiving the email we called to ask Mr. Lucchese why we received this email and he claimed that there was no problem and that the timeshare was not being listed to the public but was a listing for corporate buyers to pick up for resale. When we called Resort Solutions we then specifically asked who this property was listed for and they stated the general public. Another lie told to us. (**Attachment 2**)

2. Mr. Lucchese asked us how many weeks we got with our timeshare through Royal Holiday; we told him one week per year. He told us if we used our timeshare at Hilton Head we would be able to stay three weeks a year. And that all we needed to do is to call owner services to book our week. On May 3, 2012 I called owner services as Mr. Lucchese had instructed us to do and they told me that we needed to book any weeks through RCI and that we should call sales to have them explain how to use the timeshare. We called three times on 5/3/2012, two times on 5/4/2012, and two times on 5/7/2012 and left messages stating that we would like a return call but to this date we have not received one. On 5/7/2012 we again called RCI to see if we could book our weeks through them. We were told with the amount of points we have that it would take three years to get enough points to stay at the time share property we purchased at Hilton Head. On 5/7/2012 we called Mr. Lucchese and told him what RCI told us and he said that we just needed to call owner services to book our weeks. Mr. Lucchese does not know how to tell the truth.
3. At no time, did Mr. Lucchese or the finance representative ever state that we were buying a Triennial time share that we would only be able to use once every three years. In fact, when we asked Mr. Lucchese how early would we have to call to book two weeks in July of 2013. He said to call owner services just as soon as we got our account number. Prior to being taken to preview a sample timeshare, Mr. Lucchese provided water that my husband requested to take a hydrocodone pain pill for his military injuries which he had explained to him. We were shown a three bedroom condo at Coral Sands, Mr. Lucchese stated that we could stay at any of the six locations on Hilton Head by calling owner services. Now we find out from RCI that the points are much higher at Coral Sands and it could take possibly five years' worth of our points to stay there one week.
4. During the signing of the paperwork my husband kept trying to read the forms and the finance mgr. kept taking the papers and when we asked him questions he kept saying that the sales person told us what we got.

My husband and I are not unintelligent people. I worked for 28 years for the US Postal Service (was Postmaster at Hilton Head for 2 Years) and my husband is a 100% disabled Veteran who served our country for 24 years and has chronic pain. We both feel that we have been scammed and that this was fraud.

The only reason we signed an agreement to purchase the Coral Resorts time share is that we understood that Coral Resorts/Island Links was purchasing our Royal Holiday timeshare as a trade for the new timeshare and that we would pay the difference which we did that day.

We understand that we did sign the contract. But we were misled and lied to by Mr. Lucchese every step of the way. The finance manager kept changing the conversation when we tried to ask questions. All of the practices are very deceptive: We were never once told that the timeshare was triennial, we were never once told that we had to sell our timeshare on RSI, all of this information comes out after the five day period cancellation period.

On May 21st, 2012 we sent a certified letter to Coral Resorts with all the above information. We received a telephone call on May 30th, 2012 from a manager from Coral Resorts named Michael (he did not give his last name and when we sent an email asking for it. We were told to send the information to Lori Lucas and she refused to provide his last name) we placed our phone on speaker phone and notified Michael we were doing this so we could both hear the conversation. He reviewed our issues with us and assured us that we could use the timeshare at Hilton Head each year with no problem by going on the RCI website and booking a Home Group Reservation. After reviewing all the issues with Michael he offered us two developer weeks as a settlement to our issues. We were emailed an agreement to sign that the two developer weeks would release Coral Resorts of any and all future liabilities and claims to our issues. We would have to pay a maintenance fee for each week at the same rate as our maintenance fee for the time share we purchased. The

amount we were told for the current maintenance fee for our new timeshare by Phil Lucchese the sales representative was \$215. A copy of the agreement and addendum is attached. (Attachment 3) before signing the new agreement we wanted to verify the maintenance fee for the two developer weeks. We sent Barbara Beebe (this name given to us by Michael). Asking about the maintenance fee for the developer weeks. Her email response was that the maintenance fee would be around \$960.00 to \$1500.00. (Attachment 4) This was not anywhere near the \$215.00 that we were told. Therefore we did not sign the agreement. This is another misrepresentation of the facts.

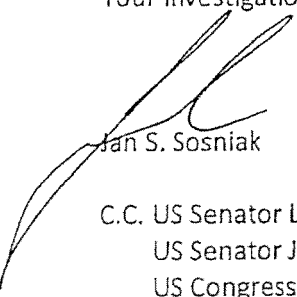
As of this date we still have our first time share with Royal Holiday which we will owe another year of maintenance fee (\$616) in January. Plus we were told we should not use this timeshare this past year or the closing amount would be incorrect by the sale representative Phil Lucchesse. Therefore we lost the \$616 that we paid in January of 2012.

On November 2nd, 2012, I tried to book my "Home Group Reservation" as Michael had instructed, but found a message on the site stating that we need to call RSI to make a reservation which we did. The representative by the name of Doug informed us that we did not have enough points to book a home group reservation. Therefor another misleading lie by a Coral Resorts representative. At this point, we sent an email to Lori Lucas from Coral Resorts and told her we needed to speak to someone about making a reservation and as of 11/12/2012 have not received a return phone call or email from her.

On Complaint Board.com there are currently 94 complaints listed about Coral Resorts many of them are very similar to the misrepresentation, lies and fraud presented to us. (Attachment 5)

At this point we would really like a complete refund of our monies. We do not feel we can trust anything that is told to us by representatives of Coral Resorts. As a consumer in the State of South Carolina we feel that we should somewhat be able to trust the sales representative and the presentation of the timeshare being sold to us.

Your investigation and assistance would be greatly appreciated.



Jan S. Sosniak



Linda K. Sosniak

C.C. US Senator Lindsey Graham
US Senator Jim DeMint
US Congressman Joe Wilson
SC Governor Nikki R. Haley
SC Attorney General Alan Wilson
SC Senator Larry Martin
SC Representative Kenneth Hodges
SC Representative Curtis Brantley
SC Representative Andrew Patrick
SC Representative Shannon Erickson
Mayor Hilton Head Drew Laughlin
Mayor Pro-Tem Hilton Head Kenneth Heitzke
SC Better Business Bureau
Federal Trade Commission
Federal Bureau Investigation
National Fraud Information Center
Call For Action INC
Coral Resorts

Main Identity

From: "Resort Solutions" <info@theresortsolution.com>
To: <idream2bee@comcast.net>
Sent: Tuesday, April 03, 2012 11:14 AM
Subject: Welcome to Resort Solutions, Inc.

Tuesday, April 03, 2012



Dear Linda Sosniak:

Resort Solutions, Inc. would like to welcome you as a member. Your advertisement is currently active on our website www.theresortsolution.com.

You can view your advertisement directly by clicking on the link above, then clicking on "Properties for Sale" at the left of the screen, then scroll to the end of the next page that comes up and input your Property ID number: **MX04031218** into the noted field. Once we have confirmed an interested party for your property advertisement, we will contact you with all the pertinent information. We hope to be speaking with you soon.

Resort Solutions, Inc. strives to make the process of selling your vacation property easy and successful. If at any time you have any questions concerning your advertisement or would like to adjust any part of your advertisement, please contact our Customer Service Department at one of the following (please reference your Property ID number handy for quick retrieval of your account information):

1-800-977-9294 ext 2

E-mail: info@theresortsolution.com

Once we have confirmed an interested party for your property listing, we will contact you. We hope to be speaking with you soon!

Thank you for choosing Resort Solutions, Inc. as your advertising link to the world!

*Cordially,
The Staff at Resort Solutions, Inc.*

PO Box 865 * Williamsburg, VA 23187 * PHONE: (757) 259-9294 * FAX: (703) 378-8004
WEBSITE: www.theresortsolution.com * EMAIL: info@theresortsolution.com

8/22/2012

Main Identity

From: <rsiweb@theresortsolution.com>
To: <idream2bee@comcast.net>
Sent: Wednesday, April 04, 2012 12:33 PM
Subject: Client Confirmation Agreement for MX04031218 for 2012-04-04

Thank you for responding to your Property confirmation on the following property; this email serves as your receipt:

Property of Confirmation reply: **I agree**

Date: 2012-04-04
Time: 12:34 pm
Customer Name: Linda Sosniak
Contract ID: MX04031218
Resort: Royal Holiday Club
Property Status: **Active**



6/1/12

Mr. and Mrs. Jan Sosniak
225 Cornell Ave
Clarks Green, PA 18411-1107

RE: Coral Resorts #IL78569

Mr. and Mrs. Sosniak,

Per your conversation with Coral Resorts, you will be provided with two Developer Weeks per year. Developer Weeks can be booked a year in advance, and the current annual Maintenance Fee will be billed for usage at the time of your reservation. You will be provided with a Developer Week Addendum for your two Developer Weeks upon return of this signed acknowledgement.

In acknowledgement of this remedy Mr. and Mrs. Sosniak agree that this action will release Coral Resorts and any associated companies or agents from any future liabilities or claims related to these issues as of this date.

I agree:

Name	Date
------	------

Name	Date
------	------

If you have any questions please don't hesitate to call 866-610-4124. You can return this acknowledgement to me via fax 843-842-3286, mail or scan and e-mail back to ownerservices@thecoralresorts.com.

Respectfully,

Lori Lucas for The Coral Resorts
Owner Services
Coral Resorts



"Developer Week" ADDENDUM

PURCHASE DATE: ____/____/____

OWNER NAME: _____

CONTRACT #: _____

This document will confirm that the above-referenced owners will have the option to use an additional week per year, per unit owned. This week is known as "Developer Week". Reservations may be made up to (but no more than) twelve (12) months in advanced of the arrival date and are based on availability. The current annual maintenance fee will be charged for use and must be paid when reservation is made. Accommodations may be made at the owner's resort or at any affiliated Coral Resorts property. The "Developer Week" is designed for the personal use and enjoyment of the owners, their friends, and families. This option is available for the above owners on an ANNUAL basis.

Coral Resorts does not have a rental department for its "Developer Week" program.

Reservation requests for a "Developer Week" may be made by calling Coral Resorts' reservations department toll-free at (866) 610-WEEK (9335)

X _____
Purchaser

X _____
Purchaser

Main Identity

From: "Developer Week" <developerweek@thecoralresorts.com>
To: "Linda Sosniak" <ldream2bee@comcast.net>
Sent: Monday, June 11, 2012 3:45 PM
Subject: Re: Questions about booking a developer week
You may want to call your sales person Phil at 843-338-1436 for further clarification.

----- Original Message -----

From: Linda Sosniak
To: Developer Week
Sent: Monday, June 11, 2012 3:43 PM
Subject: Re: Questions about booking a developer week

I was told I would pay the same maintenance fee that my timeshare is. I was told that was around \$ 215 per year so why is this maintenance fee so high?

How hard is it to get a week in the summer if you try to book 12 months out?

thank you

Linda

----- Original Message -----

From: Developer Week
To: Linda Sosniak
Sent: Monday, June 11, 2012 3:34 PM
Subject: Re: Questions about booking a developer week

Hi,
It is very easy to book the Developer Week.

The DEVELOPER WEEK is an **additional optional** week that the Developer has offered to you. It uses no points. You, or your family or friends can reserve a unit each year for the cost of an **additional ANNUAL** maintenance fee. This fee varies depending on the unit you book. You make the reservation with me via email developerweek@thecoralresorts.com <> or 866-610-9335

The Developer Week goes from January to December each year. You have the option to one week per year. At this time we make reservations for the Island Links, Coral Sands, Coral Reef Resorts and we also have a unit in Sea Pines. The maintenance fee cost to make a reservation for these units is typically around \$960.00 dollars to \$1500.00 dollars. Reservations are based on availability and are assigned on first come first serve basis.

You may make your reservation request up to 12 months in advance. Typically, unit #'s are not assigned until about 3 or 4 months before the check in date. Payment will be due at that time. The Owner Sports package is included with the Developer Week reservations.

You may see pictures and descriptions of Island Links, Coral Reef and Coral Sands on our web site

www.thecoralresorts.com

Let me know if you have any further questions and how you would like to proceed.

Barbara Beebe

Developer Week Reservationist

developerweek@thecoralresorts.com

866-610-9335

Fax-843-842-3286

----- Original Message -----

From: [Linda Sosniak](#)

To: developerweek@thecoralresorts.com

Cc: [Linda Sosniak](#)

Sent: Monday, June 11, 2012 1:19 PM

Subject: Questions about booking a developer week

Barbara,

My name is Linda Sosniak and I have a few questions about booking the developer weeks. Can you please call me at 570-309-4954 when you have a free minute.

Thank you

Linda Sosniak

May 21, 2012

Certified Number: 7010 2780 0002 0299 7237

Coral Resorts Contract Number: 78569

Jan S. Sosniak

Linda K. Sosniak

225 Cornell Ave

Clarks Green PA 18411-1107

Coral Resorts, LLC

P O Box 5521

Hilton Head, SC 29938

Manager,

My husband and I visited Hilton Head March 12-14 2012. We visit Hilton Head 3 to 4 times a year. We stayed at the Park Lane Hotel that I booked through information I received on the internet about seeing a timeshare.

We had an appointment for the timeshare presentation at 0900 a.m. on March 14, 2012. Mr. Phil Lucchese was the vacation Counselor that was assigned to do our presentation.

During the presentations, Mr. Lucchese made numerous statements in his presentations that we are now finding out to be false and fraudulent.

1. We were told that Coral Resorts was buying our timeshare with Royal Holiday and that we would have closing within six months. When we asked why so long Mr. Lucchese stated it was because our timeshare was out of Mexico. On April 3, 2012 we received an email from Resort Solutions welcoming me as a member and telling me that my timeshare was listed with them for sale. At no time did Mr. Lucchese ever state that my timeshare was being put up for sale by me and that I would have to deal with offer that (might) come in. I was told that I was being given \$10,920 for my timeshare plus I would be given credit for the maintenance fee of \$616 that I had already paid. He also instructed me not to use my timeshare. After receiving the email I called to ask Mr. Lucchese why I received this email and he claimed that there was no problem and that the timeshare was not being listed to the public but it was a listing for corporate buyers to pick up the timeshares for resale.
2. Mr. Lucchese asked us how many weeks we got with our timeshare through Royal Holiday and And we told him one week per year. He told us if we used our timeshare at Hilton Head we would be able to stay three weeks a year. And that all we needed to do is to call owner services to book. On May 3, 2012 I called owner services as Mr. Lucchese had instructed us to do and they told me that I needed to book any weeks through RCI and that I should call sales to have them explain how to use the timeshare. I called three times on 5/3/2013, two times on 5/4/2012, and two times on 5/7/2012 and left messages stating that I would like a return call but to this date I have not received one. On 5/7/2012 I again called RCI to see if I could book my weeks through them. I was told with the amount of points we have that it would take three years to get enough points to stay at the property that I purchased a timeshare for at Hilton Head. On 5/7/2012 I called Mr. Lucchese and told him what RCI told me and he said that I just needed to call owner services to book my weeks. I believe that Mr. Lucchese does not know how to tell the truth.

3. At no time did Mr. Lucchese or your finance representative ever state that we were buying a Triennial time share that I would only be able to use once every three years. In fact, when I asked Mr. Lucchese how early would I have to call to book get two weeks in July of 2013. He said to call owner services just as soon as I got my account number. We were shown a three bedroom condo at Coral Sands, Mr. Lucchese stated that we could stay at any of the six locations on Hilton Head by calling owner services. Now I find out from RCI that the points are much higher at Coral Sands and it could take possibly five years worth of my points to stay there one week.
4. During the signing of the paperwork my husband kept trying to read the forms and the finance mgr kept taking the papers and when we asked him questions he kept saying that the sales person told what we got.

My husband and I are not unintelligent people. I worked for 28 years for the US Postal Service (was Postmaster at Hilton Head for 2 Years) and my husband is a disabled Veteran who served our country for 24 years. We both feel that we have been scammed and that this was fraud.

The only reason we signed an agreement to purchase your time share is that we understood that Coral Resorts/Island Links was taking the Royal Holiday timeshare as a trade for the new timeshare.

We understand that we did sign the contract. But we were mislead and lied to by Mr. Lucchese every step of the way. All of your practices are very deceptive: We were never once told that the timeshare was triennial, we were never once told that we had to sell our timeshare on RSI, All of this information comes out after the five day period cancellation period.

I have contacted the South Carolina Department of Labor, Licensing Regulations and will be filing a consumer complaint. We are currently gathering other victims of your fraudulent sales practices to file a class action law suit against your company. I am prepared to contact a national television network to provide the information as well as the names of other couples who will also provide an interview exposing your operation.

We want our monies refunded immediately. If we do not get our monies refunded we are prepared to take whatever steps are necessary to expose your organization and the fraud that you are committing. We will anxiously await a response from you, if we do not hear from you within 10 business days we will proceed with the complaint form to the state of South Carolina and send copies to all the officials at the local and state government.

Jan S. Sosniak

Linda K. Sosniak

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Caro Electronics LLC
P.O. Box 5521
Nashville, TN 37207
29938

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

☒ Certified Mail☐ Express Mail☐ Registered☐ Return Receipt for Merchandise☐ Insured Mail☐ C.O.D.

4. Restricted Delivery? (Extra Fee)

☐ Yes

2. Article Number

(Transfer from service label)

7010 2780 0002 0299 7367

Linda Sosniak

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Guaranteed exit program. No Hidden or upfront fees.

Fast Free & Easy Value Report Helps If Your Selling Your TimeShares Now

Hotels & Resorts for every budget. Plan on Hilton Head's official site

Custom Hilton Head SC Golf Packages Online Trip Quote, Discount Rates

AdChoices

Life Insurance Just Got Easier. Find A
State Farm Agent For Info!

If You Were Misled By Sales Reps, We
Can Help. Free Consultation.

150 rental choices - homes,
apartments, townhomes, 2-8 bedrooms

AdChoices

150 rental choices - homes,
apartments, townhomes, 2-8 bedrooms

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apartments, townhomes, 2-8 bedrooms

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Toy Shopping Not Child's
Play



Can Home Installation
Really Make My House
Greener?



Choosing the Right
Refrigerator for Your
Kitchen



150 rental choices - homes,
apartments, townhomes, 2-8 bedrooms

(Complaint)

Verbal Misrepresentation and Fraud

My wife and I went to the Hilton Head Island Links timeshare. They offered us a deal, that they were going to take our 3 timeshares that we already own off our hands in exchange for the purchase of there timeshare. The timeshares we already own are worth \$17,450, which we were told we could...

(Complaint Comment)

Fraud and Deceptive Sales Practices

But Coral Resorts as well as Hilton Head Guest Services tell you over the phone everything before you even agree with there terms and conditions and they even send you a mail and e-mail with everything written black on white. But one time when I was checking in, there was a couple that had no idea what was written on the letter send by Hilton Head Guest Services containing all the vacation details and this letter was serving for check-in purposes also...

(Complaint Comment)

Best hotel vacation or vacation rentals on Hilton Head Island SC

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(Complaint Comment)

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(Complaint Comment)

Credit Card Fraud

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(Complaint Comment)

rip off

But Coral Resorts as well as Hilton Head Guest Services tell you over the phone everything



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150 rental choices - homes,
apartments, townhomes, 2-8 bedrooms



100% Satisfaction

before you even agree with their terms and conditions and they even send you a mail and e-mail with everything attached to each other. But one time when I was checking in there was a hold up that had to do with what was written on the letter sent by Hilton Head Guest Services saying that the reservation data is and it's letter was serving for check-in purposes also.



(Complaint Comment)

Best hotel vacation or vacation rentals on Hilton Head Island SC
Head Guest Services, Coral Resorts offers a wide range of vacation options, some include a timeshare tour if you want to pay almost nothing for your vacation or you can pay a discounted price for your vacation and not go on any timeshare tour, but still get most of the perks and discounts that you can use on the Hilton Head Island while you vacation...

Legally cancel timeshare contract. Stop paying maintenance fees.

We buy timeshares. Does your timeshare qualify?

Unlimited General Contractor Operating on Hilton Head for 25 yrs

Oceanfront Homes & Condos for Sale Hilton Head
Beach Homes for Sale

AdChoices (b)

(Complaint Comment)

Best hotel vacation or vacation rentals on Hilton Head Island SC
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(Complaint Comment)

Fraud and Deceptive Sales Practices
com. Coral Resorts tell you up front everything and do not lie to you. If you got charged \$200 on your timeshare tour vacation on Hilton Head, that is because you did not respect the agreement of attending the tour or you attended the tour but your spouse did not or you did not stay till the end of the tour.

(Complaint Comment)

rip off

Head Guest Services/Coral Resorts sales people are friendly and they only show you the resort and of course they would like you to buy, but if you don't, that is OK, it is not mandatory of course. Hilton Head Guest Services hope you had a fabulous time with them and on your vacation on Hilton Head and spread the word about the Coral Resorts offers...

(Complaint Comment)

Credit Card Fraud

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(Complaint Comment)

Credit Card Fraud

Hilton Head Guest Services, Coral Resorts, Hilton Head Hospitality is the best co. to book your vacation with. Hilton Head Hospitality/Hilton Head Guest Services offers a wide range of vacation options, some include a timeshare tour if you want to pay almost nothing for your vacation or you can pay a discounted price for your vacation and not go on any timeshare tour, but still get most of the perks and discounts that you can use on the Hilton Head Island while you vacation...

(Complaint Comment)

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(Complaint Comment)

Fraud and Deceptive Sales Practices

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(Complaint Comment)

Dishonest, Lies, Misrepresenting and did I say Dishonest!

We have sent a letter to Coral Resorts and RCI and we are meeting an attorney after the first of the year. Hopefully we can get this resolved before our maintenance fee is past due. I don't want these jerks ruining my credit. Once its on the credit, you play hell to get it removed!...

(Complaint Comment)

Dishonest, Lies, Misrepresenting and did I say Dishonest!
BEWARE of Coral Resorts...

(Complaint)

Dishonest, Lies, Misrepresenting and did I say Dishonest!

We returned to the office of Coral Resorts with the sales rep that gave us the tour and began the sales negotiation process. We were there for hours. As a matter of fact, the sales rep missed his afternoon appointment because of our discussions. We asked a lot of questions and the salesman repeated himself over and over again to assure our understanding and when we finally agreed on a purchase price, I completely understood what he had told us.

(Complaint)

Misrepresentation

We are not new to timeshares. However we were grossly misled (okay I will not sugar-coat it) we were flat-out lied to during the timeshare presentation. The maintenance fee is more than double what we were told it would be. Additionally we were told that they Timeshare Partners was purchas...

(Complaint)

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(Complaint)

fraud

purchased a timeshare from Coral Resorts in the summer of 2009. The saleswoman, Vicki, who gave us her bogus name and phone number does not even work there now. She told us we would be able to take three vacations a year plus get a free week every year at a developer's home. This is completely false...

(Complaint Comment)

Credit Card Fraud

Unfortunately, we were scammed by Coral Resorts as well. We were told things like all you have to pay for a week stay anywhere is \$149 dollars and the most would be \$169 dollars. When we tried to book a stay we told through RCI they informed us that we were misled. Now we have a maintenance fee that we were told was every year for \$299 dollars...

(Complaint Comment)

fraudulent sales practice

actually let go from Coral Resorts for POOR SALES PERFORMANCE and for also LYING and DECEITFUL PRACTICE towards clients/owners of Coral Resorts! I found this out because I was a client of "rb4187" and as I tried to contact him multiple times with no reply, I decided to contact Coral Resorts and that is when they told me that he was let go for the reasons mentioned above! As for Clarke Tefft, I have never met the man while I was there but I am sure that he is a pretty clever sales executive like all of them are but we need to realize as consumers that it is our responsibility to step up to the plate and do our own homework! If there is anyone one to be angry at, it should be at ourselves and not the sales executives! If anyone has the right to be upset, it would be me for the deceitfulness that "rb4187" displayed, but instead, I will just mark it up as a lesson learned...

(Complaint Comment)

Credit Card Fraud

We are also a victim of Coral Resorts but first I blame myself for not doing a better job of looking out for my families interest. With that said, what happens if we default? For someone that has very good credit what does a time share default do to your credit rating? Will creditors consider what type of default? I have sent several letters out to attorney's in South Carolina...

Previous 1 2 Next

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Everything

Linda Sosniak

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(Complaint Comment)

Exchanged Coral Reef resort for a membership to be put toward our Coral Resorts property. What a misrepresentation! they turned it over to Time Share Partners and no such luck in selling it. We now have two which we cannot afford to keep up! What a scam! The agent Patrick Budrock felt so bad he offered us a free week stay with golf at Hilton Head...

(Complaint)

Bait and Switch

We owned a triennial floating gold week with a developer week. Our old contract listed a week number and said "Gold" but we could book any time a unit was available. Phil Lucchese explained we could upgrade to a week a year, sell our developer week each year to a booking company and that was...

(Complaint Comment)

rip off

and I WERE owners at Coral Resorts - Island Links. They DEFRAUDED us in November of 2010. Even though we were OWNERS, we were unable to schedule a visit to Hilton Head in 2011, that is, until VacationPlay called us in May 2011. They offered us four days and three nights at Park Lane for about \$99, which would be returned to us after our "new owner" meeting with the salesman that sold us our timeshare in 2010...

(Complaint Comment)

Fraud and Deceptive Sales Practices

and I are "owners" at Coral Resorts. if you want to call us that. We bought a timeshare at Island Links late last year (2010), and pretty much knew we'd have little opportunity to schedule a vacation during "peak time" this year. So, when VacationPlay called us this past May and invited us to a special "new owners" meeting with our salesperson...

(Complaint Comment)

Verbal Misrepresentation and Fraud

I am very frustrated with coral resorts and the lies that me and my wife were told and how deceiving their sales people are...

(Complaint)

Lies on Selling/Purchasing Timeshare

Jeff Davidson LIED! He said that they would take my timeshare for buying their timeshare. He said that they would offer it for sale for 6 months and if it didn't sell in that timeframe that they would "eat" their losses and just pay it off, but that I had to make payments for six more months...

(Complaint Comment)



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How is the New York City
 www.flightscancel.com/flightinfo-
 new_york.asp?
 & true and send by DTAC Thailand
 Sean Wey,
 fastcases@unsecuredloans.co.uk?



Time Share

the complaint about Coral Resorts? I thought this site was named Complaint Board'...

Be Timeshare Free Today

Legally cancel timeshare contract. Stop paying maintenance fees.

Bluffton Seafood Festival

Enjoy all the seafood at the Bluffton Arts & Seafood Festival.

Timeshare Fraud

Fight Back. We Get Timeshare Contracts Cancelled. Call Us Now.

Hilton Head Ocean Condos

Beachfront Condo Listings Hilton Head Beach
 Condos for Sale

AdChoices

coral resorts Hilton Head Island South Carolina (Complaint Comment)

coolgunz

Time Share

I was scammed by Coral Resorts...

Coral Resorts Island Links Hilton Head Hilton Head Island South Carolina (Complaint Comment)

coolgunz

Verbal Misrepresentation and Fraud

The steps necessary to bring Coral Resorts to justice are several: 1. Plaster the internet with real life stories of the fraud (perceived or actual) committed by Coral Resorts, whether it involves Coral Reef, Coral Sands, Island Links, or Port O'Call. Mention all of these by name, as well as Hilton Head Island and words such as fraud...

Coral Resorts Island Links Hilton Head Hilton Head Island South Carolina (Complaint Comment)

coolgunz

Verbal Misrepresentation and Fraud

Re: Dwight Trew - Owner Coral Resorts Excerpts from: TimeSharing Today (Mar/Apr 2006) Coral Resorts Accused of Fraud As consumer complaints mount, a former salesman for a Hilton Head Island timeshare company claims in court papers that the company engaged in fraudulent practices...

Coral Resorts Island Links Hilton Head Hilton Head Island South Carolina (Complaint Comment)

coolgunz

Verbal Misrepresentation and Fraud

should put Coral Resorts out of business. And yes, they are partially responsible for this and other "timeshare frauds". But Hilton Head is an otherwise wonderful place to visit. I think we as consumers can put Coral Resorts out of business. To start with...

Coral Resorts - RCI Hilton Head Island South Carolina (Complaint Comment)

coolgunz

Dishonest, Lie, Misrepresenting and did I say Dishonest!

I'm having some problems with Coral Resorts too. For now it's not necessary to get into the details. However, I would encourage everyone to NOT default on their payments. It must be part of Coral's business model to expect (or cause) owners to walk away from their commitment. That's a win-win-win proposition for them...

Coral Resorts Timeshare Hilton Head Island South Carolina (Complaint Comment)

FRITS03

Failure to complete trade / sale

people dealing with Coral Resorts and Resort Solutions. Register as a guest and send me a message. Go to Resort Solutions website and check how many timeshares like yours are for sale. They have had mine since Jan '07, no offers. There are hundreds just for Waterside. I want my money back. I never wanted a second timeshare...

coral resorts Hilton Head Island South Carolina (Complaint)

FRITS03

SCAM

Totally screwed us over. Told us that the contract had only what we talked about but it had nothing about what we talked about. Sidney Karp was our Sales guy and Shelton Stanhope was the verification Officer. These two "Sales Professionals" verbally misrepresented the deal. They presented.

(Complaint)

Failure to complete trade / sale

** Purchased a one week 3 bedroom Coral Resorts timeshare 5 January 2011, trading in a bi-annual studio condo Timeshare at Planet Hollywood / Westgate in Las Vegas NV and an annual 2 bedroom condo Timeshare at Summer Bay in Las Vegas NV. The 2 timeshares being traded were supposed to be listed with Resort Solutions Inc...

(Complaint)

Time Share

Coral Resorts at Hilton Head and Island Links are some of the best Resorts on Hilton Head Island, SC and the East Coast USA. I just love Hilton Head and the great cul-de-sac resorts. The problem with timeshare anywhere, is that people do not read the contract entirely and do not listen and ask questions and get answers in writing...

(Complaint Comment)

Time Share

Coral Resorts at Hilton Head and Island Links are some of the best Resorts on Hilton Head Island, SC and the East Coast USA. The problem with timeshare anywhere, is that people do not read the contract entirely and do not listen and ask questions and get answers in writing. You have to get everything in writing when you do business, that is the problem...

(Complaint)

Coral Resorts

They absolutely lie about what you are buying. Even when questioned about some of the details, they lie about their previous lies. They need to be sued out of existence, their assets sold, and the money divided up among their victims.

(Complaint)

Deception

We were completely lied to. The representative that sold us the package told us we would have a free builders week that we could use any time we wanted for free, he also told us we would get a bonus week that we could use anytime we wanted for free, and he also told us that we wouldn't be...

(Complaint Comment)

Verbal Misrepresentation and Fraud

scammed by coral resorts. any way to file a class action lawsuit? email me at gzzp2@aol.com i am ready to see some heads roll! thanks, William...

(Complaint Comment)

Exchanged Coral Reef resort for a membership

unhappy Island Links Coral Resorts customers: There is nothing they offer for \$4000+ that can't be accessed cheaper elsewhere! Plus, there IS a yearly membership fee...

(Complaint)

untruthfulness

unhappy customers of Coral Resorts are spotted & "invited" in to get out of their deal, only to find they have purchased something else. In both cases, what the salespeople say is VERY different from the legal details of the ownership. These are very savvy salespeople, who do NOT have your best interests in mind! If anyone else is interested in pursuing legal action against them or doing a PR campaign to alert potential buyers, let me know by posting after me & give me a way to contact you...

(Complaint Comment)

Credit Card Fraud

I HOLD WAL-MART, HHI, HHGS CORAL RESORTS ALL RESPONSIBLE FOR THIS UN-NECESSARY MIS-TREATMENT. (note - I retyped this since the quotes messed up the formatting above).

(Complaint Comment)

Credit Card Fraud

I HOLD WAL-MART HH1 CORAL RESORTS ALL RESPONSIBLE FOR THIS UN-
NECESSARY MIS-TREATMENT..

(Complaint)

"F" rating with the Better Business Bureau

I was stalked by a guest for 48 hours until I could catch the earliest flight out, forgoing my entire week vacation. Reba Management was unwilling to assist me in a way that would ensure my safety at their resort when other room locations were available. I filed a complaint with the Better...

Program : 100 - 100 - 100

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We Have a Guaranteed Exit Program! Licensed-Insured-Bonded Since 1999

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(Complaint Comment)

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Comment)

(Complaint



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Time Share

the complaint about Coral Resorts? I thought this site was named Complaint Board!

legally cancel timeshare contract. Stop paying maintenance fees

Enjoy all the seafood at the Bluffton Arts & Seafood Festival.

Fight Back: We Get Timeshare Contracts Cancelled. Call Us Now.

Beachfront Condo Listings Hilton Head Beach Condos for Sale

Ad Choices (D)

Comment)

(Complaint)

Time Share

I was scammed by Coral Resorts..

(Complaint Comment)

Verbal Misrepresentation and Fraud

The steps necessary to bring Coral Resorts to justice are several. 1. Plaster the internet with real life stories of the fraud (perceived or actual) committed by Coral Resorts, whether it involves Coral Reef, Coral Sands, Island Links, or Port O'Call. Mention all of these by name, as well as Hilton Head Island and words such as fraud...

(Complaint Comment)

Verbal Misrepresentation and Fraud

Re: Dwight Trew - Owner Coral Resorts Excerpts from: TimeSharing Today (Mar/Apr 2006) Coral Resorts Accused of Fraud As consumer complaints mount, a former salesman for a Hilton Head Island timeshare company claims in court papers that the company engaged in fraudulent practices...

(Complaint Comment)

Verbal Misrepresentation and Fraud

should put Coral Resorts out of business. And yes, they are partially responsible for this and other "timeshare frauds". But Hilton Head is an otherwise wonderful place to visit. I think we as consumers can put Coral Resorts out of business. To start with...

(Complaint Comment)

Dishonest, Lies, Misrepresenting and did I say Dishonest

I'm having some problems with Coral Resorts too. For now it's not necessary to get into the details. However, I would encourage everyone to NOT default on their payments. It must be part of Coral's business model to expect (or cause) owners to walk away from their commitment. That's a win-win-win proposition for them...

(Complaint Comment)

Failure to complete trade / sale

people dealing with Coral Resorts and Resort Solutions. Register as a guest and send me a message. Go to Resort Solutions website and check how many timeshares like yours are for sale. They have had mine since Jan '07, no offers. There are hundreds just for Waterside. I want my money back. I never wanted a second timeshare...

(Complaint)

SCAM

Totally screwed us over. Told us that the contract had only what we talked about but it had nothing about what we talked about. Sidney Karp was our Sales guy and Sheldon Stanhope was the verification Officer. These two "Sales Professionals" verozily misrepresented the deal. They presented .

(Complaint)

Failure to complete trade / sale

** Purchased a one week 3 bedroom Coral Resorts timeshare 5 January 2011 trading in a bi-annual studio condo Timeshare at Planet Hollywood / Westgate in Las Vegas NV and an annual 2 bedroom condo Timeshare at Summer Bay in Las Vegas NV. The 2 timeshares being traded were supposed to be listed with Resor. Solutions Inc..

(Complaint)

Time Share

Coral Resorts at Hilton Head and Island Links are some of the best Resorts on Hilton Head Island, SC and the East Coast USA. I just love Hilton Head and the great cul-de-sac resorts. The problem with timeshare anywhere, is that people do not read the contract entirely and do not listen and ask questions and get answers in writing...

(Complaint Comment)

Time Share

Coral Resorts at Hilton Head and Island Links are some of the best Resorts on Hilton Head Island, SC and the East Coast USA. The problem with timeshare anywhere, is that people do not read the contract entirely and do not listen and ask questions and get answers in writing. You have to get everything in writing when you do business, that is the problem...

(Complaint)

Coral Resorts

They absolutely lie about what you are buying. Even when questioned about some of the details, they lie about their previous lies. They need to be sued out of existence, their assets sold, and the money dividied up among their victims.

(Complaint)

Deception

We were completely lied to. The representative that sold us the package told us we would have a free builders week that we could use any time we wanted for free, he also told us we would get a bonus week that we could use anytime we wanted for free, and he also told us that we wouldnt be b...

(Complaint Comment)

Verbal Misrepresentation and Fraud

scammed by coral resorts . any way to file a class action lawsuit? email me at gizzo2@aol.com i am ready to see some heads roll! thanks. William...

(Complaint Comment)

Exchanged Coral Reef resort for a membership

unhappy Island Links Coral Resorts customers. There is nothing they offer for \$4000+ that can't be accessed cheaper elsewhere! Plus, there IS a yearly membership fee...

(Complaint)

untruthfulness

unhappy customers of Coral Resorts are spotted & "invited" in to get out of their deal, only to find they have purchased something else. In both cases, what the salespeople say is VERY different from the legal details of the ownership. These are very saavy salespeople, who do NOT have your best interests in mind! If anyone else is interested in pursuing legal action against them or doing a PR campaign do alert potential buyers, let me know by posting after me & give me a way to contact you...

Everything

Legend

Advances to

Adresses 12

(Complaint Comment)


(Complaint Comment)

(Complaint Comment)

(Complaint)

(Complaint Comment)

Coral Resorts are full of smiles but they are full of b. s. They lie to you when they sell you the timeshares cause once you buy if you are stuck. Than they smile and polite in your face but talk and gossip behind your back. They are unprofessional and I am surprise that they are a gold crown company with their many mishaps.

 McGraw-Hill

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... 1997, 1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678,



(Complaint)

Beware!! WIFE and I ARE BEING SUED!! Stander/Libel

My wife and I have recently hired the most high paid defense attorney in our county and he has informed us we will probably LOSE are lawsuit BEWARE of standering a salespersons name at this resort they have an attorney on staff and unfortunately you and I as the customers DO NOT Our sale

3 Quick Steps To Sell A Timeshare In Less Than 24 Hours. Learn How

Custom Hilton Head SC Golf Packages Online Trip Quote. Discount Rates

NO up-front fees - "Net cost" after Taxes ZERO - Call Now for Details

Advice Info. Access 10 Search Engines At Once.

AdChoices (b)

(Complaint)

bad information

I will agree with most people. These guys do their job well. Suckered me in with \$300 maintenance fees that turned out to be over \$900. Tried to find original number. Guess what. This was all oral as well as we were stupid enough to believe they would sell our old timeshare within 6 months...

(Complaint)

Libel/Stander

We just bought with coral resorts last year and had some complaints. Foolishly we posted on here thinking that it would help, or get a result. Not only did it not get a result, but we used the salespersons name. Even though the site is based out of Latvia or something, this does fall under libel and defamation of character in the US and Canada...

(Complaint)

Misrepresentation

During the 3 hour sales sessions, our sales person lied about the process to sell our existing Timeshare, lied about the annual fees (said they would be \$300, they are over \$900) and lied about the ease of which to rent our Timeshare and encouraged us to misrepresent who was in the Timesha...

(Complaint Comment)

Credit Card Fraud

just been scammed by Coral Resorts. We went to HH Island and sat in on a sales pitch by Phil Lucchese who wanted us to give back our developer week that was given to us when we purchased 64,000 points a few years back. He stated that they could rent it out for \$2400 per week or more and that we would get three cheques for that amount which we could put towards the purchase of 15,000 more points and then after that we would receive cheques annually for our developer week...

(Complaint Comment)

Lies on Selling/Purchasing Timeshare

We purchased a timeshare from Coral Resorts and were promised most weeks in the RCI resort directory were 7000 to 9000 points only to find out that is if you book thru the last minute deals where you have to book inside of 30 days which is useless to us due to the fact we have to plan further ahead than that...

(Complaint Comment)

Verbal Misrepresentation and Fraud

Sheldon Stanhope of Coral Resorts sales department. I was told I had two free

(Complaint Comment)

Hilton Head ownership at Coral Resorts. After being assured that the St. Martin property at Towers at Mullat Bay was virtually guaranteed to sell, we entered into a purchase agreement for the timeshare at Hilton Head. We were promised that our St. Martin property would sell within a period of 4-6 months at which time we could use the proceeds to pay off the Hilton Head mortgage....

(Complaint

(Complaint Comment)

a presentation with Coral Resorts, a disappointed sales rep led us to the close out station where we were offered a Vacation Membership with Resorts Anytime. We were shown a website of luxurious destinations and resorts--no deed and no points, just wholesale rates on resorts and condos. We thought this was a great deal and purchased the membership...

(Complaint Comment)

Coral Resorts timeshares are a rip off. No wonder they have an "F" rating with the Better Business Bureau. We were also LIE'D to regarding the developers week. We were told that each January we would receive a check for about \$1700 for the sale of our developers week. When January came and went and no check was received we called Coral Resorts who gave us the number for Resort Solutions Inc.,

(Complaint

We bought into the Coral Resorts points program on 6/21/08 at a price of \$15000.00. We were verbally misled in regard to the benefits by our sales person Paul Burgess. Let me re phrase "misled" and say we were led to by Mr. Burgess. This in our opinion constitutes fraud in sales! Mr...

(Complaint)

We bought into the Coral Resorts points program on 6/21/08 at a price of \$15000.00. We were verbally misled in regard to the benefits by our sales person Paul Burgess. Let me re phrase "misled" and say we were lied to by Mr. Burgess. This in our opinion constitutes fraud in sales! Mr...

(Complain Comment)

My husband and I were also part of Coral Resorts fraud. In April of 2011 we bought into this timeshare with the understanding that they would buy our time share for the same price of the Island links purchase. We were also told they were giving us 2 developer weeks. Of course, they didn't buy our timeshare, and when I tried to use a developer week, I was told they were booked up...

Verbal Misrepresentation and Fraud

(Complaint)

Time Share

Time Share

$$= \frac{(\partial^2 u / \partial x^2)^2}{\partial^2 u / \partial x^2} = \frac{\partial^2 u}{\partial x^2} = \frac{\partial^2 u}{\partial x^2} = \frac{\partial^2 u}{\partial x^2}$$



We dealt with the same guy and he totally got us signed up for a worse time to vacation than we had before too - we purchased a floating week thru Coral Reef on Ebay and got a great deal - he told us if we traded that in, paid a little more we could vacation anytime except near summer which we weren't concerned about. Now we can only use the weeks you mentioned - who wants to be in Hono Hono in January and February when it is cool or the end of the year? He completely misrepresented all of it to us and we are very informed on the timeshare deal - he LIED about all of it and did the same about selling our builder/developer weeks and that is just a scam - you can't get any money from those. Let alone to put towards the cost of what we purchased. Now we are stuck with a week that RCI doesn't even say has enough trading power for us to come during our spring break and we may never use it - soooo annoyed!

Coral Resorts timeshares are a rip off. No wonder they have an "F" rating with the Better Business Bureau. We were also LIED to regarding the developers week. We were told that each January we would receive a check for about \$1700 for the sale of our developers week. When January came and went and no check was received we called Coral Resorts who gave us the number for Resort Solutions Inc. who charged us \$240 to list the developers week for sale. Of course, it never sold. I called the salesman Sydney who sold us the timeshare and asked him why he lied and he conveniently told us that the policy changed just after we bought the timeshare and we would no longer receive a check in January as promised. What a LIE!!! This company is ruthless. They lie to honest vacationers. I can't believe the State of SC allows such deceptive practices!

Coral Resorts are full of smiles but they are full of b.s. They lie to you when they sell you the timeshares cause once you buy if you are stuck. Then they smile and polite in your face but talk and gossip behind your back. They are unprofessional and I am surprise that they are a gold crown company with their many mishaps. You would think a company that small would have their staff more in control but they don't. I actually heard the front desk talk about guests when they thought no one was around. It's sad and disrespectful of them to do something like that but they do. The front desk isn't "nude" but they aren't that friendly for them to be the first and last people you see when you check in and out. One girl Anna is so fake with her smile that it is annoying and if they hired her after she was an intern their than they will hire anyone who is fake. Like Susana who you only see at the welcome breakfast with her fake smile and lies also. Asked her about warming up the pool and she said she would get that done and it never happened and when I asked her about it when my week was up she said that she couldn't do anything about it that is was on a timer etc but than I heard her tell someone else that she would get it taking care of but I was told it was on a timer. So this company is full of lies and deceit. Trust no one when you use this company because Reba management is a scam and its being going on for over 20 years. WATCH OUT PEOPLE...BE WARNED<

Your attitude towards Complaint: Agree ☒ Neutral ☐ Disagree ☐

Comment text

Spell Check

Attach photos (optional)

Browse...

Submit

TOWN OF HILTON HEAD ISLAND

One Town Center Court, Hilton Head Island, S.C. 29928

(843) 341-4600 Fax (843) 842-7728

www.hiltonheadislandsc.gov

Drew A. Laughlin
Mayor

June 28, 2012

Kenneth S. Heitzke
Mayor Pro Tem

Council Members

Wm. Lee Edwards
Willie (Bill) Ferguson
William D. Harkins
Kimberly W. Likins
George W. Williams, Jr.

South Carolina Department of
Labor, Licensing, and Regulation
Office of Investigations and Enforcement
Attn: Ms. Sharon Wolfe
110 Centerview Drive
Columbia, SC 29210

Stephen G. Riley
Town Manager

Re: Complaint Concerning Unscrupulous Time Share Sales Activity at the
Coral Resorts in Hilton Head Island

Dear Ms. Wolfe:

The Town is in receipt of another complaint alleging that unscrupulous sales activity of time shares has occurred at the Coral Resorts. The complainants, Mr. and Mrs. Scott Fields, allege that they were taken advantage of by predatory sales practices during their purchase of a timeshare unit here in Hilton Head Island.

In speaking with the Attorney General's Office and with the Department of Consumer Affairs, they indicated that your office would be the appropriate office to investigate such an allegation. Consequently, I am forwarding a copy of the letter from Mr. and Mrs. Fields to your office for investigation.

Should you have any questions, or if I can be of assistance, please do not hesitate to contact me. I can be reached at 843 341-4633. With kindest regards, I am,

Sincerely,



Brian E. Hulbert, Esq.,
Staff Attorney & Town Prosecutor

Enclosures

Cc: Town Council
Stephen G. Riley, ICMA-CM, Town Manager
Gregory D. DeLoach, Esq., Asst. Town Manager
Mr. & Mrs. Fields

Hulbert Brian

Subject: FW: Unscrupulous Business Practices on Hilton Head

-----Original Message-----

From: Scott & Donna Fields [mailto:scottnsc@comporium.net]

Sent: Thursday, June 28, 2012 9:00 AM

To: Drew Laughlin

Subject: Unscrupulous Business Practices on Hilton Head

Dear Mayor,

My wife and I have visited Hilton Head several times and have fallen in love with the beauty of the island. When we visited in March we were invited to a timeshare presentation at Coral Resorts. We were swept up in the idea of being able to return to Hilton Head for even more time in our new favorite place. Our dreams have become a bit of a nightmare since we have discovered the depth of the lies told by our sales representative during the timeshare presentation. I am writing you to encourage you and the leadership of Hilton Head to consider a ban on these types of predatory sales practices. At least, a requirement of full disclosure of all fees at the time the contract is signed would be helpful.

In doing research online, I have found MANY other people who have fallen victim to the lies of Coral Resorts. It really is a dark stain on an otherwise beautiful place. Many of the comments I've read online have expressed that they will never visit Hilton Head again because they feel victimized and preyed upon. I know my wife and I have expressed those same sentiments. Thank you in advance for your time and consideration of this matter.

Sincerely,

Scott Fields

W-ville, SC

(803) 627-0611

Hulbert Brian

From: Deloach Greg
Sent: Thursday, June 28, 2012 10:48 AM
To: Hulbert Brian
Subject: FW: Unscrupulous Business Practices on Hilton Head

From: Riley Steve
Sent: Thursday, June 28, 2012 10:45 AM
To: Deloach Greg
Subject: FW: Unscrupulous Business Practices on Hilton Head

Steve Riley
Town Manager
Town of Hilton Head Island
Sent from my Verizon Wireless Droid

-----Original message-----

From: Drew Laughlin <drew.laughlin@laughlinandbowen.com>
To: Riley Steve <SteveR@hiltonheadislandsc.gov>
Sent: Thu, Jun 28, 2012 13:10:22 GMT+00:00
Subject: FW: Unscrupulous Business Practices on Hilton Head

FYI
As you know, I am currently representing Coral in some pending litigation.
Drew

-----Original Message-----

From: Scott & Donna Fields [mailto:scottnsc@comporium.net]
Sent: Thursday, June 28, 2012 9:00 AM
To: Drew Laughlin
Subject: Unscrupulous Business Practices on Hilton Head

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Sincerely,
Scott Fields

York, SC
(803)627-0611

To: BH

Date: _____

From: Greg DeLoach, Assistant Town Manager

To Do: ☐ Review
☐ Handle ☐ Other: _____
☐ File
☒ Draft
☒ Letter ☐ Memo
☐ Return
☐ Please Review with me

Person Requesting: _____

Message: Reply is from you not mayor

Copy To: _____

Forward To: _____

Due Date/ Status: _____

Fax To: _____

TOWN OF HILTON HEAD ISLAND

One Town Center Court, Hilton Head Island, S.C. 29928

(843) 341-4600 Fax (843) 842-7728

www.hiltonheadislandsc.gov

Drew A. Laughlin
Mayor

Kenneth S. Heitzke
Mayor ProTem

Council Members

Wm. Lee Edwards
Willie (Bill) Ferguson
William D. Harkins
Kimberly W. Likins
George W. Williams, Jr.

May 18, 2012

Mr. & Mrs. Jim Schulze
760 Frenchman Bluff Road
Troy, Missouri 63379

Re: Complaint Concerning Fraudulent Time Share Sales Activity at the Coral
Resorts in Hilton Head Island

Stephen G. Riley
Town Manager

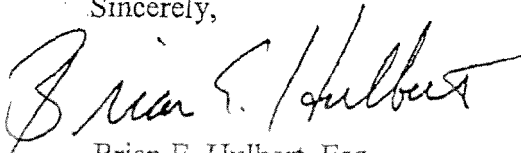
Dear Mr. & Mrs. Schulze:

The Mayor has asked that I respond to your letter concerning your complaint regarding the Coral Sands Resort, wherein you allege that you have been taken advantage of during the trade-in and purchase of 3 timeshare units here in Hilton Head Island.

In South Carolina, the Office of Investigations and Enforcement at the Labor, Licensing, and Regulation Department investigate and handle these complaints. Therefore, I have forwarded a copy of your letter to them as a matter under their responsibility. I trust that they will investigate the matter and contact you with their findings and report any actions that they might take in the matter.

Should you have any questions, or if I can be of assistance, please do not hesitate to contact me. I can be reached at 843 341-4633. With kindest regards, I am,

Sincerely,



Brian E. Hulbert, Esq.,
Staff Attorney & Town Prosecutor

Enclosures

Cc: Town Council
Stephen G. Riley, CM, Town Manager
Gregory D. DeLoach, Esq., Asst. Town Manager
Mr. & Mrs. Schulze