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To: Lt. Governor's Office [LtGov@scstatehouse.gov](mailto:LtGov@scstatehouse.gov)  
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Subject: December Good News

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## *Wishing You Peace and Joy*

*As we come to the close of 2018, I wanted to take time on behalf of the Hospice & Community Care staff and the Board of Directors to thank you for your support over the past year. This year we have cared for hundreds of patients and their families. Your support has enabled us to offer the gift of supportive services during very difficult times.*

*Our expert staff not only offers compassionate care to alleviate physical pain and discomfort but comfort through the emotional and spiritual support we provide patients and their families. It is our great honor and privilege to offer hope, comfort, and compassion to our community for thirty-three years. We look forward to beginning our thirty-fourth year of service to our community in 2019 and partnering with you, our friends, as we seek to bring peace and comfort.*

*Jane*

Jane M. Armstrong, RN, MN

Chief Executive Officer

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# About making a presence

Krystal Teague, of Krystal Teague Dental in Rock Hill, believes in the power of philanthropy. In a recent interview with Hospice, Krystal explained what it means to be a community leader, and how the power of listening can be used to change lives.

"As a professional in the community, I found that, to be a community leader, it was really important to me to make sure I was involved as much as possible and really finding the need that exists in York County. Being a professional who sees a lot of patients, I have the opportunity to listen when my patients bring to my attention the needs in our county. While they might not know it at the time that they are telling me about something that I would like to volunteer for or donate to, that is how I have learn about these needs. When patients come in and I get to know them, I learn about what they are involved in. I tell my office manager that I learned of this need in our county, and we find out if I can volunteer my time or make a donation."

"I have been a Junior League member, since 2009, and that gave me a lot of opportunities to help out in the community" said Krystal. "But now in my profession, I have enjoyed the relationship with my patients and the opportunity to learn from them. That relationship allows me to be a community leader. I think that in order to be in the community, you have to make a presence. Whether it is monetary or time, I enjoy using what God has given me to give back."

To read more, [click here](#)

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## A shining new face in the Volunteer Department

Hope Ruiz has done hospice work with Hospice & Community Care for over four years, and before that in Atlanta for seven and a half years. In addition, over this past year, Hope has been helping with the Volunteer Department. This January, Hope will transition to work with both the Volunteer and the Bereavement departments.

When asked about her upcoming Volunteer assignment, Hope shared, "I like working with people. I know it's going to be a challenge and I love challenges. I have worked in hospice for over 20 years. Working in the Volunteer department is exciting, something different out of the realm of what I have done. I wanted to stay working in healthcare, but have the opportunity to try something different."

Hope is especially excited that she will be working in with the Caring Closet. "I like doing The Caring Closet and I love the whole purpose of The Caring Closet. With my new role over The Caring Closet, I can offer a familiarity with equipment, paperwork, and working with the volunteers.

"The Caring Closet offers so many opportunities, and I hope that we keep getting donations so it remains sustainable. I am so glad it is there to help so many people who can't afford durable medical equipment. Before we started The Caring Closet here, my mom was

preparing for knee surgery but they have something similar near where she lives. She told me about it and I was like, oh that is what we are starting. The equipment cost so much, and it really opened my eyes. When The Caring Closet started, I thought I am behind this, this is good."

Hope is also excited about some of our new Hospice programs, including Pet Peace of Mind. According to Hope, "Working with the Volunteer Department will be great, working with all our great volunteers. Learning about the Resale shops and our volunteers there. I am really looking forward to being in the volunteer department, helping Sarah, and being involved in this growing part of the community and Hospice."

### The Caring Closet needs rollators, wheelchairs

When asked about the needs in the Caring Closet, Hope explained that they don't take hospital beds, due to space. "We also do not take electric wheelchairs because there are too many issues and costs related with batteries and parts and repairs. And we can't take items that cannot be sanitized, such as seat covers, toilet chair buckets, bedding, feeding tube bags, diabetic supplies, among others. We will, however, take unopened or minimally used boxes or packages of adult briefs, bed pads, and pull ups for the free shelves. Cash donations are amazing, and help us remain sustainable."

If you know of a church or other organization that would like to make an equipment or cash donation, please call Hope at 803-329-1500 or email her at [hruiz@hospicecommunitycare.org](mailto:hruiz@hospicecommunitycare.org)

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## Comfort & Care Campaign

This year, Hospice & Community Care celebrates ten years of service at the Wayne T. Patrick House and thirty-three years as an organization. We have served thousands of patients and their families, continuing to offer the highest quality of care and comfort.

We continue to work tirelessly to care for our buildings, maintaining the same beauty and comfort as when we first opened the doors to this campus ten years ago. But, as with all things, time begins to take its toll. Hospice & Community Care is facing significant capital needs on our campus in the upcoming year including HVAC repairs, building maintenance, and technology needs.

Will you join us in continuing to provide a place of comfort and care to our community by making a gift that will ensure everyone that needs hospice care in our community has access to the very best at the end of life?

To make a gift to the Comfort & Care Campaign, [click here](#).

HospiceCommunityCare.org

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