

**From:** Thompson, Rhonda S.  
**To:** Phelps, Annie L. <Phelps\_AnnieL@scdps.state.sc.us>  
**CC:** Adams, Marcia S. <Adams\_MarciaS@scdps.state.sc.us>  
Neiswonger, William D. <Neiswonger\_WilliamD@scdps.state.sc.us>  
Tucker, Ida G. <Tucker\_IdaG@scdps.state.sc.us>  
Uswa, Wanda P. <Uswa\_WandaP@scdps.state.sc.us>  
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Annie-

Just wanted to follow up our conversation earlier today regarding the Biennial Exceptions Report. As you know, we routinely receive one Exceptions Report each business day. However, we did not receive a report on yesterday, so I immediately contacted Darl, and I also made Laurie Smith aware of the situation with regard to the Legislative Plates Report. Darl indicated we would receive two Exceptions Reports today (January 28 and 29), in order to resume a normal schedule. Darl also understands the importance of the Legislative Plates Report for the Personalized Plates Section.

Only one Exceptions Report arrived this morning in our office, and we provided Peggy with the Legislative Plates Report. I spoke with Darl, and this should be corrected for Friday. Also, as previously discussed, we ensure the Legislative Plates Report is sent to the Personalized Plates Section each day. If you have any questions, please let me now.

Thanks!  
Rhonda