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Date: 1/31/2013 3:36:44 PM
Subject: FW: State Director-Level I&R/A Survey

From: Kelsey Walter [mailto:KWalter@nasuad.org]
Sent: Thursday, January 31, 2013 10:30 AM
Subject: State Director-Level I&R/A Survey



All Recipients Blind Cc'd

NASUAD Members,

One of NASUAD's member states would like information about the national direction of and best practices in Information and Referral/Assistance (I&R/A) as they seek to modernize their system.

This survey is different from the one NASUAD's National I&R/A Support Center sent out in December 2012 (Due 1/18/13), as it requests more primarily state-level information. However, where appropriate, the results will be included in the I&R/A Support Center's report on the initial survey findings and will be shared with NASUAD members and the I&R/A Network.

For the purposes of this survey, I&R/A refers to bringing people and services together. I&R/A organizations create and maintain databases of programs and services and disseminate information to individuals and communities through a variety of channels. NASUAD is interested in learning:

1. How your state operates I&R/A; and
2. The extent to which and how your state integrates or coordinates the basic I&R/A function funded under the Older Americans Act with other programs that provide information to individuals, such as the State Health Insurance Assistance Program (SHIP), Options Counseling through Aging and Disability Resource Centers, Family Caregiver Support, and Adult Protective Services.

NASUAD is seeking this information from the perspective of the State Agency, rather than the front-line providers of I&R/A. We hope you can help by responding to this online survey by **Friday, February 8, 2013.**

Please [click here](#) to begin the survey.

Thank you for your time and assistance.

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