From: Meares, Donna

To: Adams, Marcia S <Marcia.Adams@SCDMV.net>

McClary, Karl L <Karl.McClary@scdmv.net>

Date: 5/13/2010 8:31:36 AM

Subject: FW: User Feedback

FYI

-----Original Message-----
From: IntranetAdmin@scdmv.net [mailto:IntranetAdmin@scdmv.net]
Sent: Thursday, May 13, 2010 8:30 AM
To: Meares, Donna
Subject: User Feedback

The following comments were received through the Intranet feedback form:

Comment Type: Suggestion
Name: Elisabeth Leaphart
Office: lexington
Email: ELISABETH.LEAPHART@SCDMV.NET
Phone: <no response>
Fax: <no response>

Comments:
I have a suggestion when it comes to title fraud alerts that we receive via email. Is there not a way to put hard stops (alerts) against the VIN# in question so that when these VIN# are entered within Phoenix it would tell us to refer to title fraud alerts. It seems that this would be a better way to catch these fraudulent documents or activities verses relying on the constant cross refrencing between source documents and refering back to title fraud alert documents.