

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 11/19/2012 12:27:02 PM
Subject: RE: **Updates / Please call Senator Williams

Hi Katherine,

My name is Anel Nevarez and I work with Ozzie Fonseca. I just left you a voicemail inquiring about setting up the call with Senator Williams. I can have someone available in about 30 minutes to call the following number 843-430-5983. Please confirm if this will work out or provide feedback as to who and when we should contact him.

Appreciate your assistance.

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

From: Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]
Sent: Monday, November 19, 2012 9:16 AM
To: Ozzie Fonseca
Cc: Greg Young
Subject: RE: **Updates / Please call Senator Williams

Spoke with Senator Williams and he has been trying to call back and not able to get through.
Can we schedule a follow up call from Experian at 1:00pm?

From: Ozzie Fonseca [mailto:ofonseca@experianinteractive.com]
Sent: Monday, November 19, 2012 12:10 PM
To: Veldran, Katherine
Cc: Greg Young
Subject: RE: **Updates / Please call Senator Williams

A message was left for the Senator on Friday and we are waiting on a call back so we can assist.

Thanks

Ozzie Fonseca, CIPP/US
Senior Director, Data Breach Resolution



Experian Consumer Direct
535 Anton, Suite 100. Costa Mesa, CA 92626
(949) 567-3851 - Desk
(949) 302-2299 - Cell
(949) 242-2938 - Fax
ozzie.fonseca@experian.com

Blog: www.Experian.com/blogs/data-breach

CONFIDENTIALITY NOTICE:

This email message and any accompanying data or files is confidential and may contain privileged information intended only for the named recipient(s). If you are not the intended recipient(s), you are hereby notified that the dissemination, distribution, and or copying of this message is strictly prohibited. If you receive this message in error, or are not the named recipient(s), please notify the sender at the email address above, delete this email from your computer, and destroy any copies in any form immediately. Receipt by anyone other than the named recipient(s) is not a waiver of any attorney-client, work product, or other applicable privilege.

From: Veldran, Katherine [<mailto:KatherineVeldran@gov.sc.gov>]
Sent: Monday, November 19, 2012 6:24 AM
To: Ozzie Fonseca
Cc: Greg Young
Subject: Re: **Updates / Please call Senator Williams

We have a call with Senator Williams this morning.
What is his status?

On Nov 16, 2012, at 11:31 AM, "Ozzie Fonseca" <ofonseca@experianinteractive.com> wrote:

Katherine:

I'll have the senator called monetarily, and I will call you in a few minutes to discuss to questions.

Thanks

Ozzie Fonseca, CIPP/US
Senior Director, Data Breach Resolution

<[image003.jpg](#)>

Experian Consumer Direct
535 Anton, Suite 100. Costa Mesa, CA 92626
(949) 567-3851 - Desk
(949) 302-2299 - Cell
(949) 242-2938 - Fax
ozzie.fonseca@experian.com

Blog: www.Experian.com/blogs/data-breach
Follow us on Twitter: www.Twitter.com/Experian_DBR
Visit us at <http://www.experian.com/databreach>

CONFIDENTIALITY NOTICE:

This email message and any accompanying data or files is confidential and may contain privileged information intended only for the named recipient(s). If you are not the intended recipient(s), you are hereby notified that the dissemination, distribution, and or copying of this message is strictly prohibited. If you receive this message in error, or are not the named recipient(s), please notify the sender at the email address above, delete this email from your computer, and destroy any copies in any form immediately. Receipt by anyone other than the named recipient(s) is not a waiver of any attorney-client, work product, or other applicable privilege.

From: Veldran, Katherine [<mailto:KatherineVeldran@gov.sc.gov>]
Sent: Friday, November 16, 2012 7:45 AM
To: Ozzie Fonseca; Greg Young
Subject: **Updates / Please call Senator Williams

Ozzie and Greg,
Just checking the status of the constituent questions from this week – have they been completed?

We have a Senator who “timed out” during his enrollment process – he called the call center and they told him he would receive a notice in the mail in 10 days with an activation code to complete the process. It’s been 15+ days and he hasn’t received the notice. He is extremely worried at this point. Can you please have someone call Senator Williams to complete his enrollment process?
Senator Kent Williams

843-430-5983

kentlogan@aol.com

He is expecting the call.

Thank you,

Katherine

Katherine F. Veldran

Legislative Liaison | Office of Governor Nikki Haley

O: 803-734-5124 | C: 803-767-7583

KatherineVeldran@gov.sc.gov