

**From:** Von Nessen, Erica <evonnessen@dew.sc.gov>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**Date:** 11/19/2012 5:33:18 PM  
**Subject:** Re: Frequently Asked Questions regarding the UI under charging

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Katherine,

Did you mean to attach something to work from?

-erica

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**From:** Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]  
**Sent:** Monday, November 19, 2012 05:31 PM  
**To:** Robinson, Laura; Von Nessen, Erica  
**Cc:** Pitts, Ted; Turner, Abraham  
**Subject:** Frequently Asked Questions regarding the UI under charging

Attached are Frequently Asked Questions regarding the UI under charging.  
Please insert answers and explanation to the following questions regarding this situation. We will need these FAQs completed by 10:00a.m.  
Please let me know if you have any questions.  
Thank you,  
Katherine

Katherine F. Veldran  
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