

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO	DATE
<i>Myles</i>	<i>4-8-09</i>

DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER	<i>100562</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____	
2. DATE SIGNED BY DIRECTOR	<i>Cc: Ms. Fortner</i> <i>Cleared 4/9/09, letter</i> <i>attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>4-17-09</i> DATE DUE _____ <input type="checkbox"/> Necessary Action	

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

EDHMS49 P S.C. DEPARTMENT OF HEALTH AND HUMAN SERVICES DATE: 04/08/09
MEDSPROD HOUSEHOLD BUDGET GROUPS

HH NAME: JOYE JACQUELINE C PAGE: 0001
HH NUMBER: 100192844 APL STATUS: ACTION TYPE: MAINTENANCE
ACTION DATE: 10/24/02

BG		NEXT		LAST		BG		
S	NUMBER	CATEGORY	WORKER	CNTY	LOC	SPNSR	REVIEW	STATUS
-	27218815	SSI	CWKR	47	099			ACTIVE

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APR 07 2009

Department of Health & Human Services
OFFICE OF THE DIRECTOR

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APR 08 2009

ELIGIBILITY POLICY
& OVERSIGHT

UPDATED: USER ID: GCOOP DATE: 03/23/09 SYSTEM ID: SDX1000 DATE: 12/26/08
1E904675 HOUSEHOLD BUDGET GROUPS FOUND
PF1->HELP PF3->HH MEMBERS PF5->BG DETERMINATION
PF6->RETURN PF7->PREV PF8->NEXT PF10->PREV MENU PF17->ELD00

Lexington

ORTHOPAEDICS

Matison L. Boyer
M.D.

Barnaby T. Dedmond
M.D.

David R. Kingery
M.D.

Andy T. McGown
M.D.

James C. McIntosh
M.D.

Randall S. Suarez
M.D.

March 20, 2009

Re: Jacqueline Joye

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Central Processing

Lexington Medical Center
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ELIGIBILITY POLICY
& OVERSIGHT

I am following this patient for her painful shoulders. Her diagnosis was that of impingement syndrome. She apparently is making progress with conservative treatment, as well as injections.

If you have any questions please do not hesitate to contact me.

Sincerely,



James C. McIntosh, Jr., MD

811 West Main Street
Suite 101
Lexington, SC 29072
Phone: (803) 936-7230
FAX: (803) 358-6208

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APR 07 2009
Department of Health & Human Services
OFFICE OF THE DIRECTOR

7033 St. Andrews Road
Suite 104
Columbia, SC 29212
Phone: (803) 936-7230
FAX: (803) 749-9675

March 23, 2009

LETTER TO THE EDITOR TO THE STATE NEWSPAPER

TO: WHOM THIS MAY CONCERN:

I am writing you concerning the new regulations that have been placed Medicaid clients by GOVERNOR MARK SANFORD and THE DEPARTMENT OF HEALTH AND HUMAN SERVICES, which has been set by THE GOVERNOR BUDGETS CUTS.

- (1) I want to address the CUTS in the BUDGET for MEDICAID, which cut the quality of care that the very POOR receive at any medical business because those who are poor and below the poverty level can not pay for it.
- (2) The restrictions that are placed on PHYSICIANS' visits allowed by MEDICAID. MEDICAID only allows 12 visits a year. If you see more than one(1) doctor and have several chronic diseases and see specialist for these diseases and succeed the 12 visits these doctors will need to write A LETTERS OF NECESSITY for these visits. The BUDGET CUTS for MEDICAID have cut out LETTERS OF NECESSITY for these visits ENTIRELY.

- (3) Also I would like address the once or twice yearly screenings DENTAL AND EYE CARE for adults and children. Parents of poor children who cannot afford dental and eye for their children, also eye care for adults, before THE BUDGET CUTS, MEDICAID paid for children's dental and eye care also allowed eye exams for adults once a year but the client had to pay for glasses if they needed them. MEDICAID has cut out both DENTAL and EYE CARE for both adults and children. Also if you need to see a MENTAL HEALTH PROFESSIONAL you are only allowed eight visits a year, as where before it was unlimited.

I receive Medicaid benefits and need medical care for asthma for I see a pulmonologist (LUNG) I also see a cardiologist (heart) for a heart condition. I have to see an Oncologist (cancer) for residual cancer (remission). I need screening about four times a year to be sure the cancer does not return. NOTE: If you have had cancer surgery and receiving chemotherapy and radiation treatments, MEDICAID at the present time WILL NOT PAY FOR THE SCREENINGS BUT WILL PAY FOR TREATMENTS. I say this because I spoke to a supervisor at DHHS on February 24, 2009 at 10:16 am and we spoke about 45 minutes and was told the cancer treatments. I see an Orthopedic for my knees, back hips and shoulders. I have arthritis in the knees, back, and hips. In the shoulders the rotary cuffs are torn beyond repair. MEDICAID will not accept LETTERS OF NECESSITY FOR AN ORTHOPAETIST at any time. I see an Internist (primary physician) for diabetes and other ailments also if I have other medical emergencies that require attention.

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Department of Health & Human Services
OFFICE OF THE DIRECTOR

Central Processing

1033 Founders Road
Lexington, South Carolina

THE DEPARTMENT OF HEALTH AND HUMAN SERVICES:

To Whom This May Concern:

I have been asked by TWO of my doctors to write your AGENCY. They would like to know why you have not honored their LETTERS OF NECESSITY and their request for more visits beyond the 12 visits allowed . I se more than one (1) doctor, in fact I see an Internist(primary care), an Orthopedic, a Cardiologist, Pulmonologist, Oncologist, once a year a see an ENT (ear, nose and throat) doctor and once a year I have an eye exam.

Also I go to a mental health clinic. At any given time during the year I see these doctors for residual cancer , severe asthma , acute psychosis, diabetes, arthritis and bone disease. All these diseases I am being treated for. Therefore in order these diseases to be treated More than 12 visit a year in order to maintain good health and keep them in cheek. The Letters of Necessity help do so. Also I can not afford to have large medical bills Due to limited income I receive month and amount of bills for food, shelter, utilities, co-payments for doctors and prescriptions and the like.

The following is a breakdown of expenses for the of month March 2009

March's Income-----673.00

Rent---350.00
Utilities-300.00
Cell phone-30.00 (do not have land line)
Transportation -75.00 (car insurance and gas)
Food-----225.00
Co- payments---(9) 27.00 (prescriptions)
Co- payment---(4) 8.00 (doctor visits) on the average

TOTAL \$ 1015.00 expenses	\$ 1015.00
	673.00

342.00 In the red

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Department of Health & Human Services
OFFICE OF THE DIRECTOR

I go in the red each month. If I have more expenses than I can afford to pay such as, Medical expenses it puts a strain on my already limited income .

I hope your agency understands that people like myself who are on Medicaid

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I am not writing this not for myself .They are patients like myself who need to see more than one(1) doctor and have than one(1) chronic illness that need to more than 12 visits a year. Most adults and some children who are on Medicaid who use wheelchairs and those who have chronic bone disease and bone loss due arthritis and other diseases will need a wheelchair and ramp at some point in their lifetime. I know from experience that wheelchairs and ramps need repaired or replaced during the patient's life time. Why do I know this ?I took care of my grandmother who was in a wheelchair, also the ball bearings wear out in wheelchairs and ramps to be replaced or rot and become unstable . Medicaid at the present time will not replace ramps and worn out wheelchairs, but allow patients to rent a wheelchair if they need, as far as a ramp the will not pay for it.

The budget cuts for medical care for the POOR are not only unfair bur unreasonable for the STATES poor who are already living on a very limited funds whither it be from a low paying job, social security or SSI..

We the Poor pay rent,utilities and other bills, buy food and clothes and the like; we also pay city, county, state and federal taxes. Paying extra for medical expenses puts a strain on their limited income. Medicaid used to help relieve the strain and worry about medical expenses. I myself have made this comment to the Governor's office and D.H.H.S. Are people like myself who need medical care "ARE WE SUPPOSE TO LIE DOWN AND DIE FOR YOU PEOPLE "because we, the poor of STATE OF SOUTH CAROLINA can not afford medical care for ourselves and our families?

I THINK NOT

THANK YOU,



JACQUELINE C.JOYE

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APR 07 2009

Received

APR 07 2009

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Central Processing

very tight budget and some times go in the red and need Letters of Necessity like the one I have requested by my doctors that I am sending to you.

Thank You for trying to understand and PLEASE let Dr. Huong Thi Phan of West Columbia Internal Medicine and Dr James C. McIntosh of Lexington Orthopaedics And myself WHY your Agency have not honored THEIR LETTERS OF NECESSITY Other than that I have succeeded the 12 visits.

I am sending you a Letter of Necessity from James C. McIntosh, Jr. MD who practices medicine with Lexington Orthopedics.

I am enclosing a copy of a letter I wrote to The Edition of THE STATE NEWSPAPER.

My doctors and I hope to receive a reply from your agency as soon as possible, where this matter can be cleared up. Hope to hear from your agency soon.

THANK YOU VERY MUCH,



JACQUELINE C. JOYE

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Department of Health & Human Services
OFFICE OF THE DIRECTOR

Central Processing



State of South Carolina
Department of Health and Human Services

Mark Sanford

Governor

Emma Fortner

Director

April 9, 2009

Ms. Jacqueline Joye
1033 Founders Road
Lexington, SC 29073

Dear Ms. Joye,

I am responding to your letter, dated March 23, 2009, which I received today. I want to assure you that the Department of Health and Human Services is very concerned about providing quality healthcare for our beneficiaries. We are striving to meet these healthcare needs despite budget cuts in this fiscal year that amount to over a half a billion dollars in state and federal funds.

I did want to respond to several points in your letter. While we have looked at the elimination of the adult dental and adult vision programs, those programs are still intact. We have not added further restrictions to doctors' visits; our policy has remained unchanged regarding our twelve visit limit and the process physicians must use to request additional visits. Additionally, we have removed the restrictions we were forced to make, for budgetary reasons, on the construction of new wheelchair ramps. Finally, the limits we have placed on mental health visits do not apply to Department of Mental Health clinics.

I appreciate the strains that your various medical conditions place on you and hope that we can continue to work with your doctors in addressing these conditions.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Felicity Myers'.

Felicity Myers, Ph.D.

Deputy Director, Medical Services