

**DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR**

ACTION REFERRAL

| | |
|-----------------------------|-------------------------------|
| TO <i>Bowling</i> | DATE <i>5-11-07</i> |
|-----------------------------|-------------------------------|

| | |
|--|--|
| DIRECTOR'S USE ONLY | ACTION REQUESTED |
| 1. LOG NUMBER <i>000716</i> | <input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____ |
| 2. DATE SIGNED BY DIRECTOR <i>Cleared 4/17/07, letter attached.</i> | <input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>5-22-07</i> |
| | <input type="checkbox"/> FOIA DATE DUE _____ |
| | <input type="checkbox"/> Necessary Action |

| APPROVALS (Only when prepared for director's signature) | APPROVE | * DISAPPROVE (Note reason for disapproval and return to preparer.) | COMMENT |
|---|----------------|--|----------------|
| 1. | | | |
| 2. | | | |
| 3. | | | |
| 4. | | | |



House of Representatives
Washington, DC 20515

BOB INGLIS
4TH DISTRICT, SOUTH CAROLINA

May 8, 2007

JUDICIARY
EDUCATION AND WORKFORCE
SCIENCE

Log-Bowling
11 Opposp. Sign.

RECEIVED

MAY 11 2007

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Robert Kerr, Director
Department Of Health And Human Services
Medicaid
P.O. Box 8206
1801 Main Street
Columbia, SC 29202-8206

Dear Robert:

I am writing on behalf of my constituent, Beverly Shell (SSN: 248-33-7938) about a pending payment from Medicaid.

Beverly contacted my office in regards to a Medicaid claim. Beverly says she was injured in 2006 and hospitalized at Greenville Memorial Hospital in Greenville, SC (unfortunately she could not give me a specific date or timeline). Beverly says she filed a claim with Medicaid and a payment of \$1400 was mailed to her on November 16th, which partially covered her claim. Beverly claims there is a remaining balance of \$310 due to her from Medicaid. Beverly says Medicaid was verifying that she did not have any outstanding bills related to treatment of this injury with Greenville Memorial Hospital, prior to finalizing and mailing her remaining payment in full- \$310.00. Beverly is requesting follow up from your office. Your full and fair consideration, consistent with governing rules and regulations, would be most appreciated as you review this matter.

Thank you, in advance, for your assistance. I hope you will not hesitate to call me or April of my Greenville office at 864.232.1141 if you have any questions or need more information.

I look forward to hearing from you soon.

Sincerely,

Bob Inglis
Member of Congress

WASHINGTON, DC
330 CANNON HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
PHONE: (202) 225-6030
FAX: (202) 228-1177

SPARTANBURG, SC
464 EAST MAIN STREET, SUITE 8
SPARTANBURG, SC 29302
PHONE: (864) 582-6422
FAX: (864) 573-9478

UNION, SC
PHONE: (864) 427-2205
www.house.gov/inglis

GREENVILLE, SC
105 NORTH SPRING STREET, SUITE 111
GREENVILLE, SC 29601
PHONE: (864) 232-1141
FAX: (864) 233-2160



House of Representatives
Washington, DC 20515

BOB INGLIS
4TH DISTRICT, SOUTH CAROLINA

JUDICIARY
EDUCATION AND WORKFORCE
SCIENCE

Privacy Act Release Form

TO WHOM IT MAY CONCERN:

I am aware that the Privacy Act of 1974 prohibits the release of information in my file without my approval. I, Beverly Shell do hereby authorize Congressman Bob Inglis and/or his staff to all information in my files.

Beverly Shell
Signature

16 Colorado Street
Address Greenville S.C. 29607

248-33-7938
Social Security Number

18647 870-4823
Telephone Number

WASHINGTON, DC
330 CANNON HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
PHONE: (202) 225-6030
FAX: (202) 226-1177

SPARTANBURG, SC
464 EAST MAIN STREET, SUITE 8
SPARTANBURG, SC 29302
PHONE: (864) 582-6422
FAX: (864) 573-9478
UNION, SC
PHONE: (864) 427-2205

GREENVILLE, SC
105 NORTH SPRING STREET, SUITE 111
GREENVILLE, SC 29601
PHONE: (864) 232-1141
FAX: (864) 233-2150

BI/ae

Enclosure

cc: Beverly Shell



State of South Carolina
Department of Health and Human Services

716

Mark Sanford
Governor

Susan B. Bowling
Acting Director

June 7, 2007

The Honorable Bob Inglis
House of Representatives
105 North Spring Street, Suite 111
Greenville, South Carolina 29601

Dear Congressman Inglis:

Thank you for your recent letter on behalf of Ms. Beverly Shell regarding a pending payment for Medicaid services received at Greenville Hospital in 2006. We appreciate the opportunity to be of assistance in this matter.

Pursuant to Medicaid policy, payments may be made only to a provider, to a provider's employer, or to an authorized billing entity. During our follow up with the Greenville Hospital System, it was determined that no Medicaid claims had been filed or paid for Ms. Shell for a 2006 hospitalization at Greenville Hospital. We subsequently contacted Ms. Shell and discovered that the payment in question involved a private insurance company rather than Medicaid.

Thank you for your support of the South Carolina Medicaid program. If you have any questions regarding this matter or if we can be of further assistance, please do not hesitate to contact me directly or Ms. Zenovia Vaughn, Division Director of Hospital Services, at (803) 898-2665.

Sincerely,

Susan B. Bowling
Susan B. Bowling
Acting Director

SBB/gvb