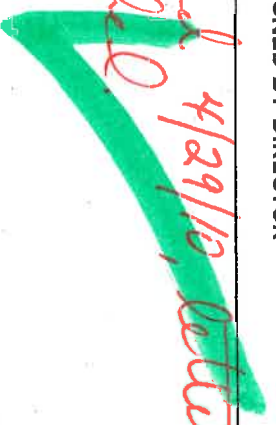


DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Myers</i>	DATE <i>4-23-10</i>
--------------------	------------------------

DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER  <i>000430</i>	<input checked="" type="checkbox"/> Prepare reply for the Director's signature DATE DUE <i>4-30-10</i>		
2. DATE SIGNED BY DIRECTOR  <i>Claudia 4/29/10, letter attached</i> 	<input type="checkbox"/> Prepare reply for appropriate signature DATE DUE _____ <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action		

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			



House of Representatives  
Washington, DC 20515

BOB INGLIS  
4TH DISTRICT, SOUTH CAROLINA

April 21, 2010

SCIENCE AND TECHNOLOGY  
FOREIGN AFFAIRS

**RECEIVED**

APR 23 2010

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Emma Forkner  
State Director  
SC Dept of Health and Human Services  
PO Box 8206, 1801 Main Street  
Columbia, SC 29202-8206

Dear Ms. Forkner:

I am writing on behalf of my constituent, Nancy Burgess, about her daughter's Medicaid claim. Enclosed is a copy of her letter for your review.

I would greatly appreciate your addressing the questions and concerns mentioned in Nancy's correspondence with respect to your agency's governing rules and regulations. I have assured Nancy that I would write to emphasize my interest in her case and to help obtain a reply from your office. You may reply directly to Nancy at 160 Holden Rd., Inman, SC 29349.

Thank you, in advance, for your help and please feel free to call Brent Troxell of my Spartanburg office if you have any questions or need further information. Brent can be reached at (864) 582-6422.

I look forward to hearing from you soon.

Sincerely,

Bob Inglis  
Member of Congress

BI/BT

Enclosure

cc: Nancy Burgess

WASHINGTON, DC  
100 CANNON HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515  
PHONE: (202) 225-6030  
FAX: (202) 226-1177

SPARTANBURG, SC  
404 EAST MAIN STREET, SUITE 8  
SPARTANBURG, SC 29302  
PHONE: (864) 582-6422  
FAX: (864) 573-9478

UNION, SC  
PHONE: (864) 427-2205  
www.house.gov/inglis

GREENVILLE, SC  
105 NORTH SPRING STREET, SUITE 111  
GREENVILLE, SC 29601  
PHONE: (864) 232-1141  
FAX: (864) 233-2160

## E-Mail Viewer

Message

Details

Attachments

Headers

Source

HTML

From: "webforms@inglis.house.gov" <webforms@inglis.house.gov>  
Date: 1/3/2010 8:12:54 PM  
To: "sc04ima@mail.house.gov" <sc04ima@mail.house.gov>  
Cc:  
Subject: IMA MAIL

Well it's been almost a week since I have sent out my letters to SC officials. I've gotten one reply and it was an automated reply from Mr. Graham. Just to update you my daughter Kayla had an episode of chest pains last night. Remember she is the one that is needing a hole repaired in her heart but because she is on Medicaid it has to be approved. They denied her from going to Emory which is where her doctor wanted her to go but he is tired of sending reports to them for them to only ask for more. Now when I called her doctor last night due to the chest pains she was having he said they had sent enough paperwork to sink a battleship. Now I know that's an over exaggeration but how else is he to explain it. My question tonight is if it were your child would it have already been approved. Kayla may be 20 years old but she's still my child regardless of age and will always be. Kayla lost her hearing when she was 3 and because my husband and I both worked and attempted to make a living we were denied assistance such as Medicaid for her. Once she turned 18 she was considered an adult and was placed on Medicaid and also draws a small SSI check. Does that make her any less worthy of receiving this life saving surgery than a Mexican or other Foreign Person in this world. NO it does not but I have to wonder if she was of another nationality would she be treated any different. Yes I believe she would. I have seen it first hand and the Medicaid and SS office. When my dad died there was a man came in to apply for retirement and he couldn't even speak English. That's right he had an interpreter with him. Not only that the lady who was helping him fill out his papers told him what to do to get Medicare and Medicaid. Now I ask you is that fair to the men and women who have been here all their life and have worked for it. I think not! My other daughter got married and went to see if she could get on Medicaid and you know what they asked her. Was she pregnant.

She was shocked. She said no ma'am I am not and then the next question was how many children do you have. She said none. I'm getting married and have to come off my parents insurance and want to apply. Well then the lady politely told her she didn't qualify. But you can bet you but the room was FULL of Mexicans and other Nationalities. Now back to the subject I want to know what is going to be done about speeding up the process of getting people approved who are in situations as my daughter. A person life is at some pencil pushers hands. Why is that? What will it take to get a speedy process for something like this. It's sad that our government had rather take care of the foreigners than their own kind. Makes you wonder why so many people go postal on the government don't it? GOD have mercy on all ya'lls souls when judgment day comes.

Nancy Burgess  
160 Holden Rd.  
Inman, SC 29349

864-472-5572  
864-909-9317

[Close](#)

April 29, 2010

Ms. Nancy Burgess  
160 Holden Road  
Inman, South Carolina 29349

Dear Ms. Burgess:

The South Carolina Department of Health and Human Services (SCDHHS) is in receipt of your letter to Representative Bob Inglis concerning your daughter's request for out-of-state services at Emory University Medical Center. We welcome the opportunity to be of assistance.

The SCDHHS has reviewed the concerns outlined in your letter. Your daughter's South Carolina Medicaid policy reimburses for services provided within the South Carolina Medical Service Area (SCMSA), which is the state of South Carolina, and areas in North Carolina and Georgia within 25 miles of the South Carolina state border. Also covered are services provided outside of the SCMSA, but only when specific guidelines are met. One of these guidelines is for SC Medicaid to determine whether or not the services being requested are available within the SCMSA. This is done if the referring physician certifies that the medically necessary service is not available within the state. At this point, the attending physician goes through the state-approved established protocol of referring the beneficiary to an out-of-state provider who is willing to enroll with the South Carolina Medicaid program and accept Medicaid reimbursement as payment in full.

The SCDHHS Medical Director, Dr. Marion Burton, has reviewed all pertinent medical information concerning Kayla and has concluded that the information does not support the need for an out-of-state referral. The services that Kayla requires can be performed within the SCMSA, so we recommend that you seek an in-state provider for evaluation and treatment recommendation for Kayla.

We hope that this information is helpful. If you have any additional questions, please contact Mr. William Feagin at (803) 898-2660.

Sincerely,

  
Felicity Myers, Ph.D.  
Deputy Director

FM/gws