

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Jacobs</i>	DATE <i>10-14-08</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>700206</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>cc: Gar Ofcice #820818</i> <i>Cleared 10/28/08, letter attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>10-23-08</i> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

From: Governor Mark Sanford
To: Kelly622001@yahoo.com
Date: Fri, Oct 10, 2008 3:14 PM
Subject: Your Correspondence

OCT 14 2008

RECEIVED

Department of Health & Human Services
OFFICE OF THE DIRECTOR

To: Mrs. Kelly Thompson
Kelly622001@yahoo.com

Kelly,

Thank you for your e-mail. I am sorry to hear of the difficulties you're experiencing and am asking that someone from the Department of Health and Human Services contact you directly. You should hear from that office soon. In the meantime, please call Denise Riley in my office, 803-734-6419, with any questions.

Mark

cc: The Honorable Emma Forkner, Director
South Carolina Department of Health and Human Services

820818

From: <kelly622001@yahoo.com>
To: <mark@gov.sc.gov>
Date: Tue, Oct 7, 2008 11:48 AM
Subject: Medicaid issues and Problems

RECEIVED

Contact the Office of the Governor

OCT 07 2008

Referred to ES
Answered litky

Name | Kelly Thompson
Company |
Address1 | 1B Flora Avenue
Address2 |
City | Greenville
State | SC
Zip | 29611
County | Greenville
Phone | 864-236-5429
Email | kelly622001@yahoo.com
IP | 10.92.2.5
Date | 10/7/2008 11:46:58 AM
Subject | Medicaid issues and Problems

RECEIVED

OCT 14 2008

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Dear Gov. Sanford, I realize that in an effort to improve the medicaid system and trim budgets you feel that this is quite necessary in the survival of our state. I am e-mailing to say there are true flaws on the local level. I have always reported any and all income and if I have had questions I always call and ask. I am on medicaid and community long term care this as was told to me allowed for a higher income. I was told as long as I don't exceed \$40,000. I was told my husbands income would not be factored now as an effort to cut programs increases I have been told I exceed the income limit and will be liable to repay the overage. I am not in a position financially to do this and I feel that I am being held to cover what a prior worker in the local office failed to say or contact me for. I feel as though cuts are necessary but responsible workers provided proper information to those of us seeking answers should be given. When they fail to properly inform people and cuts by your administration are made the first line of attack are those of us who are honest and were given improper information we are treated as criminals out to defraud the system. I constantly have heard from DSS we are over burden and have too many cases but this is not my responsibility. This is a constant montra that you hear My first case worker was "Ms Marta" Unsure of correct spelling. I was given one set of parameters to work in, although at that time I was not working. Now my new worker Mrs. Stozier has informed me that the parameters I was going by are inaccurate and therefore their is a serious problem, her supervisor as well. " Carol Goldsmith" has again said the same and it will go to Columbia and they will contact me. They refused to give me a number to call so I could exbidite this issue. I realize you deal with many issues day to day , numbers speak volumes and at a glance you have had to revamp our state budget to work in a manner that is fiscally more responsible. A face needs to be placed with those numbers you so desperately feel need to be lowered. In a effort to chance our welfare system, doctors no longer want to deal with medicaid and those of us who need specialist are expected to pay what portion medicare

does not. If I had unlimited financial resources I gladly would do so, obviously this is not the case. If you need to revamp the system go after those who don't report assets or refuse to pay taxes, or sell drugs they purchase with medicaid not those of us who were given improper parameters to work in. I have a standard that I live by and I am responsible to God first others second and I don't believe These local workers are treating those of us who are honest properly they deal with us as though we are criminals out to defraud the state system. I realize you and your staff are quite busy, but my time is valuable as well and this issue requires a response as well as a solution. I need to hear from you or a staff member within a reasonable time frame. I look forward to a response in the next month, I am confident this can be accomplished since it involves a real human not just a number with a dollar sign.

Sincerely Kelly Thompson

864-236-5429

kelly622001@yahoo.com

1B Flora Ave

Greenville, SC 29611

Oct. 7th, 2008 11:46am



State of South Carolina
Department of Health and Human Services

Log # 2016 ✓

Mark Sanford
Governor

Emma Forkner
Director

October 28, 2008

Ms. Kelly J. Thompson
1B Flora Avenue
Greenville, South Carolina 29611-5333

Dear Ms. Thompson:

Governor Mark Sanford contacted our agency on your behalf to address your concerns about Medicaid eligibility requirements.

You currently receive Medicaid through the Home and Community Based Services waiver program effective January 1, 2003. During your most recent review we identified income that was not considered in the determination of your eligibility. You received this income during the months of October and November 2004; January, February and March of 2007; November and December 2007; and January 2008.

Medicaid will review this information and complete the determination. If recovery for any services provided during the ineligible months is required you will be notified. You will also receive written notice of your right to a fair hearing. Once you receive the decision of overpayment, you will have 30 days to request a fair hearing. Please contact Program Integrity at (803) 898-2640 if you have further questions about this process.

We hope this information proves helpful.

Sincerely,

Alicia Jacobs
Acting Deputy Director

AJ/coll