

**FORMS**

<b>Number</b>	<b>Name</b>	<b>Revision Date</b>
DHHS 126	<a href="#">Confidential Complaint</a>	06/2007
DHHS 130	<a href="#">Claim Adjustment Form 130</a>	03/2007
DHHS 140	<a href="#">Medicaid Provider Inquiry</a>	06/2007
DHHS 142	<a href="#">Request for Medicaid Forms and Publications</a>	06/2007
DHHS 205	<a href="#">Medicaid Refunds</a>	01/2008
DHHS 931	<a href="#">Health Insurance Information Referral Form</a>	06/2007
	<a href="#">Reasonable Effort Documentation</a>	05/2007
	<a href="#">Authorization Agreement for Electronic Funds Transfer</a>	12/2005
CMS-1500	<a href="#">Sample Claim Form Showing NPI and Medicaid Provider ID</a>	08/2005
CMS-1500	<a href="#">Sample Claim Form Showing NPI Only</a>	08/2005
	<a href="#">Sample Edit Correction Form</a>	06/2007
	<a href="#">Sample Remittance Advice</a>	06/2007
DHHS 945	<a href="#">Verification of Retroactive Medicaid</a>	05/2004
DHHS 216	<a href="#">Authorization Form for Medicaid</a>	11/2007
DHEC 1050	<a href="#">DHEC Ambulance Run Report (two pages)</a>	01/2004



STATE OF SOUTH CAROLINA  
DEPARTMENT OF HEALTH  
AND HUMAN SERVICES

# CONFIDENTIAL COMPLAINT

SEND TO: DIRECTOR, DIVISION OF PROGRAM INTEGRITY  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
P.O. BOX 100210, 1801 MAIN STREET, COLUMBIA, SOUTH CAROLINA 29202-3210

## PROGRAM INTEGRITY

THIS REPORT IS DESIGNED FOR THE REPORTING OF POSSIBLE ABUSE BY MEDICAID PROVIDERS AND/OR RECIPIENTS. USE THE SPACE BELOW TO EXPLAIN IN DETAIL YOUR COMPLAINT. PLEASE IDENTIFY YOURSELF AND WHERE YOU CAN BE REACHED FOR FUTURE REFERENCES. UNLESS OTHERWISE INDICATED, ALL INFORMATION SHOULD BE PRINTED OR TYPED.

YOUR COMPLAINT WILL REMAIN CONFIDENTIAL.

SUSPECTED INDIVIDUAL OR INDIVIDUALS:

NPI or MEDICAID PROVIDER ID: (if applicable)

MEDICAID RECIPIENT ID NUMBER: (if applicable)

ADDRESS OF SUSPECT:

LOCATION OF INCIDENT:

DATE OF INCIDENT:

COMPLAINT:

NAME OF PERSON REPORTING: (Please print)

SIGNATURE OF PERSON REPORTING:

DATE OF REPORT

ADDRESS OF PERSON REPORTING:

TELEPHONE NUMBER OF PERSON REPORTING:

SIGNATURE: (SCDHHS Representative Receiving Report)

## South Carolina Department of Health and Human Services - Claim Adjustment Form 130

Provider Name: (Please use black or blue ink when completing form)

Provider Address :

Provider City , State, Zip:

Total paid amount on the original claim:

Original CCN:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Provider ID:

--	--	--	--	--	--

NPI:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Recipient ID:

--	--	--	--	--	--	--	--	--	--

Adjustment Type:

☐ Void ☐ Void/Replace

Originator:

☐ DHHS ☐ MCCS ☐ Provider ☐ MIVS

Reason For Adjustment: (Fill One Only )

- |   |   |
|---|---|
| <input type="radio"/> Insurance payment different than original claim   | <input type="radio"/> Medicaid paid twice - void only |
| <input type="radio"/> Keying errors                                     | <input type="radio"/> Incorrect provider paid         |
| <input type="radio"/> Incorrect recipient billed                        | <input type="radio"/> Incorrect dates of service paid |
| <input type="radio"/> Voluntary provider refund due to health insurance | <input type="radio"/> Provider filing error           |
| <input type="radio"/> Voluntary provider refund due to casualty         | <input type="radio"/> Medicare adjusted the claim     |
| <input type="radio"/> Voluntary provider refund due to Medicare         | <input type="radio"/> Other                           |

For Agency Use Only

Analyst ID:

--	--	--	--	--	--

- |  |   |
|--|---|
| <input type="radio"/> Hospital/Office Visit included in Surgical Package | <input type="radio"/> Web Tool error          |
| <input type="radio"/> Independent lab should be paid for service         | <input type="radio"/> Reference File error    |
| <input type="radio"/> Assistant surgeon paid as primary surgeon          | <input type="radio"/> MCCS processing error   |
| <input type="radio"/> Multiple surgery claims submitted for the same DOS | <input type="radio"/> Claim review by Appeals |
| <input type="radio"/> MMIS claims processing error                       |   |
| <input type="radio"/> Rate change  |   |

Comments:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Phone: \_\_\_\_\_



**STATE OF SOUTH CAROLINA  
DEPARTMENT OF HEALTH  
AND HUMAN SERVICES**

**MEDICAID PROVIDER INQUIRY**

MAIL TO: ATTENTION _____ UNIT S.C. DEPT. OF HEALTH AND HUMAN SERVICES POST OFFICE BOX 8206 COLUMBIA, SOUTH CAROLINA 29202-8206	TODAY'S DATE:
	NPI or MEDICAID PROVIDER ID:
	TELEPHONE:
PROVIDER NAME AND ADDRESS:	TYPE OF PROVIDER (i.e., Dentist, Group, etc.)
	DATE CLAIM FILED:

-----FOLD HERE-----

PATIENT'S NAME (First, Initial, Last)		MEDICAID NUMBER (10 Digits)	DATE OF SERVICE
HAS THE CLAIM APPEARED ON THE PROVIDER'S REMITTANCE ADVICE? (CHECK ONE) <input type="checkbox"/> YES <input type="checkbox"/> NO		IS MEDICARE COVERAGE INVOLVED? <input type="checkbox"/> YES <input type="checkbox"/> NO	
CLAIMS STATUS ON REMITTANCE ADVICE	PAYMENT DATE	17-DIGIT CLAIM REFERENCE NUMBER	
STATEMENT OF PROBLEM OR QUESTION			
RESPONSE			



## REQUEST FOR MEDICAID FORMS AND PUBLICATIONS

**WHEN COMPLETED PLEASE FORWARD TO:**

SC DEPARTMENT OF HEALTH AND HUMAN SERVICES  
SUPPLY  
POST OFFICE BOX 8206  
COLUMBIA, SOUTH CAROLINA 29202-8206

**-OR- FAX TO: (803) 898-4528**

NPI or MEDICAID PROVIDER ID:

TYPE OF PROVIDER:

TELEPHONE:

CONTACT NAME:

NAME OF PROVIDER

**STREET ADDRESS FOR UPS DELIVERY** (PLEASE PRINT OR TYPE)

### ITEMS REQUESTED

[illegible]

**South Carolina Department of Health and Human Services  
Form for Medicaid Refunds**

**Purpose:** This form is to be used for all refund checks made to Medicaid. This form gives the information needed to properly account for the refund. If the form is incomplete, the provider will be contacted for the additional information.

**Items 1, 2 or 3, 4, 5, 6, & 7 must be completed.**

**Attach appropriate document(s) as listed in item 8.**

**1. Provider Name:** \_\_\_\_\_

**2. Medicaid Legacy Provider #**   
(Six Characters)

**OR**

**3. NPI#** **& Taxonomy**

**4. Person to Contact:** \_\_\_\_\_

**5. Telephone Number:** \_\_\_\_\_

**6. Reason for Refund:** [check appropriate box]

- ☐ Other Insurance Paid (please complete **a – f** below and attach insurance EOMB)
- a** Type of Insurance: ( ) Accident/Auto Liability ( ) Health/Hospitalization
- b** Insurance Company Name \_\_\_\_\_
- c** Policy #: \_\_\_\_\_
- d** Policyholder: \_\_\_\_\_
- e** Group Name/Group: \_\_\_\_\_
- f** Amount Insurance Paid: \_\_\_\_\_

- ☐ Medicare
- ( ) Full payment made by Medicare
- ( ) Deductible not due
- ( ) Adjustment made by Medicare

☐ Requested by DHHS (please attach a copy of the request)

☐ Other, describe in detail reason for refund:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**7. Patient/Service Identification:**

Patient Name	Medicaid I.D.# (10 digits)	Date(s) of Service	Amount of Medicaid Payment	Amount of Refund

**8. Attachment(s):** [Check appropriate box]

- ☐ Medicaid Remittance Advice (required)
- ☐ Explanation of Benefits (EOMB) from Insurance Company (if applicable)
- ☐ Explanation of Benefits (EOMB) from Medicare (if applicable)
- ☐ Refund check

Make all checks payable to: South Carolina Department of Health and Human Services  
Mail to: SC Department of Health and Human Services  
Cash Receipts  
Post Office Box 8355  
Columbia, SC 29202-8355

Medicaid Insurance Verification Services  
For  
**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES**  
**HEALTH INSURANCE INFORMATION REFERRAL FORM**

*This form is designed to give the Medicaid program information that can be used to verify or reverify private health insurance coverage for Medicaid beneficiaries.*

Beneficiary Name: \_\_\_\_\_ Date Referral Completed \_\_\_\_\_

Medicaid ID#: \_\_\_\_\_ SSN: \_\_\_\_\_

Insurance Company Name: \_\_\_\_\_

Policy Number: \_\_\_\_\_ Group Number: \_\_\_\_\_

Insured's Name: \_\_\_\_\_

Employer's Name: \_\_\_\_\_

Employer's Address: \_\_\_\_\_

**REASON FOR REFERRAL: (PLEASE SUPPLY AS MUCH INFORMATION AS POSSIBLE)**

- \_\_\_\_\_ 1. The beneficiary's Medicaid Eligibility File does not list the policy above.
- \_\_\_\_\_ 2. Insurance documentation gives information that should be used to update Medicaid's files, such as the following:
- \_\_\_\_\_ a. beneficiary has never been covered by the policy
  - \_\_\_\_\_ b. beneficiary's coverage ended (date) \_\_\_\_\_
  - \_\_\_\_\_ c. policy lapsed (date) \_\_\_\_\_
  - \_\_\_\_\_ d. carrier has changed; new carrier is \_\_\_\_\_
  - \_\_\_\_\_ e. other \_\_\_\_\_

**PLEASE ATTACH A COPY OF THE APPROPRIATE DOCUMENTATION TO THIS FORM.**

Fax this information to Medicaid Insurance Verification Services at 803 252 0870 **OR**  
Please send this form to the following address: Medicaid Insurance Verification Services  
Post Office Box 101110  
Columbia, SC 29211-9804

Provider or Department Name: \_\_\_\_\_ NPI or Medicaid Provider ID: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone #: \_\_\_\_\_



**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES  
REASONABLE EFFORT DOCUMENTATION**

**PROVIDER** \_\_\_\_\_ **DOS** \_\_\_\_\_

**NPI or MEDICAID PROVIDER ID** \_\_\_\_\_

**MEDICAID BENEFICIARY NAME** \_\_\_\_\_

**MEDICAID BENEFICIARY ID#** \_\_\_\_\_

**INSURANCE COMPANY NAME** \_\_\_\_\_

**POLICYHOLDER** \_\_\_\_\_

**POLICY NUMBER** \_\_\_\_\_

**ORIGINAL DATE FILED TO INSURANCE COMPANY** \_\_\_\_\_

**DATE OF FOLLOW UP ACTIVITY** \_\_\_\_\_

**RESULT:**

**FURTHER ACTION TAKEN:**

**DATE OF SECOND FOLLOW UP** \_\_\_\_\_

**RESULT:**

**I HAVE EXHAUSTED ALL OPTIONS FOR OBTAINING A PAYMENT OR SUFFICIENT RESPONSE FROM THE PRIMARY INSURER.**

\_\_\_\_\_  
(SIGNATURE AND DATE)

**ATTACH A COPY OF FORM TO THE APPROPRIATE CLAIM OR ECF AND FORWARD TO YOUR MEDICAID CLAIMS PROCESSING POST OFFICE BOX.**



**South Carolina**  
Department of Health and Human Services  
*AUTHORIZATION AGREEMENT FOR ELECTRONIC FUNDS TRANSFER*

**Provider Name:** \_\_\_\_\_  
**Provider DBA Name (if applicable):** \_\_\_\_\_  
**Medicaid Provider Number:** \_\_\_\_\_  
**Provider NPI Number:** \_\_\_\_\_  
**Provider EIN Number:** \_\_\_\_\_  
**Address:** \_\_\_\_\_  
**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

I (we) hereby authorize the Department of Health and Human Services to initiate credit entries and to initiate, if necessary, debit entries for any credit entries in error to my account indicated below and the financial institution named below, to credit and/or debit the same to such account. These credit entries will pertain only to the Department of Health and Human Services payment obligations resulting from Medicaid services rendered by the provider.

I (we) understand that credit entries to the account of the above named payee are done with the understanding that payment will be from federal and/or state funds and that any false claims, statements or documents or concealments of a material fact, may be prosecuted under applicable federal or state laws.

I (we) certify that the information shown is correct and that this account is used solely for business purposes. I (we) further agree to provide thirty (30) days written notice to the address shown below prior to revoking or revising this authorization.

Please contact your bank to obtain the correct electronic deposit information:

**Financial Institution:** \_\_\_\_\_  
**Address:** \_\_\_\_\_  
**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_  
**Transit/ABA Number:** \_\_\_\_\_  
**Account No.:** \_\_\_\_\_  
**Type of Account:**    ☐ **Checking**    ☐ **Savings**

**Signed:** \_\_\_\_\_ (Signature)  
                  \_\_\_\_\_ (Print)  
**Title:** \_\_\_\_\_  
**Date:** \_\_\_\_\_  
**Contact Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

*RETURN TO:*

**Department of Health and Human Services**  
**Medicaid Provider Enrollment**  
**P. O. BOX 8806**  
**COLUMBIA, S.C. 29202-8809**  
**FAX (803) 699-8637**

1500

## HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE 08/05

Ambulance Services  
Sample Claim Form Showing  
NPI and Medicaid Provider ID

PICA <input type="checkbox"/>										PICA <input type="checkbox"/>									
1. MEDICARE <input type="checkbox"/> MEDICAID <input checked="" type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input checked="" type="checkbox"/> FECA BLK LUNG <input type="checkbox"/> OTHER <input type="checkbox"/> (Medicare #) (Medicaid #) (Sponsor's SSN) (Member ID#) (SSN or ID) (SSN)										1a. INSURED'S I.D. NUMBER (For Program in Item 1) <b>1234567890</b>									
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Doe, John A.</b>										3. PATIENT'S BIRTH DATE SEX MM DD YY M F <b>01 31 1947 M X F</b>									
5. PATIENT'S ADDRESS (No., Street) <b>123 Windy Lane</b>										6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>									
CITY <b>Anytown</b>										CITY									
STATE <b>SC</b>										STATE									
ZIP CODE <b>29999</b>										TELEPHONE (Include Area Code) <b>(803) 898-2590</b>									
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)										10. IS PATIENT'S CONDITION RELATED TO:									
a. OTHER INSURED'S POLICY OR GROUP NUMBER										a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO									
b. OTHER INSURED'S DATE OF BIRTH SEX MM DD YY M F										b. AUTO ACCIDENT? PLACE (State) <input type="checkbox"/> YES <input type="checkbox"/> NO									
c. EMPLOYER'S NAME OR SCHOOL NAME										c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO									
d. INSURANCE PLAN NAME OR PROGRAM NAME										10d. RESERVED FOR LOCAL USE									
11. INSURED'S POLICY GROUP OR FECA NUMBER										11. INSURED'S DATE OF BIRTH SEX MM DD YY M F									
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. <b>Signature on File</b>										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. <b>SIGNED</b>									
14. DATE OF CURRENT ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY (LMP) MM DD YY										15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE MM DD YY									
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE										18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY									
19. RESERVED FOR LOCAL USE										20. OUTSIDE LAB? \$ CHARGES <input type="checkbox"/> YES <input type="checkbox"/> NO									
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate Items 1, 2, 3 or 4 to Item 24E by Line) 1. <b>250 91</b>										22. MEDICAID RESUBMISSION ORIGINAL REF. NO. CODE									
24. A. DATE(S) OF SERVICE From To B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. ERSDT Family Plan I. ID. QUAL J. RENDERING PROVIDER ID. #										23. PRIOR AUTHORIZATION NUMBER									
1 01 31 07 01 31 07 41 A0428 NH 117 71 1 1D ABC123										1234567890									
2 01 31 07 01 31 07 41 A0999 HN 79 65 1 1D ABC123										1234567890									
3 01 31 07 01 31 07 41 A0425 NH 25 00 5 1D ABC123										1234567890									
4										NPI									
5										NPI									
6										NPI									
25. FEDERAL TAX I.D. NUMBER SSN EIN										26. PATIENT'S ACCOUNT NO.									
27. ACCEPT ASSIGNMENT? (For govt. claims, one back) <input type="checkbox"/> YES <input type="checkbox"/> NO										28. TOTAL CHARGE 29. AMOUNT PAID 30. BALANCE DUE \$ <b>222 36</b> \$ <b>0 00</b> \$ <b>222 36</b>									
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)										32. SERVICE FACILITY LOCATION INFORMATION									
33. BILLING PROVIDER INFO & PH # (555) 5555555 ABC Ambulance Company 111 Main Street Anytown, SC 22222-2222										a. <b>1234567890</b> b. <b>1DABC123</b>									

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## HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE 08/05

Ambulance Services  
Sample Claim Form Showing  
NPI Only

CARRIER

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

1. MEDICARE <input type="checkbox"/> MEDICAID <input checked="" type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP <input type="checkbox"/> FECA <input type="checkbox"/> OTHER <input type="checkbox"/> (Medicare #) (Medicaid #) (Sponsor's SSN) (Member ID#) (SSN or ID) (SSN) (ID)										1a. INSURED'S I.D. NUMBER (For Program in Item 1) <b>1234567890</b>																																																											
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Doe, John A.</b>										3. PATIENT'S BIRTH DATE MM DD YY <b>01 31 1947</b> SEX <input checked="" type="checkbox"/> M <input type="checkbox"/> F										4. INSURED'S NAME (Last Name, First Name, Middle Initial)																																																	
5. PATIENT'S ADDRESS (No., Street) <b>123 Windy Lane</b>										6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>										7. INSURED'S ADDRESS (No., Street)																																																	
CITY <b>Anytown</b>					STATE <b>SC</b>					8. PATIENT STATUS Single <input type="checkbox"/> Married <input type="checkbox"/> Other <input type="checkbox"/>										CITY					STATE																																												
ZIP CODE <b>29999</b>					TELEPHONE (Include Area Code) <b>(803) 898-2590</b>					Employed <input type="checkbox"/> Full-Time Student <input type="checkbox"/> Part-Time Student <input type="checkbox"/>										ZIP CODE					TELEPHONE (Include Area Code) ( )																																												
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)										10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO PLACE (State) c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO										11. INSURED'S POLICY GROUP OR FECA NUMBER a. INSURED'S DATE OF BIRTH MM DD YY M <input type="checkbox"/> F <input type="checkbox"/> b. EMPLOYER'S NAME OR SCHOOL NAME c. INSURANCE PLAN NAME OR PROGRAM NAME																																																	
a. OTHER INSURED'S POLICY OR GROUP NUMBER										10d. RESERVED FOR LOCAL USE										d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input type="checkbox"/> NO If yes, return to and complete item 9 a-d.																																																	
b. OTHER INSURED'S DATE OF BIRTH MM DD YY M <input type="checkbox"/> F <input type="checkbox"/>										12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED <b>Signature on File</b> DATE										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED																																																	
c. EMPLOYER'S NAME OR SCHOOL NAME										14. DATE OF CURRENT ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY (LMP) MM DD YY										15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE MM DD YY										16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY																																							
d. INSURANCE PLAN NAME OR PROGRAM NAME										17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. 17b. NPI										18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY										20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES																																							
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate Items 1, 2, 3 or 4 to Item 24E by Line) 1. <b>250 91</b> 3. 4.										22. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.										23. PRIOR AUTHORIZATION NUMBER																																																	
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. FIRST Party I. ID. QUAL. J. RENDERING PROVIDER ID. #										1										2										3										4										5										6									
01 31 07 01 31 07 41 A0428 NH 117 71 1 ZZ 1212121212										01 31 07 01 31 07 41 A0999 HN 79 65 1 NPI 1234567890										01 31 07 01 31 07 41 A0425 NH 25 00 5 ZZ 1212121212										NPI 1234567890										NPI										NPI										NPI									
25. FEDERAL TAX I.D. NUMBER SSN EIN										26. PATIENT'S ACCOUNT NO.										27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO										28. TOTAL CHARGE \$ <b>222 36</b>										29. AMOUNT PAID \$ <b>0 00</b>										30. BALANCE DUE \$ <b>222 36</b>																			
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)										32. SERVICE FACILITY LOCATION INFORMATION a. <b>NPI</b> b.										33. BILLING PROVIDER INFO & PH # (555) 5555555 <b>ABC Ambulance Company</b> <b>111 Main Street</b> <b>Anytown, SC 22222-2222</b> a. <b>1234567890</b> b. <b>ZZ1212121212</b>																																																	

RUN DATE 05/01/2007 000001204  
REPORT NUMBER CLM3500

SC DEPARTMENT OF HEALTH AND HUMAN SERVICES  
EDIT CORRECTION FORM  
HIC - 60 PRAC SPEC - 12

CLAIM CONTROL #9999999999999999A  
PAGE 1136 ECF 1136 PAGE 1 OF 1  
EMC Y  
ORIGINAL CCN:

ANALYST ID  
SIGNON ID

DOC IND N

TAXONOMY:

SFL ZIP:

PRV ZIP:

ADJ CCN:

1 2  
PROVIDER RECIPIENT  
ID ID  
ABC123 1111111111  
NPI: 1234567890

3 4 5 6 7  
P AUTH TPL INJURY EMERG PC COORD  
NUMBER CODE

8 9  
---- DIAGNOSIS ----  
PRIMARY SECONDARY  
170.0 .

EDITS  
INSURANCE EDITS

CLAIM EDITS

LINE EDITS  
01) 510  
02)  
03)

10 RECIPIENT NAME - DOE, JANE

11 DATE OF BIRTH 01/25/1992

12 SEX F

13 14 15 16 17 18  
RES ALLOWED LN DATE OF PLACE PROC MOD  
NO SERVICE CODE

23  
NDC

19 20 21 22  
INDIVIDUAL CHARGE PAY UNITS  
PROVIDER IND

\*\*\*\*\*  
\*\* AGENCY USE ONLY \*\*  
\*\* APPROVED EDITS \*\*  
\*\*  
\*\* REJECTED LINE EDITS \*\*  
\*\*  
\*\*\*\*\*

.00 1 05/07/04 11 A0429 000 XXXXXX 117.71 1.000  
NPI: 1234567890 TAXONOMY:  
2 / /  
NPI: TAXONOMY:  
3 / /  
NPI: TAXONOMY:  
4 / /  
NPI: TAXONOMY:  
5 / /  
NPI: TAXONOMY:  
6 / /  
NPI: TAXONOMY:  
7 / /  
NPI: TAXONOMY:

!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!  
! CLAIMS/LINE PAYMENT INFO !  
!  
! EDIT PAYMENT DATE !  
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

24 25 26  
INS CARR POLICY INS CARR  
NUMBER NUMBER PAID

27 TOTAL CHARGE 117.71

01

28 AMT REC'D INS

02

29 BALANCE DUE 117.71

03

30 OWN REF # 012345

RESOLUTION DECISION \_\_\_\_

ADDITIONAL DIAG CODES: . . . . .

RETURN TO:  
MEDICAID CLAIMS RECEIPT  
P. O. BOX 1412  
COLUMBIA, S.C. 29202-1412

INSURANCE POLICY INFORMATION

PROVIDER:  
ACME TRANSPORT  
PO BOX 00000  
ANYWHERE, XO 00000-0000

"PLEASE NOTE: EDIT CORRECTION FORMS RETURNED TO DHHS WITH NO CORRECTIVE ACTION WILL BE DISREGARDED"  
\* INDICATES A SPLIT CLAIM

# Sample Remittance Advice (page 1)

This page of the sample Remittance Advice shows a paid claim, as well as a Void/Replacement claim for which both the Void and the Replacement processed during the same payment cycle.

# AB0008 ACME TRANSPORT .121212121234. PROVIDER ID.	Y	PO BOX 000000 FLORENCE SC0000000000
DEPT OF HEALTH AND HUMAN SERVICES	PROFESSIONAL SERVICES	PAYMENT DATE
AB00080000	REMITTANCE ADVICE	03/26/2007
SOUTH CAROLINA MEDICAID PROGRAM		

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	S	RECIPIENT ID. NUMBER	RECIPIENT NAME F M I I LAST NAME	M	TLE. 18 O D	ALLOWED CHARGES	COPAY AMT	TITLE 18 PAYMENT
ABB222222	0406001089000400A				1192.00	243.71	P	1112233333	M CLARK				0.00	
	01		021507	A0428	800.00	117.71	P				OHH			0.00
	02		021507	A0425	392.00	126.00	P				OHH			0.00
VOID OF ORIGINAL CCN 0404711253670430A PAID 02/28/04														
ABB222222	0406001089000400U				1412.00	273.71	P	1112233333	M CLARK					
	01		012107	A0427	1112.00	143.71	P				OHH			
	02		012107	A0425	300.00	130.00	P				OHH			
REPLACEMENT OF ORIGINAL CCN 0404711253670430A PAID 02/28/04														
ABB222222	0407701389002500A				1001.50	42.75	P	1112233333	M CLARK				0.00	
	01		012107	A0427	142.50	42.75	P				OHH			0.00
	02		012107	A0425	859.00	0.00	R				OHH			0.00
TOTALS					2193.50	286.46							0.00	0.00

FOR AN EXPLANATION OF THE ERROR CODES LISTED ON THIS FORM REFER TO: "MEDICAID PROVIDER MANUAL".	CERT. PG TOT \$0.00	MEDICAID PG TOT \$286.46	STATUS CODES: P = PAYMENT MADE R = REJECTED S = IN PROCESS E = ENCOUNTER	PROVIDER NAME AND ADDRESS ACME TRANSPORT PO BOX 000000 FLORENCE SC 00000-0000
IF YOU STILL HAVE QUESTIONS PHONE THE D.H.H.S. NUMBER SPECIFIED FOR INQUIRY OF CLAIMS IN THAT MANUAL.	\$0.00	\$0.00	CHECK TOTAL	CHECK NUMBER

This page of the sample Remittance Advice shows a claim-level Void without a corresponding Replacement claim.

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	S T S	RECIPIENT ID. NUMBER	RECIPIENT NAME LAST NAME I I	M F M O I I D	ORG CHECK DATE	ORIGINAL CCN
ABB222222	0406001089000400U				513.00-	197.71-		1112233333	CLARK	M	022807	0404711253670430A
	01		012107	A0428	453.00	160.71-	P			0HH		
	02		012107	A0425	60.00	33.00-	P			0HH		
	TOTALS		1		513.00-	193.71-						

	MEDICAID TOTAL	CERTIFIED AMT	FEDERAL RELIEF	TO BE REFUNDED
DEBIT BALANCE	+-----+	+-----+	+-----+	IN THE FUTURE
PRIOR TO THIS	\$243.71	0.00	0.00	+-----+
REMITTANCE	+-----+	+-----+	+-----+	0.00
+-----+				+-----+
0.00	ADJUSTMENTS	MAXIMUS AMT		
+-----+	+-----+	+-----+	PROVIDER NAME AND ADDRESS	
	\$193.71-		+-----+	
	+-----+	+-----+	ACME TRANSPORT	
YOUR CURRENT	CHECK TOTAL	CHECK NUMBER		
DEBIT BALANCE			PO BOX 000000	
+-----+	+-----+	+-----+	FLORENCE SC 00000-0000	
0.00	\$50.00	4197304	+-----+	
+-----+	+-----+	+-----+		

# Sample Remittance Advice (page 3)

This page of the sample Remittance Advice shows four gross-level adjustments.  
Gross-level adjustments always appear on the final page of the Remittance Advice.

PROVIDER ID.		DEPT OF HEALTH AND HUMAN SERVICES				ADJUSTMENTS		PAYMENT DATE		PAGE	
AB00080000		SOUTH CAROLINA MEDICAID PROGRAM						03/26/2007		3	
Sample Only											
PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	SERVICE DATE(S) MMDDYY	PROC / DRUG CODE	RECIPIENT ID. NUMBER	RECIPIENT NAME F M LAST NAME I I	ORIG. CHECK DATE	ORIGINAL PAYMENT	ACTION	DEBIT / CREDIT AMOUNT	EXCESS REFUND	
TPL 2	0408600003700000U	-						DEBIT	-2389.05		
TPL 4	0408600004700000U	-						DEBIT	-1949.90		
TPL 5	0408600005700000U	-						DEBIT	-477.25		
TPL 6	0408600006700000U	-						DEBIT	-477.25		
PAGE TOTAL:									5293.45	0.00	
DEBIT BALANCE PRIOR TO THIS REMITTANCE				MEDICAID TOTAL		CERTIFIED AMT		FEDERAL RELIEF		TO BE REFUNDED IN THE FUTURE	
0.00				0.00		0.00		0.00		0.00	
ADJUSTMENTS				MAXIMUS AMT		PROVIDER NAME AND ADDRESS					
0.00				0.00		ACME TRANSPORT PO BOX 000000 FLORENCE SC 00000-0000					
YOUR CURRENT DEBIT BALANCE				CHECK TOTAL		CHECK NUMBER					
5293.45				0.00							

South Carolina Department of Health and Human Services  
**Verification of Retroactive Medicaid**

Date: \_\_\_\_\_

To: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Re: \_\_\_\_\_

Medicaid Number: \_\_\_\_\_

Retroactive Medicaid coverage was entered into the Department of Health and Human Services computer system for the above-named individual on the following date:

\_\_\_\_\_.

The retroactive period began on the following date: \_\_\_\_\_.

The retroactive period ended on the following date: \_\_\_\_\_.

Please be reminded that all bills must be submitted within six (6) months of the individual's eligibility determination or one (1) year from the date of service delivery, whichever is later.

\_\_\_\_\_  
Medicaid Eligibility Worker

\_\_\_\_\_  
Telephone Number



# AMBULANCE AUTHORIZATION FORM FOR MEDICAID

Beneficiary's Name: \_\_\_\_\_ Date of Transport: \_\_\_\_/\_\_\_\_/\_\_\_\_

Medicaid I.D. Number: \_\_\_\_\_

\_\_\_\_ Ambulance Service, Basic Life Support, Non-Emergency Transport (BLS) – (Procedure Code A0428)  
(A DHEC licensed ambulance vehicle with staff and equipment on board that provides treatment in basic life support situations.)

I understand that Medicaid will only cover transport to Medicaid-sponsored services in accordance with the following age limitations. This recipient is being transported to and from the following Medicaid service:

## From

- \_\_\_ R-Residence
- \_\_\_ H-Hospital
- \_\_\_ N-Nursing Home
- \_\_\_ P-Physician Office
- \_\_\_ G-Hospital-Based Dialysis
- \_\_\_ J-Non-Hospital-Based Dialysis
- \_\_\_ Adult Residential Facility
- \_\_\_ Unlisted/Other -- **Provide complete address and telephone number below:**

## To

- \_\_\_ P-Physician Office
- \_\_\_ H-Hospital
- \_\_\_ N-Nursing Home
- \_\_\_ G-Hospital-Based Dialysis
- \_\_\_ J-Non-Hospital-Based Dialysis
- \_\_\_ 076 (Duplicate procedure, same day of service)
- \_\_\_ Emergency Vision Care (to age 21)
- \_\_\_ Preventive and Restorative Dental Care (to age 21)
- \_\_\_ Emergency Dental Care (over age 21)
- \_\_\_ Adult Day Health Care

## Check all that apply:

- ☐ Need to suction airway
- ☐ Contractures
- ☐ Non-healed fractures
- ☐ Special Handling en route – Isolation
- ☐ Moderate to severe pain on movement
- ☐ Danger to self or others – monitoring
- ☐ Confused, combative, lethargic, comatose
- ☐ DVT requires elevation of a lower extremity
- ☐ I.V. medications/fluids required during transport
- ☐ Danger to self or others – seclusion (flight risk)
- ☐ Cardiac/Hemodynamic monitoring required during transport
- ☐ Other: Please specify current medical condition requiring transport: \_\_\_\_\_
- ☐ Morbid Obesity requires additional personnel/equipment to handle
- ☐ Restraints (physical or chemical) anticipated or used during transport
- ☐ Third party assistance/attendant required to apply, administer, or regulate
- ☐ Risk of falling off wheelchair or stretcher while in motion (not related to obesity)
- ☐ Orthopedic device (backboard, halo, use of pins in traction, etc.) requiring special handling in transit
- ☐ Severe muscular weakness and de-conditioned state precludes any significant physical activity

**I certify that it is medically necessary for this patient to be transported by ambulance. Transportation by any other means could be detrimental and medically inadvisable. This certification is provided within my professional scope of practice and applicable state law.**

\_\_\_\_\_  
(Attending physician, physician assistant, nurse practitioner, clinical nurse specialist or registered nurse)

(Signature of Requestor, Title)

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

(Print Name of Requestor, Title)

(Facility Name)

County: \_\_\_\_\_

Vehicle odometer reading (To): \_\_\_\_\_

Vehicle odometer reading (From): \_\_\_\_\_

**(A DHEC Run Report must be attached to DHHS Form 216 when submitting a claim for reimbursement.)**



## PATIENT COMPLAINT SIGNALS

Type of Incident

### TRAUMA

011 ABRASION/CONTUSION  
012 AVULSION  
013 LACERATION  
014 PUNCTURE/STAB  
015 GUNSHOT WOUND  
016 BURN  
017 HEMORRHAGE  
018 ELECTROCUTION  
019 CHEST INJURY  
020 CRUSHING  
021 AMPUTATION  
022 DISLOCATION  
023 FRACTURE  
024 MULTITRAUMA/SHOCK  
025 PATIENT TRAPPED  
026 EYE INJURY  
029 SPRAIN/STRAIN  
030 HEAD INJURY  
031 PARALYSIS  
032 SPINAL INJURY  
037 ANIMAL BITE  
038 SNAKE BITE

### RESPIRATORY

070 APNEA  
071 AIRWAY OBSTRUCTION/  
CHOKING  
072 HYPERVENTILATION  
073 PULMONARY EDEMA  
074 RESPIRATORY DISTRESS  
075 ANAPHYLACTIC/TOXIN  
SHOCK  
076 NEAR DROWNING

### ENVIRONMENTAL

001 HEAT EXHAUSTION  
002 HEAT STROKE  
101 COLD EXPOSURE/  
HYPOTHERMIA

### BEHAVIORAL

040 HYSTERIA  
041 FAINTING  
043 PSYCHIATRIC/  
BEHAVIORAL  
044 OVERDOSE  
045 IMPAIRMENT SIMILAR TO  
ALCOHOL  
046 ALTERED MENTAL STATUS

### OB/GYN

060 OB PRENATAL  
061 OB POSTNATAL  
062 OB EMERGENCY  
063 OB ABORTION  
064 GYN PROBLEM  
065 OB DELIVERY

### OTHER

003 SEIZURE  
004 DIABETIC REACTION  
005 INSULIN SHOCK  
006 POISONING  
007 COMMUNICABLE DISEASE  
008 UNCONSCIOUS  
009 DEAD ON ARRIVAL-NO TRANS.  
010 DEAD ON ARRIVAL- TRANS.  
050 VOMITING  
051 G.I. PROBLEMS  
052 G.U. PROBLEMS  
090 UNKNOWN COMPLAINT  
091 TRANSPORT FOR EXAM  
092 NONEMERGENCY TRANSPORT  
093 NO TRANSPORT  
094 CANCELLED CALL  
095 FALSE CALL  
102 SEXUAL ASSAULT  
103 COLD/FLU  
104 HEADACHE  
105 WEAKNESS/DIZZINESS  
106 PAIN  
107 CANCER  
108 DIALYSIS  
109 MEDICAL DEVICE FAILURE  
110 POST OPERATIVE  
COMPLICATIONS  
111 BED CONFINED  
112 ALS MONITORING REQUIRED  
113 BLS MONITORING REQUIRED  
114 SPECIALTY CARE MONITORING

## CORE DRUGS

28 Activated Charcoal USP  
29 Adenosine  
31 Albuterol  
43 Amiodarone  
37 Ativan  
04 Atropine Sulfate  
83 Atrovent  
34 Calcium Gluconate  
15 Dextrose 50%  
10 Diazepam  
08 Diphenhydramine  
24 Dopamine HCL  
03 Epinephrine IV  
02 Epinephrine SQ  
06 Furosemide  
30 Glucagon USP  
05 Lidocaine HCL  
45 Magnesium Sulfate  
22 Morphine Sulfate  
11 Naloxone  
13 Nitroglycerin Spray  
14 Nitroglycerin Sublingual  
25 Procainamide HCL  
42 Racemic Epinephrine  
01 Sodium Bicarbonate  
27 Syrup of Ipecac  
26 Terbutaline Sulfate SQ  
35 Thiamine  
46 Vasopressin  
84 Xopenex

## SPECIAL PURPOSE / LOCAL OPTION DRUGS

44 Acetaminophen  
36 Aspirin  
38 Diltiazem  
69 Dobutamine  
39 Flumazenil  
09 Heparin Lock Flush  
40 Ibuprofen  
41 Labetalol  
19 Nalbuphine HCL  
16 Nitrous Oxide  
23 Oxytocin  
68 Promethazine  
33 Proparacaine HCL  
**Toxicology**  
71 Amyl Nitrite  
77 Calcium Gluconate (tox)  
72 Methylene Blue  
73 Pralidoxime Chloride  
(2-PAM)  
74 Propranolol (Inderal)  
82 Pyridoxine HCL  
75 Sodium Nitrite  
76 Sodium Thiosulfate  
**Rapid Seq Intubation**  
81 Etomidate  
78 Midazolam HC (Versed)  
79 Succinylcholine (Anectine)  
80 Vecuronium Bromide  
(Norcuron)

## GLASGOW

### EYE OPENING:

SPONTANEOUS 4  
TO VOICE 3  
TO PAIN 2  
NONE 1

### VERBAL:

ORIENTED 5  
CONFUSED 4  
INAPPROPRIATE WORDS 3  
INCOMPREHENSIBLE 2  
NONE 1

### MOTOR:

OBEYS COMMANDS 6  
LOCALIZES PAIN 5  
WITHDRAW (Pain) 4  
FLEXION (Pain) 3  
EXTENSION (Pain) 2  
NONE 1

## REVISED TRAUMA SCORE

GLASGOW COMA SCORE	SYSTOLIC BP	RESPIRATORY RATE	CODE VALUE
13-15	>89	10-29	4
9-12	76-89	>29	3
6-8	50-75	6-9	2
4-5	1-49	1-5	1
3	0	0	0

### SELECTED ANATOMICAL INJURIES

- ALL PENETRATING INJURIES TO HEAD, NECK, TORSO AND EXTREMITIES PROXIMAL TO ELBOW AND KNEE.
- FLAIL CHEST.
- COMBINATION TRAUMA WITH BURNS.
- TWO OR MORE PROXIMAL LONG BONE FRACTURES.
- PELVIC FRACTURES.
- LIMB PARALYSIS.
- AMPUTATION PROXIMAL TO WRIST AND ANKLE.

### VITAL SIGNS

PUPILS  
E = EQUAL  
U = UNEQUAL  
N = NO RESP.  
C = CONSTR.  
D = DILATED

LEVEL OF CONSC.  
A = ALERT  
V = VERBAL ST.  
P = PAINFUL ST.  
U = UNRESP.

## LIST OF CODE NUMBERS OF S.C. COUNTIES

01 Abbeville	24 Greenwood
02 Aiken	25 Hampton
03 Allendale	26 Horry
04 Anderson	27 Jasper
05 Bamberg	28 Kershaw
06 Barnwell	29 Lancaster
07 Beaufort	30 Laurens
08 Berkeley	31 Lee
09 Calhoun	32 Lexington
10 Charleston	33 McCormick
11 Cherokee	34 Marion
12 Chester	35 Marlboro
13 Chesterfield	36 Newberry
14 Clarendon	37 Oconee
15 Colleton	38 Orangeburg
16 Darlington	39 Pickens
17 Dillon	40 Richland
18 Dorchester	41 Saluda
19 Edgefield	42 Spartanburg
20 Fairfield	43 Sumter
21 Florence	44 Union