

**From:** Smith, Austin <smitha3@dhec.sc.gov>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**Date:** 5/22/2014 4:19:03 PM  
**Subject:** Fwd: Senator Massey Constituent Issue

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Please see below. I just spoke with Mr. Faircloth, and he is satisfied with the assistance he received this afternoon.

Best,

Austin

----- Forwarded message -----

**From:** Morgan, Katie <katie.morgan@dss.sc.gov>  
**Date:** Thu, May 22, 2014 at 4:11 PM  
**Subject:** RE: Senator Massey Constituent Issue  
**To:** "Smith, Austin" <smitha3@dhec.sc.gov>

Hi Austin –

We contacted Mr. Faircloth and will be working with him to get his order transferred to Texas, get a wage garnishment action started against the non-custodial parent, and get an order adjustment initiated. He has direct contact with Tim Mose, our Regional Director with the Columbia Region. Much follow-up will be necessary as this is a complex case.

Let me know if you need additional information.

Katie

**From:** Smith, Austin [mailto:smitha3@dhec.sc.gov]  
**Sent:** Thursday, May 22, 2014 12:15 PM  
**To:** Morgan, Katie  
**Subject:** Fwd: Senator Massey Constituent Issue

Katie,

It was great to meet you! Thank you so much for helping with this. Will you let me know the resolution, so we can keep Sen. Massey updated?

Thanks again,

Austin

From: Kevin  
Date: 05/21/2014 6:16 PM (GMT-05:00)  
To: Shane Massey  
Subject: Website Contact

<b>Name</b>
Kevin Faircloth
<b>Email</b>
<a href="mailto:emtfyr@bellsouth.net">emtfyr@bellsouth.net</a>
<b>Address</b>
106 Ridgecrest Rd Graniteville, South Carolina 29829 United States <a href="#">Map It</a>
<b>Phone</b>
(803)645-4006
<b>Your message:</b>
<p>I am writing to see if you can help me. I have been trying for weeks to have my case worker or their supervisor from Child Support Services in Columbia to call me. I have called several times &amp; only get a call taker who tells me she can only pass the message on. I am currently trying to have my case moved from Ga to SC because my ex wife no longer lives in Ga. I have been told by the call taker that when a message is left for the case worker that they have 30 days to respond. I dont know if this in deed is the case. At the rate that this situation is moving my kids will be grown before this is taken care of. I have tried to be patient but I have grown very frustrated over this situation. I would greatly appreciate your help in this situaion.</p> <p>Thank You Kevin Faircloth</p>

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Austin Smith  
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