

From: Card, Rachel
To: Tom Young, Jr. <tyoung@tomyounglaw.com>
CC: Veldran, Katherine <KatherineVeldran@gov.sc.gov>
Date: 12/5/2013 4:38:06 PM
Subject: RE: Rachel - Mary Lou Knowles called (constituent)

Senator Young,

A CSID representative helped Ms. Knowles with accessing CSID online and is following-up with her to make sure she is able to complete enrollment.

Rachel

From: Tom Young, Jr. [<mailto:tyoung@tomyounglaw.com>]
Sent: Thursday, December 05, 2013 11:10 AM
To: Card, Rachel
Cc: Veldran, Katherine
Subject: RE: Rachel - Mary Lou Knowles called (constituent)

Thank you for your help!

From: Card, Rachel [<mailto:RachelCard@gov.sc.gov>]
Sent: Thursday, December 05, 2013 10:35 AM
To: Tom Young, Jr.
Cc: Veldran, Katherine
Subject: RE: Rachel - Mary Lou Knowles called (constituent)

Senator Young,

I just spoke with Ms. Knowles – she is having trouble enrolling online. A representative from CSID will call her today to get her enrolled and confirm her husband's enrollment. I will let you know once they are both successfully enrolled.

She said that she really appreciates you being so helpful and responsive.

Rachel

From: Tom Young, Jr. [<mailto:tyoung@tomyounglaw.com>]
Sent: Wednesday, December 04, 2013 6:18 PM
To: Card, Rachel
Subject: RE: Rachel - Mary Lou Knowles called (constituent)

Rachel: Ms. Knowles called me again late this afternoon – pls call her at 803-649-6414 – thank you! Tom

From: Tom Young, Jr. [<mailto:tyoung@tomyounglaw.com>]
Sent: Tuesday, December 03, 2013 10:44 AM
To: RachelCard@gov.sc.gov
Subject: Rachel - Mary Lou Knowles called (constituent)

Rachel: Can you pls call Ms. Knowles? Please see below. Thank you. Tom

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Senator Tom Young

South Carolina Senate District 24
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**** See Tom's website for weekly legislative updates **** =====

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From: Elizabeth Hughey [<mailto:ehughey@tomyounglaw.com>]

Sent: Tuesday, December 03, 2013 10:15 AM

To: Tom Young

Subject: Mary Lou Knowles called (constituent)

Having problem with CSID account. She is very frustrated. 649-6414.

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Elizabeth Hughey, Paralegal
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