

**From:** Hamilton,Beverly G  
**To:** Adams, Marcia S. <Adams\_MarciaS@scdps.state.sc.us>  
**Date:** 8/30/2002 9:05:29 AM  
**Subject:** FW:

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-----Original Message-----

**From:** Fisher, Ashley G  
**Sent:** Thursday, August 29, 2002 2:44 PM  
**To:** Hamilton,Beverly G  
**Subject:**

Beverly, I know you are bombarded with problems right now, but I have an issue myself that I feel needs to be addressed. I am the Lead User at the Pickens office, I also help Rene' daily with manager duties due to the fact that we still don't have an assistant manager. Rene' will be on a well deserved vacation August 30th until September 11th. That means I will have to take on the Manager duties plus my own lead user duties and deal with crowd control and customer complaints myself. I feel I should be compensated for these extra job duties. I know other offices have this problem too, but we should be rewarded when we have to take on management responsibilities. As a lead user I already feel pulled in many directions because of the problems with Phoenix, I feel we should have already seen a pay increase for taking on this role. I read your apology and know that you are trying to help us all you can especially with a pay increase, but with this type of situation something should already be in place when a manager is out and there's no assistant to replace her. I would appreciate your help with this matter in any way.

Sincerely,  
Ashley Fisher Lead User  
Pickens Office (039)