

From: Kester, Tony
To: Ben Mauldin (bmauldin@centralmidlands.org) <bmauldin@centralmidlands.org>
Date: 8/6/2013 9:39:07 AM
Subject: FW: Sharon Seago's response.

-----Original Message-----

From: Seaberg, Theresa [mailto:tseaberg@scqio.sdps.org]
Sent: Thursday, August 01, 2013 6:07 PM
To: 'sseago@centralmidlands.org'
Cc: Kester, Tony; Rivers, Denise
Subject: RE: Sharon Seago's response.

Ms. Seago,

The Carolinas Center for Medical Excellence is the Quality Improvement Organization designated by the Centers for Medicare and Medicaid Services to conduct their regulatory oversight and quality improvement work. We are a non-profit organization, our board of directors is made up of practicing physicians and community members, there is no charge for our services, we contract with the federal government.

I am following-up in regards to your response to my staff member, Tanishah Nellom. Tanishah was ask to contact CMCOG, the representative for AAA in Richland and Fairfield counties, by the members of the Midlands Care Transitions Community. This coalition is dedicated to improving care, reducing cost, improving access to care and services, and reducing avoidable readmissions to patients, they did not receive federal funding for their care transition work. Tanishah was ask to contact you because there was a desire to meet with and hear from the Area Office on Aging on available services because of identified needs through gap analysis. It has been my experience working with other AAA in the state that some of these services include;

.Mobility assistance programs, meal plans & housing .Assistance in gaining access to services .Individual counseling, support groups and caregiver training .Respite care .Supplemental services, on a limited basis

I am not by any means an authority on AAA services and that is why we are requesting your assistance. I will admit I was surprised by your response " We will only work with you if you pay us." All the care transition members are asking for is information on available services the AAA are to provide to the community and how SC residents in need may access services. The meeting date again is Wednesday August 14, 2013 at the South Carolina Pharmacy Association from 2:00-4:00PM should you reconsider.

Regards,
Theresa Seaberg
Theresa Seaberg, RHIT, CCS
Program Manager Patient Safety/Care Transitions The Carolinas Center for Medical Excellence(CCME)
246 Stoneridge Drive, Suite 200,Columbia, South Carolina 29210
Phone: 803.212.7560
Fax: 803.255.0897
<http://www.ccmemedicare.org>

-----Original Message-----

From: Nellom, Tanishah
Sent: Wednesday, July 31, 2013 4:39 PM
To: Seaberg, Theresa; Bartschat, Wanda
Subject: Sharon Seago's response.

-----Original Message-----

From: Sharon Seago [mailto:sseago@centralmidlands.org]
Sent: Wednesday, July 31, 2013 2:13 PM
To: Nellom, Tanishah
Subject: Care Transitions

We will only work with you if you pay us.

Sent from my iPhone

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