

From: Mayer, Doug
To: Chrystal R. Laughlin <LaughlCR@sctax.org>
Veldran, Katherine <KatherineVeldran@gov.sc.gov>
Date: 10/17/2013 2:39:17 PM
Subject: RE: Hotline Script

I don't have a problem. Veldran?

Question, can you explain what the different copy is for? When will people hear this info?

Thanks.

From: Chrystal R. Laughlin [mailto:LaughlCR@sctax.org]
Sent: Thursday, October 17, 2013 9:22 AM
To: Veldran, Katherine; Mayer, Doug
Cc: Milton Kimpson; Bill Blume; Sarah Khouri
Subject: Hotline Script

Hi Katherine and Doug –

Attached is the hotline script that will be live on the CSID hotline number on 10/24 and includes information and instructions for the user, depending on whether they are a business or an individual taxpayer. If you have time to review, we would appreciate it. CSID has asked for this by the end of day today. It's a quick and easy read.

Thanks,
Chrystal