

**From:** Michele Neal <MicheleNeal@scsenate.gov>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**Date:** 11/6/2012 9:11:08 AM  
**Subject:** FW: Experian refuses to cover South Carolina taxpayers who live outside the US.

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A constituent wanted us to be sure the Governor's office is aware that her sister who lives in Scotland will not be covered by Experian.

Take care,

Michele Neal  
Senator Joel Lourie's office  
P. O. Box 142  
Suite 601 Gressette Building  
Columbia, SC 29202  
803-212-6116

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**From:** Harriet Showman [mailto:harrietshowman@yahoo.com]  
**Sent:** Monday, November 05, 2012 5:31 PM  
**To:** Michele Neal  
**Subject:** Experian refuses to cover South Carolina taxpayers who live outside the US.

More bad news, Michele.

This is the (snotty) response my sister, a South Carolina taxpayer who lives in Scotland, received from Experian:

"Thank you for giving us the opportunity to address your concerns. We will not be able to monitor your account without a U.S. address. I apologize for any inconvenience or misunderstanding. Please feel free to contact me if you have additional questions.

Regards,

Schwanda Grant  
Consumer Relations Group  
[ConsumerInfo.com](http://ConsumerInfo.com), Inc., an Experian Company  
949.567.3885"

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**From:** Michele Neal <MicheleNeal@scsenate.gov>  
**To:** "harrietshowman@yahoo.com" <harrietshowman@yahoo.com>  
**Sent:** Wednesday, October 31, 2012 12:04 PM  
**Subject:** FW: Media packet

Here is some information from SCDOR.

Michele Neal  
Senator Joel Lourie's office  
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Suite 601 Gressette Building  
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803-212-6116

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**From:** Michele Neal  
**Sent:** Wednesday, October 31, 2012 9:00 AM  
**To:** 'M Mullins'  
**Subject:** FW: Media packet

FYI

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**From:** Meredith Cleland [mailto:CLELANM@sctax.org]  
**Sent:** Monday, October 29, 2012 12:54 PM  
**To:** Michele Neal  
**Subject:** FW: Media packet

Hey Michele!

Attached please find some information that was put out the other day which contains good information for taxpayers. The easiest way to get to the protection is to go to the website [protectmyid.com/scdor](http://protectmyid.com/scdor) and use the code scdor123 to get access. Going directly to the website may keep them from having to spend time calling the toll free number.

Please let me know if you get any questions and we'll try to answer them.

Thanks