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Date: 10/14/2002 8:33:14 AM

Subject: FW: Recommendations

Attachments: DMV Study Committee State Recommendations.doc

This is the list that JJ sent to me that has some things he found from other states.

-----Original Message-----

From: J. J. GENTRY [mailto:JJG@SCSTATEHOUSE.NET]

Sent: Thursday, October 10, 2002 9:28 AM

To: CALDWELL_JOHNH@SCDPS.STATE.SC.US

Subject: Recommendations

Attached is my list of recommendations from other states for improving customer service. This is a very rough draft, but I wanted to go ahead and send it to you. The Reps will probably discuss these recommendations and ask you to respond.

J.J. Gentry, Esq.

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