

From: Maley, Patrick

To: Pitts, Ted <TedPitts@gov.sc.gov>

CC: Soura, Christian <ChristianSoura@gov.sc.gov>

Baker, Josh <JoshBaker@gov.sc.gov>

Date: 12/2/2013 8:34:30 AM

Subject: FW: OIG Draft Report

Attachments: Draft Report JDLH 11 27 2013.docx

Ted, attached is DRAFT JDLH report with cover email to JDHL. Inasmuch as the Governor appoints all JDHL Trustees, I am sending it to you as well during this comment phase for your situational awareness.

Thanks

From: Brown, Martin

Sent: Wednesday, November 27, 2013 2:14 PM

To: Mayer, Thomas

Cc: Maley, Patrick; Watson, Bessie

Subject: OIG Draft Report

Thom,

Hope everything is going well on this day before Thanksgiving and that things aren't too hectic.

The IG has completed the Report and it is attached to this email. This is a "draft" and the final report will not be disseminated until you have had an opportunity to review it. Stakeholder input is pivotal to ensure the facts are accurately presented so those responsible to "action" can spend time reviewing and debating the findings & recommendations, thus minimizing the need of reconciling facts in the report that you may disagree with. The JDLH environment has its technical idiosyncrasies and the IG certainly can't speak to every employee about every issue, nor read every piece of paper at the JDLH. The DRAFT offers opportunity for JDLH to provide any supplemental data for the IG to consider in its final report. I, nor the team, have any ego in changing the draft to address supplemental data that adds relevant facts or analysis to paint the most accurate picture of reality for decision makers.

Additionally, any language that bothers you will be considered to be restated in a different manner as long as the underlying facts or analysis maintains its integrity. The inherent issue with evaluation/audit reports is the focus on areas to improve, so the entity under review may feel like the evaluators only looked at the negative. We fully understand this perception, but reports are not intended to harm or hurt feelings. Our role is to use facts & analysis to point out issues needing attention to drive improvement in the long run.

After review of the draft report and any subsequent discussion, please provide the IG with a written response on or before Monday 12/15. We are available 24/7 to discuss and travel to JDLH to digest anything you may have in order to paint a clearer picture of reality from which to based future improvement actions upon. Give me a call at any time if you have questions regarding the report.

Thanks

Martin

Martin Brown, Investigator

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