

**From:** Danny Varat <DannyVarat@scstatehouse.gov>  
**To:** Catherine McNicollCatherineMcNicoll@scstatehouse.gov  
**Date:** 8/4/2017 9:09:24 AM  
**Subject:** Fw: Case Management Contract Updates

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Did you contact this person?

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**From:** Danny Varat  
**Sent:** Wednesday, July 19, 2017 4:50 PM  
**To:** Broome, Darryl; Catherine McNicoll  
**Subject:** Fw: Case Management Contract Updates

After a VERY quick review, this likely isn't something we can impact. But, Catherine, please call the original emailer and see how we can help direct her, if necessary.

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**From:** Bryant, Kevin  
**Sent:** Wednesday, July 19, 2017 4:43 PM  
**To:** Sandy Senn  
**Subject:** Re: Case Management Contract Updates

Sen. Senn, I have copied this e-mail to our office and we will see if/what we can do to help.

Thank you for making us aware of this issue.

Sincerely,  
Kevin

Kevin L. Bryant  
Lieutenant Governor of South Carolina  
104-A North Avenue  
Anderson, South Carolina 29625  
[www.kevinbryant.com](http://www.kevinbryant.com)

On Wed, Jul 19, 2017 at 9:33 AM, Sandy Senn <[sandy@sennlegal.com](mailto:sandy@sennlegal.com)> wrote:

Not yet but it has only been a few days. Meanwhile, I wanted to ask if you have shared your concerns with Lt. Gov. Kevin Bryant? His office is in charge of matters regarding the aging population. I am copying him on this email as he might have some insight or he might be in a position to help. I hope you don't mind.

Sincerely,

Sandy Senn



Sandra J. Senn  
Senn Legal, LLC  
P.O. Box 12279  
Charleston, SC 29422

Tel: (843) 556-4045  
Fax: (843) 556-4046  
[Sandy@sennlegal.com](mailto:Sandy@sennlegal.com)

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On Jul 19, 2017, at 7:19 AM, Mary Ross McQuage <[maryross@agingresources.net](mailto:maryross@agingresources.net)> wrote:

Hi - Did you receive any response?  
Mary Ross

Mary Ross McQuage  
Aging Resources  
843-224-3231  
[maryross@agingresources.net](mailto:maryross@agingresources.net)

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From: Sandy Senn [<mailto:sandy@sennlegal.com>]  
Sent: Monday, July 17, 2017 4:35 PM  
To: [busbeev@scdhhs.gov](mailto:busbeev@scdhhs.gov)

Dear Ms. Busbee;

I am a senator out of Charleston but am writing from my law office computer. I was sent the email you wrote (below) by a concerned constituent. I am also copying and pasting her specific concerns below. Would you mind letting me know the reason the state is mandating that our Community Long Term Care providers for the aged have an actual commercial address? Also, please advise your legislative liaison of my concerns for my constituent so that he/she won't be left out of the loop.

Thank you,

Sandy Senn  
Senate 41

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From: Mary Ross McQuage [<mailto:maryross@agingresources.net>]  
Sent: Monday, July 17, 2017 1:56 PM  
To: Vicki Walker  
Subject: state contract requiring commercial office space

I own a small business and have contracted with the state Dept. of Health and Human Services since 2008. Since 2008, I have successfully operated my business out of a home office. In fact I specifically purchased my current home because it offers a separate office space. All of the services that we provide for this contract are provided in our clients homes so clients do not, and should not, come to our offices.

I have been informed that with the upcoming contract renewal, a new requirement is being included that will require all contractors to maintain commercial office space.

I am contacting you about this because this just does not seem appropriate to me for state government to dictate where my office is located when all services are provided in clients' homes or over the phone.

Requiring me, and others like me, to maintain commercial office space will create an undue financial hardship as we will now have to pay rent for an office. The nature of my business is social work/case management and our reimbursement for services is not great.

In addition, moving our work out of our homes will add to the traffic congestion as there will be more cars commuting to their commercial office spaces.

I would welcome the opportunity to speak with you or your staff about this matter.

With best regards, Mary Ross McQuage

Mary Ross McQuage  
Aging Resources  
843-224-3231  
[maryross@agingresources.net](mailto:maryross@agingresources.net)

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Sandra J. Senn  
Senn Legal, LLC  
P.O. Box 12279  
Charleston, SC 29422

Tel: (843) 556-4045  
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[Sandy@sennlegal.com](mailto:Sandy@sennlegal.com)

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Begin forwarded message:

From: Mary Ross McQuage <[maryross@agingresources.net](mailto:maryross@agingresources.net)>  
Subject: FW: Case Management Contract Updates  
Date: July 17, 2017 at 4:13:10 PM EDT  
To: 'Sandy Senn' <[sandy@sennlegal.com](mailto:sandy@sennlegal.com)>

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From: Vanessa Busbee [<mailto:Busbeev@scdhhs.gov>]  
Sent: Monday, June 19, 2017 8:52 AM  
To: [ptaylor@columbiastaffing.com](mailto:ptaylor@columbiastaffing.com); CHC; Carolyn Collier-Greene; Sandy Williams; JOYCE POPE; [jcpope929@gmail.com](mailto:jcpope929@gmail.com); Vikki R Carlson; [carlsonvikki@yahoo.com](mailto:carlsonvikki@yahoo.com); Kristin Culpepper; [kjculpepper@bellsouth.net](mailto:kjculpepper@bellsouth.net); MARY BRUCE; Katy Zell; KATHY SLUGA; [ksluga@charter.net](mailto:ksluga@charter.net); [maryross@agingresources.net](mailto:maryross@agingresources.net); Mary Ross McQuage; Julie Aiken; Nicole Miller; [nickymiller2001@yahoo.com](mailto:nickymiller2001@yahoo.com); Licita Rogers; [licitarogers@hotmail.com](mailto:licitarogers@hotmail.com); JULIA PARROTT; [jrr3017@att.net](mailto:jrr3017@att.net); Thelma Stephens; PAT MCKELVEY; Patricia Keenon; [possible@cornersofcare.com](mailto:possible@cornersofcare.com); [jlordadmin@cornersofcare.com](mailto:jlordadmin@cornersofcare.com); [penniepeagler@gmail.com](mailto:penniepeagler@gmail.com); Assisted Care Services; Leanne Weatherford; [Tdavis@advancedcaremgmt.com](mailto:Tdavis@advancedcaremgmt.com); [maybird.jj@gmail.com](mailto:maybird.jj@gmail.com); Joyce James; [patticorbett@gmail.com](mailto:patticorbett@gmail.com); Jo Martin; [hopehealthcareagency@gmail.com](mailto:hopehealthcareagency@gmail.com); Cathy Hill; [absolutecasemanagement@gmail.com](mailto:absolutecasemanagement@gmail.com); [wecare@wecareihcagency.com](mailto:wecare@wecareihcagency.com); [nelsonjo1@ftc-i.net](mailto:nelsonjo1@ftc-i.net); Anitra Mims; [anitrawmims@gmail.com](mailto:anitrawmims@gmail.com); Gladys Thompson; [Ldavis0316@gmail.com](mailto:Ldavis0316@gmail.com); Linda Davis; [rosalind@seedharvesttime.com](mailto:rosalind@seedharvesttime.com); [houtram1@hotmail.com](mailto:houtram1@hotmail.com); Kimberly Rodgers; [edfcasemanagement@gmail.com](mailto:edfcasemanagement@gmail.com); [ealstonblack@aol.com](mailto:ealstonblack@aol.com); Pat Doggett; [miles.velvin@gmail.com](mailto:miles.velvin@gmail.com); Velvin Miles; CAROLYN WILSON; [william@acecasemanagement.com](mailto:william@acecasemanagement.com); [jeaneenck@aol.com](mailto:jeaneenck@aol.com); [abundantccms@gmail.com](mailto:abundantccms@gmail.com); [slaterclaudia@aol.com](mailto:slaterclaudia@aol.com); Angie Young; Aretha Allison; [anallison1@aol.com](mailto:anallison1@aol.com); Hilary Timmons; Latasha Askins; [c.loudenmba@yahoo.com](mailto:c.loudenmba@yahoo.com); [vlogan1920@gmail.com](mailto:vlogan1920@gmail.com); [carearle@gmail.com](mailto:carearle@gmail.com); [agingconcepts@gmail.com](mailto:agingconcepts@gmail.com); [hssc.aa@gmail.com](mailto:hssc.aa@gmail.com); [vichairston1@aol.com](mailto:vichairston1@aol.com); [carmen.leverette@outlook.com](mailto:carmen.leverette@outlook.com); [traceypressley@yahoo.com](mailto:traceypressley@yahoo.com); [askmckinn@yahoo.com](mailto:askmckinn@yahoo.com); [jsimmons@channelthebeacon.org](mailto:jsimmons@channelthebeacon.org); [latonyaj82@hotmail.com](mailto:latonyaj82@hotmail.com); [enoreeallen@hotmail.com](mailto:enoreeallen@hotmail.com); [havethebestdaypossible@gmail.com](mailto:havethebestdaypossible@gmail.com); [angelamc@comporium.net](mailto:angelamc@comporium.net); [tuckerveronica16@gmail.com](mailto:tuckerveronica16@gmail.com); Veronica Tucker; [lh@mservicesllc.com](mailto:lh@mservicesllc.com); [stacy@paths2wellness.org](mailto:stacy@paths2wellness.org); Bernice Magwood; Patricia Stuckey; Robin Simon; [flawless\\_seven@yahoo.com](mailto:flawless_seven@yahoo.com); [ljandrews.29@gmail.com](mailto:ljandrews.29@gmail.com); Shenika Chisolm; [shayna.epps31@gmail.com](mailto:shayna.epps31@gmail.com); [jamisondeborah@yahoo.com](mailto:jamisondeborah@yahoo.com); [69beautiful187@gmail.com](mailto:69beautiful187@gmail.com); Bartavia Hill; Wynne Andrews; [sheneka\\_h@yahoo.com](mailto:sheneka_h@yahoo.com); Deborah R Young; [debyoung27@gmail.com](mailto:debyoung27@gmail.com); [marlisa209@gmail.com](mailto:marlisa209@gmail.com); [smrsscott@netzero.net](mailto:smrsscott@netzero.net); terrasel.jones@gmail.com; [emarijones15@yahoo.com](mailto:emarijones15@yahoo.com); [flrjames8@aol.com](mailto:flrjames8@aol.com); Melissa Smith; [melissasmith@kw.com](mailto:melissasmith@kw.com).

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com; Tammy Gordon; [karita@collaborativehope.com](mailto:karita@collaborativehope.com); [sondriajoseph@yahoo.com](mailto:sondriajoseph@yahoo.com); [russellchen2016@gmail.com](mailto:russellchen2016@gmail.com); [gooddeedscasemanagement@gmail.com](mailto:gooddeedscasemanagement@gmail.com); [a-lanette@hotmail.com](mailto:a-lanette@hotmail.com); [chrystal@familycaremanagement.org](mailto:chrystal@familycaremanagement.org); [PCSmith1984@yahoo.com](mailto:PCSmith1984@yahoo.com); [giovonna.mccall.lowcountrypis@outlook.com](mailto:giovonna.mccall.lowcountrypis@outlook.com); [sfgconsultingandtraining@gmail.com](mailto:sfgconsultingandtraining@gmail.com); [marti.landrum@scdmh.org](mailto:marti.landrum@scdmh.org); [jennifer.rucker@scdmh.org](mailto:jennifer.rucker@scdmh.org); Karole McCray; [sherrywilliams@youthandfamilyadvocacyservices.org](mailto:sherrywilliams@youthandfamilyadvocacyservices.org)

**Cc:** TONY MATTHEWS; Debora D Carter; Mona Sechrest; KANDEE BECKLEY; RHONDA FEASTER; Sonja McFarlan; Roy Smith; Roger Kinlaw

**Subject:** Case Management Contract Updates

This is a reminder that contracts renew July 1, 2017.

As mentioned in the 5/15/17 email, there is one edit in language clarifying for agencies in Article III, F; that if you are an agency you should be in a commercial office location – not based out of your home. While this is not a change, November 1, 2017 is the compliance date for this contractual requirement.

Also as part of this contract renewal we will be implementing a rate increase effective July 1, 2017 adjusting the monthly unit rate to \$72 for case management services. The increase is to cover the additional time needed for case managers to perform all aspects of person centered planning. This rate increase may result in futures changes to policy and procedure as well as possible adjustments to case load limitations.

Let me know if you have any questions.

Thanks.

Vanessa Busbee

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Vanessa Busbee

*Department Head, CLTC QA and Training*

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