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Sent: Friday, October 28, 2016 2:53 PM
To: websterr@horrycounty.org
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Subject: Re: Hurricane Mathew After Action Report and Improvement Plan Comments

Randy,

Our experience with the EOC was great. The call center worked well fielding and forwarding calls regarding information exchanges and tried to assist in every way.

Sent from my iPhone

On Oct 28, 2016, at 8:46 AM, Webster, Randy <websterr@horrycounty.org> wrote:

Good Morning All

First I want to thank everyone for your assistance and support throughout the response and now recovery from Hurricane Mathew. HCEMD staff is beginning to collect data for the Hurricane Mathew After Action Report and Improvement Plan and I would like your feedback. Horry County Departments will receive a separate email with additional AAR guidance so you can disregard this request. For all others, if you have feedback you would like to share regarding your agency's/organization's involvement with Horry County's response and now recovery to this point, please send me an email with your comments and/or concerns.

The impacts from Hurricane Mathew have been record setting and extremely damaging for all of Horry County. Thankfully some areas have been able to return to normal quickly, while many other areas will slowly begin their recovery to their **new normal** over the days, weeks,

months, and for many, years ahead. I am anticipating this Hurricane Mathew After Action Report and Improvement Plan to take some time to put together but there is a need to gather as much information as we can as soon as we can. Please provide your feedback to me by **Friday November 4th** so I can review the comments and make contact with you to go over any areas of concern and seek clarifications if needed. Our goal, as with all after action reports, is to identify what went well and to look for ways to improve on issues that hampered our response/recovery efforts.

Again thank you for your continued support and assistance! If you have any questions, please contact me at your earliest convenience.

Randy

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