

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Hess</i>	DATE <i>6-15-11</i>
-------------------	------------------------

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <div style="text-align: center; font-size: 1.5em; color: cyan; font-weight: bold;">101562</div>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <div style="text-align: center; font-size: 2em; color: cyan; font-weight: bold;">✓</div>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>6-24-11</i> DATE DUE _____ <input type="checkbox"/> Necessary Action

cc: Grise
Close - see attached note.

APPROVALS <small>(Only when prepared for director's signature)</small>	APPROVE	* DISAPPROVE <small>(Note reason for disapproval and return to preparer.)</small>	COMMENT
1.			
2.			
3.			
4.			

NEWBERRY MEDICAL BILLING, LLC
1112A CALHOUN STREET
NEWBERRY SC 29108

803-276-9503
803-276-9506

RECEIVED

JUN 14 2011

6/7/11

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Mr. Anthony Keck
Director
DHHS Health Services
PO Box 8206
Columbia SC 29202-8206

RE: Third party liability

Several months ago I expressed my concern to a staff member of DHHS regarding the reporting of third party liability and the inconsistencies within the Medicaid web tool.

I realize that Medicaid has published several bulletins to address the correct reporting of third party payments. However, the web tool does not promote the correct method.

I expressed concern that small providers who handle their own billing via the Medicaid web tool do not understand the mechanics of reporting this information correctly.

The web tool simply asks for primary insurance PAYMENT. Below is a response I received from one of my clients when I told her how to accurately report insurance payments to Medicaid:

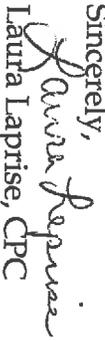
As far as the charges for Medicaid, if you can forward that bulletin, that would be great. I was under the impression that I just put the normal charge in Medicaid and then the amount the BCBS paid under other insurance and the web tool system did the calculations for me. Maybe I need to do some more reading on that method for payment.

This provider is striving to do what is correct and accurate under the Medicaid third party billing guidelines; however she may be the exception.

A simple fix to the Medicaid web tool would correct inaccurate reporting of payments. Rather than ask for the amount paid by primary, ask for the AMOUNT ALLOWED.

Most private payers and Medicaid managed care plans REQUIRE the primary eob to accompany the claim. This creates proof of primary filing and verifies the liability for Medicaid payout.

I hope you will take this into consideration as the state of SC faces numerous cuts to this program that is so beneficial to a large portion of the state's population.

Sincerely,

Laura Laprise, CPC
Newberry Medical Billing, LLC

1112 A CALHOUN STREET
NEWBERRY, SC 29108



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JUN 15 2011

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Medical and Managed Care Services
Deputy Director
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Columbia SC 29202-8206

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& Human Services

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Medical and
Managed Care Services

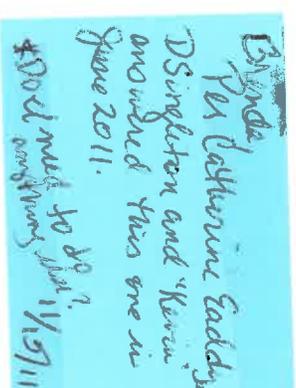
Janet Bell - Log Letter 562

Log # 562 ✓

From: Catherine Eaddy
To: Janet Bell
Date: 11/15/2011 2:22 PM
Subject: Log Letter 562

This was responded to on 6/22/2011

Notes on Log Letter - Deidra Singleton emailed Molly Jackson and stated that Kevin and Charlie have taken care of the response to Ms.Laprise. All of her questions were answered and she was satisfied. Called Brenda James but she was out that morning and she would be in later. 6/22/11



Brenda
Per Catherine Eaddy
Singleton and Kevin
answered this one in
June 2011.
\$100k need to do what?
11/15/11

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO	DATE
Hess / Boss	6-15-11

DIRECTOR'S USE ONLY	ACTION REQUESTED
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2. DATE SIGNED BY DIRECTOR A. Giese	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <u>6-24-11</u>
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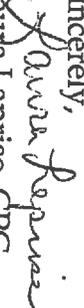
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PO Box 8206

DHHS Health Services

Deputy Director

Medical and Managed Care Services

Melanie Giese



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