

From: Dan Morrison <dan.morrison@portal.sc.gov>
To: Billy Routhfrouth@cio.sc.gov
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CC: Barbara Teusinkbteusink@cio.sc.gov
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dan.morrison@portal.sc.govdan.morrison@portal.sc.gov
Date: 12/1/2004 12:37:08 PM
Subject: RE: Web Portal SLA

Thanks Billy!

-----Original Message-----

From: Billy Routh [mailto:frouth@cio.sc.gov]
Sent: Wednesday, December 01, 2004 4:56 AM
To: marcia.adams@scdmv.net
Cc: Barbara Teusink; Larry Johnson; Ruth Kirkland; Marisa Crawford;
robert@nicusa.com; dan.morrison@portal.sc.gov
Subject: Web Portal SLA

Marcia,

At the request of Marisa Crawford, we are forwarding the Service Level Agreement (SLA) between the DMV and SC Interactive (NIC) for the web portal project. The CIO has reviewed the attached and we are comfortable with it. SC Interactive will be in contact with you in the very near future. Please let me know if there's anything we can do. Thanks!

Billy