

From: Dill, Heather M.
To: Adams, Marcia S <Marcia.Adams@SCDMV.net>
Date: 4/30/2004 2:54:12 PM
Subject: RE:

WELL YOU CAN'T LEGALLY DO THIS TO ME AND THEN DO NOTHING ABOUT IT.

-----Original Message-----

From: Lewis, Phleisha E **On Behalf Of** Adams, Marcia S
Sent: Friday, April 30, 2004 2:46 PM
To: Dill, Heather M.
Subject:

I am sorry that you feel this way. We are doing everything we can to make sure this matter is taken care of. We can not legally reimburse you for Insufficient Funds Fees. We are trying to find a method in which we can take of this.

-----Original Message-----

From: Dill, Heather M.
Sent: Friday, April 30, 2004 1:44 PM
To: Mumford, Sam; Adams, Marcia S
Subject:

I DO NOT APPRECIATE THE WAY THIS SITUATION WAS HANDLED. FOR ONE THING IT IS NOT MY FAULT THAT MY CHECK WAS SO CALLED LOST. MY ACCOUNT WOULD NOT BE THIS WAY IF MY MONEY WAS IN THERE WHEN IT WAS SUPPOSE TO BE AND FURTHER MORE IF THE 96.00 WAS PUT BACK INTO MY ACCOUNT WHEN I FIRST LET YA'LL KNOW ABOUT THE FEES THEN IT WOULD NOT HAVE HAPPEND EITHER. AND THEN IM TOLD THAT I SHOULD NOT HAVE WROTE CHECKS OUT OF MY ACCOUNT WHEN I HAVE BILLS THAT HAVE TO BE PAID. IT LOOKS TO ME THAT YA'LL NEED TO DO A LITTLE BETTER TO TAKE CARE OF PROBLEMS WITH EMPLOTEES AND THINGS LIKE THIS WOULD NOT HAPPEN. I WILL GO HIGHER ABOUT THIS.