

From: Tricia Miller <TriciaMiller@schouse.gov>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
CC: Brad WrightBradWright@schouse.gov
Date: 12/6/2012 7:09:44 PM
Subject: Re: Speaker's Constituent (SCDOR Issue)

Thank you!

Sent from Tricia Miller

On Dec 6, 2012, at 6:08 PM, "Veldran, Katherine" <KatherineVeldran@gov.sc.gov> wrote:

I have emailed Ms. Harmon. I have requested her to call me at her earliest convenience. Please let me know if she replies to you with her phone number. If there is anyone else I can help – please let me know.

Thank you,
Katherine

From: Tricia Miller [mailto:TriciaMiller@schouse.gov]
Sent: Thursday, December 06, 2012 4:18 PM
To: Veldran, Katherine
Subject: Re: Speaker's Constituent (SCDOR Issue)

No problem and thanks again for your help.

PS: I have requested Ms. Harmon send me a telephone number and will pass along once I receive it. Have a good night!

Sent from Tricia Miller

On Dec 6, 2012, at 4:06 PM, "Veldran, Katherine" <KatherineVeldran@gov.sc.gov> wrote:

Tricia,
Thank you for the email.
I will confirm with you once enrollment has been completed. I apologize for the inconvenience.
Thank you,
Katherine

From: Tricia Miller [mailto:TriciaMiller@schouse.gov]
Sent: Thursday, December 06, 2012 03:58 PM
To: Veldran, Katherine
Subject: Fwd: Speaker's Constituent (SCDOR Issue)

Sent from Tricia Miller

Begin forwarded message:

From: Tricia Miller <TriciaMiller@schouse.gov>

Date: December 6, 2012 3:27:49 PM EST

To: "katherineveldrin@gov.sc.gov" <katherineveldrin@gov.sc.gov>

Cc: Brad Wright <BradWright@schouse.gov>

Subject: Speaker's Constituent (SCDOR Issue)

Katherine,

Brad asked me to send you the information on the constituent I have been trying to help this week concerning the DOR breach. Ms. Harmon's email is below and she is concerned about her mother-in-law who is 91 and has no credit history.

Meredith Cleland with DOR has been working on this issue with me and truly appreciate your involvement as well. From what Meredith has told me today, he and the Experian representative (Ozzie) will be getting in touch with Ms. Harmon (only have email) today and make sure her mother-in-law is protected. Meredith told me that Experian said this should have never happened and we will make sure she is protected.

I will follow-up with Meredith tomorrow and make sure they connected with Ms. Harmon to get this problem resolved. I will keep you posted and let you know if we have any problems getting this resolved and thank you again for your help.

Email sent to the Speaker:

Dear Sir:

My name is Nancy Harmon and I had the honor of hearing you speak at Spartanburg ADVANCE on Friday. This e-mail is a request concerning the Fraud Protection each SC citizen is due because of the breach of tax records. I have accomplished mine and my husband's but when I try to enroll my mother-in-law I can't because she has no credit record. She is 91 and lives in an assisted living and has never had any credit, except for maybe paying a store for furniture on time. Most people from that era didn't believe in credit, they preferred cash. However, I am worried that she would be a really easy target given her situation and the fact that "she" could probably get lots of credit, etc. Could you please advise me if there is any recourse for citizens in her situation?

Thank you,
Nancy Harmon
Spartanburg, SC
missladybud22@aol.com