
From: Fran Burch <bellamahalia007@gmail.com>
Sent: Tuesday, November 3, 2015 5:14 PM
To: Haley, Nikki
Subject: Fwd: FEMA letter of appeal

**Dear Governor Haley,
I sent a note to you via
your site on the internet
and I could not find a way
to forward this letter to
you.**

**This is the letter I sent to
FEMA in response to the
poor service that was
provided to me--or rather--
none.**

Thank you and I think you did an incredible job handling the crisis faced by the people of SC with the water damages in October and you need to be commended.

You are a very good Governor and the state of SC is lucky to have you in our corner!

**Sincerely,
Jeri F. Burch**

----- Forwarded message -----

From: **Fran Burch** <bellamahalia007@gmail.com>

Date: Mon, Oct 26, 2015 at 2:21 PM

Subject: FEMA letter of appeal
To: Fran Burch <bellamahalia007@gmail.com>

Dear FEMA:

This is a letter being sent to you today in reference to a denial of help by your organization.

People in the lowcountry have been deeply affected by the flooding and the excessive water damage by the recent storms eariler this month.

First of all I want to let you know about your inspector who showed up at my home on October 13th. This man walked into my home and noticed a poster I had from the old classic movie "Gone With The Wind" and he complimented me on the poster. Then he had his little tablet and kept writing on it and I asked

him to take a look at the damage to the ceiling in the dining room and he told me "Mam'n I have to go right down my list in order that comes next." I let him continue his work without further interruption and then the workers from the Emergency Restoration company and the insurance inspector were all upstairs doing the

**inspection and damage
repairs to the master
bathroom, bedroom carpet
and ceilings.**

**I went upstairs and tried to
show him something else
and he again was very
rude to me and told me
"not to interrupt him" I did
not interrupt him and was
only trying to show him
what the damages were
upstairs. If this inspector**

treats everyone the way I was treated---that is a shame on your work ethics and your government organization.

I have had to pay out of pocket several thousands of dollars for these immediate repairs.

This is the list of damages and money I have spent thus far.

**Today I mailed copies of
all of the bills paid in full to
my insurance company.**

As follows:

**New roof from Contract
Exteriors \$6,754.00**

Rapid Repairs \$1754.07

**to replace dry wall, ceiling
repairs in home from water
damage that was severe;**

**Home Depot---for new
flooring master bathroom
\$669.61**

**Carpet Wholesalers for
new carpet in Master
Bedroom that had to be
ripped out due to water
damage \$661.01**

**Today I am having to get
an estimate from Lowe's
regarding replacement of
master bathroom vanity
that had water**

damage in drawers of cabinet that was becoming rotten.

Today I am also getting estimate on interior painting of master bathroom where the walls had to be knocked out and the ceiling knocked out. I will certainly mail the copies of these bills to FEMA as well.

So far---I have been disappointed with the services of FEMA and right now I feel like FEMA has been no help to me at all. I am 63 years old and will be retiring at age 67 probably due to having to withdraw so much money from my 401K fund to pay for all of these damages. This letter of appeal is being mailed to you.

**Sincerely,
Jeri F. Burch**