



# HURRICANE MATTHEW RECAP

## EMERGENCY PREPAREDNESS, RESPONSE, & RECOVERY EFFORTS

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### OVERVIEW

- 8 counties ordered to evacuate by Governor Haley – over 355,000 people evacuated
- 861,000 power outages
- 481 road and bridge closures
- 25 confirmed dam breaches & 11 dams damaged
- 24 counties eligible for FEMA Individual Assistance
- 13 Disaster Recovery Centers opened in 9 counties to date
- 7 of the 10 AAAs experienced closures and/or early dismissals beginning October 5th due to county closures, evacuations, and/or damages.

### HIGHLIGHTS

- I. Coordination between the LGOA and the Regional Directors of impacted areas
- II. General availability of all aging network staff
- III. Utilization of requests for resources and information
- IV. Client welfare checks (before, during, and after the disaster)
- V. Consistent and timely regional status updates
- VI. All-encompassing efforts to safeguard clients and ensure continuity of services to the extent possible

### AREAS FOR REVIEW

- I. Regional Emergency Preparedness and Response Plans
- II. Contracted Provider's Emergency Preparedness and Response Plans
- III. Coordination with local emergency officials
- IV. Memorandums of Agreement (MOAs)/Memorandums of Understanding (MOUs)
- V. Emergency Shelf-Stable Meals
- VI. AIM Report Templates for At-Risk Clients

### REQUESTS FOR EMERGENCY DOCUMENTATION

**The following documents should be reviewed, amended (as necessary), and submitted to the LGOA no later than November 30<sup>th</sup>:**

- I. Emergency Preparedness and Response Plans.
- II. Submit a copy of guidelines established for providers on the issuance of shelf-stable emergency meals during an emergency or disaster situation, as well as a copy of your regional caterer's contract(s).
- III. MOAs/MOUs to include specific roles or assistance available.

### FINAL INCIDENT REPORT

**Please complete and submit your regional Incident Reports, to include all supporting documentation, by November 21<sup>st</sup>.**

- The Incident Report Form serves as a tool to track all regional and provider activities (including damages and incurred expenses) directly related to Hurricane Matthew and its aftermath.
- It is important that this information be included for the entire duration of this event (ex. preparedness, response, recovery, and mitigation), as our office will need to report to both state and federal authorities.
- The total count of all disaster-specific calls will also be reported. As a reminder, please be sure to select the "2016 Hurricane Matthew" component code when entering data in OLSA related to this event.
- An aging network debriefing will be scheduled following the receipt of all final Incident Reports.