



Operational Newsbreak

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The DMV administers South Carolina laws in an efficient, effective and professional manner in order to deliver accuracy and security in all transaction documents and to provide the highest levels of customer service to the citizens of South Carolina.

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I Believe Plate

Some DMV employees are giving out incorrect or incomplete information regarding the *I Believe* plate. Please make sure that all employees are aware of the following:

- 1) DMV was accepting pre-paid applications online for the *I Believe* plate until we received the 400 pre-paid applications required by law. We have now received the required 400, and are no longer accepting on-line pre-paid applications.
- 2) Once DMV has received the 400 pre-paid applications, which we now have, DMV is authorized to manufacture the plate, which we will be doing shortly.
- 3) Once the plate has been manufactured, it will be distributed to **ALL FIELD OFFICES** just like any other plate.
- 4) This plate is available to the general public. Customers can obtain this plate through any field office or through the mail, just like any other plate available to the general public.
- 4) The 400 customers who submitted a pre-paid application online will be mailed their plates once the plates are manufactured and we verify that the customers have paid any required registration fees.

Facts

- 1) Anyone can obtain *an I Believe* plate for their vehicle in any field office once the plate has been manufactured.
- 2) We are no longer accepting online pre-paid applications, because we have received the 400 prepaid applications required by law before we could manufacture the plate. **This does not mean that no one else can obtain an I Believe plate!**
- 3) We anticipate that plates will be available for sale in field offices and by mail toward the middle to end of December.
- 4) The cost of the plate will be \$5.00 plus any applicable registration fees.