

From: Adams, Marcia S.
To: Earley, Jr., James E. <Earley_JamesE@scdps.state.sc.us>
Date: 12/9/2002 9:51:20 AM
Subject: FW: Scanner Status 12/9/02 Room 117

What is the status of this? This is impacting the titles and tickets. I don't really understand if we can scan or not. Walt told me Friday that the high speed scanners were fine. What is the total picture?

-----Original Message-----

From: Sojourner, Frederick E.
Sent: Monday, December 09, 2002 9:16 AM
To: Overbay, Walt; Cockrell, Philip C.; Earley, Jr., James E.
Cc: Burgis, David; Adams, Marcia S.; Sessions, Betty R.; Martin, James N.
Subject: Scanner Status 12/9/02 Room 117
Importance: High

Walt, Phillip and Jimmy,

When can Records Management expect to be back in operation ?

Down time has been going on since last Wednesday. Backlog is having extreme impact.

Fred

-----Original Message-----

From: Martin, James N.
Sent: Monday, December 09, 2002 08:55 AM
To: Sojourner, Frederick E.
Cc: Sessions, Betty R.
Subject: Scanner Status 12/9/02 – Room 117

Fred,

As of 8:50 am this morning, both high speed scanners are still inoperable. Of the 5 low speed scanners, only 1 is totally operational, 1 can scan but cannot release into Doc's Open, and the other 3 are defunct and cannot be operated at all. We also cannot open Doc's Open to research documents.

FYI