

From: Grube-Lybarker, Carri
To: Veldran, Katherine <KatherineVeldran@gov.sc.gov>
Date: 11/19/2012 9:21:39 AM
Subject: RE: Tranunion

Hi Katherine,

No, have not run into this with TransUnion. I would make sure they are following the appropriate link and/or calling the right number and pressing the appropriate prompts.

Can you forward me the e-mail you sent to Friday's participants?

Thanks,
Carri

Carri Grube Lybarker, Esq.
Administrator | SC Department of Consumer Affairs
2221 Devine Street, Suite 200
P.O. Box 5757 | Columbia, SC 29250-5757
803.734.4297 | 803.734.4229 FAX
www.consumer.sc.gov ****Please note new website address****



From: Veldran, Katherine
Sent: Monday, November 19, 2012 9:14 AM
To: Grube-Lybarker, Carri
Subject: Fwd: Tranunion

Carri,
Are you familiar with the response below when dealing with Transunion?
Question is from one of Rep Taylor's constituents.
Thank you,
Katherine

Begin forwarded message:

From: Bill Taylor <bill@taylorschouse.com>
Date: November 17, 2012, 6:01:21 PM EST
To: "Veldran, Katherine" <KatherineVeldran@gov.sc.gov>, "Pitts, Ted" <TedPitts@gov.sc.gov>
Subject: Re: Tranunion

Katherine & Ted:

My latest FAQ e-newsletter (thanks to your info) has generated a few quick replies. The one below concerning Tansunion is a disturbing practice, if true. Please let me know how this can be corrected. Thanks.

A handwritten signature in black ink, appearing to be 'Bill Taylor', is written at the bottom of the email.

Representative Bill Taylor

South Carolina General Assembly

House Dist. 86, Aiken County

Cell: 803-270-2012

EM: Bill@TaylorSCHouse.com

From: Lionel Smith [<mailto:lionel@lionelsmith.net>]

Sent: Saturday, November 17, 2012 5:01 PM

To: bill@taylorschouse.com

Subject: RE: SENIOR ALERT - Identity Theft Protection - FAQs !

Bill

I've been able to put the freeze on with Experian and Equifax, but Transunion seems most interested in selling memberships and I failed in my attempt to freeze that one because it makes you list a credit card number and they then charge you \$17 per month unless you go back to them to cancel it.

Lionel V. Smith

Lionel Smith Ltd.

Aiken, S.C.